

JEN H. CHAHANOVICH, MBA, RRT, FAARC, FACHE

HEALTHCARE EXECUTIVE

Accomplished and results oriented Healthcare Executive with a strong record of success in Hospital Administration. Succeeds in driving transformational change in operational areas by fostering strong partnerships and alliances with physician partners, senior leadership teams, and community members and organizations. Visionary leader with the ability to assess existing processes and provide creative recommendations that improve patient care, safety, satisfaction, and quality initiatives. Focused on developing teams that provide high quality care in a safe environment, optimizing the patient experience. Areas of strength and expertise include:

- STRATEGIC PLANNING
- BOARD COLLABORATION
- TEAM DEVELOPMENT
- PHYSICIAN RELATIONS
- PROGRAM DEVELOPMENT
- COMMUNITY RELATIONS
- OPERATIONAL/FINANCIAL LEADERSHIP
- REGULATORY COMPLIANCE
- PERFORMANCE IMPROVEMENTS

ACHIEVEMENTS

- Successfully led operational performance improvement plans focused on clinical coordination of services and continual process improvements, driving efficiency, quality, and patient-centered care. Utilized Studer Group principles to build and support a “*Culture of Excellence*” throughout the organization.
- Led the development and implementation of a new Women’s Center off campus, expanding services to meet the community’s need. Volume increased from 25,600 procedures to over 44,000 procedures in two years.
- Planned and implemented the only interventional Cardiac Cath Lab in Central and West O’ahu with year-to-date volume increase at 30% greater than budget. Successfully recruited three cardiologists for the program.

HEALTHCARE LEADERSHIP EXPERIENCE

Wilcox Memorial Hospital, Hawai‘i Pacific Health

President & CEO

Kaua‘i Medical Clinic

Chief Executive Officer

Pali Momi Medical Center, Hawai‘i Pacific Health

128-bed Community Hospital with 1,068 employees and 400 medical staff.

JEN H. CHAHANOVICH

CHIEF EXECUTIVE OFFICER

Health care professional with over twenty years of leadership experience. Extensive management experience, passionate about creating high-performing cultures where medical professionals, clinical staff and employees work collaborately to achieve mutual goals.

- Successfully oversee day-to-day operations for the hospital, 50 departments, and a \$665 million patient revenue budget with oversight of over 1,000 employees.
- Strategically managed the 30% growth of Emergency Room visits with the closure of a West O'ahu hospital, to ensure safe patient care was accessible to the West O'ahu community.
- Pali Momi is preparing to be a Level III Trauma Program, designated by the State of Hawai'i.
- System responsibility for all Hawai'i Pacific Health's Joint Ventures and the Oncology Service Line.

Kapi'olani Medical Center for Women & Children and at Pali Momi [REDACTED]

Kapi'olani is a 207-bed Specialty Hospital with 1,515 employees.

DIRECTOR — RESPIRATORY CARE AND REHABILITATION SERVICES

- Responsible for the oversight of day-to-day administration of the Respiratory and Rehabilitation Services Departments.
- Managed growth, program development and implementation; facilitation of teams; human resources management; physician relations; collaborative processes; customer service; and leadership of the clinical management team.

Triad Hospitals, Inc. [REDACTED]

Company is a national for-profit public company. Headquarters in Dallas, TX.

DIRECTOR — PARADISE VALLEY HOSPITAL

- Responsible for five revenue-generating departments for outpatient and acute-care services.
 - Implemented growth strategies for outpatient program development, physician recruitment/retention.
 - Designed work flow pathways to improve processes and procedures to standardize operations and comply with regulatory requirements.
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JEN H. CHAHANOVICH

EDUCATION

- **Master of Business Administration in International Marketing**
Western International University, Tempe, AZ
- **Bachelor of Science in Allied Health Sciences / Health Care Administration**
Weber State University, Ogden, UT

CERTIFICATIONS AND LICENSURES

- **Certificate in Executive Management**
Norte Dame University
- **Long Term Care Administrator (LNHA)**

FELLOWSHIP

- **American Association in Respiratory Care**
- **American College of Health Care Executives**

COMMUNITY LEADERSHIP

- **Chair (Past)**
American Heart Association
- **Board Chair (Past)**
Hospice Hawai'i
- **President (Past)**
Hawai'i Pacific Chapter of American College of Health Care Executives
- **Vice Chair (Past)**
AccesSurf Hawai'i

COMPANY RECOGNITION AWARDS

- **Breast Imaging Center of Excellence Award**
Pali Momi was awarded the Breast Imaging Center of Excellence by the doctors who specialize in mammography and breast diagnostics – the American College of Radiology – placing Pali Momi in the top 8% nationally.
 - **“Get With the Guidelines” Gold Plus Achievement Award - 2014**
Presented by the American Heart Association for Stroke Care
 - **Outstanding Patient Experience Award – 2011 - 2014**
Ranked in the top 10% of hospitals nationwide by HealthGrades Report four years in a row
 - **Primary Stroke Center - 2014**
Accredited by The Joint Commission
 - **National Accreditation Program for Breast Services (NAPBC)**
One of only two centers in Hawai'i with accreditation
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