
HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS AND
THE UNIVERSITY OF HAWAII CENTER ON AGING TO CONVENE A
WORKING GROUP TO REVIEW IN-HOME CARE SERVICES AND MAKE
RECOMMENDATIONS TO IMPROVE THE QUALITY OF CARE.

1 WHEREAS, by 2020, nearly three hundred thousand people will
2 be age sixty-five or older in Hawaii; and

3
4 WHEREAS, a significant percentage of these individuals will
5 need life sustaining assistance with the necessary activities of
6 their daily lives, such as bathing, moving, eating, toileting,
7 preparing food, cleaning, and essential shopping, among others
8 to support their continued quality of life; and

9
10 WHEREAS, when given the choice, most individuals prefer to
11 receive care at home; and

12
13 WHEREAS, home care is less expensive than facility based
14 care; and

15
16 WHEREAS, families regularly report an inability to access
17 home care as a result of a shortage of available care workers;
18 and

19
20 WHEREAS, home care worker is the fastest growing job in the
21 United States, and home care workers comprise a majority of the
22 total direct care workforce; and

23
24 WHEREAS, more than ninety percent of home care workers are
25 women; and

26
27 WHEREAS, home care workers in Hawaii are increasingly
28 caring for highly complex client needs, including conditions
29 such as dementia, severe and persistent mental illness,
30 paraplegia, post-traumatic stress disorder, and multiple and



1 complex chronic diseases which may require specialized training
2 or certification to treat properly; and
3

4 WHEREAS, there is a need to understand the correlation
5 between caregiver pay, benefits, and training, and the quality
6 of care provided; and
7

8 WHEREAS, there is a need to study the provision of home
9 health care in Hawaii and make recommendations to improve the
10 system; now, therefore,
11

12 BE IT RESOLVED by the House of Representatives of the
13 Twenty-ninth Legislature of the State of Hawaii, Regular Session
14 of 2018, the Senate concurring, that the Department of Labor and
15 Industrial Relations (DLIR) and the University of Hawaii (UH)
16 Center on Aging are requested to convene a working group to:
17

18 (1) Review the provision of in-home care services in
19 Hawaii;
20

21 (2) Make recommendations that will improve the quality of
22 care; and
23

24 (3) Include its review and recommendations in a report to
25 the Legislature no later than twenty days prior to the
26 Regular Session of 2019; and
27

28 BE IT FURTHER RESOLVED that the DLIR and UH Center on Aging
29 are requested to convene the in-home care services working group
30 no later than July 1, 2018; and
31

32 BE IT FURTHER RESOLVED that the in-home care services
33 working group's review of the provision of home care in Hawaii
34 and report include:
35

36 (1) A description of the various ways in which people in
37 Hawaii receive home care;
38

39 (2) A description of the home care workforce, including
40 the relationship of home care workers to the people
41 they are caring for;
42



- (3) A description of the continuum of work being performed;
- (4) A description of the skills that home care workers need, the current percentage of Hawaii's home care workers with training or certification, and the nature of that training or certification;
- (5) Data regarding how current and expected workforce supply meets demand, including:
 - (A) Retention rates of caregivers employed by care agencies;
 - (B) Ability of families to access home care; and
 - (C) Projected workforce shortage, if any, over the next ten years;
- (6) Data regarding the current wages and benefits paid to home care workers and by whom;
- (7) Data regarding home care worker and client injuries, including abuse and neglect;
- (8) The relationship between the quality of care provided and the wages, benefits and training and certification standards of home care workers;
- (9) Evaluation of experiences in other states between increased wages, benefits and training and certification standards and the quality of care provided;
- (10) Recommendations on how to improve the quality of care for people receiving home care services in Hawaii;
- (11) Recommendations on how to finance home care services in Hawaii; and



- 1 (12) Recommendations on how to improve wages and benefits,
2 training and certification requirements and training
3 delivery for home care workers in Hawaii; and
4

5 BE IT FURTHER RESOLVED that the working group should be
6 composed of the following individuals and organizational
7 representatives:
8

- 9 (1) A representative of the DLIR, to co-chair the
10 committee;
11
12 (2) A representative of the UH Center on Aging, to co-
13 chair the committee;
14
15 (3) An appointee of the Governor;
16
17 (4) An appointee of the Senate President;
18
19 (5) An appointee of the Speaker of the House of
20 Representatives;
21
22 (6) An appointee of the Director of Human Services;
23
24 (7) An appointee of the Director of Health;
25
26 (8) A representative of a not-for-profit provider of home
27 care services to be designated by the Senate
28 President;
29
30 (9) A representative of a for-profit provider of homecare
31 services to be designated by the Speaker of the House
32 of Representatives;
33
34 (10) A representative of a community advocacy group working
35 for and with home care workers in Hawaii to be
36 designated by the Governor; and
37
38 (11) Additional members, at the discretion of the co-
39 chairs; and
40

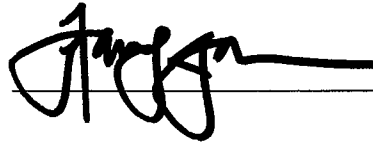
41 BE IT FURTHER RESOLVED that certified copies of this
42 Concurrent Resolution be transmitted to the Governor, Senate



H.C.R. NO. 120

1 President, Speaker of the House of Representatives, Director of
2 Health, Director of Human Services, Director of Labor and
3 Industrial Relations, and Director of the University of Hawaii
4 Center on Aging.
5
6
7

OFFERED BY:

A handwritten signature in black ink, appearing to be "James", written over a horizontal line.

MAR 09 2018

