

**Patrice M. L. Jackson, RHIA, RHIT, CHP, CCS, CHTS-TR, IM, PW,
CMRS, CHAM**

[REDACTED]

EMPLOYMENT HISTORY

P. Plus and Team. Health Information, Billing and Patient Administration consultation business
Principal [REDACTED] -Present

LEEWARD COMMUNITY COLLEGE (Full-time Faculty, program development Associates Degree, and Coding Program, Manage 10 part-time instructors)
HIT Program Director [REDACTED] -Present
Workforce Development Coordinator [REDACTED]

A+ Global Professional Services Non-profit organization that provides health information and medical billing products and services
Owner and CEO [REDACTED]

TRIPLER ARMY MEDICAL CENTER, HONOLULU, HAWAII (259 bed Acute Care Military Treatment Facility - Manage 110+ FTEs)
Director, Medical Records and Privacy Official [REDACTED]

HEALD COLLEGE, HONOLULU, HAWAII (Associate of Science level business college.)
Part-time Adjunct Instructor and Course Developer (Management, Legal, Electronic Records, and ICD-9-CM, CPT, and Advanced Coding Courses) [REDACTED]

LEEWARD COMMUNITY COLLEGE (ARRA Grant for Workforce Development and Meaningful Use)
Part-time Adjunct Instructor. [REDACTED]

KAPI`OLANI COMMUNITY COLLEGE (ARRA Grant for Workforce Development and Meaningful Use)
Part-time Coordinator of the Health Information Management Technology Program [REDACTED]

DELMAR THOMPSON PUBLISHING AND EDUCATION
Reviewer and Writer (Health Information Law, Ethics, and Webinar and WebInstruction for RHIA and RHIT Mock exams) [REDACTED] -Present

ST. FRANCIS MEDICAL CENTER - WEST, EWA BEACH, HAWAII (100 bed Acute Care Community Hospital - Manage 40 + FTEs)
Director, Medical Records and Admissions [REDACTED]

KAPI`OLANI HEALTH, WOMEN'S AND CHILDREN'S AND PALI MOMI, Honolulu and Aiea, Hi. (2 Acute Care Facilities, Community based, and specializing in OB and Peds Care - Manage 66 FTEs)
Director, Health Information Services [REDACTED]

ST. FRANCIS MEDICAL CENTER - LILIHA, Honolulu, HI. (256 bed, Affiliated Physician Practice, Largest Renal Institute in the world - 13 satellite locations on outer islands- Manage 33 FTEs)
Medical Record Manager (Department Head) [REDACTED]

WILLIAMSBURG COMMUNITY HOSPITAL, Williamsburg, VA. (129-bed, Affiliated Physician Practice, 2 Urgent Care Centers, Cancer Treatment Center - Manage 20 FTEs)
Medical Records Manager (Department Head) [REDACTED]

MARY IMMACULATE HOSPITAL, Newport News, VA. (110-bed, two Urgent Care Centers, and a Long Term Care Facility - Managed 8 technical information systems operators)
Information Systems Analyst/Operations Manager, MIS [REDACTED]

CHILDREN'S HOSPITAL OF THE KINGS DAUGHTERS, Norfolk, VA. (120-bed, with 23 Children Clinics, 14 Satellite offices, and 1 Urgent Care - Managed 38 FTEs)
Control Manager, Medical Record Services (Department Head) [REDACTED]

MARY IMMACULATE HOSPITAL, Newport News, VA. (110-bed, two Urgent Care Centers, and a Long Term Care Facility - Managed 18 FTEs, 19 integrated hospital information systems applications, 25 system trainers, 227 remote and 658 hospital users)
Assistant Director, Health Information Management [REDACTED]
Systems Analyst/System Security Administrator, MIS [REDACTED]
Information Systems Training Coordinator, MIS [REDACTED]
DRG Coordinator/Coder/Abstractor, Medical Record Services [REDACTED]

EDUCATION

Bachelor of Science, Health Information Administration, Stephen's College, Columbia, MO. [REDACTED]
Bachelor of Science, Business Administration / Human Resource Management, Park College, Parkville, MO. [REDACTED]
Associate of Science, Medical Record Management, Park College, Parkville, MO. [REDACTED]
Independent Study Program/Medical Record Technology, AHIMA, Chicago, IL. [REDACTED]

PROFESSIONAL QUALIFICATIONS

Registered Health Information Administrator (RHIA) Credential, AHIMA, Chicago IL- 2010 # 0006291
Registered Health Information Technician (RHIT) Credential, AHIMA, Chicago, IL-1995 ID #38656
Certified Coding Specialist (CCS) Credential, AHIMA, Chicago, IL- 2001 ID #C13745
Certified in Healthcare Privacy (CHP) Credential, AHIMA, Chicago, IL- 1995 ID #P00161
Certified Health Technology Specialist (CHTS-TR) Trainer NOVA & AHIMA
Certified Health Technology Specialist (CHTS-PW) Practice Workflow NOVA & AHIMA
Certified Health Technology Specialist (CHTS-IM) Implementation Manager NOVA & AHIMA
Certified Medical Reimbursement Specialist (CMRS) Credential, AMBA
Certified ICD-10-CM and ICD-10-PCS Trainer and AHIMA Ambassador
Certified Healthcare Access Manager (CHAM), Credential, NAHAM

PROFESSIONAL MEMBERSHIPS

American Health Information Management Association – House of Delegates 2000, 2007, 2008 and Action Community for Excellence 2012-2013

Health Information Management Association Hawaii – President 2007-2009 and 1999-2001 (3 year appointment), Past president, Director Positions, and multiple committee chair person activities including Publisher and Annual Committee Meeting Chairperson

Hawaii State Chapter of AMBA – President 2014-Present

HIMSS - Health Information Management Systems Society
AAMT – American Association of Medical Transcriptionists
ACTS - Association of Computer Trainers
AMBA – American Medical Billing Association
NAHAM- National Association Health Access Management

References Upon Request