# A BILL FOR AN ACT

RELATING TO HOMEOWNERS ASSOCIATIONS.

### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECT	ION 1. (a) The auditor shall conduct a study on the
2	necessity	and feasibility of establishing an agency within the
3	department	t of commerce and consumer affairs to provide general
4	regulatory	y oversight of homeowners associations. As part of the
5	study, the	e auditor shall determine the most effective and cost
6	efficient	means to establish an agency that would, at a minimum:
7	(1)	Focus on the provision of consumer protection services
8	•	for homeowners, including proper use of fees paid to
9		an association;
10	(2)	Establish accountability standards and benchmarks for
11		the choosing of vendors by a homeowners association to
12		provide agreed upon services, as well as for the
13		vendors used by the association to provide these
14		services;
15	(3)	Facilitate mediation, arbitration, and dispute
16		resolution services in cases of noncompliance or
17	•	neglect of appropriate levels of performance.

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1		including economic performance, for agreed upon
2		services between the homeowner and homeowners
3	•	association or vendor procured by the association;
4	(4)	Enforce any statutes, regulations, and administrative
5		rules governing homeowners associations, including the
6		enforcement of penalties and determination of
7		liabilities, as appropriate;
8	(5)	Have the authority to compel compliance with any
9		statute, regulation, and administrative rule governing
10		homeowners associations through legal actions;
11	(6)	Recommend, to the director of commerce and consumer
12		affairs, the establishment of any additional penalties
13		the agency deems necessary for proper enforcement of
14		any statute, regulation, or administrative rule
15		governing homeowners associations;
16	(7)	Establish educational programs for homeowners and
17		disseminate information to homeowners on a homeowner's
18		rights, including challenging the appropriateness of
19		fees paid versus services provided and the
20		availability of mediation and dispute resolution; and

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1	(8)	Establish regular reporting requirements to the
2		legislature including agency evaluations, metrics, and
3		fiscal accountability.

- 4 (b) As part of the study under subsection (a), the auditor
  5 shall perform a cost benefit analysis on the establishment of an
  6 agency as provided in subsection (a) including initial start-up
  7 costs, year to year operational costs, and any other incidental
  8 agency and program maintenance costs.
- 9 (c) The auditor shall submit a report of its findings and 10 recommendations, including any proposed legislation, to the 11 legislature no later than twenty days prior to the convening of 12 the regular session of 2018.
- SECTION 2. There is appropriated out of the general revenues of the State of Hawaii the sum of \$ or so much thereof as may be necessary for fiscal year 2017-2018 for the auditor to conduct the study required under this Act.
- The sums appropriated shall be expended by the office of the auditor for the purposes of this Act.
- 19 SECTION 3. This Act shall take effect upon a date to be 20 determined.

#### Report Title:

Homeowners Associations; Consumer Protection; Agency Establishment; Study; Appropriation

#### Description:

Requires the Auditor to conduct a study, including a cost analysis, on the necessity and feasibility of establishing an agency within the Department of Commerce and Consumer Affairs to regulate homeowners associations, and to submit a report of its progress to the Legislature prior to the 2018 Regular Session. Appropriates funds. (HB1308 HD1)

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