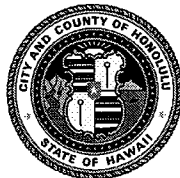


DEPARTMENT OF TRANSPORTATION SERVICES  
CITY AND COUNTY OF HONOLULU

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March 28, 2017

The Honorable Lorraine R. Inouye, Chair  
Committee on Transportation and Energy  
State Senate  
State Capitol, Room 210  
415 South Beretania Street  
Honolulu, Hawaii 96813

The Honorable Clarence K. Nishihara, Chair  
Committee on Public Safety, Intergovernmental  
and Military Affairs  
State Senate  
State Capitol, Room 214  
415 South Beretania Street  
Honolulu, Hawaii 96813

Dear Chair Inouye and Chair Nishihara:

**SUBJECT:** Senate Concurrent Resolution No. 64  
Requesting the State Department of Transportation, City and  
County of Honolulu Department of Transportation Services and  
Honolulu Police Department to Create a Traffic Crisis Planning and  
Mitigation Coordinating Group

This resolution requests the creation of a Traffic Crisis Planning and Mitigation Coordinating Group to mitigate the impacts of traffic resulting from planned events, accidents and other incidents. The City and County of Honolulu Department of Transportation Services supports the intent of the resolution and provides the following comments.

In coordination with the State Department of Transportation (SDOT) and the Honolulu Police Department (HPD), the Department of Transportation Services (DTS) is developing a Joint Traffic Management Center (JTMC), currently under construction at South King and Alapai Streets in Downtown Honolulu. We anticipate the JTMC to be operational in 2018 to consolidate the communications centers from HPD, HFD, the Honolulu Emergency Services Department (HESD), and the traffic operations staff from both SDOT and DTS and actively manage traffic.

The Honorable Lorraine R. Inouye, Chair  
The Honorable Clarence K. Nishihara, Chair  
March 28, 2017  
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1. We believe that the intent of S.C.R No. 64 to create a Traffic Crisis Planning and Mitigation Coordinating Group will be achieved when the JTMC is fully functional. In the JTMC, call takers and dispatchers from the first responder agencies (i.e., HPD, HFD and HESD) will be co-located next to the traffic operators from SDOT and DTS, increasing partnership and coordination for all levels of operations through real-time, same-room information sharing.
2. The Operations Floor of the JTMC is a large open space with work spaces for 75 dispatchers, call takers and traffic operators. At the center of the Operations Floor is a "supervisors' bridge" where a supervisor from each agency sits to manage their agency operations. When there is a significant incident or event, we envision that the supervisors will work together to efficiently dispatch resources, monitor traffic, implement appropriate solutions, and notify the public.

Thank you for your consideration.

Very truly yours,



Wes Frysztacki  
Director Designate