



GOV. MSG. NO. 648

**Tito Villanueva
Operations Manager
– Kauai, Hawaii Operations**

Profile

Dedicated professional with over twenty years of service as a full time emergency medical technician, seventeen years part-time fire fighter and four years of outstanding service in the U. S. Military. Currently serves as the Operations Manager for AMR Kauai. Long time Basic Life Support and Heart Saver instructor for health care providers and for the community.

Education

B. S. in Business Management, University Of Phoenix

Courses included marketing, project management, financial analysis, information system, employment law, business communication, interpersonal communication, human resource management, statistic, quality management and productivity, etc.

Emergency Medical Technician, Kapiolani Community College
Corpsman, Naval School of Health and Science

Employment History

Operations Manager, American Medical Response, 2011 – Present

Provides day to day facilitation/support for all operational activities such as: internal communication between field supervision and field staff, supports field personnel in service provision, ensures compliance with all policies and procedures, ensure safe work practices and environment, development of outside agency interface, manage short and long term hiring needs, and oversight of maintenance of equipment, supplies, and fleet maintenance.

Emergency Medical Technician, American Medical Response, 1993 – 2011

Provided professionalism, capability, and compassion to patient for their medical, traumatic, and emotional care during ambulance responses and while providing community service. Served as an Injury Prevention Coordinator for employer.

Fire Fighter/EMT Part Time, ITT Corporation, 1993 – 2013

Responsible for performing under emergency situations, emergency medical service and fire suppression. Familiar with incident command system.

Immigrant Employment Core Services Manager, Kauai Economic Opportunity, 1999

Responsible for identifying, planning and executing needs for training and financial

assistance, while locating and recommending available resources to attain employment and self-sufficiency.

Corpsman, United States Navy, 1986 – 1991

Worked as Lead Petty Officer field medic during deployments and field exercises with U. S. Marines. Worked as a corpsman providing patient care and treatment at a Navy hospital and clinic setting. Activated to active duty during Desert Storm.

Certifications

Emergency Medical Technician, American Heart Association BLS Training Faculty, BLS Instructor, Car Seat Safety Technician, USFA Type 3 all hazard incident management training, ICS 300- intermediate ICS for expanding incidents, ICS 400- advanced ICS, pediatric disaster response and emergency preparedness, evacuation and shelter in-place needs of people with medical dependencies, Community Emergency Response Team Instructor, Fire fighter I, Fire Fighter II, Airport Rescue and Fire Fighting (ARFF), Haz-Mat Operations, Haz-Mat Awareness, Fire Instructor.

Committees

Kauai Subarea Health Planning Council committee member, Domestic violence, child death review, Wilcox Hospital Stroke committee, Kauai Fire Department EMS Committee, violence prevention coalition, prevent suicide task force, EMS education.

Personal

2011 Star of Life recipient, 2002 Hawaii State EMT of the year.
Hawaii Health System Corporation- Kauai region board member, Lions Club International member, Filipino Chamber of Commerce board member, past executive board member- Kauai Filipino-American Jaycee, past president- Kauai Paramedics Association, past president- KCC Pamantasan Club, Past executive board member- King Kaumualii Elem. Sch. PTSA and SCC and CKMS PTSA board member.
Speak Ilocano and Tagalog fluently.