



HAWAII HEALTH SYSTEMS

C O R P O R A T I O N

Quality Healthcare For All

**House Committee on Finance
Representative Sylvia Luke, Chair
Representative Scott Y. Nishimoto, Vice Chair**

Tuesday, March 1, 2016
Conference Room 308
3:00 p.m.
Hawaii State Capitol

Testimony Supporting House Bill 1111 HD1, Relating to Records of the Hawaii Health Systems Corporation.

Linda Rosen, M.D., M.P.H.
Chief Executive Officer
Hawaii Health Systems Corporation

Thank you for the opportunity to submit testimony in support of HB 1111, HD1. The purpose of this bill is to establish minimum and maximum fees for copies of medical records from Hawaii Health Systems Corporation (HHSC) and to authorize HHSC to set rates for copies of records exempt from Chapter 92F, Hawaii Revised Statutes.

The copying of medical records is a labor-intensive process, one that entails specialized training to carefully scrutinize information in compliance with health care privacy and confidentiality regulations. Additionally, medical records often contain documents that are not uniform in size or shape due to the varied forms required and produced by medical tests or procedures. This causes each page to have to be numbered and handled individually in the duplication process. It is not as simple as feeding a stack of papers into an automatic document feeder on a copying machine. These factors cause the cost to prepare a copy of a medical record at an HHSC facility to be conservatively estimated to be at least \$1.09 per page. Recent challenges to this cost have resulted in litigation, consuming valuable time and resources of the facility. This bill, by allowing HHSC to establish rates for copies of medical records, will help to prevent future litigation over these costs. It will also help to reduce the amount of losses experienced by HHSC facilities.

The bill conservatively sets the default price at one dollar per page and allows a facility to establish a higher cost up to two dollars per page by evaluating the actual costs. This measure will reduce litigation, saving the tax payers thousands of dollars.

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Your consideration of this request would be greatly appreciated. Thank you for the opportunity to submit testimony.