

SCR31/SR13

Measure Title: SUPPORTING THE EXECUTIVE OFFICE ON AGING'S EFFORTS TO INCORPORATE A NO WRONG DOOR SYSTEM APPROACH INTO THE AGING AND DISABILITY RESOURCE CENTER HAWAII NETWORK.

Report Title: The No Wrong Door System Initiative

Description:

Companion:

Package: None

Current Referral: CPH/HMS, WAM

Introducer(s): BAKER, CHUN OAKLAND, KIDANI, Espero, Taniguchi



STATE OF HAWAII
STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES
919 ALA MOANA BOULEVARD, ROOM 113
HONOLULU, HAWAII 96814
TELEPHONE: (808) 586-8100 FAX: (808) 586-7543
March 14, 2016

The Honorable Rosalyn H. Baker, Chair
Senate Committee on Commerce, Consumer Protection,
and Health

and

The Honorable Suzanne Chun Oakland, Chair
Senate Committee on Human Services
Twenty-Eighth Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senator Baker, Senator Chun Oakland, and Members of the Committees:

SUBJECT: SCR 31/SR 13 – SUPPORTING THE EXECUTIVE OFFICE ON
AGING'S EFFORTS TO INCORPORATE A NO WRONG DOOR SYSTEM
APPROACH INTO THE AGING AND DISABILITY RESOURCE CENTER
HAWAII NETWORK

The State Council on Developmental Disabilities (DD) **SUPPORTS SCR 31/SR 13**. The No Wrong Door system approach would serve as a one stop single entry process to make it easy for people of all ages, disabilities, and income levels to learn about and obtain home and community-based services in their own homes instead of institutions or congregate settings. The approach addresses the crucial need to weave existing public-funded Long Term Services and Supports' access points into an integrated network and create a blend of funding sources to support the Aging and Disability Resource Center Network. Those are important components for Hawaii to engage in order to establish a single statewide system of access to long-term services and supports for all populations.


As a strong supporter of the No Wrong Door system approach, the Council willingly participates in planning meetings; assists in providing education, outreach, training; and disseminating information about No Wrong Door. This approach is an important and timely opportunity for Hawaii to develop a statewide system that will support all individuals with long-term services and support needs so they can lead meaningful lives. The new Federal guidance and rules "require that home and community-based services respond to beneficiary needs and choices; provide strategies to maximize independence; and provide support and coordination necessary for individualized, self-directed, community-supported life."

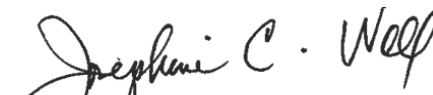
The Honorable Rosalyn H. Baker
The Honorable Suzanne Chun Oakland
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We kindly ask the Legislature to support the Executive Office on Aging's efforts to implement the three-year grant to incorporate a No Wrong Door approach into the Aging and Disability Resource Center network.

Thank you for the opportunity to provide testimony **supporting SCR 31/SR 13.**

Sincerely,


Waynette K.Y. Cabral, MSW
Executive Administrator


Josephine C. Woll
Chair

TO : SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION
AND HEALTH
Senator Rosalyn H. Baker, Chair
Senator Michelle N. Kidani, Vice-Chair

SENATE COMMITTEE ON HUMAN SERVICES
Senator Suzanne Chun Oakland, Chair
Senator Gil Riviero, Vice Chair

FROM: Eldon L. Wegner, Ph.D.,
Policy Advisory Board for Elder Affairs (PABEA)

**SUBJECT: SCR 31/SR 13 Supporting the Executive Office on Aging Effors to
Incorporate a No Wrong Door Approach into the ADRC Network.**

HEARING: 10:15 am Monday, March 14, 2016
Conference Room 229, Hawaii State Capitol

POSITION: The Policy Advisory Board for Elder Affairs **supports SCR31/SR13**
which would incorporate a no wrong door system into the Aging and
Disability Resource Network.

RATIONALE:

The Policy Board for Elder Affairs has a statutory obligation to advocate on behalf of the senior citizens of Hawaii. While we advise the Executive Office on Aging, we do not speak on behalf of the Executive Office of Aging.

Individuals and family caregivers typically experience great difficulty in knowing how to access programs and assistance when facing a health or disability crisis. In many cases, they telephone offices or agencies and are told to contact a different agency. When facing a crisis, they feel frustrated no one is willing to assist them. They may approach their physician, their health plan, the county office of aging, or a non-profit agency. Our system of service delivery is highly fragmented, and it is difficult to find someone with a comprehensive knowledge of all the potential sources of help which may be appropriate to a particular person seeking help.

The ADRC system is in the process of addressing the need for a comprehensive and coordinated approach to providing access to services. The Executive Office on Aging received a grant to enhance the ADRC's ability to provide a "No Wrong Door" system, which would be coordinated with all the relevant agencies. No matter where a person would seek help, they would have access to a standardized and comprehensive intake process which would be administered and coordinated by county ADRC. The system is to be client-centered and to provide services in line with client preferences and with the goals of enabling as much independence and participation in the community as possible.

We urge passage of this resolution to express the Legislative support for building this important system of service delivery.

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: SAAC96814@gmail.com
Subject: *Submitted testimony for SR13 on Mar 14, 2016 10:15AM*
Date: Friday, March 11, 2016 8:48:19 AM

SR13

Submitted on: 3/11/2016

Testimony for CPH/HMS on Mar 14, 2016 10:15AM in Conference Room 229

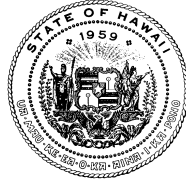
Submitted By	Organization	Testifier Position	Present at Hearing
Bathey Fong	Hawaii Self-Advocacy Advisory Council	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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DAVID Y. IGE
GOVERNOR OF HAWAII



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DIRECTOR

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DIRECTOR OF HEALTH

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Testimony in SUPPORT of SCR 31/SR13
Supporting the Executive Office on Aging's Efforts to Incorporate a No Wrong Door System
Approach into the Aging and Disability Resource Center Hawaii Network

Senator Roz Baker, Chair, Senator Michelle Kidani, Vice Chair
and members of the Senate Committee on Commerce, Consumer Protection and Health
Senator Suzanne Chun Oakland, Chair, Senator Gil Riviere, Vice Chair
and member of the Senate Committee on Human Services

Testimony of Terri Byers
Director, Executive Office on Aging
Attached Agency to the Department of Health

Hearing Date: March 14, 2016
10:15am

Room Number: 229

- 1 **EOA's Position:** The Executive Office on Aging (EOA), an attached agency to the Department
- 2 of Health, strongly **SUPPORTS** this measure.
- 3 **Purpose and Justification:** The purpose of this resolution is to express the Legislature's
- 4 support of EOA's efforts to expand the Aging and Disability Resource Center (ADRC) into a
- 5 network of State and private agencies to support all ages and populations with disabilities and
- 6 comply with new federal guidelines and rules. In 2014, the state received a planning grant to
- 7 develop a three year plan to incorporate the No Wrong Door approach into the ADRC system. In
- 8 2015, Hawaii was one of five states to receive a three year grant to implement the plan. The
- 9 grant is for \$850,000/year for three years.

1 Our plan is to: 1) improve the coordination of programs; 2) develop curriculum and
2 training for ADRC staff on person-centered counseling; and 3) develop multiple funding sources
3 to sustain the ADRC network.

4 This federal grant should not be confused with the current funding the Legislature is
5 providing to EOA for the ADRC. The state funds to EOA are used by the counties for their staff
6 and operations to support our kupuna. The grant funding will be used by EOA to build the
7 infrastructure so the ADRC will be able to expand services to more populations, develop
8 common tools among the agencies so that referrals will be more coordinated and find alternate
9 sources of funding to sustain the network.

10 We urge your support of SCR 31/ SR 13. Thank you for the opportunity to provide
11 testimony on this measure.



March 11, 2016

Committee on Commerce and Consumer Protection, and Health,
Senator Rosalyn Baker, Chair

Committee on Human Services
Senator Suzanne Chun Oakland, Chair

Re: **SCR 31/ SR13: Supporting the Executive Office on Aging's Efforts to Incorporate a No Wrong Door System Approach into the Aging and Disability Resource Center Hawaii Network**

Chair Baker, Chair Chun Oakland and Members of the Committees:

I am Barbara Kim Stanton, State Director of AARP Hawaii, which represents nearly 150,000 members in Hawaii.

AARP Hawaii supports SCR 31/SR13 which calls for the Legislature to support the Executive Office on Aging's efforts to implement the three year grant to incorporate the No Wrong Door (NWR) approach into the Aging and Disability Resource Center (ADRC) network.

The goal of the ADRC is to have a streamlined coordinated entry point to connect caregivers, older adults and individuals with disabilities to vital resources and services that will enable them to make informed decisions and help them age-in-place safely--a goal of the vast majority of Hawaii's residents.

Throughout the country, states are initiating ADRC expansion with the incorporation of the No Wrong Door system. Hawaii's ADRC system would be similarly enhanced by incorporating NWD, which would link multiple agencies to enable them to coordinate with each other and to integrate access of their services in a standardized entry process. This is also aligned with the collaborative nature of the ADRC that embraces all three levels of government—federal, state and county.

Thank you for the opportunity to testify.

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: leolinda@resqconsultants.com
Subject: *Submitted testimony for SCR31 on Mar 14, 2016 10:15AM*
Date: Saturday, March 12, 2016 5:50:05 AM

SCR31

Submitted on: 3/12/2016

Testimony for CPH/HMS on Mar 14, 2016 10:15AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Leolinda Parlin	Family Voices of HI	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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