

GM 513

Measure Title: Submitting for consideration and confirmation to the Health Planning Council, West O'ahu Subarea, Gubernatorial Nominee, PATRICE JACKSON, for a term to expire 06-30-2019.

Report Title: Health Planning Council, West O'ahu Subarea

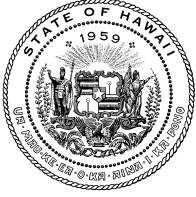
Description:

Companion:

Package:

Current Referral: CPH

Introducer(s):



STATE HEALTH PLANNING AND DEVELOPMENT AGENCY

DAVID Y. IGE
GOVERNOR OF HAWAII
VIRGINIA PRESSLER, M.D.
DIRECTOR OF HEALTH
ROMALA SUE RADCLIFFE, B.A., M.A.
ADMINISTRATOR

1177 Alakea St., #402, Honolulu, HI 96813 Phone: 587-0788 Fax: 587-0783 www.shpda.org

Senate Committee on Commerce, Consumer Protection, and Health

GM 513, Gubernatorial Nominee to the West Oahu Subarea Health Planning Council

Testimony of Romala Sue Radcliffe SHPDA Administrator

Friday, March 10, 2017
9:30 a.m.

1 **Agency's Position:** The State Health Planning and Development Agency supports the
2 nomination and confirmation of Ms. Patrice Jackson to the West Oahu Subarea Health
3 Planning Council (WOSAC).

4 **Fiscal Implications:** None

5 **Purpose and Justification:** The purpose is for the consideration and confirmation of WOSAC
6 Gubernatorial Nominee, Ms. Patrice Jackson.

7 Ms. Jackson is a member of the faculty of UH-Leeward Community College and at the
8 same time Director of its Health Information Technology Program and Coordinator of
9 Workforce Development. She has served as Manager or Director of Medical Records at
10 various hospitals in Virginia and Hawaii, and is currently Principal of P. Plus and Team, a
11 health information, billing and patient administration consultation business.

12 Ms. Jackson holds bachelor degrees in health information administration and business
13 administration and has several certifications in health information technology. She is a
14 member of several professional organizations, was past president of the Health Information
15 Management Association of Hawaii, and is currently president of the Hawaii State Chapter of
16 the American Medical Billing Association.

1 Ms. Jackson is currently an interim member of the WOSAC. Her expertise and
2 experience bring a new perspective to the Council.

3 We ask for your support on the confirmation of Ms. Patrice Jackson to the West Oahu
4 Subarea Health Planning Council.



WAHIAWA NURSING AND REHABILITATION CENTER

Never Out of Touch

March 1, 2017

Senator Rosalyn H. Baker
Senate District 6
Hawaii State Capitol
Room 230

Dear Senator Baker:

I am writing in support of the appointment of Patrice Jackson to the Health Planning Council, West Oahu Subarea. Patrice has served as a consultant to our organization in the area of Health Information Management. She has extensive knowledge in the field of health care with an expertise in Health Information Management of long term care.

She would be an asset to the Health Planning Council.

Please do not hesitate to contact me should you have any questions. Thank you for your time and consideration.

Sincerely,

Rebecca Canon-Fratis, NHA, LSW, MSG
Administrator
Wahiawa Nursing and Rehabilitation Center/WGH-LTC
128 Lehua Street
Wahiawa, HI 96786
(808) 621-4328
rebecca.canon-fratis@wahiawageneral.org

Recommendation Letter
3/24/2023

Subject: [Faint]

To: [Faint]
From: [Faint]
Date: [Faint]

[Faint header text]

To whom it may concern.

I have known Patrice for almost ten years. As a friend, colleague, and more importantly as the "go to person" in so many ways and capacities. She as a program director for Health Information Technology. University of Hawaii, Leeward Community College, and mentor to hundreds of students helped and inspired to graduate and impact the Heath care here in Oahu as well as the nation.

I highly recommend her appointment as the Health Planning Council, West Oahu Subarea.

Sincerely,

Ann Botros, PhD, RHIA
President of professional Health Care Solutions
505 573 2720
Sent from my iPhone

10/10/2013

From:
To:
Subject:

RE: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To whom it may concern:

I hereby recommend Patrice Jackson in hopes of her appointment to the HEALTH PLANNING Council, West Oahu Subarea. I have been doing business with Patrice at Maunalani Nursing & Rehab center pertaining to ICD coding for health information. I strongly believe she is the right person for this appointment.

Kind regards,
Brad Rangel

2010-01-20 10:00 AM

TO: [REDACTED]
FROM: [REDACTED]
SUBJECT: [REDACTED]

[REDACTED]

Aloha Senator Baker,

I would like to express my total support for Patrice Jackson's appointment to the Health Planning Council for West Oahu. Patrice has over 30 plus years experience in Health Information Management and truly understands the inner workings of hospitals and what needs to be done to achieve the best outcomes for patient care. It would be an absolute waste to not utilize her skills and knowledge as a council appointee as she would do everything she can to serve the communities of West Oahu, mahalo.

Marguerite Kono, HIM
Wahiawa Nursing and Rehabilitation Center
Phone: 808-621-4447
Fax: 808-621-4435

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My letter, corrected for proper address

Senator Baker,

Madam, I am writing to you today to provide my strongest recommendation for Mrs. Patrice Jackson's appointment. To give you some background on how I know Miss Jackson; I am currently pursuing a degree in Health Information Technology, and serve as president of the student board for the Health Information Technology Student Society. Mrs. Jackson is our Faculty Observer, and she has gone above and beyond to help us in our mission to ensure future HIM professionals are empowered to be successful assets to our communities healthcare workforce. She has supported us with her knowledge and experience in producing first rate educational seminars, fundraisers and orientations, providing an example of leadership that is first rate and without peer. She has made a dedicated personal effort to ensure we are successful as a student organization, and that our success helps ensure a dedicated cadre of future healthcare professionals among the student body, despite her many responsibilities and demands on her time,

As an instructor she is very shares her vast resources of knowledge and experience to ensure the success of her students and fellow instructors. She is dedicated and caring, I have personally witnessed that she makes an effort to ensure every individual student succeed, if they have the desire to do so, and she uses every opportunity to make sure we're well educated in our chosen field, but develop the dedication and compassion that are indispensable in the healthcare workforce. To sum up, she is a dedicated teacher, a top notch leader, and a compassionate mentor and friend to students and peers alike. Sir, I would urge you to do everything in your power to help ensure she receives this appointment, she will undoubtedly be an invaluable asset to our community if she is appointed.

Thank you for your time Madam, and good day

Very respectfully,
Seth Rupan

On Tue, Feb 28, 2017 at 9:37 AM, Seth Rupan wrote:
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Thank you for your time sir, and good day

Very respectfully,
Seth Rupan

2/27/17

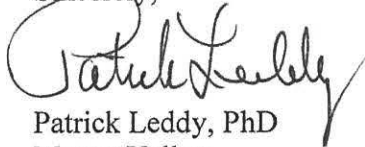
Letter of Recommendation in support to appointment of Patrice M. Jackson

Honorable Senators,

I wish to support Patrice M. Jackson's appointment to the Health Planning Council, West Oahu Subarea. She is a person with deep understanding of the health fields; a dedicated educator both in credit and non-credit programs; and has passion for helping the underserved population.

Your understanding and positive approval is highly recommended. Mahalo!

Sincerely,

A handwritten signature in cursive script that reads "Patrick Leddy". The signature is written in black ink and is positioned above the printed name and title.

Patrick Leddy, PhD
Manoa Valley

GM 513

Patrice Jackson

1. Why do you want to be a member of the Board?

I consider it an honor to have been approached to offer this service to the State of Hawaii and my community. I think this position offers a unique opportunity for me to leverage my previous experiences and knowledge in a way that benefits the community.

2. What do you perceive are the roles and responsibilities of a member of the Board?

My understanding that that we review documents and make recommendations to higher level boards. As such, we review Certificate of Need applications and make recommendations. In addition, the board is given the opportunity to gain a clearer understanding of other State of Hawaii offerings for the healthcare community.

3. In what ways do you feel that you can help protect the consumer?

I had never considered the service a "protective" one but after consideration, we have deliberated on Home Health, SNF and data needs. From my perspective, I am learning about these offerings but I am also able to leverage my understanding through work and educational experience to advocate on behalf of the consumer.

4. Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

In my 30+ year career in health information technology and management one of the overarching skills was analyzing data/information and determining fact. I believe that if we are going to assess a Certificate of Need, for example, the board should have a clear understanding of what is being requested (meaning an understanding of the terminology and disease pathology of what is being reported) and the statistical and informational reliability (or at least reasonableness) of each request. The health information manager is the liaison in an organization who serves as the bridge between information, the patient, the healthcare providers, and the state reporting and legislative communities. I am certified in most health information related areas and as such must continually stay abreast of the changes that affect these participating entities/people.

5. What do you hope to accomplish during your term of service?

I hope to be a fully participating member of the board serving the government of the State of Hawaii, and the consumers in our catchment area. Specifically, I don't have any personal goals except to provide excellent service in this capacity.

6. Name three qualities that best describe you and how these qualities will benefit the Board.

1. Resourcefulness- I make (have already) and will in the future make use of the resources at my disposal. For example, we have used my departmental meeting room for our last two quarterly meetings. This is beneficial for the members as they all reside on the Leeward side, avoid traffic, enjoy a fully functional meeting location and free parking.
2. Dependability- I can be relied upon when I make a commitment. I will endeavor to complete assigned tasks, show up as scheduled, and cover others if the need arises and I can.
3. Data Evaluation Skills- I have extensive experience tracking performance, documenting quality and troubleshooting the lack of performance or quality in an application, system, resource (human or otherwise) and assess potential benefits.

7. Name a previous experience you've had that will be beneficial as a Board member.

I have been fortunate to have participated in several boards for the health information management professional organization and prior government service both locally and nationally. I will endeavor to bring to bear the skills that I've developed during other board appointments and as a regional Director of Health Information Management of the Federal Government participating in board, quality councils, action reports, and selection committees responsible to acquiring millions of dollars in equipment or contracts.

8. Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

I can't foresee any conflicts of interest, but if one did arise, I would notify the chair and recuse myself in a vote. I would offer any insights as in a "voice no vote" manner if allowed but I would be transparent about any conflicts or ethical dilemmas inherent in my participation.