



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
P. O. Box 339
Honolulu, Hawaii 96809-0339

March 17, 2017

TO: The Honorable Representative Dee Morikawa, Chair
House Committee on Human Services

FROM: Pankaj Bhanot, Director

SUBJECT: **SB 748 SD1 – RELATING TO CHILD CARE FACILITIES**

Hearing: Friday, March 17, 2017, 9:15 a.m.
Conference Room 329, State Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) appreciates the intent of this measure and offers comments. In particular, DHS is currently working on complying with recent changes in federal and state law that require DHS to post similar monitoring and inspection information to a public website. DHS expects the information to be available on a public website by the end of 2018.

PURPOSE: The purpose of the bill is to require the Department of Human Services to post its inspection records of the child care facilities on a public website and submit an annual report to the Legislature of certain information from inspection records related to child care facilities.

The Senate Committees on Commerce, Consumer Protection, and Health and Ways and Means amended the measure by adding language to conform to federal law by mandating DHS to post substantiated complaints on its public website, inserting a blank appropriation for DHS to post its inspection records, requiring DHS to submit an annual report regarding child care facility inspection records, and making technical amendments.

DHS appreciates the Senate's amendments and respectfully requests that the effective date of this bill be changed to January 1, 2019, as DHS is still in the process of

developing and designing the IT system modifications needed in order to comply with the public website requirement of the CCDBG Act, P.L. 113-186 and 45 CFR Part 98.

The primary focus of DHS child care licensing program is on the health and safety of all children in care. Congress passed and on November 19, 2014 President Obama signed into law the Child Care and Development Block Grant (CCDBG) Act of 2014, Public Law (P.L.) 113-186, which reauthorized the Child Care and Development Fund (CCDF). The CCDBG Act of 2014 made expansive changes focused on protecting the health and safety of children in care, ensuring parents and the general public have transparent information about the child care choices available to them, and improving the overall quality of early learning and afterschool programs. The CCDF grant funds provides for Hawaii's child care licensing, quality initiatives, and federally funded child care subsidy programs.

To bring Hawaii law into compliance with federal law, the Hawaii legislature passed Act 88, Session Laws of Hawaii (SLH) 2016, which became effective July 1, 2016. Part of the Governor's bill package (HB2343/SB2872), Act 88 (SLH 2016) made substantial amendments to safety provisions to protect children in child care consistent with the CCDBG Act. In addition to enhancing and expanding background checks, training and monitoring provisions of exempt providers caring for children whose families receive a CCDF subsidy, Act 88 (SLH 2016) amended section 346-153, to allow DHS to post records of deficiencies and complaints on a public website. DHS is currently working to implement these extensive changes in the regulation of child care providers.

The U.S. Department of Health and Human Services, Administration for Children and Families (ACF), issued the Final Rule 45 Code of Federal Regulations (CFR) Part 98 for the CCDF program and which became effective November 29, 2016. The 45 CFR Part 98 rule revision provided needed guidance regarding P.L. 113-186 requirements to the states, territories, and tribes that receive CCDF grants and clarified that the consumer education information website requirement for each state include:

- a. The process of licensing child care providers;
- b. The process for conducting monitoring and inspections of child care providers;
- c. Policies and procedures related to criminal background checks for child care providers;

- d. The offenses that prevent individuals from serving as child care providers;
- e. A localized list of all licensed child care providers searchable by zip code;
- f. Results of monitoring and inspection reports and those reports due to major substantiated complaints about failure to comply with the provisions of health and safety ;

The reports on the public website shall include information on the date of such inspection, information on corrective action taken by the state and the child care provider, where applicable, any health and safety violations, including any fatalities and serious injuries occurring at the provider, prominently displayed on the report summary, and a minimum of 3 years of results where available.

As mentioned above, DHS anticipates the implementation of the public consumer education website by late 2018, in compliance with CCDBG Act, P.L. 113-186 and 45 CFR Part 98.

Though DHS does not intend to post unsubstantiated reports on the public website, unsubstantiated complaints are and will continue to be available at the DHS child care licensing units where parents and the public may discuss with child care licensing staff what occurred in the disposition of the complaint allegations.

Congress and the ACF through P.L. 113-186 and 45 CFR Part 98 requires posting of *substantiated* complaints in which the state has found violations of regulatory requirements.

In consultation with ACF, it was not aware of other states posting unsubstantiated reports and agreed that posting of unsubstantiated reports may make the public website less consumer friendly in contradiction to the purpose of the website.

The department's current plan and design of the website to meet the federal posting requirements is designed to assist parents to find regulated child care and will identify only current providers with active and valid licenses or registrations. The system will be searchable by zip code, and information regarding active and valid child care licensed and registered providers will be updated on a nightly basis.

Thank you for the opportunity to provide comments on this bill.

todd2 - Chloe

From: Melanie Hutchinson <melanier@hawaii.edu>
Sent: Thursday, March 16, 2017 9:06 AM
To: HUS testimony
Subject: SB748

I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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Melanie Hutchinson, Ph.D.
International Fisheries Program
NOAA NMFS PIFSC FRMD
melanie.hutchinson@noaa.gov
office: (808) 725-5362
www.sharktagger.org

todd2 - Chloe

From: David Sischo <sischo@hawaii.edu>
Sent: Thursday, March 16, 2017 8:00 AM
To: HUS testimony
Subject: Support SB185 and SB748

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Aloha,

David Sischo

todd2 - Chloe

From: Benjamin Trevino <bentut@gmail.com>
Sent: Thursday, March 16, 2017 7:41 AM
To: HUSstestimony
Subject: Strong Support of SB 185 and SB 748

Categories: Done

I am a resident of Ala Moana and an active voter

SB185

I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748

I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Ben Trevino
808-225-4725

todd2 - Chloe

From: Wendy Umipeg-Wurtz <wumipeg@yahoo.com>
Sent: Thursday, March 16, 2017 8:04 AM
To: HUS testimony
Subject: SB748 support

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Wendy Umipeg-Wurtz

Sent from my iPhone

todd2 - Chloe

From: Lloyd Oshiro <lloyd.oshiro@gmail.com>
Sent: Thursday, March 16, 2017 7:45 AM
To: HUSstimony
Subject: Support for SB748

I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 7:44 AM
To: HUS testimony
Cc: knm956@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Karl Magnacca	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 7:27 AM
To: HUS testimony
Cc: manninga001@hawaii.rr.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Steve Montgomery & Anita Manning	Individual	Support	No

Comments: We strongly support this measure to require the Department of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning. Why would you hide this information?

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 7:03 AM
To: HUS testimony
Cc: Katie.flanagan77@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Katie Flanagan	Individual	Support	No

Comments: - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 7:02 AM
To: HUS testimony
Cc: mswking1944@yahoo.com
Subject: *Submitted testimony for SB748 on Mar 17, 2017 09:15AM*

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Marilyn King	Individual	Support	No

Comments:

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 5:31 AM
To: HUSstestimony
Cc: indigo_oman@yahoo.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Stephanie Benson	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 5:29 AM
To: HUSstestimony
Cc: jeanedwards@wildblue.net
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Jean Edwards	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 5:27 AM
To: HUSstestimony
Cc: surfingpipe@hawaii.rr.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Marc Lambert	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 5:05 AM
To: HUS testimony
Cc: yikker@live.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Yvonne Rodgers	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 4:25 AM
To: HUS testimony
Cc: zombies@hawaii.rr.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Jim Hayden	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 3:04 AM
To: HUS testimony
Cc: jania34@gmail.com
Subject: *Submitted testimony for SB748 on Mar 17, 2017 09:15AM*

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Andrea Jani	Individual	Support	No

Comments:

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todd2 - Chloe

From: kteranis@gmail.com
Sent: Thursday, March 16, 2017 2:11 AM
To: HUSstestimony
Subject: Testimony in support of SB748

I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Kristen Teranishi

Sent from my iPad

todd2 - Chloe

From: cynthia king <soysprout@yahoo.com>
Sent: Wednesday, March 15, 2017 11:01 PM
To: HUSstestimony
Subject: testimony in support of SB748

I support the proposed requirement for the Dept. of Human Services to post on a public website all records relating to State licensed child care facility deficiencies, complaints of violations, corrective actions taken relating to permit issuance/suspension/revocation, results of investigations and resolution of complaints. And I support that these same data be included in an annual report to the legislature, to ensure that both legislators and the public have the opportunity critically review and evaluate DHS oversight of child care facilities on an annual basis.

My son Wiley Muir, was not quite four months old when he passed away under suspicious circumstances under the care of a State licensed day care provider, Therese Manu-Lee in February 2014. Following Wiley's death, Manu-Lee's State license was suspended while DHS supposedly conducted an investigation regarding the circumstances of this death. Despite the license suspension, Manu-Lee opened up a day care at another location and continued watching children. Over this same period, Manu-Lee also took deposits from parents, and did not disclose that her license was suspended. She did not provide child care services to those parents, and many never received their money back. Parents sought her out and trusted her because she held a state license, and believed that there were safeguards in place to prevent her from committing fraud. Despite complaints about her fraudulent behavior being reported to DHS, her license was reinstated once the investigation regarding Wiley's death was closed. As a result, parents continued to entrust their children and money to her care.

In July of 2015, Manu-Lee was shut down once again after she was caught with 14 children in her care, 8 of which were infants. The legal limit for in home day care in Hawaii is 6 children, only two of which can be infants. According to her records, a total of 18 children were receiving care, though they were not all present at the time of the inspection. Her license was again suspended, this time on the grounds of physical neglect of children. Manu-Lee also had two adult men living in the house who were not approved by DHS to be present with the children. They were her sons, but they had not undergone the standard background checks and approvals. Given that her mother ran a state licensed day care prior to her taking it over, she was well aware of the requirements to disclose their presence. Other parents noted that she would at times leave her house to run errands, leaving the children with an assistant and/or her sons.

The State Attorney General's office has since verified that Therese Manu-Lee was indeed employed by Wilson Home Care. This is a trusted assisted living home health care service for the elderly on Oahu. A company that runs criminal and abuse background checks. Despite that my baby died under suspicious circumstances in her care, that she committing fraud innumerable times (and eventually filed for bankruptcy), and that she was caught neglecting four times the legal number of infants, Therese Manu-Lee was still able to secure a position in elder care, because there is no record publicly available of all of the violations she amassed.

Without these records systems in place, there is no opportunity for the public or employers to thoroughly evaluate potential care givers who are responsible for our most innocent and vulnerable.

Thank you for the opportunity to submit testimony in support of this important measure.
Cynthia King

2651C Waiomao Road
Honolulu, HI 96816

todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Wednesday, March 15, 2017 9:09 PM
To: HUSstestimony
Cc: daveitano@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/15/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
David Itano	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Wednesday, March 15, 2017 8:55 PM
To: HUS testimony
Cc: banillavean@yahoo.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/15/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Jenny Prior	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Wednesday, March 15, 2017 8:55 PM
To: HUSstestimony
Cc: vrocha79@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/15/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Veronica Rocha	Individual	Support	No

Comments: SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Wednesday, March 15, 2017 8:25 PM
To: HUS testimony
Cc: alexandra.shibata@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/15/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Alexandra Shibata	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning to ensure the safety of our keiki.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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todd2 - Chloe

From: Jeffrey Muir <jmuir@hawaii.edu>
Sent: Thursday, March 16, 2017 8:27 AM
To: HUSstestimony
Subject: testimony for SB185 and SB748

Aloha,

Please accept my testimony for the following bills:

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Thanks,

Jeff Muir (808) 520-5224

todd2 - Chloe

From: Christina Leopold <christinarleopold@gmail.com>
Sent: Thursday, March 16, 2017 8:20 AM
To: HUS testimony
Subject: Support

Good morning, I cannot access the capitol.gov website, and am submitting my support via email. My name is Christina Leopold, and I am a Puna resident and active voter. I am writing in support of SB 185, and SB 748. Please accept my testimony when considering this bill. I would be happy to share a personal story involving my child, and why these bills are so important to protecting keiki. Mahalo, Christina Leopold

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

todd2 - Chloe

From: Krista <kristac013@hotmail.com>
Sent: Thursday, March 16, 2017 8:16 AM
To: HUS testimony
Subject: Support of two bills

Aloha,

As a soon-to-be-mom of twins, I would like to share my strong support for the following two bills:

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Thank you,

Krista Anderson
Kamuela, HI

todd2 - Chloe

From: Noelani Takayesu <ntakayesu@gmail.com>
Sent: Thursday, March 16, 2017 8:08 AM
To: HUS testimony
Subject: Support for SB185 & SB748

My name is Noelani Takayesu and I am a mother to a young daughter and I am expecting another daughter in April of this year. While preparing to send my daughter to a group childcare home in 2015, I encountered a Department of Human Services licensed childcare provider who routinely engaged deceptive, unsafe and unsanitary practices within her home while caring for children which ultimately resulted in the death of 4 month old Wiley King. Upon further investigating this provider and engaging in a lengthy and unfruitful personal bankruptcy proceeding with the caregiver, myself and 27 other families have lost out on a total of \$43,000.

I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility. There is an expectation that when the Department of Human Services awards a license to childcare facilities that the provider(s) will follow the laws of the State of Hawaii that are in place for many reasons. Childcare providers can and should be held to a high standard when they are entrusted with the care and safety of our most vulnerable population, the keiki of Hawaii. I thank you for your time and thoughtful consideration of SB185.

I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning. Thank you for your time and thoughtful consideration of SB748.

todd2 - Chloe

From: Paul Krushelnycky <pauldk@hawaii.edu>
Sent: Thursday, March 16, 2017 8:58 AM
To: HUS testimony
Subject: SB748 I support

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Paul Krushelnycky

todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 8:49 AM
To: HUSstestimony
Cc: kellykozar@hotmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Kelly Kozar	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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todd2 - Chloe

From: Eko Lapp <ekolapp@yahoo.com>
Sent: Thursday, March 16, 2017 8:42 AM
To: HUS testimony
Subject: Support SB748

Aloha,

My name is Eko Lapp and I'm a mother of 3, an active voter and I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Mahalo,
Eko Lapp

todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 8:33 AM
To: HUS testimony
Cc: nicole.s.wilson@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Nicole Atwood	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 8:30 AM
To: HUS testimony
Cc: leahlaramee@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017

Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Leah Laramee	Individual	Support	No

Comments: I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

todd2 - Chloe

From: Kiko Camp <kiko_mcmurry@hotmail.com>
Sent: Thursday, March 16, 2017 10:00 AM
To: HUSstestimony
Subject: SB748

SB748 - As a mother and resident of Volcano, I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.
Jennifer Kiyoko Camp

Sent from my iPhone

todd2 - Chloe

From: whip scorpion <whipscorpion@hotmail.com>
Sent: Thursday, March 16, 2017 10:30 AM
To: HUS testimony
Subject: Support for SB748

Subject: Support for **SB748**

Dear Committee Members,

My name is Michael Richardson, a resident of Hawaii, parent of 4 young children, and active voter. I am writing in strong support of Senate Bill 185, regarding the proposed requirement that the Dept. of Human Services post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning. Please support and pass this critical common sense legislation needed to better protect Hawaii's precious keiki!

Sincerely,

Michael Richardson,

Hawaii Resident and Active Voter

todd2 - Chloe

From: Kamal Kapadia <kamal.kapadia@gmail.com>
Sent: Thursday, March 16, 2017 10:07 AM
To: HUS testimony
Subject: Support

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

I write as a mother of a 6-year old child--when my son was younger, I always worried about whether my child was safe in his childcare facility. But also, I speak as a mother of another child who died suddenly, though not due to childcare negligence. I understand the terrible anguish of loss, and I urge you to make child care in this state safer so that no parent should ever have to experience the extreme pain and grief that can result from negligence.

Mahalo and aloha,
Kamal Kapadia
3029 Lowrey Avenue
Apt D1113
Honolulu, HI 96822

todd2 - Chloe

From: Kimi Makaiau <kimi.makaiau@gmail.com>
Sent: Thursday, March 16, 2017 11:46 AM
To: HUS testimony
Subject: SUPPORT SB 748

Aloha,

As a mother of a 16 month old son, I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Mahalo,

Kimi
Makaiau
Honolulu Resident

From: [Janet Itano](#)
To: [HUS testimony](#)
Subject: SB185 and SB748
Date: Thursday, March 16, 2017 1:02:11 PM

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

From: [Nathan Yuen](#)
To: [HUS testimony](#)
Subject: Testimony in Support of SB185 and SB748
Date: Thursday, March 16, 2017 1:02:29 PM

I strongly support SB185 and SB748 which would require the Department of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Mahalo for considering my testimony.

Nathan Yuen
91-23 Hanpaouli Cir #29T
Ewa Beach, HI 96706

todd2 - Chloe

LATE

From: muirwdm@gmail.com
Sent: Thursday, March 16, 2017 1:13 PM
To: HUSstestimony
Subject: Support

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Sent from my iPad

todd2 - Chloe

LATE

From: Edith Adkins <edithdadkins@gmail.com>
Sent: Thursday, March 16, 2017 1:12 PM
To: HUS testimony
Subject: Support SB185 and SB748

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

--

Edith Adkins

todd2 - Chloe

LATE

From: Adam Vorsino <avorsino@gmail.com>
Sent: Thursday, March 16, 2017 12:37 PM
To: HUSstestimony
Subject: Support SB748

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

--

Adam E. Vorsino, Ph.D
Ecologist
Climate Change & Strategic Habitat Conservation
Pacific Islands Fish & Wildlife Office
300 Ala Moana Blvd, Ste. 3-122
Honolulu, HI. 96850
Phone: (808)792-9431
Email: Adam_Vorsino@fws.gov, avorsino@gmail.com

nos esse quasi nanos, gigantium humeris insidentes

todd2 - Chloe

From: Will H <wili_wili@yahoo.com>
Sent: Thursday, March 16, 2017 1:59 PM
To: HUS testimony
Subject: Support for SB748

SB748 - I am a resident of Hawaii. I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Thank you,
William Haines
1914 University Ave. #213
Honolulu HI 96822

[Sent from Yahoo Mail for iPhone](#)

LATE

todd2 - Chloe

From: mcalla@gmail.com on behalf of Marisa Callaghan <marisa@coldwellbanker.com>
Sent: Thursday, March 16, 2017 2:28 PM
To: HUS testimony
Subject: Support SB185 and SB748

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Warm Regards,
Marisa

Marisa Callaghan
Broker, REALTOR®
Coldwell Banker Danforth
P: 206-660-4611
marisa@coldwellbanker.com
www.TandMrealestate.com

Seattle Magazine's 5 Star Professional, Rising Star 2015
Coldwell Banker International Diamond Society Award Winner 2015

todd2 - Chloe

From: Carlie Medeiros <keahirose@gmail.com>
Sent: Thursday, March 16, 2017 2:24 PM
To: HUS testimony
Subject: Support SB185 and SB748

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

LATE

To: House Committee on Human Services
Chair Dee Morikawa
Vice Chair Chris Todd

Re: SB 748
March 17, 2017 9:15 am
Conference Room 329

I intern at a non profit agency that serves seriously ill children and their families in Hawaii.. I've been exposed to cases in which some of our clients' lifelong conditions are the result of mistreatment by trusted babysitters/child care staff. For our clients, it's very important that they know they can leave their children with our staff when we have events for them and their siblings, like our monthly respites.

It is very unfortunate that most working parents with young children have to enroll their children in a daycare with the fear of it all possibly going wrong. As the number of child abuse and negligence by child care workers increase, so does the amount of parent's concerns. There's also no means currently that invalidate these parents' fears.

While our agency does provide care for our children, we only do so on monthly basis. The majority of our parents work full time day jobs. That means that they are responsible for someone to care for their children when they are unable to. Most parents are forced to base their decision to enlist them on hearsay because of the limited factual evidence available.

I fully support SB 748 because of the peace of mind it will give parents. It lets parents know that their concerns are legitimate, and not unreasonable. By publishing information online that will be available for the public to see, we are giving parents the opportunity to choose a child care facility *without* fearing repercussions. SB 748 also allows for deserving day care facilities the publicity they need to continue growing and being successful.

I urge you to continue helping Hawaii's families help themselves, as they continue to grow, as they will become important members of our society.

Thank you,

Genine T.

todd2 - Chloe

LATE

From: Molly Schmidt <mollyschmidt@gmail.com>
Sent: Thursday, March 16, 2017 2:31 PM
To: HUS testimony
Subject: Support SB185 and SB748

SB185 - I strongly support SB185, including the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support SB748, which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Thank you,
Molly Schmidt

todd2 - Chloe

LATE

From: Sally Askins <askins.sally@gmail.com>
Sent: Thursday, March 16, 2017 12:18 PM
To: HUS testimony
Subject: Support

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Sally M. Askins, DPT, OCS
Cell: (801) 557-3415

todd2 - Chloe

From: Emily King Quon <emkking@gmail.com>
Sent: Thursday, March 16, 2017 12:56 PM
To: HUS testimony
Subject: Support

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

--

Emily King Quon, L.Ac.
2001 S. Barrington Ave. Suite 220
Los Angeles, CA 90025
C: [310.801.9293](tel:310.801.9293)

www.KingQuonAcupuncture.com

From: Jane Chung-Do <janejchungdo@gmail.com>
Sent: Thursday, March 16, 2017 4:28 PM
To: HUSstestimony
Subject: Support

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. As a working mom of two young children, I strongly believe that parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning. The person who was caring for my older daughter was found to be breaking multiple childcare policies and was investigated for the tragic death of a young baby named Wiley. The only communication we had during this investigation was from the childcare provider who gave us constant misinformation that we later found out were all false. We later found out that she was continuing to watch other children although her license was suspended and we had no way to warn other parents about this. It is heartbreaking to know that Wiley's death could have been prevented and knowing that we unknowingly put our daughter's life in this unqualified dishonest person's hands. The transparency that this bill will provided is needed and critical to ensure the safety of our children. Parents should have the ability to make fully informed decisions about who they entrust to care for their children. Please do your part to protect our children and support Hawai'i's families.

Mahalo,
Jane Chung-Do

todd2 - Chloe

LATE

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 16, 2017 8:31 PM
To: HUS testimony
Cc: nanueiki@gmail.com
Subject: Submitted testimony for SB748 on Mar 17, 2017 09:15AM

SB748

Submitted on: 3/16/2017
Testimony for HUS on Mar 17, 2017 09:15AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Emma Yuen	Individual	Support	No

Comments: Aloha, Please pass this bill which would provide additional transparency about the status of childcare providers. This empowers parents to make informed decisions about their children.

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todd2 - Chloe

LATE

From: Katie Flanagan <katie.flanagan77@gmail.com>
Sent: Thursday, March 16, 2017 6:23 PM
To: HUS testimony
Subject: Support

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Thank you,

Katie Flanagan

todd2 - Chloe

LATE

From: Maggie Sporck Koehler <maggiesporck@gmail.com>
Sent: Thursday, March 16, 2017 7:52 PM
To: HUS testimony
Subject: Support SB185 and SB748

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility.

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers must be provided with accurate information about how care is being provided, and how oversight and enforcement are functioning.

Thank you,
Maggie Sporck Koehler

From: [ken.king](#)
To: [HUS testimony](#)
Subject: Support
Date: Thursday, March 16, 2017 6:06:36 PM

SB185 - I strongly support the proposed requirement that all providers must obtain and maintain liability insurance as a condition of licensure, temporary permission, or registration to operate a child care facility. (This is obviously needed in the unfortunate circumstance of accident or worse.)

SB748 - I strongly support this measure which would require the Dept. of Human Services to post records of complaints and results of investigations relating to child care providers, as well as prepare a report to the legislature with this same detailed information each year. Parents must have the ability to critically evaluate those who are caring for their children, and lawmakers *need* accurate information about how care is being provided, and *whether* oversight and enforcement are functioning.

Kenneth King
633 Terrace Avenue
Half Moon Bay, CA 94019