

GM712

Measure Title: Submitting for consideration and confirmation to the Health Planning Council, Honolulu Subarea, Gubernatorial Nominee, ALICIA LAU, for a term to expire 06-30-2020.

Report Title: Health Planning Council, Honolulu Subarea

Description:

Companion:

Package:

Current Referral: CPH

Introducer(s):



STATE HEALTH PLANNING AND DEVELOPMENT AGENCY

DAVID Y. IGE
GOVERNOR OF HAWAII
VIRGINIA PRESSLER, M.D.
DIRECTOR OF HEALTH
ROMALA SUE RADCLIFFE, B.A., M.A.
ADMINISTRATOR

1177 Alakea St., #402, Honolulu, HI 96813 Phone: 587-0788 Fax: 587-0783 www.shpda.org

Senate Committee on Commerce, Consumer Protection, and Health

GM 712, Gubernatorial Nominee to the Honolulu Subarea Health Planning Council

Testimony of Romala Sue Radcliffe SHPDA Administrator

Friday, April 1, 2016
9:30 a.m.

1 **Agency's Position:** The State Health Planning and Development Agency supports the
2 nomination and confirmation of Sister Alicia Damien Lau to the Honolulu Subarea Health
3 Planning Council (HONSAC).

4 **Fiscal Implications:** None

5 **Purpose and Justification:** The purpose is for the consideration and confirmation of
6 HONSAC Gubernatorial Nominee, Sister Alicia Damien Lau.

7 Sister Alicia Damien Lau is currently the Owner and Consultant for Damien Healthcare
8 Consultants, LLC. She began her career as a staff nurse at St. Francis Hospital over 40 years
9 ago. Since then she has accepted numerous positions of responsibility that include serving as
10 the Chief Operating Officer (COO) for Ito Healthcare Group. As COO, Sister Alicia Damien
11 Lau was responsible for the health and well-being of patients at the Oahu Care Facility, Pearl
12 City Nursing Home, Kulana Malama, Community Case Management Corporation, and Kokua
13 Nurses. She also was a Care Home Operator for Nuuanu Care Home and Lunalilo Home.

14 Sister Alicia Damien Lau currently serves as Chair on the Board of Directors for the
15 Damien and Marianne Foundation. She also served as a board member with Ka Ohana O
16 Kalaupapa, the Interfaith Ministries of Hawaii, Pacific Health Ministries, Catholic Charities of

1 Hawaii and the Healthcare Association of Hawaii. She is an active member of the Sisters of
2 St. Francis of the Neumann Communities, American Health Care Association, Healthcare
3 Association of Hawaii, and Hawaii Long Term Care Association. She dedicated many
4 volunteer hours with groups such as the Diocese of Honolulu, the Father Damien/Mother
5 Marianne Commission, and the LIFE Foundation (AIDS). She is currently volunteering 30
6 hours a month for the National Park Services in Kalaupapa, Molokai.

7 She has a Master of Public Health in Administration from the University of Hawaii at
8 Manoa as well as a Bachelor and Master of Science in Nursing from the Catholic University of
9 America in Washington, D.C.

10 We ask for your support on the confirmation of Sister Alicia Damien Lau to the Honolulu
11 Subarea Health Planning Council.



To: Chair, Rosalyn Baker
Members of the Committee on Commerce, Consumer Protection & Health

From: Emmet White

Re: GM 712 submitting Sister Alicia Damien Lau for consideration and confirmation to the HONSAC Planning Council

I write on behalf, and in support, of Sister Alicia Damien Lau who has been nominated to the HONSAC Planning Council.

As the President and CEO of the Arcadia Family of Companies for over 20 years, I have known Sister Alicia during this period. Her work in long term services and support has been inspirational, brought loving care to hundreds upon hundreds of patients, and has made valuable contributions to the improvement of long term care quality in our Hawaii community.

I have seen firsthand at community gatherings, health care and long term care association meetings, and in personal conversations, her outstanding commitment to the well-being of our seniors. She is extremely knowledgeable about the needs and actions which necessarily accompany the privilege of growing old, as well as the ever-expanding cost and requirements for senior living services and senior care.

Sister Alicia is a wonderful candidate for the HONSAC Planning Council. She will bring a breadth of knowledge, caring, common sense and forward thinking that will be of great benefit to the HONSAC Planning Council.

Thank you for the opportunity to convey my support for Sister Alicia's nomination, and respectfully request favorable consideration of her appointment to the HONSAC Planning Council.



CATHOLIC CHARITIES HAWAII

March 30, 2016

To: The Honorable Rosalyn Baker, Chair
The Honorable Michelle Kidani, Vice Chair
Members of the Committee on Commerce, Consumer Protection & Health

From: Jerry Rauckhorst
President and Chief Executive Officer
Catholic Charities Hawaii
1822 Keeaumoku Street
Honolulu, HI 96822

RE: GM712 submitting Sr. Alicia Damien Lau for consideration and confirmation to the HONSAC Planning Council – **SUPPORT**

Aloha Chair Baker, Vice Chair Kidani, and Members of the Committee:

I am pleased to write this letter in support of Sr. Alicia Damien Lau's nomination to the Health Planning Council, Honolulu Subarea. I have known Sr. Alicia Damien Lau since 1995, when she served as a member on the Board of Directors of Catholic Charities Hawaii (CCH). Sr. Alicia has since served several three-year terms on our board and been actively involved in a number of our board committees. She was also appointed by Bishop Clarence Silva, Diocese of Honolulu, as a member of Catholic Charities Hawaii Members of the Corporation from 2011-2015.

Having had the privilege of working with Sr. Alicia in my capacity as President and CEO of CCH over the past 20 years, I can attest to her abiding commitment to the well-being of our community, and especially that of our seniors, our kupuna. Sr. Alicia's experience as a nurse and as an administrator in the medical field has enabled her to understand keenly the challenges that confront our exploding senior population. She has often been consulted by our executive management team for guidance in relation to our programs and services for seniors. Compassionate yet practical, Sr. Alicia can be counted on to provide balanced perspectives on the problems facing our community, and to offer sound counsel on solutions.

Sr. Alicia's outstanding leadership has made her an invaluable board member in our organization. The depth of her experience and knowledge, and her genuine concern for the community in which we live, make her an excellent candidate to serve on the HONSAC Planning Council.

Thank you for your consideration of my letter of support for Sr. Alicia Damien Lau. I respectfully urge your committee to confirm her nomination.



From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: wailua@aya.yale.edu
Subject: *Submitted testimony for GM712 on Apr 1, 2016 09:30AM*
Date: Monday, March 28, 2016 10:07:14 PM

GM712

Submitted on: 3/28/2016

Testimony for CPH on Apr 1, 2016 09:30AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Wailua Brandman	Hawaii Assoc. of Professional Nurses	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov



**April 1, 2016 at 9:30 am
Conference Room 229**

Senate Committee on Commerce, Consumer Protection and Health

To: Chair Rosalyn H. Baker
Vice Chair Michelle N. Kidani

Re: Testimony in support of the nomination of Sister Alicia Damien Lau to the Health Planning Committee, Honolulu Subarea

GM 712 Submitting for consideration and confirmation to the Health Planning Council, Honolulu Subarea, Gubernatorial Nominee, ALICIA LAU, for a term to expire 06-30-2020.

My name is Richard S Kishaba. I am the president of Ohana Pacific Management Company, Inc. (OPMC) which owns and operates five post-acute care facilities servicing more than 500 patients on Oahu and Kauai as well as an adult day health program and home health agency on Kauai. OPMC is the largest privately owned post-acute health care provider in the state and strives to provide the highest quality of post-acute care to the Hawaii population.

I would like to **support** the nomination of Sister Alicia Damien Lau to serve on the Health Planning Committee, Honolulu Subarea (HONSAC). Her post-acute experience was instrumental in helping us start up our new 119 bed skilled nursing facility located at the St Francis Liliha campus. I believe her healthcare experience and knowledge will be a positive contribution to the HONSAC.

Dianne M. Okumura
dba
TBH L.L.C.
98-081 PUAKUKUI PLACE
AIEA, HAWAII 96701

March 24, 2016

To: Committee Consumer Protection and Health
Chair, Rosalyn Baker; Vice Chair, Michelle Kidani and committee members.

RE: GM 712 Confirmation of Sister Alicia Damien Lau
Health Planning Council, Honolulu Subarea

Good Morning.

I am Dianne Okumura, RN, MPH and I am in full support of the confirmation of Sister Alicia Damien Lau to serve on the Health Planning Council for Honolulu Subarea.

I have had the pleasure of knowing and working with Sister for the past twenty one years in various capacities – as a Nursing Home Administrator, Adult Residential Care Home operator, consultant, mentor and Registered Nurse. Her experience, skills and knowledge will benefit the Health Planning Council with insight as to community health care needs, the service provision system currently in existence, and most importantly the ability to look at the future needs of the Honolulu community, and the needs of the people of the State of Hawaii.

Sister has kept abreast of the increasing needs of our aging population and will be able to provide insight regarding improvements needed in meeting the demands of Hawaii's aging population, which rates the highest in the nation.

I thank you for your consideration in of approving Sister Alicia's confirmation, as know that her dedication to the community is genuine, and more importantly, is critical to assist in the development of an efficient health care system in Honolulu County. Do not hesitate to contact me at (808)387-5939 or dianneo@hawaii.rr.com any questions.

Sincerely,


DIANNE M. OKUMURA, R.N., M.P.H.

March 30, 2016

Committee on Commerce, Consumer Protection, and Health

Senator Rosalyn H. Baker, Chair

Senator Michelle N. Kidani, Vice Chair

Subject: GM 712 Health Planning Council, Honolulu Subarea, Gubernatorial Nominee, Sister Alicia Lau.

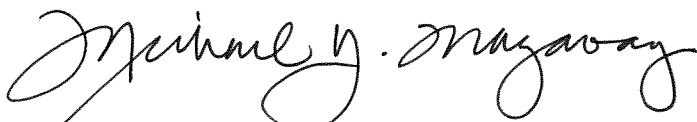
Madam Chair,

I, Michael Magaoay hereby submit my testimony in strong support of the nominee, Sister Alicia Damien Lau to be on the Health Planning Council, Honolulu Subarea. My relationship with the nominee goes back several years where we serve on the Board of Directors of Catholic Charities in 1998 and our path cross many times as we are appointed to other Boards. She has been involved with the health industry as nurse at St. Francis Hospital in 1970; Director of Special Projects-Nursing Administration at St. Francis Medical Center in 1987; Administrator of Oahu Care Facility in Honolulu in 1991; Chief Operating Officer of Oahu Care Facility/Pearl City Nursing Home from 1998 – 2012. Presently she is involved with Damien Healthcare Consultants, LLC; Healthcare Liaison for the Sisters of St. Francis of the Neumann Communities and her commitment to St. Damien of Kalaupapa, Molokai.

Sister Alicia Damien Lau would bring a wealth of experience and knowledge to the Health Planning Council in long term care; nursing care delivery systems; total quality management; AIDS; program development and evaluation; adult day center, and case management.

I humbly ask the committee to approve Sister Alicia Damien Lau to be on the Health Planning Council, Honolulu Subarea.

Mahalo nui loa,

A handwritten signature in black ink that reads "Michael Y. Magaoay". The signature is written in a cursive, flowing style.

Michael Y. Magaoay

President, MYM Services, LLC

Sister Alicia Damien Lau, osf

(1) Why do you want to be a member of the Board?

I have been in the healthcare arena for over 50 years, and served on the HONSAC Health Planning Council since 2013 and find it rewarding to look at issues and help to address these issue.

(2) What do you perceive are the roles and responsibilities of a member of the Board?

To serve in an advisory role to identify, address health issues and make recommendations as it relates to health planning for the area and/or State of Hawaii.

(3) In what ways do you feel that you can help protect the consumer?

By help addressing the needs to keep the consumers healthy, educate them to the resources in the State, assist/support caregivers in addressing his/her needs, and etc.

(4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

Since 1986, I have worked in Hawaii in acute, long term care, and the continuum of care issues, which so many of the consumers encounter. I have developed programs, and operated agencies along the continuum of care. Being a nurse and an administrator, I bring a broad expertise which I have brought to the HONSAC meetings and will continue to bring to the meetings. Starting my own consultant agency in 2012, I have been able to keep abreast of the current healthcare issues.

(5) What do you hope to accomplish during your term of service?

To continue to review health issues as it relates to the Health Plan and to assist in sharing information, educational programs, resources, etc to the consumers and healthcare providers.

(6) Name three qualities that best describe you and how these qualities will benefit the Board.

I am nurse, an administrator and an educator.

As a nurse, I understand the issue that have faced and continue to face the consumers and the healthcare workers. What has worked in the past, may not be pertinent today. It is addressing those issues with the knowledge and technology that is available to us currently and in the future;

As an administrator, I have a broad knowledge of the payment system, Medicaid/Medicare, private insurance, LTC Insurance and what can be provided in these systems. I also have an understanding of the DOH and have worked with the Department for many years through survey process, assisting in the development of the administrative rules for NH (Chapter 94.1), ARCH (Chapter 100.1), Assisted Living (Chapter 90), managing and developing programs such as ADC, Type II ARCH, Home Health Care, Home Care, etc.

As an educator, I have developed inservice programs for caregivers and for healthcare providers. Inservice's included caregivers training program, nursing procedures, health education, customer service, sign/symptoms of abuse, compliance, providing for quality of care, and etc.

(7) Name a previous experience you've had that will be beneficial as a Board member.

As noted above, I have been in Hawaii since 1986 and have worked intently with the healthcare providers and severed on the Board and Chair of the Hawaii Healthcare Association.

(8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

Yes. I have and may sit on different Boards for health care institutions/agencies. I will make it known that there is a conflict and will reclude myself from any discussions and/or decisions.