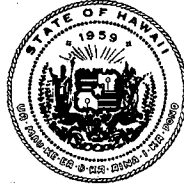


DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
DIRECTOR

BRIDGET PALMER HOLTHUS  
DEPUTY DIRECTOR

STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES

Office of the Director  
P. O. Box 339  
Honolulu, Hawai'i 96809-0339

Hand-Delivered

December 28, 2016

**DEPT. COMM. NO. 139**

The Honorable Ronald D. Kouchi  
President and Members of the Senate  
Twenty-Eighth State Legislature  
State Capitol, Room 409  
Honolulu, Hawaii 96813

The Honorable Joseph M. Souki  
Speaker and Members of the House  
of Representatives  
Twenty-Eighth State Legislature  
State Capitol, Room 431  
Honolulu, Hawaii 96813

SUBJECT: Reports from the Department of Human Services

Dear President Kouchi, Speaker Souki, and Members of the Legislature:

Attached are the following reports:

- Report to the Hawaii State Legislature on Real Property Liens pursuant to section 346-29.5, Hawaii Revised Statutes,
- Report to the Hawaii State Legislature on the adequacy of assistance allowance pursuant to section 346-54, Hawaii Revised Statutes,
- Report to the Hawaii State Legislature on Psychotropic Medication pursuant to section 346-59.9, Hawaii Revised Statutes,
- Annual Reports to the Governor and the Hawaii State Legislature pursuant to section 352D-6, Hawaii Revised Statutes, Act 151, Session Laws of Hawaii 1991, Act 281, Session Laws of Hawaii 2006, and Section 367D-8, Hawaii Revised Statutes, submitted by the Office of Youth Services,
- Report to the Hawaii State Legislature on the Aggregate Number of Recipients Receiving Benefits under both QUEST and a Private Health Care Plan pursuant to House Concurrent Resolution 199 (2010), and
- Senate Resolution 57, S.D.1 (2016) Task Force Report, submitted by the Commission on the Status of Women.

December 28, 2016

Page 2

In accordance with section 93-16, HRS, a copy of this report has been transmitted to the Legislative Reference Bureau Library and the report may be viewed electronically at <http://humanservices.hawaii.gov>.

Sincerely,

A handwritten signature in black ink that reads "Pankaj Bhanot". The signature is written in a cursive style with a large, looped initial "P".

Pankaj Bhanot  
Director

cc: Governor's Office  
Lieutenant Governor's Office  
Department of Budget & Finance  
Legislative Reference Bureau  
Legislative Auditor

STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
MED-QUEST DIVISION

Report to the Hawaii State Legislature  
on Real Property Liens  
pursuant to section 346-29.5, Hawaii Revised Statutes

December 2016

Section 346-29.5, Hawaii Revised Statutes, states in relevant part:

The department [of human services (DHS)] shall submit an annual report to the legislature on real property liens. The report shall include but not be limited to a description of the value of the liens, the legal status of the liens, and when the liens were initiated.

Please find attached:

Attachment 1: Summary report for recoveries made during state fiscal year 2016. A total of \$1,469,679.04 was recovered statewide from seven home property and 26 estate recovery liens.

Attachment 2: List of liens currently held by DHS on real property. The total dollar amount of liens is \$68,615,508.58.

The attachments were prepared by the Department of Attorney General on behalf of DHS.

Date of Recovery	Lien Amount	Amount Recovered	Total
09/10/15	\$ 61,006.08	\$ 61,006.08	
09/15/15	\$ 219,429.91	\$ 54,427.08	
10/02/15	\$ 121,938.16	\$ 121,938.16	
10/07/15	\$ 36,141.92	\$ 36,141.92	
12/11/15	\$ 359,699.85	\$ 359,699.85	
03/02/16	\$ 301,828.19	\$ 183,529.09	
03/03/16	\$ 987,114.20	\$ 138,641.28	
<b>HOME PROPERTY LIENS</b>			
		\$ 955,383.46	\$ 955,383.46
07/17/15	\$ 16,371.42	\$ 16,371.42	
08/11/15	\$ 29,816.71	\$ 858.15	
08/11/15		\$ 858.15	
08/31/15		\$ 858.15	
09/10/15	\$ 4,666.32	\$ 4,666.32	
09/30/15	\$ 7,738.68	\$ 7,738.68	
09/30/15		\$ 858.15	
10/08/15	\$ 13,810.97	\$ 406.02	
10/16/15	\$ 75,748.87	\$ 15,508.08	
11/04/15		\$ 858.15	
12/08/15		\$ 858.15	
12/11/15		\$ 16,719.96	
01/05/16		\$ 858.15	
01/07/16	\$ 16,131.78	\$ 15,937.85	
02/02/16	\$ 193.93	\$ 193.93	
02/03/16	\$ 123,575.13	\$ 123,575.13	
02/03/16		\$ 858.15	
02/24/16	\$ 121,286.14	\$ 121,286.14	
03/21/16		\$ 858.15	
03/24/16	\$ 166,020.15	\$ 166,020.15	
04/01/16		\$ 858.15	
04/07/16	\$ 11,403.47	\$ 11,403.47	
04/28/16	\$ 3,312.48	\$ 3,312.48	
05/11/16		\$ 858.15	
06/09/16		\$ 858.15	
06/29/16		\$ 858.15	
<b>ESTATE RECOVERY</b>			
		\$ 514,295.58	\$ 514,295.58
<b>TOTAL</b>	\$ 2,677,234.36		\$1,469,679.04

Attachment 1 - Report to the Legislature (2017) in accordance with section 346-29.5, Hawaii Revised Statutes, on Real Property Liens, Summary of Recoveries.

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# Annual Report For The Legislature

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<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Tuesday, October 23, 2012	A	\$22,603.99
Friday, May 25, 2007	A	\$154,796.83
Thursday, May 16, 2002	A	\$22,221.48
Friday, November 04, 2005	A	\$122,043.88
Wednesday, May 18, 2016	A	\$46,827.44
Monday, December 19, 2005	A	\$350,216.94
Friday, February 01, 2013	A	\$66.75
Friday, November 27, 2009	A	\$291.91
Wednesday, June 09, 1999	A	\$289,015.15
Thursday, October 06, 2011	A	\$63,574.18
Tuesday, March 10, 1998	A	\$118,618.50
Wednesday, October 13, 2010	A	\$27,239.00
Wednesday, January 12, 2011	A	\$87,461.33
Tuesday, August 18, 2015	A	\$94,448.84
Monday, August 27, 2007	A	\$684,664.46
Thursday, December 27, 2007	A	\$193,438.06
Monday, October 26, 1998	A	\$116,603.47
Thursday, November 17, 2011	A	\$1,791.66
Wednesday, April 25, 2012	A	\$106,666.85
Wednesday, September 28, 2011	A	\$541,590.87
Thursday, May 09, 2002	A	\$124,496.48
Monday, July 15, 2013	A	\$38,583.04

Attachment 2 - Report to the Legislature (2017) in accordance with section 346-29.5, Hawaii Revised Statutes, on Real Property Liens, List of active liens held by DHS on real property.

<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Thursday, May 03, 2001	A	\$171,442.29
Tuesday, July 07, 2009	A	\$48,408.57
Wednesday, February 20, 2002	A	\$24,304.27
Tuesday, May 15, 2007	A	\$49,226.19
Monday, September 29, 2003	A	\$986,413.50
Thursday, May 07, 2015	A	\$53,287.54
Wednesday, August 26, 2009	A	\$25,134.16
Saturday, June 12, 1999	A	\$172,246.23
Thursday, April 22, 2004	A	\$140,239.08
Thursday, December 30, 2004	A	\$93,457.10
Monday, August 30, 2010	A	\$498,272.21
Tuesday, February 12, 2002	A	\$64,593.71
Wednesday, October 16, 2002	A	\$19,622.96
Wednesday, January 23, 2002	A	\$40,728.14
Friday, October 28, 2005	A	\$11,541.98
Friday, October 28, 2005	A	\$37,191.53
Tuesday, August 11, 2015	A	\$45,516.90
Thursday, October 27, 2005	A	\$1,124.76
Wednesday, July 09, 2003	A	\$51,678.34
Friday, October 09, 2009	A	\$28,232.01
Thursday, June 10, 2004	A	\$33,009.12
Thursday, October 06, 2005	A	\$14,677.12
Thursday, July 11, 2002	A	\$104,007.79
Wednesday, September 13, 2000	A	\$98,501.12

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Friday, August 05, 2005	A	\$591,251.29
Monday, September 19, 2005	A	\$47,033.61
Wednesday, July 29, 1998	A	\$136,830.06
Wednesday, July 29, 1998	A	\$156,646.29
Wednesday, November 10, 2004	A	\$41,745.05
Thursday, November 14, 2013	A	\$63,751.18
Wednesday, October 06, 2004	A	\$27,246.69
Tuesday, January 03, 2012	A	\$51,081.07
Friday, October 25, 2013	A	\$62,917.38
Thursday, March 06, 2003	A	\$49,485.23
Monday, July 23, 2012	A	\$28,308.00
Monday, March 12, 2012	A	\$82,565.83
Friday, October 07, 2005	A	\$15,113.83
Friday, November 03, 2006	A	\$32,455.90
Tuesday, August 30, 2011	A	\$142,191.66
Friday, January 20, 2012	A	\$18,525.79
Monday, April 09, 2001	A	\$37,581.21
Tuesday, August 11, 2015	A	\$61,455.21
Monday, December 31, 2012	A	\$67,621.40
Friday, July 30, 2004	A	\$22,610.41
Wednesday, November 23, 2011	A	\$109,289.24
Wednesday, May 20, 1998	A	\$139,372.20
Thursday, November 13, 2014	A	\$36,116.60
Monday, November 29, 1999	A	\$352,613.15

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Friday, September 25, 2015	A	\$47,829.89
Thursday, June 27, 2013	A	\$28,743.05
Wednesday, April 08, 2015	A	\$94,481.91
Friday, March 13, 2015	A	\$37,964.54
Thursday, March 21, 2013	A	\$31,656.61
Wednesday, May 20, 1998	A	\$71,390.01
Tuesday, June 02, 2009	A	\$10,634.44
Wednesday, May 20, 1998	A	\$992,364.95
Monday, May 13, 2002	A	\$36,258.74
Tuesday, June 14, 2016	A	\$24,316.92
Wednesday, May 29, 2002	A	\$86,164.31
Friday, December 11, 2009	A	\$429,931.60
Wednesday, October 05, 2011	A	\$265,549.18
Thursday, January 23, 2014	A	\$48,422.39
Friday, January 04, 2008	A	\$333,711.35
Friday, September 22, 2006	A	\$20,956.58
Tuesday, April 30, 2013	A	\$13,728.14
Thursday, May 03, 2001	A	\$179,455.96
Wednesday, November 28, 2007	A	\$38,791.83
Monday, March 12, 2012	A	\$433,186.93
Friday, January 20, 2012	A	\$24,020.84
Friday, January 20, 2012	A	\$250,360.16
Tuesday, July 05, 2011	A	\$23,375.60
Monday, December 29, 2008	A	\$362,900.33



<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Friday, August 26, 2005	A	\$10,961.91
Thursday, January 03, 2002	A	\$246,093.48
Friday, October 03, 2003	A	\$22,092.27
Tuesday, January 27, 2015	A	\$45,266.68
Wednesday, May 20, 1998	A	\$270,841.93
Tuesday, June 07, 2016	A	\$89,394.95
Thursday, January 10, 2008	A	\$31,177.41
Wednesday, June 24, 2015	A	\$50,687.28
Wednesday, July 25, 2001	A	\$247,692.59
Tuesday, June 07, 2016	A	\$37,846.40
Thursday, January 12, 2012	A	\$72,271.99
Wednesday, June 03, 2009	A	\$19,367.66
Tuesday, June 30, 2015	A	\$26,845.83
Friday, May 30, 2003	A	\$8,855.24
Friday, May 27, 2011	A	\$202,914.63
Friday, May 08, 1998	A	\$107,875.85
Friday, February 13, 1998	A	\$290,211.80
Monday, October 18, 2010	A	\$53,719.26
Tuesday, December 07, 2004	A	\$415,207.58
Tuesday, June 17, 2014	A	\$26,245.77
Monday, December 01, 2003	A	\$20,124.56
Wednesday, January 21, 2004	A	\$30,328.46
Thursday, June 14, 2007	A	\$95,634.11
Tuesday, April 12, 2011	A	\$138,061.61

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Tuesday, March 29, 2011	A	\$111,822.59
Thursday, December 02, 2004	A	\$743,994.51
Thursday, February 07, 2008	A	\$12,964.94
Wednesday, November 01, 2006	A	\$154,407.95
Friday, February 20, 1998	A	\$296,189.27
Thursday, February 02, 2006	A	\$42,863.57
Friday, February 13, 1998	A	\$256,047.12
Tuesday, October 11, 2005	A	\$26,119.09
Wednesday, August 27, 2014	A	\$22,842.69
Thursday, November 06, 2008	A	\$151,484.69
Thursday, September 01, 2016	A	\$45,541.28
Thursday, December 13, 2012	A	\$51,105.71
Friday, December 21, 2012	A	\$99,286.34
Tuesday, August 14, 2012	A	\$22,694.56
Monday, April 09, 2001	A	\$385,084.00
Tuesday, February 19, 2013	A	\$40,740.56
Monday, July 20, 2009	A	\$118,482.34
Wednesday, December 18, 2002	A	\$290,712.57
Wednesday, November 16, 2005	A	\$26,811.47
Monday, October 29, 2001	A	\$23,602.65
Friday, May 08, 1998	A	\$91,468.41
Tuesday, March 10, 1998	A	\$81,218.40
Friday, September 25, 2015	A	\$55,456.90
Thursday, May 21, 2015	A	\$246,155.88

<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Monday, April 14, 2008	A	\$25,684.09
Friday, August 01, 2003	A	\$11,349.68
Wednesday, February 19, 2003	A	\$442,808.46
Tuesday, March 29, 2011	A	\$420,712.77
Monday, April 20, 1998	A	\$251,297.53
Monday, March 30, 2009	A	\$39,230.69
Friday, September 03, 1999	A	\$161,762.25
Friday, June 08, 2007	A	\$37,728.00
Tuesday, August 28, 2001	A	\$28,012.10
Monday, September 27, 1999	A	\$161,342.67
Wednesday, May 06, 2009	A	\$465.00
Wednesday, March 16, 2005	A	\$33,542.19
Monday, June 01, 2009	A	\$45,631.63
Monday, October 26, 1998	A	\$299,133.33
Tuesday, January 30, 2001	A	\$43,919.62
Wednesday, February 15, 2012	A	\$137,401.97
Wednesday, December 26, 2007	A	\$22,441.85
Wednesday, April 23, 2003	A	\$9,100.16
Friday, January 06, 2006	A	\$17,631.03
Wednesday, April 23, 2003	A	\$9,100.16
Wednesday, August 26, 2009	A	\$35,077.65
Wednesday, August 11, 2004	A	\$122,063.35
Tuesday, March 23, 2004	A	\$378,898.75
Tuesday, March 13, 2012	A	\$89,820.46

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Monday, February 04, 2013	A	\$34,944.30
Wednesday, May 11, 2011	A	\$354,816.26
Tuesday, August 02, 2005	A	\$50,665.90
Tuesday, June 07, 2016	A	\$60,878.95
Wednesday, May 25, 2005	A	\$19,031.04
Friday, January 02, 2004	A	\$24,289.72
Friday, March 06, 2015	A	\$35,072.30
Wednesday, June 30, 1999	A	\$640,382.19
Wednesday, August 02, 2000	A	\$219,017.60
Thursday, December 26, 2002	A	\$34,162.74
Wednesday, August 19, 2009	A	\$337,724.26
Tuesday, October 11, 2011	A	\$94,216.88
Thursday, May 16, 2002	A	\$63,446.88
Wednesday, July 18, 2007	A	\$38,604.59
Friday, January 04, 2008	A	\$29,110.66
Monday, March 10, 2008	A	\$45,747.58
Thursday, August 08, 2013	A	\$39,126.64
Wednesday, April 19, 2000	A	\$137,789.35
Friday, January 02, 2009	A	\$41,135.06
Wednesday, May 26, 1999	A	\$402,731.46
Monday, December 29, 2003	A	\$192,088.04
Tuesday, August 14, 2012	A	\$39,284.84
Wednesday, September 11, 2002	A	\$404,164.18
Wednesday, July 16, 2014	A	\$30,176.31

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Wednesday, August 04, 2010	A	\$6,126.00
Wednesday, July 07, 2004	A	\$43,379.54
Monday, November 21, 2011	A	\$40,730.96
Wednesday, July 08, 2015	A	\$32,692.13
Tuesday, May 20, 2014	A	\$89,302.92
Friday, January 30, 2015	A	\$102,496.27
Thursday, June 23, 2016	A	\$24,720.79
Wednesday, May 26, 2004	A	\$34,062.34
Monday, March 09, 2009	A	\$38,171.30
Monday, November 29, 1999	A	\$209,641.49
Thursday, October 28, 2010	A	\$105,421.24
Monday, June 13, 2005	A	\$26,434.04
Wednesday, July 20, 2016	A	\$75,324.52
Tuesday, May 22, 2007	A	\$254,518.31
Thursday, September 09, 2004	A	\$20,701.68
Thursday, June 20, 2002	A	\$71,443.30
Tuesday, February 08, 2005	A	\$50,558.53
Thursday, July 31, 2003	A	\$134,715.83
Monday, September 30, 2002	A	\$25,598.70
Friday, October 17, 2008	A	\$37,110.74
Thursday, August 23, 2001	A	\$79,701.39
Monday, July 15, 2013	A	\$256,990.96
Tuesday, March 22, 2005	A	\$17,571.80
Wednesday, September 11, 2002	A	\$22,927.05

<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Wednesday, July 20, 2011	A	\$123,988.40
Monday, February 25, 2013	A	\$52,189.77
Thursday, May 28, 1998	A	\$156,007.35
Monday, February 28, 2005	A	\$249,865.55
Thursday, November 13, 2014	A	\$54,337.34
Wednesday, September 05, 2007	A	\$36,689.56
Friday, April 29, 2011	A	\$49,557.19
Tuesday, September 06, 2005	A	\$32,766.75
Friday, April 13, 2007	A	\$28,759.56
Friday, October 25, 2013	A	\$46,316.86
Thursday, June 23, 2016	A	\$20,274.54
Monday, August 16, 2010	A	\$837,397.49
Thursday, February 07, 2008	A	\$22,122.27
Thursday, June 12, 2008	A	\$309,465.09
Friday, February 13, 1998	A	\$247,109.86
Monday, May 06, 2013	A	\$69,781.84
Tuesday, April 10, 2012	A	\$38,395.66
Wednesday, December 28, 2011	A	\$85,667.84
Wednesday, January 29, 2003	A	\$143,185.51
Wednesday, July 29, 1998	A	\$201,182.79
Tuesday, June 02, 2009	A	\$251,983.94
Thursday, June 19, 2014	A	\$195,937.62
Friday, October 28, 2005	A	\$7,310.60
Wednesday, December 26, 2007	A	\$58,972.25

<b><i>Data Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Monday, December 29, 2008	A	\$53,471.22
Friday, September 12, 2008	A	\$234,807.32
Friday, May 04, 2012	A	\$59,960.38
Friday, March 28, 2008	A	\$33,530.80
Wednesday, February 16, 2011	A	\$349,473.52
Thursday, May 28, 1998	A	\$89,294.64
Thursday, March 28, 2002	A	\$60,296.62
Friday, July 31, 2009	A	\$34,572.79
Thursday, November 14, 2013	A	\$93,777.47
Tuesday, June 28, 2005	A	\$56,024.70
Wednesday, June 09, 1999	A	\$165,450.04
Thursday, June 09, 2005	A	\$574,818.54
Tuesday, May 04, 2010	A	\$36,072.37
Tuesday, May 25, 2010	A	\$39,832.72
Tuesday, January 30, 2001	A	\$40,928.45
Wednesday, May 07, 2008	A	\$41,308.04
Wednesday, June 03, 2009	A	\$15,128.00
Monday, September 29, 2003	A	\$21,224.04
Wednesday, May 26, 1999	A	\$75,080.55
Tuesday, April 28, 2009	A	\$179,105.33
Thursday, February 18, 2016	A	\$50,792.23
Tuesday, April 09, 2013	A	\$279,657.89
Wednesday, November 03, 2004	A	\$12,516.29
Friday, September 10, 2004	A	\$131,930.53

<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Thursday, June 16, 2005	A	\$57,381.70
Friday, August 26, 2005	A	\$33,153.30
Wednesday, October 13, 2010	A	\$66,997.38
Wednesday, December 26, 2007	A	\$78,175.01
Monday, January 23, 2006	A	\$37,662.09
Wednesday, May 06, 2009	A	\$538,089.78
Monday, February 27, 2012	A	\$39,343.64
Wednesday, December 01, 2010	A	\$18,278.33
Tuesday, November 01, 2005	A	\$224,835.39
Tuesday, October 18, 2005	A	\$27,151.60
Tuesday, February 17, 2009	A	\$30,204.10
Wednesday, July 16, 2014	A	\$38,383.92
Tuesday, January 27, 2015	A	\$37,967.76
Friday, May 01, 1998	A	\$139,786.17
Monday, November 19, 2001	A	\$36,968.98
Tuesday, May 27, 2008	A	\$40,972.60
Wednesday, August 16, 2006	A	\$87,411.44
Thursday, May 09, 2013	A	\$24,708.60
Thursday, October 21, 2004	A	\$20,549.39
Monday, November 30, 2015	A	\$47,193.46
Wednesday, December 11, 2002	A	\$3,117.40
Tuesday, June 21, 2016	A	\$33,291.65
Monday, December 10, 2001	A	\$53,473.19
Wednesday, July 09, 2003	A	\$105,134.67



<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Friday, December 21, 2012	A	\$191,546.48
Wednesday, July 09, 2003	A	\$375,280.04
Thursday, May 27, 2004	A	\$122,338.51
Friday, February 08, 2008	A	\$119,922.14
Thursday, March 13, 2008	A	\$367,544.20
Tuesday, June 17, 2014	A	\$92,927.95
Friday, September 22, 2006	A	\$241,733.95
Wednesday, April 05, 2006	A	\$27,172.90
Wednesday, January 11, 2006	A	\$19,920.54
Thursday, October 08, 2015	A	\$30,355.70
Friday, January 04, 2008	A	\$16,556.68
Monday, May 21, 2007	A	\$51,016.57
Tuesday, April 28, 1998	A	\$77,558.12
Wednesday, December 18, 2002	A	\$105,740.16
Tuesday, November 10, 2009	A	\$43,273.03
Wednesday, June 03, 2009	A	\$147,692.24
Friday, April 13, 2007	A	\$48,363.86
Thursday, December 30, 2004	A	\$33,090.80
Thursday, March 18, 2004	A	\$33,444.16
Tuesday, May 10, 2005	A	\$68,911.07
Tuesday, June 07, 2016	A	\$63,054.13
Tuesday, March 18, 2003	A	\$43,366.85
Wednesday, March 31, 2004	A	\$212,057.33
Tuesday, August 03, 1999	A	\$154,349.81

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Friday, December 21, 2001	A	\$42,387.49
Tuesday, March 20, 2012	A	\$22,091.82
Tuesday, April 25, 2006	A	\$28,184.89
Thursday, July 17, 2008	A	\$465,307.52
Tuesday, April 25, 2006	A	\$711,452.79
Thursday, June 19, 2014	A	\$147,951.41
Friday, December 19, 2014	A	\$35,132.00
Wednesday, August 06, 2008	A	\$154,569.13
Wednesday, November 10, 2010	A	\$32,920.19
Wednesday, September 02, 2009	A	\$39,756.08
Thursday, March 13, 2008	A	\$5,325.57
Friday, June 26, 2009	A	\$74,874.36
Friday, July 15, 2011	A	\$14,164.80
Thursday, September 23, 2010	A	\$72.59
Thursday, September 08, 2011	A	\$752,452.71
Wednesday, July 16, 2014	A	\$97,890.71
Wednesday, December 09, 2009	A	\$12,554.41
Friday, February 29, 2008	A	\$39,441.44
Wednesday, November 05, 2003	A	\$10,515.55
Monday, April 20, 1998	A	\$137,833.20
Tuesday, October 20, 2009	A	\$61,909.99
Monday, December 01, 2008	A	\$4,347.48
Monday, November 13, 2000	A	\$111,686.57
Friday, July 19, 2013	A	\$66,809.05

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Monday, February 27, 2012	A	\$11,484.42
Thursday, January 23, 2014	A	\$56,615.37
Thursday, August 07, 2014	A	\$36,412.43
Wednesday, July 29, 1998	A	\$30,118.07
Monday, April 20, 1998	A	\$534,315.60
Thursday, May 22, 2003	A	\$118,003.28
Wednesday, December 05, 2007	A	\$26,494.54
Friday, September 25, 2015	A	\$57,333.62
Monday, December 10, 2001	A	\$294,538.03
Thursday, August 11, 2005	A	\$35,640.58
Wednesday, June 23, 1999	A	\$116,765.13
Tuesday, August 11, 2015	A	\$66,138.28
Wednesday, June 04, 2003	A	\$18,586.79
Tuesday, February 21, 2006	A	\$31,441.38
Wednesday, April 14, 2010	A	\$170,913.95
Tuesday, June 08, 2004	A	\$34,127.51
Thursday, May 10, 2001	A	\$155,797.17
Wednesday, April 17, 2013	A	\$36,124.19
Thursday, May 08, 2014	A	\$110,317.34
Tuesday, January 26, 2010	A	\$35,725.34
Thursday, January 30, 2014	A	\$89,572.16
Tuesday, September 17, 2002	A	\$102,469.60
Thursday, October 23, 2003	A	\$17,238.24
Monday, December 30, 2002	A	\$271,268.08

<i><b>Data Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Thursday, October 30, 2014	A	\$129,095.10
Monday, May 26, 2014	A	\$22,157.47
Monday, December 08, 2003	A	\$82,551.08
Thursday, January 15, 2004	A	\$39,501.52
Friday, February 01, 2013	A	\$809.90
Friday, October 17, 2008	A	\$346,565.14
Tuesday, January 08, 2008	A	\$32,294.36
Tuesday, November 14, 2006	A	\$14,607.75
Monday, April 19, 2010	A	\$47,075.29
Friday, August 28, 2015	A	\$19,916.20
Tuesday, September 17, 2002	A	\$5,685.55
Thursday, February 07, 2008	A	\$589,668.60
Friday, July 26, 2013	A	\$33,161.00
Wednesday, January 26, 2005	A	\$399,505.29
Thursday, July 25, 2002	A	\$35,700.20
Wednesday, February 19, 2003	A	\$204,337.57
Monday, June 25, 2007	A	\$9,079.33
Thursday, May 03, 2001	A	\$50,487.06
Wednesday, October 13, 2010	A	\$366,192.91
Monday, December 19, 2011	A	\$547,529.35
Tuesday, January 27, 2004	A	\$89,712.98
Monday, February 07, 2005	A	\$41,841.82
Tuesday, May 16, 2006	A	\$40,036.80
Friday, February 13, 1998	A	\$39,524.94

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Thursday, July 05, 2012	A	\$45,676.09
Tuesday, June 21, 2016	A	\$103,798.71
Tuesday, October 23, 2012	A	\$174,546.43
Thursday, December 27, 2007	A	\$898,265.94
Friday, January 02, 2009	A	\$37,136.40
Monday, March 08, 2010	A	\$65,220.43
Thursday, August 05, 2010	A	\$1,513.35
Thursday, July 08, 2010	A	\$78,682.27
Thursday, April 19, 2007	A	\$325,266.39
Thursday, October 06, 2011	A	\$84,661.51
Wednesday, March 09, 2011	A	\$416,199.90
Monday, November 13, 2000	A	\$305,237.13
Wednesday, April 14, 2010	A	\$20,038.44
Friday, January 24, 2003	A	\$494,404.89
Thursday, May 03, 2001	A	\$33,097.87
Monday, January 07, 2008	A	\$98,875.51
Thursday, January 30, 2014	A	\$63,373.60
Thursday, October 20, 2011	A	\$307,785.62
Wednesday, June 24, 2015	A	\$139,352.39
Friday, March 02, 2012	A	\$44,734.42
Tuesday, November 13, 2012	A	\$11,092.20
Friday, July 26, 2013	A	\$56,559.38
Thursday, October 08, 2015	A	\$46,375.10
Thursday, March 01, 2007	A	\$41,146.22

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Wednesday, July 29, 1998	A	\$182,593.27
Monday, December 13, 2010	A	\$64,090.24
Tuesday, April 25, 2006	A	\$38,682.59
Wednesday, June 30, 2004	A	\$26,919.05
Friday, October 25, 2013	A	\$50,475.63
Monday, November 07, 2011	A	\$6,289.82
Thursday, May 11, 2000	A	\$30,500.65
Monday, April 20, 1998	A	\$86,114.00
Monday, February 14, 2000	A	\$63,281.38
Monday, December 29, 2008	A	\$122,061.33
Thursday, August 19, 2010	A	\$46,987.32
Friday, May 04, 2012	A	\$123,701.18
Wednesday, January 28, 1998	A	\$140,543.19
Tuesday, August 03, 1999	A	\$2,112.00
Wednesday, July 18, 2007	A	\$24,110.40
Tuesday, December 14, 2004	A	\$168,792.46
Monday, July 07, 2008	A	\$126,774.94
Tuesday, April 09, 2013	A	\$174,378.88
Monday, August 16, 2010	A	\$14,575.87
Monday, May 21, 2007	A	\$238,338.32
Wednesday, May 22, 2002	A	\$150,584.13
Wednesday, July 17, 2002	A	\$41,542.90
Friday, June 29, 2007	A	\$4,140.30
Monday, March 12, 2012	A	\$36,622.22

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Thursday, December 15, 2011	A	\$556,282.61
Wednesday, June 06, 2007	A	\$26,772.09
Thursday, November 17, 2011	A	\$37,381.10
Monday, July 15, 2013	A	\$50,586.99
Monday, April 20, 1998	A	\$143,638.58
Wednesday, April 09, 2014	A	\$79,419.40
Friday, May 15, 2009	A	\$10,596.77
Thursday, July 24, 2014	A	\$72,765.85
Monday, November 30, 2015	A	\$23,498.00
Friday, November 05, 2004	A	\$399,265.04
Tuesday, September 02, 2008	A	\$115,616.50
Tuesday, February 08, 2005	A	\$113,674.90
Tuesday, December 23, 2008	A	\$92,548.95
Thursday, January 30, 2014	A	\$265,678.35
Thursday, October 30, 2014	A	\$125,850.82
Tuesday, January 16, 2007	A	\$131,976.17
Thursday, May 15, 2014	A	\$157,837.57
Friday, July 25, 2003	A	\$12,232.02
Thursday, December 11, 2014	A	\$145,627.85
Monday, July 23, 2012	A	\$36,476.07
Monday, July 23, 2012	A	\$35,035.20
Monday, May 23, 2011	A	\$6,939.05
Monday, December 19, 2005	A	\$26,858.82
Thursday, April 17, 2014	A	\$46,140.75

<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Tuesday, October 18, 2005	A	\$234,565.67
Tuesday, January 30, 2007	A	\$391,637.49
Thursday, November 14, 2013	A	\$19,603.93
Tuesday, August 02, 2005	A	\$8,817.15
Monday, September 29, 2003	A	\$914.25
Monday, July 15, 2013	A	\$234,565.21
Thursday, October 08, 2015	A	\$37,214.42
Thursday, January 23, 2014	A	\$48,773.16
Wednesday, September 23, 2009	A	\$121,284.87
Wednesday, October 05, 2011	A	\$11,237.64
Friday, August 31, 2012	A	\$23,771.44
Thursday, December 17, 2015	A	\$12,626.06
Thursday, January 06, 2011	A	\$46,998.11
Thursday, April 17, 2014	A	\$77,775.85
Tuesday, March 08, 2016	A	\$26,308.42
Friday, June 22, 2007	A	\$50,745.17
Thursday, August 09, 2012	A	\$20,427.68
Monday, January 07, 2008	A	\$206,838.80
Friday, June 15, 2007	A	\$794,802.48
Friday, December 30, 2011	A	\$13,867.55
Tuesday, November 30, 2010	A	\$18,255.53
Friday, May 10, 2002	A	\$41,275.74
Wednesday, December 21, 2011	A	\$183,231.10
Friday, July 02, 2010	A	\$43,596.50



<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Friday, January 21, 2005	A	\$860,764.41
Monday, December 01, 2008	A	\$431,346.47
Wednesday, June 23, 1999	A	\$238,791.04
Wednesday, June 30, 1999	A	\$105,566.17
Monday, November 07, 2011	A	\$22,479.18
Tuesday, August 28, 2012	A	\$49,310.12
Tuesday, December 26, 2006	A	\$88,378.11
Sunday, August 01, 2004	A	\$517,225.88
Monday, October 26, 1998	A	\$112,983.30
Friday, October 12, 2007	A	\$68,761.38
Tuesday, August 03, 1999	A	\$28,479.51
Friday, February 08, 2008	A	\$465,776.90
Tuesday, July 30, 2013	A	\$26,605.00
Friday, June 12, 2009	A	\$22,680.58
Friday, June 12, 2009	A	\$248,017.70
Thursday, March 04, 2004	A	\$40,084.02
Monday, November 19, 2001	A	\$14,795.32
Tuesday, September 05, 2006	A	\$191,262.00
Wednesday, May 18, 2016	A	\$170,047.92
Tuesday, January 07, 2003	A	\$224,073.67
Monday, November 13, 2000	A	\$66,422.36
Friday, December 26, 2008	A	\$253,191.21
Thursday, May 05, 2011	A	\$116,695.46
Friday, May 01, 1998	A	\$163,694.63

<b><i>Date Recorded</i></b>	<b><i>Legal Status</i></b>	<b><i>Value</i></b>
Friday, May 01, 1998	A	\$1,060,594.30
Tuesday, February 20, 2007	A	\$20,757.64
Friday, December 19, 2003	A	\$22,198.32
Thursday, October 06, 2011	A	\$36,258.64
Monday, March 09, 2015	A	\$42,626.57
Thursday, March 24, 2005	A	\$1,056,393.51
Monday, September 24, 2007	A	\$220,100.86
Friday, December 21, 2012	A	\$538,365.16
Tuesday, February 21, 2006	A	\$65,401.29
Wednesday, July 09, 2003	A	\$26,053.70
Thursday, November 20, 2014	A	\$1,170,387.60
Wednesday, June 23, 1999	A	\$59,218.17
Thursday, June 27, 2013	A	\$29,912.09
Tuesday, September 01, 2009	A	\$146,701.12
Tuesday, February 17, 2015	A	\$102,700.93
Tuesday, July 03, 2007	A	\$68,527.11
Wednesday, September 11, 2002	A	\$453,178.27
Friday, November 21, 2003	A	\$111,195.22
Thursday, May 06, 2010	A	\$6,073.48
Wednesday, January 21, 2004	A	\$14,766.88
Friday, September 25, 2015	A	\$18.78
Friday, January 25, 2013	A	\$17,300.44
Thursday, November 14, 2013	A	\$558,942.67
Wednesday, December 08, 2004	A	\$17,505.05

<i><b>Date Recorded</b></i>	<i><b>Legal Status</b></i>	<i><b>Value</b></i>
Monday, July 16, 2012	A	\$31,621.60
Monday, October 26, 1998	A	\$328,745.33
Thursday, September 15, 2016	A	\$29,105.54
Friday, December 23, 2011	A	\$43,582.21
Friday, June 24, 2005	A	\$10,214.74
Thursday, July 07, 2011	A	\$51,437.47
Thursday, September 16, 2010	A	\$92,409.64
Wednesday, August 27, 2014	A	\$160,761.43
Tuesday, May 16, 2006	A	\$29,189.86
Tuesday, November 01, 2005	A	\$222,627.85
Wednesday, November 20, 2002	A	\$16,507.56
Friday, May 25, 2007	A	\$148,759.07
Thursday, November 06, 2008	A	\$8,653.76
Friday, August 06, 2004	A	\$24,259.92
Thursday, September 21, 2006	A	\$27,664.40
Wednesday, March 27, 2013	A	\$32,877.16
Wednesday, May 16, 2007	A	\$33,832.50
Friday, March 20, 2009	A	\$211,639.57
<b>Grand Total</b>		<b>\$68,615,508.58</b>

STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
Benefit, Employment, and Support Services Division  
and Med-QUEST Division

Report to the Hawaii State Legislature  
on the adequacy of assistance allowance  
pursuant to section 346-54, Hawaii Revised Statutes

December 2016

Section 346-54, Hawaii Revised Statutes (HRS), requires the Director of Human Services to submit a report to the Legislature on or before January 1 of odd-numbered years, concerning the adequacy of the assistance allowance established by chapter 346, HRS. In addition, section 346-54, HRS requires:

should general fund expenditures for financial assistance and medical payments increase at a rate greater than the rate of increase in general fund tax revenues in any fiscal year, the director shall report such increases to the legislature and make cost control recommendations that will control increases in general fund public assistance expenditures. Cost control recommendations shall include, but not be limited to, the following:

- (1) Changes in eligibility standards;
- (2) Adjustments to the assistance allowance;
- (3) Alternatives to financial assistance for meeting the needs essential to maintaining an adequate standard of living; and
- (4) Adjustments to medical payment fees and levels of service.

1. FINANCIAL ASSISTANCE

a. Adequacy of the assistance allowance established in chapter 346, HRS

Effective July 1, 2007, the assistance allowance was raised to 50% of the 2006 Federal Poverty Level (FPL) as allowed by statute for all financial assistance programs, Temporary Assistance for Needy Families (TANF), Temporary Assistance for Other Needy Families (TAONF), General Assistance (GA) and Aid to the Aged, Blind, and Disabled (AABD). For a household of one, the assistance allowance was \$469 per month.

Due to budget constraints, effective July 1, 2009, the assistance allowance was decreased to 48% of the 2006 Federal Poverty Level for all financial assistance programs. For a household of one, the assistance allowance was decreased to \$450 per month for TANF and TAONF households.

The GA<sup>1</sup> program is block granted, and the allowance amount may be adjusted to use the entire appropriation, yet remain within the appropriation for the fiscal year. The assistance allowance for the GA program was decreased to \$300 per month effective November 1, 2009. This decrease in payment was necessitated because the caseload increased from 4,728 in July 2008 to a high of 5,265 in March 2009.

The decrease in the payment amount caused the caseload to decrease to 4,778 in June 2010. Therefore, effective July 1, 2010, the payment was increased to \$353 per month. Effective October 2011, the payment was decreased to \$319 because the caseload increased to an average of 5,298 in SFY 2011. Effective February 2013, the payment decreased to \$298 because the caseload had risen to 5,833 in the first quarter of SFY 2013. Effective October 2013, the payment increased to \$319 due to a slight decline in the caseload. Due to continued decline the payment was increased again to \$348 effective April 2014. For SFY 2015 and SFY 2016 the average caseloads were 5,698 and 5,628 respectively.

The assistance allowance for the Aid to the Aged, Blind, and Disabled was decreased to \$319 per month effective June 2010 due to budget constraints. Since the decrease to \$319, the caseload decreased to an average of 859 cases in SFY 2012. The average caseload in SFY 2014 was 868 cases. Effective April 2014, the payment increased to \$348 to align with the GA assistance payment. The general fund expenditure for financial assistance is as follows:

Table of Financial Programs						
Program	SFY 2014		SFY 2015		SFY 2016	
	Caseload	Expenditure	Caseload	Expenditure	Caseload	Expenditure
TAONF	1630	\$10,465,815	1454	\$9,333,870	1148	\$7,716,933
GA	5,465	\$21,396,090	5698	*\$23,771,10	5628	\$22,832,616
AABD	868	\$3,239,956	864	\$3,156,466	806	\$3,131,628

\*Emergency appropriation was approved per Act 14 SLH 2015.

<sup>1</sup> See section 346-71, HRS.

b. Cost control recommendations to control increases in general fund public assistance expenditures

1) Changes in eligibility standard:

TAONF: July 1, 2009, net income standard decreased to 48% of 2006 FPL or \$450 per month for one person. Gross income standard has been \$1,737 for one person as of July 1, 2007.

GA: November 1, 2009, net income decreased to 32 % of 2006 FPL or \$300 a month for one person. July 1, 2010, increased to 37.6% of FPL or \$353 a month for one person. October 1, 2011, decrease to 34% of FPL or \$319 for one person. February 1, 2013, decrease to 31.7% of FPL or \$298 for one person. Gross income standard has been \$1,737 for one person as of July 1, 2007.

AABD: July 2010, net income decreased to 34% of 2006 FPL or \$319 a month for one person. Gross income standard has been \$1,737 for one person as of July 1, 2007.

2) Adjustments to assistance allowance:

TAONF: July 1, 2009, decreased to 48% of 2006 FPL or \$450 per month for one person.

GA: November 1, 2009, decreased to 32 % of 2006 FPL or \$300 a month for one person. July 1, 2010, increased to 37.6% of FPL or \$353 a month for one person, October 1, 2011, decrease to 34% of FPL or \$319 for one person, February 1, 2013, decrease to 31.7% of FPL or \$298 for one person and April 1, 2014, increase to 37.1 of FPL or \$348 for one person.

AABD: July 1, 2010 decreased to 34% of 2006 FPL or \$319 a month for one person and April 1, 2014, increase to 37.1% of FPL or \$348 for one person.

3) Alternatives to financial assistance to meet the needs for an adequate standard of living:

We continue to have a contracted medical provider examine all individuals who claim a disability. To ensure quality control, the medical evaluations are reviewed by a contracted medical board. This process is implemented statewide and has standardized the definition used to determine if a person meets the disability criteria according to HRS for the specific financial program the individual is being considered or eligible to receive. All those needing assistance are now being assessed through the use of a consistent standard.

We also continue to contract advocacy services to maximize the number of people eligible for federal assistance provided by the Social Security Administration. The Supplemental Security Income (SSI)/Social Security Disability Insurance (SSDI) advocacy program is included in the medical and psychological assessment contract to streamline the process in referring clients to apply for SSI and is sub-contracted with the Legal Aid Society of Hawaii (LASH). LASH assists

disabled individuals receiving federal TANF assistance, State-funded individuals receiving TAONF, GA, and AABD programs, with the Social Security Administration process for 100% federally funded financial benefits. It is more beneficial for individuals to be determined eligible to receive SSI or SSDI federal benefits, as the federal benefits are higher than our state-funded financial benefits, and the federal benefits are not time-limited. Once an individual is eligible for SSI and/or SSDI benefits, they would be deemed ineligible for state-funded financial assistance, which results in a reduced caseload count and may make state-funds available for other needy families and individuals.

Significantly, when an individual becomes eligible for SSI or SSDI benefits, the Social Security Administration (SSA) reimburses the State the amount of state-funded financial assistance the individual received while the application for SSI or SSDI was pending. This is called the interim assistance reimbursement (IAR) program.

In SFY 2012, 391 individuals receiving state-funded financial assistance were approved for federal SSI/SSDI benefits. In SFY 2013, 342 individuals were approved for federal SSI/SSDI benefits and in SFY 2014, 319 individuals were approved for federal SSI/SSDI benefits. In SFY 2015, 252 individuals were approved for SSI totaling \$1,037,330.38 IAR from the SSA to the State. In SFY 2016, 606 individuals were approved for SSI resulting in \$1,807,586.99 IAR to the State.

In December 2012, the Hawaii Automated Welfare Information (HAWI) payment system was modified to automate the IAR notification to the Social Security Administration (SSA). Prior to this modification, a manual hard copy IAR agreement was sent by FAX or U.S. mail to the SSA. There were multiple problems with the manual process, such as non-receipt, misfiling and transmittal to the incorrect SSA field office. The modification has made the program more efficient and helps ensure that the State timely receives the reimbursements.

These procedures have been instrumental in transferring persons with long-term disabilities to the federally-funded Social Security programs.

## II. MEDICAL PAYMENTS

Medicaid is counter-cyclical, meaning that as the economy worsens the number of beneficiaries increases. Medicaid is an entitlement program where any individual who is determined eligible for coverage must be provided services. The Med-QUEST Division (MQD) provides health coverage through several Medicaid programs under Title XIX of the Social Security Act. The health insurance coverage includes the Hawaii QUEST Integration and the Medicaid Fee-For-Service (FFS) programs. Other smaller health insurance programs include the State Children's Health Insurance program (S-CHIP), Federal and State-funded Coverage of Individuals with Breast and Cervical Cancer, and Special Programs for Medicare Beneficiaries.

With the implementation of the Patient Protection and Affordable Care Act (2010) (PPACA), Hawaii provides medical assistance to low income adults, parent/caretaker relatives, pregnant

women and children utilizing eligibility methodology called Modified Adjusted Gross Income (MAGI).

Health care inflation for services tends to be higher than inflation of non-health care items, such as the consumer price index. Health care inflation results from increased utilization of more expensive services such as new drugs, devices or procedures. In general the Hawaii Medicaid program has been able to keep inflation low and the major cost driver has been due to increased enrollment. Over the past 4 years enrollment has increased approximately 22%. The following table provides the enrollment and expenditures.

	SFY 2012	SFY 2013	SFY 2014	SFY 2015
Total Expenditures	\$1,580,549,010	\$1,895,933,438	\$2,030,231,193	\$2,242,529,381
General Funds	\$774,151,967	\$906,243,996	\$912,512,932	\$875,930,348
Federal Funds	\$806,697,043	\$989,689,442	\$1,117,718,261	\$1,366,599,033
Beneficiaries	283,041	292,423	325,510	337,398

The hospital and long term care sustainability fees programs were implemented in SFY 2013 and have provided these facilities with new revenue. The hospitals are assessed a provider fee and, in return, receive additional reimbursements since inception of the program to help cover losses for care provided to the underinsured and uninsured. The Department retains a portion of the fees collected and is used by the Division to increase and improve services for Medicaid program recipients.

Effective January 1, 2015, the MQD combined the QUEST and QExA into one program called QUEST Integration (QI). Under one program, QUEST Integration has helped to reduce the administrative burden for health plans, providers and the State, while streamlining the application process and access to care for applicants and recipients. Health care services provided under the capitated health care plans have demonstrated a more predictable and slower rate of expenditure growth while establishing contractual accountability by the health plans and providers.

With additional positions to conduct increased program integrity activities, the MQD has implemented new federally required contracts to assist with identification and recovery of overpayments. While the MQD has more work to do in this area, it has identified \$158,168 as potential overpayments through review of claims payment reports. For the past two State fiscal years, MQD received \$214,908 in repayments. The Program Integrity staff continue to work with the Medicaid Fraud Control Unit of the Department of Attorney General for referral of cases for investigation and potential legal action.

The implementation of the new eligibility system, Kahale On-Line Eligibility Assistance (KOLEA) in 2014 has allowed increased efficiency by automating many of the functions previously performed manually. With KOLEA, the MQD has been able to process applications and annual renewals with an enrollment of 350,358 individuals under Medicaid as of June, 2016. Further enhancements to KOLEA will allow the MQD to move toward a paperless work environment,



improve the ability of recipients to access information regarding their case on-line, and will increase access to recipient and applicant information by any MQD worker statewide.

These efforts have allowed the MQD to operate within its appropriation while increasing benefits in certain areas such as behavioral health and home and community-based services.

**STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
MED-QUEST DIVISION**

Report to the Hawaii State Legislature  
on Psychotropic Medication  
pursuant to section 346-59.9, Hawaii Revised Statutes

December 2016

Section 346-59.9, Hawaii Revised Statutes, requires the Department of Human Services to report annually on:

- (1) The number of brand-name and generic prescriptions written to which this section applies; and
- (2) The amount expended on brand-name prescriptions and the amount expended on generic prescriptions written each fiscal year to which this section applies.

The information is provided in the tables below.

**Hawaii Medicaid Psychotropic Cost for Fiscal Year 2016**

Includes QUEST Integration (QI) Health Plans, Community Care Services (CCS) and Fee-For-Service (FFS)

	Total Number of Claims				Total Expenditure			
	Brand		Generic		Brand		Generic	
	#	%	#	%	\$	%	\$	%
Antipsychotic Subtotal*								
7/1/2015-6/30/2016	8,212	16%	43,549	84%	\$9,867,225	41%	\$9,480,161	49%
Antidepressant Total								
7/1/2015-6/30/2016	5,093	4%	132,984	96%	\$1,457,277	33%	\$2,927,020	67%
Anti-anxiety Total								
7/1/2015-6/30/2016	427	1%	69,597	99%	\$216,186	28%	\$568,327	72%

\*This is a subtotal of five QI health plans (out of six) plus FFS and CCS, due to data pending verification from one QI health plan and an initial analysis.

The subtotal<sup>1</sup> cost for psychotropic medication in SFY 2016 is approximately \$24,500,000. This subtotal includes the QI health plans (\$14,300,000) and the CSS (\$10,200,000) program. The FFS program is minor in total costs (\$21,500).

<sup>1</sup> This is a subtotal of five QI health plans (out of six), due to data pending verification from one QI health plan for the antipsychotic medications, plus the totals of the antidepressant and anti-anxiety medications for all six QI health plans, FFS and CCS. This is an initial analysis.

## Hawaii Medicaid Psychotropic Cost: Quest Integration and Fee-For-Service

For comparison, CCS is not included.

	Total Number of Claims				Total Expenditures				
	Brand		Generic		Brand		Generic		
	#	%	#	%	\$	%	\$	%	
<b>Antipsychotic</b>									
	7/1/2009-6/30/2010	41,568	77%	12,279	23%	\$20,120,498	93%	\$1,462,845	7%
	7/1/2010-6/30/2011	44,771	76%	13,863	24%	\$25,292,347	95%	\$1,399,257	5%
	7/1/2011-6/30/2012	36,942	60%	24,660	40%	\$23,577,237	81%	\$5,392,685	19%
	7/1/2012-6/30/2013	24,124	38%	38,545	62%	\$18,854,977	78%	\$5,343,676	22%
	7/1/2013-6/30/2014	17,543	38%	29,109	62%	\$15,400,608	81%	\$3,501,443	19%
	7/1/2014-6/30/2015	18,058	36%	32,484	64%	\$15,816,746	76%	\$5,054,661	24%
	7/1/2015-6/30/2016*	5,159	18%	23,837	82%	\$5,828,675	59%	\$4,038,571	41%
<b>Antidepressant</b>									
	7/1/2009-6/30/2010	22,358	25%	66,509	75%	\$3,403,691	60%	\$2,290,816	40%
	7/1/2010-6/30/2011	18,796	19%	80,114	81%	\$2,900,028	51%	\$2,838,201	49%
	7/1/2011-6/30/2012	13,520	13%	92,124	87%	\$2,487,651	50%	\$2,528,206	50%
	7/1/2012-6/30/2013	9,521	9%	102,226	91%	\$2,274,479	47%	\$2,578,048	53%
	7/1/2013-6/30/2014	5,017	5%	98,423	95%	\$1,428,173	36%	\$2,514,924	64%
	7/1/2014-6/30/2015	5,242	5%	96,203	95%	\$1,349,207	38%	\$2,217,943	62%
	7/1/2015-6/30/2016	4,786	4%	114,760	96%	\$1,375,577	37%	\$2,350,237	63%
<b>Anti-anxiety</b>									
	7/1/2009-6/30/2010	293	1%	52,690	99%	\$40,861	7%	\$585,858	93%
	7/1/2010-6/30/2011	206	<1%	56,699	100%	\$38,126	6%	\$615,984	94%
	7/1/2011-6/30/2012	153	<1%	59,655	100%	\$39,009	6%	\$622,672	94%
	7/1/2012-6/30/2013	114	<1%	54,721	100%	\$44,039	8%	\$503,706	92%
	7/1/2013-6/30/2014	120	<1%	52,292	100%	\$55,603	12%	\$424,190	88%
	7/1/2014-6/30/2015	84	<1%	53,634	100%	\$61,460	14%	\$377,300	86%
	7/1/2015-6/30/2016	415	1%	63,258	99%	\$215,465	30%	\$510,127	70%

\*This is a subtotal of five QI plans (out of six) plus FFS, due to data pending verification from one plan, and an initial analysis.

### Medicaid Fee-For-Service Psychotropic Cost

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers	
	Brand		Generic		Brand		Generic			
	#	%	#	%	\$	%	\$	%		
<b>Antipsychotic</b>										
7/1/09-6/30/10*	431	77%	121	23%	\$173,656	94%	\$11,761	4%	277	
7/1/10-6/30/11	243	68%	112	32%	\$108,078	91%	\$10,354	9%	201	
7/1/11-6/30/12	160	54%	134	46%	\$71,790	81%	\$16,384	19%	173	
7/1/12-6/30/13	10	24%	32	76%	\$7,623	76%	\$2,371	24%	20	
7/1/13-6/30/14	5	11%	40	89%	\$3,443	42%	\$4,797	58%	14	
7/1/14-6/30/15	4	11%	31	89%	\$3,323	46%	\$3,869	54%	10	
7/1/15-6/30/16	3	5%	62	95%	\$4,106	21%	\$15,938	79%	7	
<b>Antidepressant</b>										
7/1/09-6/30/10*	154	22%	561	78%	\$17,861	52%	\$16,566	48%	411	
7/1/10-6/30/11	77	15%	449	85%	\$11,535	40%	\$15,732	60%	324	
7/1/11-6/30/12	39	10%	368	90%	\$6,100	38%	\$9,790	66%	273	
7/1/12-6/30/13	0	0%	102	100%	\$0	0%	\$2,269	100%	49	
7/1/13-6/30/14	0	0%	90	100%	\$0	0%	\$1,766	100%	27	
7/1/14-6/30/15	0	0%	38	100%	\$0	0%	\$783	100%	10	
7/1/15-6/30/16	0	0%	54	100%	\$0	0%	\$1,134	100%	10	
<b>Anti-anxiety</b>										
7/1/09-6/30/10*	0	0%	360	100%	\$0	0%	\$2,969	100%	245	
7/1/10-6/30/11	0	0%	263	100%	\$0	0%	\$3,142	100%	202	
7/1/11-6/30/12	0	0%	237	100%	\$0	0%	\$3,092	100%	175	
7/1/12-6/30/13	0	0%	78	100%	\$0	0%	\$687	100%	52	
7/1/13-6/30/14	0	0%	72	100%	\$0	0%	\$578	100%	42	
7/1/14-6/30/15	0	0%	32	100%	\$0	0%	\$302	100%	25	
7/1/15-6/30/16	0	0%	51	100%	\$0	0%	\$319	100%	29	

\*FFS Aged, Blind and Disabled moved into QUEST Expanded Access on February 1, 2009.

**AlohaCare QUEST Integration Psychotropic Cost**

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers
	Brand		Generic		Brand		Generic		
	#	%	#	%	\$	%	\$	%	
<b>Antipsychotic</b>									
7/1/09-6/30/10	5,887	85%	1,022	15%	\$2,182,797	94%	\$141,089	6%	1,259
7/1/10-6/30/11	6,545	81%	1,460	19%	\$2,915,457	94%	\$183,521	6%	1,410
7/1/11-6/30/12	5,062	64%	2,887	36%	\$2,614,657	83%	\$523,881	17%	1,392
7/1/12-6/30/13	3,517	46%	4,138	54%	\$1,951,363	80%	\$484,644	20%	1,220
7/1/13-6/30/14	2,703	40%	4,010	60%	\$2,323,691	86%	\$365,329	14%	1,088
7/1/14-6/30/15*	1,550	34%	3,021	66%	\$1,404,173	86%	\$224,212	14%	907
7/1/15-6/30/16	785	16%	4,059	84%	\$794,990	52%	\$743,892	48%	926
<b>Antidepressant</b>									
7/1/09-6/30/10	4,380	26%	12,376	74%	\$602,689	59%	\$423,742	41%	3,355
7/1/10-6/30/11	3,580	20%	14,613	80%	\$509,803	46%	\$607,128	54%	3,623
7/1/11-6/30/12	2,303	12%	16,663	88%	\$375,886	38%	\$621,367	62%	3,593
7/1/12-6/30/13	1,913	10%	17,247	90%	\$274,955	36%	\$489,987	64%	3,314
7/1/13-6/30/14	712	4%	17,915	96%	\$170,763	24%	\$553,019	76%	3,192
7/1/14-6/30/15*	259	2%	16,577	98%	\$61,252	17%	\$305,263	83%	2,968
7/1/15-6/30/16	291	2%	18,060	98%	\$78,660	20%	\$321,469	80%	3,262
<b>Anti-anxiety</b>									
7/1/09-6/30/10	15	<1%	8,206	100%	\$2,505	3%	\$79,318	97%	1,786
7/1/10-6/30/11	18	<1%	8,111	100%	\$1,951	2%	\$80,947	98%	1,894
7/1/11-6/30/12	2	<1%	8,362	100%	\$247	<1%	\$93,660	100%	1,835
7/1/12-6/30/13	0	0%	6,731	100%	\$0	0%	\$61,849	100%	1,734
7/1/13-6/30/14*	28	<1%	11,583	100%	\$8,176	6%	\$138,556	94%	2,290
7/1/14-6/30/15*	16	<1%	11,658	100%	\$5,809	4%	\$139,536	96%	3,058
7/1/15-6/30/16	54	<1%	12,269	100%	\$20,744	10%	\$182,755	90%	2,968

\*Change from last year's reported data is due to health plan's correction of data.

### HMSA QUEST Integration Psychotropic Cost

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers	
	Brand		Generic		Brand		Generic			
	#	%	#	%	\$	%	\$	%		
<b>Antipsychotic</b>										
7/1/09-6/30/10	11,615	83%	2,430	17%	\$4,319,335	96%	\$160,146	4%	2,127*	
7/1/10-6/30/11	11,406	80%	2,810	19%	\$4,847,964	98%	\$103,154	2%	2,171	
7/1/11-6/30/12	9,978	66%	5,290	34%	\$5,009,526	88%	\$664,503	12%	2,221	
7/1/12-6/30/13	7,586	44%	9,642	56%	\$4,626,576	86%	\$768,865	14%	2,469	
7/1/13-6/30/14	7,055	45%	8,755	55%	\$5,011,583	90%	\$555,836	10%	2,429	
7/1/14-6/30/15	6,074	41%	8,770	59%	\$4,866,243	89%	\$598,551	11%	2,214	
7/1/15-6/30/16	3,423	20%	13,886	80%	\$3,004,756	60%	\$2,003,993	40%	2,434	
<b>Antidepressant</b>										
7/1/09-6/30/10	8,864	27%	24,262	73%	\$1,185,654	58%	\$875,185	42%	5,565*	
7/1/10-6/30/11	7,410	19%	30,843	81%	\$1,004,692	51%	\$947,123	49%	6,199	
7/1/11-6/30/12	5,237	13%	35,348	87%	\$904,502	54%	\$781,470	46%	6,442	
7/1/12-6/30/13	3,870	8%	43,422	92%	\$902,444	51%	\$880,628	49%	7,428	
7/1/13-6/30/14	2,376	5%	46,341	95%	\$620,624	42%	\$871,708	58%	7,895	
7/1/14-6/30/15	2,279	4%	50,516	96%	\$562,786	38%	\$909,438	62%	8,276	
7/1/15-6/30/16	2,622	4%	57,011	96%	\$756,377	49%	\$783,261	51%	8,893	
<b>Anti-anxiety</b>										
7/1/09-6/30/10	18	<1%	11,536	100%	\$5,910	4%	\$137,248	96%	2,360*	
7/1/10-6/30/11	31	<1%	13,316	100%	\$6,803	6%	\$111,448	94%	2,667	
7/1/11-6/30/12	18	<1%	13,545	100%	\$4,540	4%	\$116,889	96%	2,488	
7/1/12-6/30/13	34	<1%	17,584	100%	\$10,378	8%	\$118,503	92%	3,606	
7/1/13-6/30/14	44	<1%	21,076	100%	\$18,801	14%	\$115,739	86%	4,461	
7/1/14-6/30/15	30	<1%	22,374	100%	\$37,788	29%	\$92,723	71%	4,979	
7/1/15-6/30/16	24	<1%	24,761	100%	\$60,906	43%	\$81,824	57%	5,374	

\*The change of a pharmacy claims processor during this period results in some inconsistencies in data sets.

**Kaiser QUEST Integration Psychotropic Cost**

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers
	Brand		Generic		Brand		Generic		
	#	%	#	%	\$	%	\$	%	
<b>Antipsychotic</b>									
7/1/09-6/30/10	714	53%	628	47%	\$210,251	98%	\$3,932	2%	289
7/1/10-6/30/11	853	54%	730	46%	\$301,307	98%	\$6,176	2%	360
7/1/11-6/30/12	625	38%	1,023	62%	\$258,603	89%	\$32,444	11%	372
7/1/12-6/30/13	404	24%	1,307	76%	\$204,739	92%	\$17,232	8%	335
7/1/13-6/30/14	391	24%	1,251	76%	\$242,048	94%	\$16,517	6%	321
7/1/14-6/30/15	252	22%	905	78%	\$197,867	75%	\$65,471	25%	353
7/1/15-6/30/16	49	3%	1,379	97%	\$48,694	27%	\$134,555	73%	417
<b>Antidepressant</b>									
7/1/09-6/30/10	497	8%	5,857	92%	\$75,263	66%	\$38,422	34%	1,181
7/1/10-6/30/11	463	6%	6,968	94%	\$80,249	66%	\$41,292	34%	1,378
7/1/11-6/30/12	485	5%	8,444	95%	\$107,488	66%	\$55,350	34%	1,589
7/1/12-6/30/13	458	5%	7,943	95%	\$124,731	71%	\$51,058	29%	1,398
7/1/13-6/30/14	248	4%	6,811	96%	\$82,406	52%	\$77,015	49%	1,358
7/1/14-6/30/15	20	<1%	5,582	100%	\$8,669	14%	\$51,510	86%	1,524
7/1/15-6/30/16	37	<1%	6,143	100%	\$17,195	30%	\$39,477	70%	1,721
<b>Anti-anxiety</b>									
7/1/09-6/30/10	1	<1%	2,469	100%	\$147	3%	\$4,851	97%	648
7/1/10-6/30/11	1	<1%	2,789	100%	\$661	11%	\$5,101	89%	777
7/1/11-6/30/12	15	<1%	2,972	100%	\$5,503	53%	\$4,915	47%	867
7/1/12-6/30/13	13	<1%	2,646	100%	\$4,555	53%	\$4,095	47%	758
7/1/13-6/30/14	13	<1%	2,374	100%	\$6,912	65%	\$3,746	35%	760
7/1/14-6/30/15	2	<1%	2,758	100%	\$50	1%	\$3,843	99%	898
7/1/15-6/30/16	1	<1%	3,403	100%	\$48	<1%	\$11,032	100%	1,041

**Ohana Health Quest Integration Psychotropic Cost**

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers
	Brand		Generic		Brand		Generic		
	#	%	#	%	\$	%	\$	%	
<b>Antipsychotic</b>									
7/1/09-6/30/10	15,653	76%	5,068	24%	\$7,510,115	92%	\$645,522	8%	1,944
7/1/10-6/30/11	18,771	76%	6,008	24%	\$10,069,923	93%	\$701,013	7%	2,164
7/1/11-6/30/12	15,357	58%	11,280	42%	\$9,537,668	75%	\$3,122,545	25%	2,129
7/1/12-6/30/13	9,555	35%	17,735	65%	\$7,532,671	66%	\$3,936,457	34%	2,216
7/1/13-6/30/14*	Data Discrepancies Under Review								
7/1/14-6/30/15*									
7/1/15-6/30/16									
<b>Antidepressant</b>									
7/1/09-6/30/10	5,462	26%	15,688	74%	\$786,111	60%	\$519,290	40%	2,559
7/1/10-6/30/11	5,335	22%	19,287	78%	\$754,409	49%	\$800,750	51%	2,846
7/1/11-6/30/12	4,310	16%	22,277	84%	\$736,653	49%	\$774,715	51%	2,856
7/1/12-6/30/13	2,561	9%	24,647	91%	\$631,605	42%	\$881,158	58%	2,904
7/1/13-6/30/14*	239	1%	22,163	99%	\$67,074	9%	\$679,477	91%	3,241
7/1/14-6/30/15*	548	2%	22,174	98%	\$128,668	12%	\$983,688	88%	3,403
7/1/15-6/30/16	1,717	7%	24,234	93%	\$451,713	31%	\$984,953	69%	3,624
<b>Anti-anxiety</b>									
7/1/09-6/30/10	76	<1%	18,057	100%	\$21,672	11%	\$171,815	89%	2,931
7/1/10-6/30/11	49	<1%	19,805	100%	\$17,288	8%	\$191,471	92%	3,032
7/1/11-6/30/12	48	<1%	21,810	100%	\$18,985	8%	\$207,492	92%	3,128
7/1/12-6/30/13	51	<1%	18,104	100%	\$22,898	12%	\$173,596	88%	2,838
7/1/13-6/30/14*	208	2%	12,765	98%	\$120,112	52%	\$108,888	48%	2,482
7/1/14-6/30/15*	419	3%	13,056	97%	\$153,167	51%	\$148,628	49%	2,529
7/1/15-6/30/16	335	2%	15,821	98%	\$133,689	42%	\$183,472	58%	2,704

\*Change from last year's reported data is due to health plan's correction of data



**United HealthCare QUEST Integration Psychotropic Cost**

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers	
	Brand		Generic		Brand		Generic			
	#	%	#	%	\$	%	\$	%		
<b>Antipsychotic</b>										
	7/1/09-6/30/10	7,268	71%	3,010	29%	\$5,724,344	92%	\$500,395	8%	2,045
	7/1/10-6/30/11	6,953	72%	2,743	28%	\$7,049,618	95%	\$395,039	5%	1,634
	7/1/11-6/30/12	5,760	58%	4,046	42%	\$6,084,993	85%	\$1,032,928	15%	1,493
	7/1/12-6/30/13	3,052	35%	5,691	65%	\$4,532,005	83%	\$902,203	17%	1,593
	7/1/13-6/30/14	2,132	34%	4,212	66%	\$3,219,152	92%	\$290,152	8%	1,500
	7/1/14-6/30/15	1,663	30%	3,798	70%	\$2,831,569	89%	\$343,881	11%	1,183
	7/1/15-6/30/16	899	17%	4,451	83%	\$1,976,129	63%	\$1,140,193	37%	1,208
<b>Antidepressant</b>										
	7/1/09-6/30/10	3,001	28%	7,765	72%	\$736,113	64%	\$417,611	36%	2,697
	7/1/10-6/30/11	1,931	20%	7,954	80%	\$539,340	56%	\$426,176	44%	2,093
	7/1/11-6/30/12	1,146	11%	9,024	89%	\$357,022	56%	\$285,514	44%	1,979
	7/1/12-6/30/13	719	8%	8,865	92%	\$340,744	56%	\$272,948	44%	2,301
	7/1/13-6/30/14	425	5%	8,550	95%	\$217,360	46%	\$258,976	54%	2,519
	7/1/14-6/30/15	147	2%	9,031	98%	\$81,075	21%	\$297,782	79%	2,532
	7/1/15-6/30/16	119	1%	9,258	99%	\$71,632	25%	\$219,943	75%	2,593
<b>Anti-anxiety</b>										
	7/1/09-6/30/10	183	<1%	2,062	99%	\$10,627	5%	\$189,657	95%	2,640
	7/1/10-6/30/11	107	<1%	12,415	99%	\$11,423	5%	\$223,875	95%	2,880
	7/1/11-6/30/12	70	<1%	12,729	99%	\$9,734	5%	\$196,624	95%	2,813
	7/1/12-6/30/13	16	<1%	9,578	100%	\$6,208	4%	\$144,976	96%	2,779
	7/1/13-6/30/14	8	<1%	6,748	100%	\$4,166	6%	\$61,766	94%	1,917
	7/1/14-6/30/15	1	<1%	7,123	100%	\$724	1%	\$49,736	99%	1,949
	7/1/15-6/30/16	1	<1%	6,953	100%	\$78	<1%	\$50,725	100%	2,026

**Community Care Services Psychotropic Cost**

	Total Number of Claims				Total Expenditure				Total No. Unique Utilizers	
	Brand		Generic		Brand		Generic			
	#	%	#	%	\$	%	\$	%		
Antipsychotic										
	7/1/14-6/30/15*	8,485	33%	17,085	67%	\$9,467,667	71%	\$3,950,018	29%	2,365
	7/1/15-6/30/16	3,053	13%	19,712	87%	\$4,038,550	43%	\$5,441,590	57%	2,286
Antidepressant										
	7/1/14-6/30/15*	622	3%	19,924	97%	\$159,353	15%	\$916,810	85%	2,167
	7/1/15-6/30/16	307	2%	18,224	98%	\$81,700	12%	\$576,783	88%	2,012
Anti-anxiety										
	7/1/14-6/30/15*	16	<1%	6,734	100%	\$1,347	2%	\$81,480	98%	1,044
	7/1/15-6/30/16	12	<1%	6,339	100%	\$721	1%	\$58,200	99%	981

\*Change from last year's reported data is due to health plan's correction of data.

## Discussion

This report uses "QUEST Integration<sup>2</sup>" to reflect the Medicaid managed care plans for SFY 2016.

In 2010, section 346-59.9 was amended to require, among other provisions, that access to brand medication be available after two generic failures are documented for antidepressant and anti-anxiety medications. The health plans implemented these amendments during different quarters in SFY 2011.<sup>3</sup> Starting in SFY 2012, all the plans became compliant with the amendments. Data for SFY 2010 are provided for comparison.

Two of the five Medicaid managed care plans had data updates. As of the time of this report, data and final analysis are pending verification from one of the plans for the anti-psychotropic medication. For the totals and subtotals that are available, the following are noted:

- 96% of the antidepressant prescriptions are filled as a generic and account for 67% of the antidepressant expenditures. Utilization percentages are stable.
- 99% of the anti-anxiety prescriptions are filled as a generic and account for 72% of the anti-anxiety expenditures. Updated data trends a decrease in generic prescriptions and expenditures for anti-anxiety medications.
- 84% of the anti-psychotropic prescriptions are filled as a generic and account for 49% of the anti-psychotropic expenditures. Initial analysis finds the anti-psychotropic medication brands shifting to generics in number of claims and costs. More anti-psychotropic generics are on the market. Increased claims and costs for one health plan are due to new long acting injectable anti-psychotropic medication.

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<sup>2</sup> On January 1, 2015, QUEST Integration (QI) combined and replaced the State's Medicaid managed care programs, QUEST and QUEST Expanded Access (QExA).

<sup>3</sup> The various plans initiated different approaches and combinations during SFY 2011, such as Preferred Drug Lists/Formulary Coverage, Prospective DUR edits, Point-Of-Sale messaging, Step Therapy, Prior Authorization, Provider Education, and Call Center intervention.

STATE OF HAWAII  
OFFICE OF YOUTH SERVICES  
DEPARTMENT OF HUMAN SERVICES

Annual Reports to the Governor and the Hawaii State Legislature  
pursuant to section 352D-6, Hawaii Revised Statutes,  
Act 151, Session Laws of Hawaii 1991,  
Act 281, Session Laws of Hawaii 2006<sup>1</sup>, and  
Section 367D-8, Hawaii Revised Statutes

## **A. OFFICE OF YOUTH SERVICES (OYS)**

### **Programs, Services, Achievements, and Looking Ahead**

The Legislature established the Office of Youth Services (OYS) in 1989 to provide and coordinate a continuum of services and programs in every county for youth-at-risk, to prevent delinquency and reduce the incidence of recidivism. OYS is an attached agency, for administrative purposes, to the Department of Human Services. Although a core responsibility of the OYS is to manage and operate the state's only Hawaii Youth Correctional Facility (HYCF), the agency provided and supported "front end" prevention, diversion, and intervention services.

### **Programs & Service Areas**

The OYS focuses on programs and service areas that address youth needs ranging from prevention to incarceration and after-care. The foundation and working philosophy undergirding the continuum of youth services supported by OYS is the "Aloha Spirit" statute, section 5-7.5, Hawaii Revised Statutes (HRS), which recognizes and emphasizes the essence of relationships between people as a critical factor in our State. OYS strongly believes that community is where our youth belongs and that deep connections, restoration, forgiveness, and healing emerges as the Aloha Spirit statute is considered and embraced. The following is a brief description of the programs and services the OYS provides statewide.

#### **1) Life Skills Development**

The Life Skills Development programs target youth that are involved, or at high risk for involvement, with the juvenile justice system. Programs are designed to increase protective factors and reduce risk factors for youth, families, and their communities through a variety of services that promote positive youth development and resiliency. Approximately 2,114 youth statewide were served through 20 community-based programs.

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<sup>1</sup> Regarding the report required by Act 281 (SLH 2006): funding for non-school hour programs have not been appropriated since 2008, thus there is no report for SFY2016.

## **2) Project-Based Cultural Programs**

Project-based cultural programs provide learning environments that immerse youth in their values, heritage, cultures, landscapes, opportunities and experiences. The premise for culturally competent programs and services is the belief that continued learning and practicing of a native language and culture are fundamental prerequisites for nurturing healthy and responsive citizens, and contributes to the growth and harmony of the community. Connection to one's culture is considered a protective factor that helps to promote positive health and an increased sense of self and identity. Approximately 594 youth participated in 9 project-based cultural programs statewide.

## **3) Truancy Prevention and In-School Suspension**

In collaboration with the Department of Education, the OYS offered services to enhance school engagement and performance to ensure educational success for at-risk youth and their families. Targeted youth were ages 10 to 18 and at risk for truancy and chronic absences. The 8 funded agencies provided services and activities for approximately 442 youth that promoted attendance, attachment, and achievement to ensure educational success.

## **4) Community-Based Outreach and Advocacy**

The OYS provided intervention case advocacy services to youth whose unhealthy, risky behaviors placed them at-risk for initial or further penetration into the juvenile justice system. Four funded providers identified and engaged youth and family to provide attendant care services, intake and assessment, assist in creating a youth/family-driven service plan, to support youth/family in accessing services, and to provide follow-up to ensure services were properly provided. In state fiscal year (SFY) 2016, approximately 338 youth were served by the four OYS-funded providers statewide.

## **5) Intensive Mentoring Program**

Intensive Mentoring Program services is targeted for youth who have been adjudicated by the Family Court, and have been placed on probation or other status, with the goal to provide intensive supervision for youth, hold them accountable for their behavior and assist youth to be in compliance with the terms and conditions of probation. The service delivery approach includes involvement with the youth's family in supporting the youth's participation in activities that increase protective factors and decrease risk factors in various domains of the youth's life. Approximately 519 youth were served statewide in the four judicial circuits.

## **6) Parent Partnerships**

Parent Partnerships services provide varied activities to support families involved in the Juvenile Justice system of care to improve outcomes for youth and families. Parent Partners provided individual supports to parents, family support groups, and assisted parents and families to navigate the system of care to meet the identified needs of the youth and families, especially supporting the "voice and choice" of the family during the wrap around process. A critical factor in supporting families to access the activities and services of the system of care is the relationship that develops between the family and

the Parent Partners that is based on trust, safety, and commitment. Approximately 22 family members and youth were served.

### **7) Wraparound Services**

Wraparound services target youth and their families involved in the juvenile justice system who experience very complicated situations that require intensive interventions and services with multiple state agencies. The Wraparound planning process brings together people who are natural supports to the youth and their families, as well as the professionals who provide services to the youth. The Wraparound facilitator, navigator and Parent Partner, with the help of the parents and youth, identify strengths and underlying needs of the youth and family, and together devise a plan of care that helps coordinate the various services and supports that have been identified. The process helps both youth currently on probation, and also when youth are in the transition process at discharge from HYCF and return to community living.

### **8) Community-Based Residential Services**

Youth who cannot or will not remain at home were served by community-based residential programs that helped them prepare for return to community living. Programs focused on improving youths' decision-making, social, and independent living skills, and enhancing their commitment to learning and education. Under the umbrella of 19 contracts, seven different providers offered a range of residential programs on all major islands. Approximately 226 youth were served in SFY 2016 through the following residential programs statewide as described:

- Emergency Shelters for youth ages 10 to 18: Recently arrested status offenders, non-violent law violators, intoxicated, troubled, abused, or neglected youth requiring short-term shelter and related services that addressed a present crisis.
- Intensive Residential Services for youth ages 12 through 19: Youth involved with the juvenile justice system have priority for services, assessed as high risk in one or more areas of need and are unable to function in a pro-social manner without constant supervision and support, and can benefit from highly structured residential services.
- Independent Living Programs for youth ages 17 to 22: Troubled, abused, neglected, or adjudicated youth, who may lack the attitudes, skills, and resources for independent living.
- Statewide Ke Kama Pono ("Children of Promise") Safe Houses are community-based residential alternatives for troubled youth who are at-risk of penetrating further into the juvenile justice system. A diversion from the institutional setting of the HYCF, the Ke Kama Pono program provides guidance and support for troubled youth in a highly structured, closely supervised rehabilitative environment, while preparing the youth to reintegrate back into their respective communities.

## **10) Hawaii Youth Correctional Facility (HYCF)**

The HYCF is a 56-bed facility whose primary purpose is to provide care and custody of at-risk youth committed to the custody of the State by the Family Courts. A safe and secure setting, the HYCF provides a variety of counseling, treatment, and educational services within the facility to aid in the redirection and rehabilitation of each youth ward. The programs conducted within the facility are intended to provide guidance and opportunities for positive behavioral changes.

## **11) Federal Grant Programs**

In addition to the service areas, the OYS also oversees and manages a variety of federal grant programs that enable the State to improve the juvenile justice and education systems and/or implement youth programs and services to narrow the path to detention and/or incarceration. These federal grant programs are from the **U.S. Department of Justice, Office of Juvenile Justice and Delinquency Prevention (OJJDP)**.

In 1974, Congress enacted the federal Juvenile Justice and Delinquency Prevention (JJDP) Act to protect and promote safe conditions for youth as well as address their physical and emotional needs in the juvenile justice system. Statutorily, the administration of the provisions of the JJDP Act rests with the Office of Youth Services [see HRS §571-32(k) and HRS §352F-5(b)]. The State of Hawaii's compliance with the JJDP Act results in funding for juvenile justice programs from OJJDP. More importantly, compliance with the JJDP Act protects the State from civil suits related to conditions of confinement litigation as the courts have found that jailing juveniles violates the 8<sup>th</sup> Amendment (Cruel and Unusual Punishment) and the 14<sup>th</sup> Amendment (Due Process). The following is a summary of the federal grant programs that supported services provided to youth and families statewide:

- **JJDP Act, Title II, Formula Grants Program** enables states to meet and maintain compliance with the four core requirements of the JJDP Act, support delinquency prevention efforts, and improve the juvenile justice system. The core requirements mandate the deinstitutionalization of status offenders, removal of law violators from jails and lockups, elimination of sight and sound contact between juveniles and adult offenders, and reduction of the disproportionate numbers ethnic minority youth who come into contact with the law. In addition, the federal Prison Rape Elimination Act (PREA) mandates compliance with the standards to prevent, detect, and respond to sexual abuse while in confinement.
- **Juvenile Accountability Incentive Block Grant (JAIBG)** provided funds to states and units of local government to promote greater accountability in the juvenile justice system. Through this program juvenile offenders are held accountable for their wrongdoing by individualizing their consequences, and by being made aware of and answerable for the loss, damage, or injury perpetuated upon victims.

### **U.S. Department of Health and Human Services--Title XX Block Grant**

The OYS receives funds from the Title XX Block Grant Program to provide services to at-risk youth and youth in need of foster care. A primary goal of this grant is to increase the level of self-sufficiency for youth and prevent institutionalization within the social welfare or juvenile justice systems.

### **B. OYS Achievements in FY 2016 System Improvement**

OYS continued to help spearhead the state's efforts to reform the juvenile justice system. Based on the comprehensive recommendations of the Hawaii Juvenile Justice Working Group, the Legislature passed Act 201 (SLH 2014) and the Governor signed the Act into law on July 2, 2014. The law aims to reduce secure confinement, strengthen community supervision, and focus resources on practices proven to reduce recidivism. The legislature provided an upfront investment of \$1.26 million for mental health and substance abuse treatment, delinquency interventions, and implementation of the reforms.

The policies contained in Act 201 (SLH 2014) advanced priorities in three areas:

- *Reduce the use of secure confinement and protect public safety*

Limiting space in expensive secure facilities to the most serious juvenile offenders will help Hawaii produce the greatest public safety benefit from the juvenile justice system. In addition, providing certain youth adjudicated for low-level crimes with the opportunity for early interventions will ensure that they are held accountable and that resources are put to their best use.

- *Strengthen community supervision and probation practices*

Effective community supervision will allow Hawaii to maximize the public safety return on taxpayer investments in juvenile justice. By grounding probation practices in data and research, the state can better hold lower-risk youth accountable while reducing recidivism.

- *Sustain effective practices and cultivate stakeholder collaboration*

Regular collection and analysis of data and outcomes are necessary to continue improving and maximizing public safety returns. By increasing avenues for collaboration across agencies, Act 201 (SLH 2014) allows for efficient system management and case planning, enhancing decision-making and resource allocation. A Juvenile Justice Oversight Advisory Council was established to oversee the implementation of the legislation.



The appropriation of \$1.2 million (actual \$1.14 million due to 5% restriction) was expended and encumbered in SFY 16 for the following programs, service areas, and reform activities:

- Selection and implementation of the YASI Risk Assessment and Case Management tool. Initial training of Family Court and HYCF staff was completed and ongoing coaching and booster sessions will continue throughout the next fiscal year. The ongoing quality assurance is critical to validating the tool over a period of 5 years, which will require refinement and development of policies and procedures for implementation of the tool with fidelity. Technical assistance from both the selected provider and the Crime and Justice Institute are assisting in developing the quality assurance plan - \$347,835.
- Project Kealahou, Child and Adolescent Mental Health Division (CAMHD), Department of Health. Gender-specific, trauma-informed mental health services for adolescent females at-risk to penetrate the Juvenile Justice System on Oahu; and trauma-informed, gender, and sexual orientation training for juvenile justice system staff partners statewide - \$50,000.
- Intensive Monitoring Services for juveniles on probation status. Through purchase of service contracts with community-based agencies, probation youth on Maui, and Hawaii islands continued to be served to assure community supervision services to assist youth to maintain compliance with terms and conditions of probation - \$117,314.
- Truancy Prevention/Intervention Supports and Services. Through a purchase of service contract with community-based agencies on Maui, services focus on engaging students displaying truancy behaviors to improve educational outcomes. Programs are provided to Middle Schools and High Schools in the Maui Complex - \$70,000.
- Teen Court Program for youth offenders on Kauai. The diversionary program aims to provide an alternative process to hold youth accountable through a peer driven diversionary approach rather than the juvenile justice system - \$25,000.
- Journey program for youth offenders and youth at-risk for involvement with the juvenile justice system. Through a purchase of service contract, the statewide service is designed to promote resiliency, personal growth and development to strengthen cultural identity, academic knowledge and skills, pono (balanced, right) decision-making, and the ability to contribute to one's self, family, and community - \$75,000.

- Wraparound services for youth offenders on probation or placed at HYCF. The Wraparound program process utilizes a family-centered, strength-based, needs-driven planning process in which the youth and families' service needs are identified by the Wraparound team; youth and parents are viewed as full partners throughout the entire process - \$125,000.
- Ancillary Services and Behavioral Intervention and Support System. Development and implementation of a graduated response system to address behaviors of probation youth, and a process for awarding earned discharge credits for compliance and positive progress - \$40,000.
- Aggression Replacement Training (ART) for staff from Judiciary, HYCF, CAMHD, and other juvenile justice partners. ART provides intensive, hands-on training for 12 cohorts that serve youth offenders in a variety of settings, including programs, residential and secure confinement - \$47,000.
- Balanced And Restorative Justice (BARJ) program development and training. Through mindfulness and forgiveness training modules with the University of Hawaii and Dr. Fred Luskin, Stanford Forgiveness Project, the BARJ approach is being integrated within programs and services serving juvenile offenders and families statewide - \$73,975.
- Ongoing professional development training to develop core competency for probation and other juvenile justice system staff statewide, including motivational interviewing, family engagement, sex offender, wraparound, and cultural competency - \$161,305.
- Core Correctional Practices and Principles of Effective Intervention Working Group. Coordination and oversight to implement reforms and recommendations from Act 201 (SLH 2014). Monthly meetings of the working group and sub-committees address risk and needs assessment; standardization of probation terms and practices; graduated response system; professional development; interdepartmental cluster; data and performance reports; and appropriation - \$9,842.

### **C. Community Collaborations**

The work of OYS with youth requires a collaborative approach. Collaboration permeates through all of agency's major programs, including partnerships with state departments and branches such as DOE, DOH, Judiciary, and University of Hawaii and county agencies with the police, prosecutors and Mayors' offices. Below are a number of ways OYS collaborates with other government agencies to serve Hawai'i's youth and their families.

**Hawaii Island**

OYS continues to partner with the Hawai'i County Office of the Prosecuting Attorney to implement a juvenile justice intake and assessment center in East Hawai'i. The assessment center provides an array of services for at-risk youth who have been arrested for minor or status offenses, identifies their needs, and links them and their families with appropriate services.

**Oahu**

OYS continued its implementation phase to establish a new juvenile justice diversion system designed to steer youth away from the juvenile justice system to a pathway of supportive programs to help them address issues that may be leading to risky or harmful behavior. The goal is to offer youth the avenues to overcome challenges at the root of their actions and to realize their own kuleana as valuable and gifted members of our communities. Youth who would have previously been arrested for status offenses and first-time misdemeanor offenses will be given a civil citation with the opportunity to connect directly to an elder and counselor at an assessment center. These individuals will help youth find an appropriate pathway of actions or programs so they can better address the challenges they are facing. This initiative follows a nationwide shift in juvenile justice policy based on successful models and the latest research on adolescent development. This family-centered, youth-driven model emphasizes a more collaborative, restorative approach to address the "root" cause of the issues youths are dealing with, such as hardships at home, substance abuse, past trauma, depression, or difficulties in school. Preliminary data indicates that many of the youth participating in the project are improving their well-being with increased access to counselling, therapeutic, educational, and recreational activities.

**Maui**

OYS continues to collaborate with the Maui Police Department's Positive Outreach Intervention (POI) project, which addresses lag times with outreach services to youth between arrests and initial court hearings. This year, the project expanded to serve youth on Molokai with positive results.

**Kauai**

OYS continues support for the Kauai County Office of the Prosecuting Attorney's Teen Court Program. The diversionary program provides an alternative process to hold youth accountable through a peer-driven approach rather than the Family Court system. OYS also continued to fund intensive monitoring services for youth on probation.

**Judiciary**

OYS continues to collaborate with the Judiciary, the Family Court, and the Juvenile Justice State Advisory Council to continue implementation of the Juvenile Detention Alternative Initiative (JDAI) under the guidance of the Annie E. Casey Foundation. Implementation of JDAI core strategies help to eliminate inappropriate or unnecessary use of secure detention, minimize failures to appear and incidences of delinquent

behavior, redirect public finances to successful reform strategies, improve conditions in secure detention facilities, and reduce minority over-representation in the juvenile justice system.

OYS also continues to work closely with the courts in all four judicial circuits to expand community-based treatment and monitoring as alternatives to confinement at the youth correctional facility. OYS continued funding for the Girl's Court in the 5th Circuit, to provide a range of gender-specific and strength-based programming with female juvenile offenders. The Girl's Court is composed of an all-female staff (Presiding Judge, Probation Officers, Program Coordinator, Therapist, etc.) that seeks to recognize the fundamental differences between male and female juvenile offenders, as well as the different pathways to delinquency, to more effectively address the participants' needs, reduce recidivism, and promote healing.

### **Training**

OYS provides training opportunities to strengthen skills and collaboration for providers and partners who work in the juvenile justice system.

- As part of the implementation of Wraparound services, OYS sponsored Pat Miles, a nationally recognized expert in the Wraparound service model, to provide training in Wraparound and family engagement statewide.
- OYS continued sponsoring training sessions with Dr. Thao Le, professor at the University of Hawai'i, in skill-building for mindfulness as a promising intervention in working with at-risk youth.
- In May 2016, OYS, in collaboration with the Coalition for a Drug-Free Hawai'i and various government and community partners, presented a conference, "Ho'oulu Lahui", focusing on utilizing the Aloha response to better serve youth and families across various systems of care.
- Lastly, OYS, through its program monitor (John Paekukui) overseeing compliance with core requirements of the Juvenile Justice Delinquency Prevention Act (reauthorized by the 2002 U.S. Congress), provided training for 324 police officers.

### **Office of the Lieutenant Governor**

OYS implemented a \$750,000 appropriation by the 2015 Legislature to 19 schools for services, activities, and programs in safe and structured learning environments. The distribution was completed in collaboration with the Resources for Enrichment, Athletics, Culture and Health Program (REACH) and the Lieutenant Governor's initiative to provide quality afterschool programming for middle schools.

### **Department of Health**

OYS continues to collaborate closely with the Child and Adolescent Mental Health Division (CAMHD) to improve delivery of mental health services for youth in the juvenile justice system. Training opportunities through Project Kealahou provided gender-specific, trauma-informed, and sexual identity topic areas for service providers.

### **D. Hawaii Youth Correctional Facility (HYCF)**

Admissions to the HYCF continued on a downward trend in SFY 2016; total admissions decreased by 18% compared to SFY 15.

Program development continues to be a focus with alternatives to traditional incarceration. These programs and services expand the rehabilitative opportunities available to youth. Activities such as slam poetry, yoga, creative writing, arts, and mindfulness training have been implemented to help with personal and social skill building for the youth. HCYF is actively planning for implementation of the Roots of Success (ROS) program in SFY 17. ROS program is an empowering educational program that prepares youth who come from communities heavily impacted by poverty, unemployment, and environmental injustice for environmental careers and to improve conditions in their communities.

The HYCF continues to evaluate operations against national standards, remedy deficiencies, and upgrade the quality of correctional programs and services. The recognized benefits from such a process include improved management, a defense against lawsuits through documentation and the demonstration of a “good faith” effort to improve conditions of confinement, increased accountability, enhanced public credibility for administrative and line staff, a safer and more humane environment for personnel and offenders, and the establishment of measurable criteria for upgrading programs, and personnel, on a continuing basis.

HYCF, through the support of the Office of Youth Services, continues to work closely with the courts to ensure that any commitment to the facility is a “last resort” after all community-based services have been exhausted, and is further based on ensuring public safety. The identification of community based programs as alternatives to incarceration is ongoing. Furthermore, the expanded use of parole enhances a youth's transition back to their home community, and has a positive impact on maintaining the facility's average daily population near its maximum capacity.

Major initiatives that HYCF administration continue to support and encourage include:

- Continue development of facility Policies, Procedures and Practices that are appropriate for juvenile justice facilities and programs.
- Provide ongoing Staff Training for HYCF direct care staff, social workers, and other staff on Juvenile Justice/Juvenile Corrections Best Practices. To better

equip staff with skills and knowledge needed to provide a safe, secure and nurturing environment for the youth in the state's care and custody.

- Continue to strengthen communication between the Judiciary and State Agencies: Department of Health (DOH), Department of Education (DOE), Department of Human Services (DHS) and OYS/HYCF to ensure the delivery of appropriate services for youth in a seamless and collaborative manner.
- Continue planning for possible expansion of a service continuum at HYCF to include multiple pathways and programs for youth with substance abuse, mental health and/or other identified needs that may require additional resources and funding streams.
- Continue to enhance and expand in-facility programs and services to better prepare youth for reintegration into the community. For quality assurance, HYCF continues to monitor facility progress through a performance-based standards program to assess and evaluate facility progress and the conditions of confinement.

HYCF also continues to build partnerships with public agencies like DHS, DOE, DOH, Family Court, county agencies, including law enforcement agencies, and private non-profit agencies. These partnerships better coordinate the state's efforts in providing services to youth.

A feasibility study to assess the potential of expanding the programmatic and facilities to address a broader target group beyond incarcerated youth was completed in December 2015. The study outlined a future direction for HYCF to become a place of healing and sanctuary, a Pu'uhonua in Native Hawaiian cultural tradition, which would involve programs and services for youth and families addressing substance abuse, impacts of trauma and other problem areas.

In line with the outcomes of the study, joint planning efforts with the DHS Child Welfare Services Branch (CWS) resulted in a proposal to the federal government for a pilot project for short-term residential assessment services for youth involved in commercially sexually exploitation in a non-secure setting on the grounds of HYCF. If the proposal is funded, the project is tentatively proposed for implementation in SFY 17.

#### **E. OYS Focus in SFY 2017**

- Enhance services and programs to best meet the needs of adjudicated youth on probation; to prevent further penetration into the juvenile justice system; to reduce recidivism; and to maximize opportunities for youth to become productive, responsible citizens.

- Ensure adjudicated youth are placed in the least restrictive environment possible – without jeopardizing public safety, consistent with nationwide best practices.
- Ensure fair and equal treatment for all youth, regardless of race/ethnicity and reduce disproportionate minority contact at the decision making points in the juvenile justice system.
- Continue implementing the provisions of Act 201 (SLH 2014) to increase public safety, hold juvenile offenders accountable for their actions, and reduce costs to Hawaii taxpayers by maximizing the public safety return on Hawaii’s juvenile justice investment.
- Continue to implement pilot Assessment Centers (with a civil citation component) to provide an array of services for juveniles who have been arrested or are at-risk for involvement with the juvenile justice system, including performing in-depth assessments, facilitating access to services, and developing connections with other community resources in a culturally appropriate manner.
- Increase community based, family-focused treatment interventions, with emphasis on culturally appropriate service delivery.
- Actively participate with DHS, DOE, DOH and the Judiciary to implement “Wrap Hawaii” – a collaborative pilot program to more effectively address the complex needs of at-risk youth through integrated case planning between agencies.
- Participate in the Juvenile Detention Alternatives Initiative (JDAI) Program that promotes detention reform efforts and alternatives to incarceration.
- Improve provider accountability to ensure that youth programs meet the needs of children and communities. Improve access to services and working relationships between stakeholders such as Family Court, CAMHD, DHS-CWS and OYS through quarterly meetings hosted in each circuit.
- Collect outcome data to improve program performance and youth success.
- Prioritize youth needs and enhance fiscal responsibility to ensure that moneys are being directed to meet the most serious needs of youth.
- Continue to improve services and programs at the HYCF.

## **F. Provider Focus in FY 2017**

Provide leadership, coordination, technical assistance and training opportunities for providers, partners, and the community.

- Maintain continuity in programs and services for youth and their families.
- Explore partnerships with public and private funding resources to maintain and enhance service capacity for the community.

**STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
MED-QUEST DIVISION**

Report to the Hawaii State Legislature  
on the Aggregate Number of Recipients Receiving Benefits  
under both QUEST and a Private Health Care Plan  
pursuant to House Concurrent Resolution 199 (2010)

December 2016

House Concurrent Resolution 199, HD 1 (2010) states in relevant part:

the Department of Human Services is requested to report annually to the Legislature on the aggregate number of recipients receiving benefits under both QUEST and a private health care plan no later than twenty days prior to the convening of each Regular Session.

On June 30, 2016, there were 350,358 enrollees in the QUEST Integration program.<sup>1</sup> Of that number, 27,097 recipients of QUEST Integration benefits also had coverage through a private health care plan. This number reflects information reported to the Department by recipients and might not accurately reflect the actual total with a private health care plan.

Act 95, Session Laws of Hawaii 2012, requires, as part of the Department's program integrity efforts, that all commercial health plans report their membership information to an independent third party entity that conducts a match against Hawaii Medicaid recipients. The third party entity reports the matched names to the Department's Med-QUEST Division (MQD) so that primary insurance information can be entered into KOLEA, the Med-QUEST Eligibility system, to ensure that the Medicaid program is the payer of last resort.

The Department issued a Request For Proposals to procure the independent third party entity and awarded a contract on June 3, 2015. Effective July 1, 2015, the contract permits the Department to capture health plan coverage information (medical, dental, pharmacy, etc.) on other insurance coverage that a recipient has or had while enrolled in the Hawaii Medicaid program.

The Contractor has secured agreements with the following commercial health plans in Hawaii: HMA, HMAA, HMSA, Kaiser, and UHA. The Contractor has provided insurance data information to MQD from HMA, HMAA, and UHA. The Contractor and Kaiser are in the process of completing the validation of insurance data. The agreement between HMSA and the

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<sup>1</sup> In 2015, the Department of Human Services combined and replaced the state's Medicaid managed care programs, QUEST and QUEST Expanded Access, with QUEST Integration.



Contractor was completed in June 2016, and implementation and validation of the insurance data will begin once HMSA provides requested data to the Contractor.

The Contractor will conduct matches on a quarterly basis between Medicaid program recipients and commercial insurance plan enrollment files. When there is a match, the Contractor will transmit the commercial insurance plan information to MQD. MQD will enter the information into KOLEA and transmit it to the health plans on their daily and/or monthly rosters.

The QUEST Integration health plans will be required to ensure that providers in their networks submit their claims to and receive payment from the primary insurer before billing the Medicaid health plan for any remaining portion of their claims. This will help reduce Medicaid expenditures.



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ON THE STATUS OF WOMEN

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Email: [Catherine.a.betts@hawaii.gov](mailto:Catherine.a.betts@hawaii.gov)  
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235 S. Beretania #407  
Honolulu, HI 96813  
Phone: 808-586-5757  
FAX: 808-586-5756

**Senate Resolution 57, S.D.1 (2016) Task Force Report**  
**Submitted to the Hawaii State Legislature, 2017 Regular Session**  
**December 2016**

Senate Resolution 57, S.D.1 (2016) requested the convening of a paid family leave task force to examine the benefits and costs of a potential paid family leave program in Hawaii. The Executive Director of the Hawaii State Commission on the Status of Women (HSCSW) was listed as a participant on the task force.

The task force did not convene. On June 5, 2016, the HSCSW applied for a competitive paid family leave analysis grant with the United States Department of Labor, Women's Bureau. On August 1, 2016, the HSCSW was notified that it was one of six recipients of a United States Department of Labor grant to study paid family leave.

Federal funds in the amount of \$240,000 will be used to study the benefits and costs of a potential paid family leave program in Hawaii. In lieu of convening the Senate Resolution 57 task force, the work of the grant serves similar purposes as the previously envisioned task force. The HSCSW has convened a working group and advisory board with broad community stakeholders to oversee and provide input on the grant projects. All research reports from this federal grant will be completed by September 30, 2017. Reports shall be the intellectual property of the United States Department of Labor. However, the reports and all research shall be available publicly and will be widely shared with members of the Hawaii State Legislature.