

DAVID Y. IGE
GOVERNOR



RODERICK K. BECKER
Comptroller
AUDREY HIDANO
Deputy Comptroller

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

WRITTEN TESTIMONY OF
RODERICK K. BECKER, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE ON
GOVERNMENT OPERATIONS
ON
TUESDAY, APRIL 18, 2017
2:15 P.M.
CONFERENCE ROOM 414

G.M. 542

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE ENHANCED 911 BOARD, GUBERNATORIAL NOMINEE, BENJAMIN MORGAN, FOR A TERM TO EXPIRE 06-30-2020.

Chair Kim, Vice Chair Ruderman, and members of the Committee, thank you for the opportunity to testify before you on the confirmation to the Enhanced 911 Board (the Board), gubernatorial nominee, Benjamin Morgan. The Department of Accounting and General Services recommends that Mr. Morgan be confirmed.

Hawaii Revised Statutes (HRS) Section 138-2(a)(6) requires that the Board shall have one member from the public utility providing land line enhanced 911 services through Section 269-16.95, HRS. Mr. Morgan is currently the Vice President, Customer Care and Network Reliability (which includes operational management of all deployed statewide networks including 911 networks) for Hawaiian Telcom, Inc., a Hawaii corporation, and the incumbent local exchange carrier that provides land line enhanced 911 services in the State under Section 26-16.95, HRS. Mr. Morgan's appointment fulfills the statutory requirement for representation from the public utility providing land line enhanced 911 services.

Thank you for the opportunity to testify on this matter.

DAVID Y. IGE
GOVERNOR



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STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
COURTNEY TAGUPA, EXECUTIVE DIRECTOR
ENHANCED 911 BOARD

TO THE
SENATE COMMITTEE ON GOVERNMENT OPERATIONS

APRIL 18, 2017
2:15 P.M.
CONFERENCE ROOM 224

REGARDING NOMINEE BENJAMIN MORGAN
TO THE ENHANCED 911 BOARD

Aloha Chair Kim and Members of the Government Operations Committee. Section 138-2, Hawaii Revised Statutes, provides for the Enhanced 911 Board, created within the Department of Accounting and General Services for administrative purposes, to be comprised of thirteen voting members who represent **state government officers** (chief information officer, consumer advocate), **county public safety answering points representatives** and city and county of Honolulu representative, **public utility providers**, and representatives from **wireless communications service providers**. The Board requests your approval of the appointment of Benjamin Morgan, representing HawaiianTel, a public utility provider, to its voting membership. Ben has attended prior meetings faithfully and has contributed productively to the board's business at hand. We look forward to his continued public service during his two year term ahead. Mahalo for your support.

TESTIMONY OF THE HAWAII POLICE DEPARTMENT

GM 542

ENHANCED 911 BOARD

GUBERNATORIAL NOMINEE BENJAMIN MORGAN

**BEFORE THE SENATE COMMITTEE
ON
GOVERNMENT OPERATIONS**

DATE : Tuesday, April 18, 2017

TIME : 2:15 P.M.

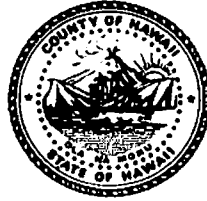
**PLACE : Conference Room 414
State Capitol**

PERSON TESTIFYING:

**Police Chief Paul K. Ferreira
Hawaii Police Department
County of Hawaii**

(Written Testimony Only)

Harry Kim
Mayor



Paul K. Ferreira
Police Chief

Kenneth Bugado Jr.
Deputy Police Chief

County of Hawai`i

POLICE DEPARTMENT

349 Kapi`olani Street • Hilo, Hawai`i 96720-3998
(808) 935-3311 • Fax (808) 961-2389

April 17, 2017

Senator Donna Mercado Kim, Chair
Senate Committee On Government Operations
Chair and Members
State Capitol
415 South Beretania Street, Room 414
Honolulu, Hawai`i 96813

Re: GM 542, Gubernatorial Nominee Benjamin Morgan, Enhanced 911 Board

Dear Senator Mercado Kim and Members:

The Hawai`i Police Department **strongly supports** the appointment of Gubernatorial Nominee Benjamin Morgan, as a representative of the Local Exchange Carrier on the State of Hawai`i, Enhanced 911 Board.

We believe that Mr. Benjamin Morgan possesses the knowledge and skills that are necessary to be a valuable asset to the Enhanced 911 Board.

For the reasons above, we strongly urge this committee to approve the passage of GM 542, the confirmation of Mr. Benjamin Morgan to the Enhanced 911 Board.

Thank you for allowing the Hawai`i Police Department to testify on this bill.

Sincerely,

PAUL K. FERREIRA
POLICE CHIEF

From: mailinglist@capitol.hawaii.gov
Sent: Monday, April 17, 2017 12:42 PM
To: GVO Testimony
Cc: dean.rickard@mpd.net
Subject: Submitted testimony for GM542 on Apr 18, 2017 14:15PM

GM542

Submitted on: 4/17/2017

Testimony for GVO on Apr 18, 2017 14:15PM in Conference Room 224

Submitted By	Organization	Testifier Position	Present at Hearing
Dean Rickard	Maui Police Department	Support	No

Comments: I strongly support the appointment of Mr. Benjamin Morgan to the State of Hawaii Enhanced 911 Board. He possesses the knowledge and skills that are essential to be a valuable asset to the Enhanced 911 Board, and I have no doubt he will he continue to devote himself to the duties and responsibilities required of this Board. For the reasons aforesaid, I strongly urge this committee to confirm the nomination of Mr. Benjamin Morgan to the Enhanced 911 Board. Thank you for allowing me this opportunity to testify. Sincerely, DEAN M. RICKARD Deputy Chief of Police Maui Police Department

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov



April 17, 2017

The Honorable Donna Mercado Kim
State Senator
Senate Committee on Government Operations, Chair
HEARING DATE: April 18, 2017

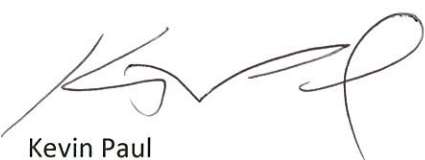
RE: GM 542 – Enhanced 911 Board Gubernatorial Nominee, Benjamin Morgan

Chair Kim and Members of the Committee:

Please accept this recommendation to consider Ben Morgan, Vice President Network Reliability & Customer Care to your State E911 Board. At Hawaiian Telcom, Ben has executive responsibility for our 24-hour Customer Care Service Center, Service Quality, Customer Satisfaction, 911 Operations and Managed Services. Ben’s responsibilities also include our Network Operations Center, Tier 2 Technical Support and TV Head End Operations. Ben has nearly 15 years of technical telecommunications experience with the last five years here at Hawaiian Telcom.

I’m confident in Ben’s ability to significantly contribute to the E911 Board’s mission serving the board and community with honor and integrity.

Sincerely,



Kevin Paul
Sr. Vice President, Technology



From: mailinglist@capitol.hawaii.gov
Sent: Monday, April 17, 2017 12:44 PM
To: GVO Testimony
Cc: John.Jakubczak@mpd.net
Subject: Submitted testimony for GM542 on Apr 18, 2017 14:15PM

GM542

Submitted on: 4/17/2017

Testimony for GVO on Apr 18, 2017 14:15PM in Conference Room 224

Submitted By	Organization	Testifier Position	Present at Hearing
John Jakubczak	Individual	Support	No

Comments: Highly recommend Mr. Benjamin Morgan to the state E911 Board as a representative of the private sector service provider Hawaiian Tel. Mr. Morgan is familiar with the board and it's function, and has been regularly attending the monthly meetings.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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