



EXECUTIVE CHAMBERS
HONOLULU

DAVID Y. IGE
GOVERNOR

March 17, 2017

TO: The Honorable Representative Dee Morikawa, Chair
House Committee on Human Services

The Honorable Representative Della Au Belatti, Chair
House Committee on Health

FROM: Scott Morishige, MSW, Governor's Coordinator on Homelessness

SUBJECT: SB 347 SD1 – RELATING TO MOBILE CLINICS

Hearing: Friday, March 17, 2017, 9:30 a.m.
Conference Room 329, State Capitol

POSITION: The Governor's Coordinator on Homelessness appreciates the intent of this measure and offers comments. Existing outreach service providers already provide similar services, and the Coordinator asks the Legislature to support the Governor's Executive Budget request that support these services, including additional funding to the Department of Human Services for homeless outreach; and additional funding to the Department of Health for homeless individuals with serious and persistent mental health challenges and severe substance use disorders.

PURPOSE: The purpose of the bill is to appropriate funds to the Department of Human Services (DHS) for establishing, staffing, and operating two mobile clinics to serve the homeless population.

DHS Homeless Programs Office (HPO) currently contracts homeless outreach services with providers statewide, some of which offer mobile health services that are partially funded through private and other government sources. In general, homeless outreach providers help connect unsheltered homeless individuals with basic needs, including medical care. For

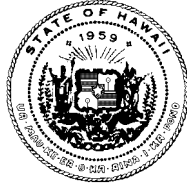
example, the Institute for Human Services homeless outreach team includes a nurse and a psychiatrist to address medical needs.

However, outreach is about more than just medical care, and is essential to meet unsheltered homeless households in the community and to build rapport that connects them to housing and services, such as Housing First, Rapid Rehousing, or shelter. Outreach workers provide a comprehensive array of services, including completing applications for housing and services, housing search, and obtaining identification and other necessary documents. Without the assistance of homeless outreach, many homeless individuals are unable to access care and unable to navigate Hawaii's system of homeless services.

In addition to homeless outreach provided by HPO contracted providers, the Department of Health (DOH) is requesting funding in the Executive Budget for targeted mental health and substance use treatment services for the unsheltered homeless population. These services are part of the State's comprehensive framework to address homelessness, which includes a focus on three primary leverage points – affordable housing, health and human services, and public safety. All three of these leverage points must be addressed to continue forward momentum in addressing the complex issue of homelessness. The Executive Budget specifically increases resources for outreach, mental health and substance use treatment, as well as addressing housing costs through programs such as Housing First, Rapid Rehousing, and the State Rent Supplement.

Thank you for the opportunity to testify on this bill.

DAVID Y. IGE
GOVERNOR



PANKAJ BHANOT
DIRECTOR

BRIDGET HOLTHUS
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
P. O. Box 339
Honolulu, Hawaii 96809-0339

March 17, 2017

TO: The Honorable Representative Dee Morikawa, Chair
House Committee on Human Services

The Honorable Representative Della Au Belatti, Chair
House Committee on Health

FROM: Pankaj Bhanot, Director

SUBJECT: **SB347 SD1 - RELATING TO MOBILE CLINICS**

Hearing: Friday, March 17, 2017, 9:30 a.m.
Conference Room 329, State Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) appreciates the intent of the measure, and provides comments. DHS respectfully requests that the Legislature support the Governor's budget request of \$1.5 million in additional funding for homeless outreach.

PURPOSE: The purpose of the bill is to appropriate an unspecified amount in general funds to establish, staff, and operate two mobile clinics to serve the homeless population.

DHS Homeless Programs Office (HPO) currently contracts homeless outreach services with providers statewide, which may include health services. The primary purpose of outreach providers is to connect unsheltered homeless individuals to assistance with basic needs and to access medical care.

While two mobile clinics may be worthy additions to the array of homeless services, the proposed \$1.4 million appropriation would adversely impact the Governor's budget request of \$1.5 million for homeless outreach services. While statistics for state fiscal year (SFY) 2016 are pending, in SFY 2015, state-funded outreach programs served 8,030 homeless

people statewide. The current goal is to increase outreach services as outreach is essential to meet unsheltered homeless households in the community and to build rapport that connects them to housing and services, such as Housing First, Rapid Rehousing, or shelter. Outreach workers provide a comprehensive array of services, including completing applications for housing and services, housing search, and obtaining identification and other necessary documents. Without the assistance of homeless outreach, many homeless individuals are unable to access care and unable to navigate Hawaii's system of homeless services.

Additionally, the proposal contemplates the delivery of medical services and identifies a minimum staff of a doctor, nurse, pharmacist, and a psychiatrist. DHS HPO does not procure professional medical services, the committee may want to consult with the Department of Health, health care, and community providers who would be better able to provide the relevant administrative information. DHS is willing to work with the community to develop a plan and strategy.

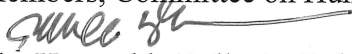
A 2007 report from the National Health Care for the Homeless Council detailed 33 mobile health care projects that used a variety of models, and vehicles to provide a variety of health services to people with unstable housing. The top three criteria for program success were identified as: selection of service sites, collaboration with partners, and staff effectiveness at building trusting relationships. Some of the obstacles to initiate and maintain the program were: lack of financial capacity, for items such as to purchase maintain, and upgrade the mobile units, pay for clinician hours; vehicle or equipment problems, clinical information management, and staffing. Other obstacles were insufficient space and patient follow up. A copy of this report is accessible at <http://www.nhchc.org/wp-content/uploads/2012/02/mobilehealth.pdf>

Without detail as to how many clients a mobile clinic could serve in a year or the information about associated operational and the professional administrative costs, DHS currently has reservations, and we respectfully ask for the Legislature's support of the Governor's executive budget request of \$1.5 million for statewide outreach services.

Thank you for the opportunity to testify on this bill.



THE QUEEN'S HEALTH SYSTEMS

To: The Honorable Dee Morikawa, Chair
The Honorable Chris Todd, Vice Chair
Members, Committee on Human Services

The Honorable Della Au Belatti, Chair
The Honorable Bertrand Kobayashi, Vice Chair
Members, Committee on Health

From: Paula Yoshioka, Senior Vice President, The Queen's Health Systems

Date: March 14, 2017

Hrg: House Committee on Human Services and Committee on Health Joint Hearing; Friday,
March 17th, 2017 at 9:30AM in Room 329

Re: **Support for SB 347, SD1, Relating to Mobile Clinics**

My name is Paula Yoshioka, and I am a Senior Vice President at The Queen's Health Systems (QHS). I would like to express my **support** for SB 347, SD1, Relating to Mobile Clinics. This bill would appropriate funds for fiscal years 2018 and 2019 respectively to purchase, staff, and operate two mobile clinics to service the homeless population.

At QHS we are committed to providing care for Hawaii's most underserved. This legislation recognizes the great cost that many health care providers take on to care for this vulnerable and underserved population. The costs to the entire continuum of care—from hospitals to long-term care facilities to home-based services—of treating the homeless population are large and growing. Mobile clinics would help to provide needed non-emergency medical care to homeless individuals in the community. Preventive services assist with mitigating many illnesses and go a long way to reducing the demand for high cost medical services down the road.

QHS shoulders majority of the burden of care for our homeless population in Hawaii. The Hawaii Health Information Corporation (HHIC) reports that our hospitals provided 64 percent of the care for homeless individuals with 10,459 encounters in FY15 as opposed to 5,381 encounters by all other facilities. Over 90 percent of the care QHS provided occurred in the emergency room setting. QHS experienced a net loss of \$10.6 million in FY15 providing unfunded and underfunded care for homeless patients.

I commend the legislature for introducing this measure and urge you to support it. Thank you for your time and attention to this important issue.

The mission of The Queen's Health Systems is to fulfill the intent of Queen Emma and King Kamehameha IV to provide in perpetuity quality health care services to improve the well-being of Native Hawaiians and all of the people of Hawai'i.

HAWAII YOUTH SERVICES NETWORK

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Phone: (808) 489-9549

Web site: <http://www.hysn.org> E-mail: info@hysn.org

Rick Collins, President

Judith F. Clark, Executive Director

Bay Clinic

Big Brothers Big Sisters of
Hawaii

Bobby Benson Center

Central Oahu Youth Services
Association

Child and Family Service

Coalition for a Drug Free Hawaii

Domestic Violence Action Center

EPIC, Inc.

Family Programs Hawaii

Family Support Hawaii

Hale Kipa, Inc.

Hale 'Opio Kauai, Inc.

Hawaii Student Television

Ho`o

Hui Malama Learning Center

Kokua Kalihi Valley

Life Foundation

Marimed Foundation

Maui Youth and Family Services

P.A.R.E.N.T.S., Inc.

Parents and Children Together
(PACT)

Planned Parenthood of the
Great Northwest and
Hawaiian Islands

Salvation Army Family
Intervention Services

Sex Abuse Treatment Center

Susannah Wesley Community
Center

The Catalyst Group

Uhane Pohaku Na Moku

O Hawai'i

Waikiki Health

February 22 2017

Representative Dee Morikawa, Chair,
And members of the Committee on Human Services

Representative Della Au Belatti, Chair,
And members of the Committee on Health

Testimony in Support of SB 347 SD1 Relating to Mobile Clinics

Hawaii Youth Services Network, a statewide coalition of youth-serving organizations, supports SB 347 SD1 Relating to Mobile Clinics.

Hawaii's homeless population includes runaway and homeless youth who are living on the streets without support or guidance from their families. They are the most vulnerable segment of our homeless population because they are children who have not completed their education, lack employment experience, and have not yet learned the skills for adult living.

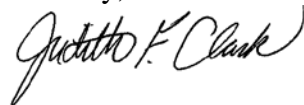
Homeless youth experience significant health challenges with which mobile clinics could assist. Compared to their peers, they are:

- Twice as likely to get sick, be hospitalized, and go hungry.
- 7 times as likely to die from AIDS; 16 times as likely to be diagnosed with HIV.
- About 50% of street youth have had a pregnancy experience.

Mobile clinics could improve access to health care for homeless youth, for injuries and infections as well as preventive health care, such as immunizations.

Thank you for this opportunity to testify.

Sincerely,



Judith F. Clark, MPH
Executive Director



Hawai'i Psychological Association

For a Healthy Hawai'i

P.O. Box 833
Honolulu, HI 96808

www.hawaiipsychology.org

Phone: (808) 521-8995

Committees On Human Services and Health Representatives Morikawa and Belatti, Chairs Representatives Todd and Kobayashi, Vice Chairs

Testimony in Support of SB347 SD1 (with proposed modification)

Friday, March 17, 2017, 9:30 am, Room 329

The Hawai'i Psychological Association (HPA) supports a modified version of SB347 SD1, which appropriates funds for establishing, staffing, and operating two mobile clinics to serve the homeless population.

The Hawaii Psychological Association strongly recommends inclusion of a clinical psychologist in the mobile clinic minimum staffing requirements. The homeless population suffers from extremely high rates of mental illness and a more comprehensive approach to their care is required. There is a strong body of scientific evidence that clearly demonstrates that psychotherapy along with medication is more effective than pharmaceutical intervention alone. The combination results in a faster, more complete and enduring response to treatment. Given the critical shortage of psychiatrists in the State of Hawaii, it is unlikely that any will have the time to provide more than medication management to the homeless population. Including a clinical psychologist on the team will allow for the provision of psychotherapy and will result in more effective treatment. In addition, if at some point psychologists are authorized to prescribe, the Department of Human Services will be able to select from a larger pool of available providers, with the advantage that prescribing psychologists will be able to offer the full-range of behavioral health services (psychotherapy and medication).

Including a clinical psychologist as a required member of the mobile staff will significantly improve treatment outcome and success. We support the bill with this recommended modification.

Respectfully submitted,

Raymond A. Folen, Ph.D., ABPP
Executive Director

todd2 - Chloe

From: mailinglist@capitol.hawaii.gov
Sent: Tuesday, March 14, 2017 9:38 PM
To: HUS testimony
Cc: wailua@aya.yale.edu
Subject: *Submitted testimony for SB347 on Mar 17, 2017 09:30AM*

SB347

Submitted on: 3/14/2017

Testimony for HUS/HLT on Mar 17, 2017 09:30AM in Conference Room 329

Submitted By	Organization	Testifier Position	Present at Hearing
Wailua Brandman	Hawaii Assoc. of Professional Nurses	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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March 15, 2017

**TESTIMONY IN SUPPORT OF SB 347 RELATING TO MOBILE CLINICS
for Hearing by HUS and HLT on March 17, 9:30am, Room 329**

TO: Chair Dee Morikawa, Vice Chair Chris Todd and
Members of the House Committee on Human Services

Chair Della Au Belatti, Vice Chair Bertrand Kobayashi and
Members of the House Committee on Health

FROM: Barbara Polk

I am testifying as an individual who is concerned about the lengthy failed attempts at dealing with homelessness. I support SB 347, which would support Mobile Clinics to provide health services to homeless individuals in various parts of the community. The clinics could greatly improve the health of homeless individuals and would save the hospitals and the state a considerable amount of money by treating health issues before they become emergencies. In addition, healthy people are more likely to be able to get jobs and housing, ending their time of houselessness. This, too, would save the city and state a considerable amount of money which would otherwise go for “homeless sweeps,” court costs, and pre-trial detention, etc.

I urge you to support SB 347.

Aloha Chair Morikawa, Vice Chair Todd, Chair Belatti and Vice Chair Kobayashi and committee members.

I am a senior citizen and a resident of House District 19 (your district, Rep Kobayashi) and Senate District 9. I am a member of AARP, Kokua Council, the Hawaii Alliance of Retired Americans and the Legislative Committee of PABEA.

I'm testifying in strong support of SB347, SD1, an appropriation to fund two mobile clinics to assist homeless individuals with non-emergency medical care, counseling, family planning, child and family services, HIV identification and treatment, referral for substance abuse, etc.

Our Emergency Departments, especially Queen's Medical Center as the main trauma center on Oahu, are overburdened with treatment of homeless individuals, who do not have Primary Care Physicians and go to the Emergency Departments for all their medical needs.

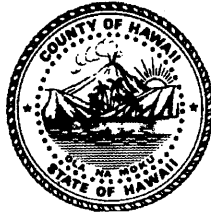
Mobile Clinics could take care of many of these individuals and/or problems for a fraction of the costs.

Please support funding of Mobile Clinics which have been shown to be successful in some mainland cities.

Thank you for the opportunity to testify.

Barbara J. Service

Harry Kim
Mayor



Wil Okabe
Managing Director

Barbara J. Kossow
Deputy Managing Director

County of Hawai'i
Office of the Mayor

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LATE

March 15, 2017

Representative Dee Morikawa, Chair
Committee on Human Services
Hawai'i State Capitol
Honolulu, HI 96813

Representative Della Au Belatti, Chair
Committee on Health
Hawai'i State Capitol
Honolulu, HI 96813

Dear Chairs Morikawa, Belatti, and Committee members:

RE: SB 347, SD 1
Relating to Mobile Clinics

While the House crossed numerous bills to the Senate dealing with homelessness, SB 347 is one of a few that survived the first crossover from the Senate. I have been reluctant to single out any particular approach to reducing the suffering of the homeless population, but it would seem that the idea of mobile clinics has the support of both House and Senate, and clearly should move forward.

Parochially, when I see that two mobile clinics would be funded under this bill, I am tempted to ask that one be earmarked for the neighbor islands. I would ask you to consider that, but defer to experts in this field as to whether the need is so great on Oahu that both should be located there.

Respectfully submitted,

Harry Kim
Mayor

March 17, 2017/9:30 a.m.
Conference Room 329

House Committee on Human Services
House Committee on Health

To: Representative Dee Morikawa, Chair
Representative Chris Todd, Vice Chair

From: Michael Robinson
Vice President – Government Relations & Community Affairs

Re: SB 347 SD1 – Relating to Mobile Clinics: Testimony in Support

My name is Michael Robinson, Vice President, Government Relations and Community Affairs at Hawai'i Pacific Health (HPH). Hawai'i Pacific Health is a not-for-profit health care system with over 70 locations statewide including medical centers, clinics, physicians and other caregivers serving Hawai'i and the Pacific Region with high quality, compassionate care. Its four medical centers – Kapi'olani, Pali Momi, Straub and Wilcox – specialize in innovative programs in women's health, pediatric care, cardiovascular services, cancer care, bone and joint services and more. Hawai'i Pacific Health is recognized nationally for its excellence in patient care and the use of electronic health records to improve quality and patient safety.

On behalf of Hawai'i Pacific Health, I write to testify in support of SB 347 SD1 which appropriates funds to establish, staff, and operate two mobile clinics to serve the homeless population.

Mobile clinics provide valuable preventative and primary care to the homeless population. Roughly two thirds of homeless individuals in Hawai'i relied on MedQuest to pay for health care services. Barriers to health care such as lack of insurance, housing, transportation, and primary care physicians result in the over-use of high-cost hospital emergency facilities as well as EMS. The homeless population's limited access to preventative and primary health care also results in many individuals waiting to seek treatment until their health conditions have reached extreme stages. The severity of homeless people's health conditions could be prevented and costs to the state minimized if mobile clinics offered basic preventative and primary care to O'ahu's homeless population.

For example, Waikiki Care-A-Van was meeting these needs of some of O'ahu's homeless population. Though the State funding for that organization has been pulled, the need remains. Hawai'i Pacific Health understands that our State is focusing on housing first, but until we reach our goal of providing housing to all homeless

individuals, it is important to choose the most cost-effective ways of providing access to health care. SB 347 SD1 improves access to health care for our homeless population and decreases the cost to the State and to hospitals for providing necessary health care services.

Thank you for the opportunity to testify in support of SB 347 SD1.