

# Ken VandenBussche Rx RPh., BCACP

GOV. MSG. NO. 704

## High Profitability Pharmacy Manager

A Recognized Expert in Establishing Award-Winning Pharmacy Operations

Results-driven pharmacy professional that has a passion for delivering exceptional patient experiences in an environment that is optimally positioned for revenue growth. Has an impeccable success record of increasing profitability at multiple locations for many consecutive years. A trusted advisor and coach to leading pharmacies and new pharmacy managers on how to leverage best practices for business growth. Advocate for greater patient & public health outcomes.

### CORE COMPETENCIES

Pharmacy Establishment ♦ Profitability ♦ Expense Management ♦ MTM Patient Care , Immunization Team Management ♦ Clinical Drug Selection ♦ Cost Reduction ♦ Resource Management ♦ Leadership

### EXPERIENCES AND ACHIEVEMENTS

#### **COSTCO WHOLESALE, Lihue, HI.**

##### **Pharmacy Manager in Charge**

Successfully oversaw all operations including HR to open a new pharmacy at the store location.

- ◆ Ensures pharmacy adheres to regulatory compliance standards.
- ◆ Maintains positive customer experience by keeping accurate inventory.
- ◆ Provides Executive Customer Service by exceeding expectations and providing value.
- ◆ Gains confidence of store senior management by providing transparency into financial data.
- ◆ Achieved Top 10 Leader rank- immunizations for 2 periods in the entire Costco organization.
- ◆ Consistently accomplished sales growth and decreased expenses for 32 consecutive quarters.

#### **PHARMERICA KAUAI, Kauai , Oahu, Lanai HI.**

##### **Pharmacy Operations Manager/Consultant Pharmacist**

Led the opening of a new pharmacy on Kauai serving Long Term Care Facilities.

- ◆ Accomplished 100% compliance to standard with no facilities ever receiving an F-tag.
- ◆ Clinically impacted patient care and cost saving that drove profitability for multiple facilities.
- ◆ Expanded business footprint to every LTC bed on the island.
- ◆ Trained and serviced staff on Therapeutic Drug Interchange and Drug Product selection.
- ◆ Formulary management and drug spend (cost) reduction.
- ◆ Left full-time role for a consultancy position in 2006.

#### **WAL-MART, Lihue, HI.**

##### **Pharmacy Manager**

- ◆ Created environment of continuous improvement leading to better expense control and resource management for sustained profitability customer service, and patient care.
- ◆ Increased profitability for 90 consecutive months.
- ◆ Recognized as the most profitable district in the 100+ store region.
- ◆ Received Pharmacy Manager of the Year award.
- ◆ Successfully developed six stores in Hawaii.
- ◆ Trained Technicians, Pharmacists and Interns to standards and Best Practices.
- ◆ Played an instrumental role in the exponential growth of the location's prescription business.

#### **Rite Aid, Auburn Hills, Mi**

##### **Pharmacy Manager**

### EDUCATION

**BCACP Pharmacist -Bachelor of Science, Pharmacy, Associates** – Biology, Ferris State University, MI  
**Organizations** : Rx, ACCP, ASCP, APHA, HPA, BPS Board Certified