



DAVID Y. IGE
GOVERNOR
SHAN S. TSUTSUI
LT. GOVERNOR

STATE OF HAWAII
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
335 MERCHANT STREET, ROOM 310
P.O. Box 541
HONOLULU, HAWAII 96809
Phone Number: 586-2850
Fax Number: 586-2856
www.hawaii.gov/dcca

CATHERINE P. AWAKUNI COLÓN
DIRECTOR
JO ANN M. UCHIDA TAKEUCHI
DEPUTY DIRECTOR

**PRESENTATION OF THE
OFFICE OF CONSUMER PROTECTION**

TO THE HOUSE COMMITTEE ON CONSUMER PROTECTION & COMMERCE

**THE TWENTY-EIGHTH LEGISLATURE
REGULAR SESSION OF 2016**

**WEDNESDAY, FEBRUARY 3, 2016
2:05 P.M.**

WRITTEN TESTIMONY ONLY

TESTIMONY ON HOUSE BILL NO. 2278, RELATING TO ENTERPRISE TECHNOLOGY SERVICES

**TO THE HONORABLE ANGUS L.K. MCKELVEY, CHAIR,
AND TO THE HONORABLE JUSTIN H. WOODSON, VICE CHAIR,
AND MEMBERS OF THE COMMITTEE:**

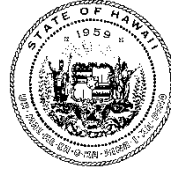
The Department of Commerce and Consumer Affairs (“DCCA”), Office of Consumer Protection (“OCP”) supports House Bill No. 2278, Relating to Enterprise Technology Services. My name is Stephen Levins and I am the Executive Director of the OCP.

House Bill No. 2278 among other things consolidates the Office of Information and Communication Services Division of the Department of Accounting and General Services and adds a representative from the Department of Commerce and Consumer Affairs to the Information Privacy and Security Council (Council). In view of the fact that

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the proposed amendments would be beneficial to the operations of the Council, the
OCP is in support of House Bill No. 2278.

DAVID Y. IGE
GOVERNOR



DOUGLAS MURDOCK
Comptroller

AUDREY HIDANO
Deputy Comptroller

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
DOUGLAS MURDOCK, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
HOUSE COMMITTEE
ON
CONSUMER PROTECTION AND COMMERCE
ON
FEBRUARY 3, 2016

H.B. 2278

RELATING TO ENTERPRISE TECHNOLOGY SERVICES

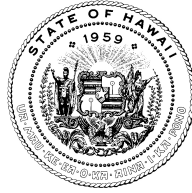
Chair McKelvey and members of the Committee, thank you for the opportunity to testify on H.B. 2278. The Department of Accounting and General Services (DAGS) supports H.B. 2278.

By consolidating the Office of Information Management and Technology (OIMT) and the Information and Communication Services Division (ICSD), H.B. 2278 represents an opportunity to improve the delivery of technology services through the consolidation of two programs already led by the Chief Information Officer (CIO) of the State of Hawai`i.

In establishing the CIO position, Act 200, SLH 2010, transferred supervision and oversight of ICSD to the new, governor-appointed position to ensure that operations in statewide information processing and telecommunications services align with statewide governance and strategic plans.

This reorganization will not only facilitate the fulfillment of ICSD's functions and responsibilities but also ensure that current modernization efforts are carried out in a coordinated and "enterprise" fashion.

Thank you for the opportunity to testify on this measure.



OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119
Ph: (808) 586-6000 | Fax: (808) 586-1922
ETS.HAWAII.GOV

INFORMATION AND COMMUNICATION
SERVICES DIVISION

OFFICE OF INFORMATION MANAGEM
AND TECHNOLOGY



Testimony of
TODD NACAPUY
Chief Information Officer, State of Hawai‘i

Before the

HOUSE COMMITTEE ON CONSUMER PROTECTION AND COMMERCE
Wednesday, February 3, 2016; 2:05 p.m.
State Capitol, Conference Room 325

H.B. 2278
RELATING TO ENTERPRISE TECHNOLOGY SERVICES

Chair McKelvey and Vice Chair Woodson:

My name is Todd Nacapuy, Chief Information Officer (CIO) of the State of Hawai‘i. Thank you for this opportunity to provide testimony in support of H.B. 2278 Relating to Enterprise Technology Services.

This bill proposes to create greater efficiency in State government by formally combining into one office the information technology functions now performed by two separate programs presently under the oversight of the CIO. With these changes, the Office of Information Management and Technology (OIMT) and the Information and Communication Services Division (ICSD) in the Department of Accounting and General Services (DAGS) will be unified to create, within DAGS, the Office of Enterprise Technology Services (ETS) directed by the CIO.

This requires changing statutory references from OIMT and ICSD to ETS in several sections. Pending the formal reorganization, we are implementing, as one cohesive ETS team, new IT governance processes under Administrative Directive No. 15-2, Program Governance Requirements for Act 119 and Enterprise Information Technology Projects. As such, correspondence, websites and social media accounts now reflect the new ETS name, and the CIO role is clearly defined as the State’s information technology leader.

Previously, Act 200, SLH 2010, as codified in HRS §27-43, established the State of Hawai‘i’s full-time, governor-appointed CIO to organize, manage and oversee statewide information technology governance, including supervision and oversight of ICSD, an existing DAGS division providing statewide information processing and telecommunications services. With

authority under Act 84, SLH 2011, the CIO also created OIMT to carry out the CIO's legislative mandates involving IT governance, strategic plans, standards, and annual reporting.

Lastly, H.B. 2278 also includes a "housekeeping" amendment based on a recommendation from the Information Privacy and Security Council (IPSC), which was established by Act 10, SSLH 2008 (codified as HRS §478N-5) to protect personal information that is collected and maintained by State and county government agencies. As submitted in its 2015 IPSC Report to the Legislature, the IPSC recommended amending HRS §478N-5 so that the CIO (versus the Comptroller, as now in statute) may hire employees to support information privacy and security, an ability the IPSC identified as being more appropriately assigned to the CIO as the chair of the Council. Further, the measure adds a representative of the Department of Commerce and Consumer Affairs to the IPSC membership, which my office believes would benefit the important work of the IPSC to protect interests of the public and since the decisions of the Council impact business entities throughout the State.

As State CIO, I wish to express my support for H.B. 2278.