

MAR 10 2016

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# SENATE CONCURRENT RESOLUTION

REQUESTING THE ACCESS HAWAII COMMITTEE, HAWAII INFORMATION CONSORTIUM, AND EACH STATE AGENCY WHO CURRENTLY HAS A PARTNERSHIP WITH THE HAWAII INFORMATION CONSORTIUM TO COLLABORATE AND PROVIDE THE LEGISLATURE WITH A COMPREHENSIVE PROGRESS REPORT REGARDING THE ACTIVITIES AND EXPENSES OF THE STATE'S INTERNET PORTAL.

1 WHEREAS, in 1999, legislation was enacted to establish the  
2 Internet portal project to redesign the State's website to serve  
3 as a single access point for the State's agencies to provide  
4 electronic access to services and information; and  
5

6 WHEREAS, the State entered into a contract with the Hawaii  
7 Information Consortium to establish, develop, maintain, and  
8 expand the State's Internet portal to increase electronic access  
9 and commerce among the State's residents, businesses, and  
10 government entities; and  
11

12 WHEREAS, in 2000, the Access Hawaii Committee was  
13 established to provide oversight of the Internet Portal manager  
14 and the State's Internet portal activities; and  
15

16 WHEREAS, since the establishment of the State's Internet  
17 portal, the State has moved many services online to provide  
18 electronic access; and  
19

20 WHEREAS, since the establishment of the State's Internet  
21 portal, the Legislature has actively supported the portal and  
22 would like to continue to do so; now, therefore,  
23

24 BE IT RESOLVED by the Senate of the Twenty-eighth  
25 Legislature of the State of Hawaii, Regular Session of 2016, the  
26 House of Representatives concurring, that the Access Hawaii  
27 Committee, Hawaii Information Consortium, and each state agency  
28 who currently has a partnership with the Hawaii Information  
29 Consortium are requested to collaborate and provide the



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1 Legislature with a comprehensive progress report regarding the  
2 activities and expenses of the State's Internet portal; and

3  
4 BE IT FURTHER RESOLVED that the progress report contain  
5 information pertaining to the State's Internet portal for each  
6 year since the establishment of the Internet portal project, as  
7 follows:

- 8
- 9 (1) Total visits per day, average time expended, bounce  
10 rates, new visitor count, and sources of site traffic  
11 for each web-based application;
  - 12  
13 (2) Gross amount collected through the portal;
  - 14  
15 (3) Service fees paid by consumers to use each web-based  
16 application;
  - 17  
18 (4) Monies paid by consumers to each state agency who  
19 currently has a partnership with the Hawaii  
20 Information Consortium for licensing, permits, taxes,  
21 records, registrations, and certificates for each web-  
22 based application;
  - 23  
24 (5) Any other monies collected by the Hawaii Information  
25 Consortium relating to the operation of the portal;  
26 and
  - 27  
28 (6) Monies paid, itemized by each web-based application,  
29 by the State to the Hawaii Information Consortium for  
30 building, implementing, operating, maintaining, and  
31 hosting the portal; and
- 32

33 BE IT FURTHER RESOLVED that the Access Hawaii Committee,  
34 Hawaii Information Consortium, and each state agency who  
35 currently has a partnership with the Hawaii Information  
36 Consortium are requested to submit the progress report,  
37 including any proposed legislation, to the Legislature no later  
38 than twenty days prior to the convening of the Regular Session  
39 of 2017; and

40  
41 BE IT FURTHER RESOLVED that certified copies of this  
42 Concurrent Resolution be transmitted to the Governor; Lieutenant



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1 Governor; Office of the Administrative Director of the Courts of  
 2 the Hawaii State Judiciary; Comptroller; Director of Finance;  
 3 Director of Business, Economic Development, and Tourism;  
 4 Director of Commerce and Consumer Affairs; Director of Health;  
 5 Chairperson of the Hawai'i Teacher Standard Board; Director of  
 6 Labor and Industrial Relations; Chairperson of the Board of Land  
 7 and Natural Resources; Director of Public Safety; Director of  
 8 Taxation; Director of Transportation; Chairperson of the Access  
 9 Hawaii Committee; and General Manager of the Hawaii Information  
 10 Consortium.

11  
 12  
 13

OFFERED BY: Anne Inerato K.

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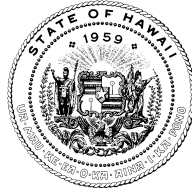
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**LATE**

INFORMATION AND COMMUNICATION  
SERVICES DIVISION

OFFICE OF INFORMATION MANAGEMENT  
AND TECHNOLOGY

Testimony of  
**TODD NACAPUY**  
Chief Information Officer, State of Hawai'i

Before the

HOUSE COMMITTEE ON ECONOMIC DEVELOPMENT AND BUSINESS

Thursday, April 14, 2016; 9 a.m.  
State Capitol, Conference Room 312

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Chair Kawakami, Vice Chair Kong, and Members of the Committee:

I am Todd Nacapuy, Chief Information Officer of the State of Hawai'i and *ex officio* Chair of the Access Hawai'i Committee, speaking in support of S.C.R. 83, requesting the Access Hawai'i Committee, Hawai'i Information Consortium (HIC), and each State agency who currently has a partnership with HIC to collaborate and provide the Legislature with a comprehensive progress report regarding the activities and expenses of the State's Internet portal.

We support the intent of this resolution to review the operational and financial framework that the State of Hawai'i's Internet portal has followed since its creation, more than 15 years ago, to increase citizen understanding of and participation in State and local government. We will work with all parties involved to prepare the requested progress report and to include operational recommendations and proposed legislation that will help to improve how citizens interact with government and to identify future Internet services.

We appreciate legislators' continued support of the Internet portal and look forward to working with the Legislature in expanding the level of government information and services that are delivered to citizens with new technologies, applications, and funding models, both innovative and practical.

Thank you for the opportunity to testify. The new Portal Program Manager, who I hired last summer to work with HIC, is available to answer any questions about the Internet portal.