

GM636

Measure Title: Submitting for consideration and confirmation to the Administrator, Hawai'i State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 06-30-2019.

Report Title: Administrator, Hawai'i State Health Planning and Development Agency

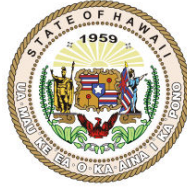
Description:

Companion:

Package:

Current Referral: CPH

Introducer(s):



EXECUTIVE CHAMBERS
HONOLULU, HAWAII

David Y. Ige
Governor

Testimony on GM 636
Confirmation of Romala Radcliffe
Administrator, Hawai'i State Health Planning and Development

COMMERCE, CONSUMER PROTECTION AND HEALTH
March 14, 2016
9:00 a.m., Room 229

Chair Baker, Vice Chair Kidani and committee members,

I respectfully request your support in confirming the appointment of Romala Radcliffe as the Administrator of the Hawai'i State Health Planning and Development Agency. Romala Radcliffe has over 20 years of experience in healthcare and human service settings both as a manager and administrator.

Radcliffe consistently achieved record-high customer satisfaction rankings and, through the use of empowerment, made improvements to non-profit healthcare organizations. Radcliffe also was a leader of customer-focused teams, instilled a shared enthusiastic commitment to customer service, and led by example to ensure the execution of all safety, security, and quality operations.

Radcliffe also received two diamond "Service Excellence Awards" for her achievements in record-high occupancy, swift resolutions on consumer issues to preserve consumer loyalty while complying with organization policies and procedures.

This administration is committed to reshaping the culture of government by embracing and accelerating change. I'm confident that Romala Radcliffe will support our employees in the Hawai'i State Health Planning and Development Agency in this effort. Together, we can build a better home for our keiki, kupuna, and all the residents of Hawai'i.

Mahalo for your consideration.



March 14, 2016 at 9:00 AM
Conference Room 229

Senate Committee on Commerce, Consumer Protection, and Health

To: Chair Rosalyn H. Baker
Vice Chair Michelle N. Kidani

From: George Greene
President and CEO
Healthcare Association of Hawaii

Re: **Testimony in Support**
GM 636, Submitting for consideration and confirmation Romala Sue Radcliffe to serve as the Administrator of the Hawaii State Health Planning and Development Agency

The Healthcare Association of Hawaii (HAH), established in 1939, serves as the leading voice of healthcare on behalf of 180 member organizations who represent almost every aspect of the health care continuum in Hawaii. Members include acute care hospitals, skilled nursing facilities, home health agencies, hospices, assisted living facilities and durable medical equipment suppliers. In addition to providing access to appropriate, affordable, high quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 20,000 people statewide.

The Healthcare Association of Hawaii would like to thank the committee for the opportunity to **support** the nomination of Ms. Romala Sue Radcliffe to continue to serve as the Administrator of the Hawaii State Health Planning and Development Agency (SHPDA).

Ms. Radcliffe currently serves in this role and has demonstrated her ability to lead the agency during her tenure. Ms. Radcliffe has shown she is more than capable of managing the requirements of this role, working with many of our member facilities to coordinate the certificate of need process. Her extensive experience in health care systems and management, coupled with her extensive community service activities and affiliations, also uniquely qualify her to serve in this position.

Without reserve, we support Ms. Radcliffe's nomination to this position. We would ask that you favorably consider her to continue in the role of Administrator of SHPDA. Thank you for your time and consideration.



DATE: MARCH 10, 2016

TO: COMMITTEE ON COMMERCE, CONSUMER PROTECTION AND HEALTH

FR: ROGER A. BRUHN, DIRECTOR, ISLANDS HOSPICE, INC.

To Chairperson Baker, Vice Chair Kidani and the Members of the Committee:

My name is Roger Bruhn and I have served as an officer and board member of Islands Hospice, Inc., since our inception in 2008. In the past 8 years I have worked with the SHPDA staff in a host of complex matters. As you know, Susan Romala Radcliffe serves as the Administrator of the agency.

Her steady hand that oversees the Certificate of Need (CON) process for the State of Hawaii is assuring to providers. I have witnessed her managing the tension of determining where need exists and where it does not. When we received our first CON in 2008, the state was poorly underserved in the area of hospice care. SHPDA and staff dutifully studied the statistics that we supplied and the sub-area panels ultimately agreed with our application and we received a positive Decision on the Merits.

It takes sure-handedness to arrive at healthcare-related determinations, because the Administrator is constantly faced with the fact that the outcome will be unpopular with some. Ms. Radcliffe seems unfazed by this both during public hearings and in her writings.

One of the core-competencies that I applaud the entire SHPDA staff for is that they always refer providers and applicants back to the Health Services and Facilities Plan and to applicable state statutes. By doing so they remain consistent and the entire agency avoids decisions that are arbitrary and capricious. Instead good and bad applications alike are given a clearly articulated plumb-line. The outcome is consistency and the decisions follow the intended framework for the agency.

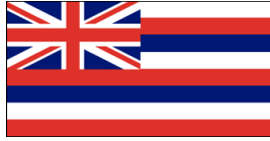
When I reflect on the our earliest days, when we had just 1 location and 0 patients, and I compare that to Islands Hospice today, with 4 locations that serve both Oahu and Maui, hundreds of dedicated and skilled staff members and thousands of patients that have received our care; I am convinced that the SHPDA CON process is a great contributor to our success. It forced us in our earliest genesis to focus on data that supported our case that there was existing need for end-of-life hospice care. And the CON process further caused us to reflect on our quality, financial stability, whether or not the resources that we required were available and, lastly, to compare how our plan relates to the Health Services and Facilities Plan and to the existing healthcare continuum. Said plainly - Ms. Radcliffe and the SHPDA staff cause us (and all providers) to sharpen our focus.

In our case, the true benefactors are the thousands of patients that have received, and continue to receive, care.

I strongly support Ms. Radcliffe's nomination as Administrator of SHPDA. And I am glad to answer any further questions that any of the members might have.

Respectfully,

Roger A. Bruhn
Islands Hospice, Inc.



CAPITOL CONSULTANTS OF HAWAII, LLP
222 South Vineyard Street Suite 401, Honolulu, Hawaii 96813
Office: 808/531-4551 Fax: 808/533-4601
Website: www.808cch.com

March 14, 2016

Senator Rosalyn H. Baker, Chair
Senator Michelle N. Kidani, Vice Chair
Members of the Consumer Protection and Health Committee
State Capitol, Room 229
Honolulu, HI 96813

RE: Support for GM636, ROMALA RADCLIFFE Administrator Hawaii State Health Planning and Development Agency

Dear Chair Baker, Vice-Chair Kidani and Committee Members:

I write in strong support of the Governor's Message 636 seeking confirmation of Romala Radcliffe to the Hawaii State Health Planning and Development Agency for another term to expire on June 30, 2019.

Ms. Radcliffe has been in this current position since 2011 and done a superlative job dealing with the complex and broad tasks ranging from Certificate of Need review, to Affordable Care Act integration to community health planning.

Her role requires her to interact with multiple agencies and levels of government and I think her knowledge and experience in those arenas provide invaluable insights and relationships that benefit the agency, its mission, and ultimately the state.

She has an extensive career in health care and human service setting and I think it would be great for her to continue in her current role and continue on to be a valuable public servant for the State of Hawaii.

Thus, I hope that you will look favorably upon her appointment to this position and confirm her so that she can continue to serve.

If you have any questions, please feel free to contact me.

Sincerely,

Blake K. Oshiro, Esq.
Executive Vice President

March 14, 2016, 9am Room 229

Senate Committee on Commerce, Consumer Protection and Health

TESTIMONY IN SUPPORT OF GM 636:

ROMALA RADCLIFFE TO SHIPDA ADMINISTRATOR

TESTIMONY SUBMITTED BY: Amy Agbayani and Faye Kennedy, co-chairs

HAWAII FRIENDS OF CIVIL RIGHTS , 3432 B-1 Kalihi St., Honolulu Hi, 96819

Chair Roz Baker and members of the Committee:

Hawaii Friends of Civil Rights strongly support the reappointment of Ms. Romala Radcliffe to be the administrator for SHIPDA. HFCR supports individuals, programs and policies that promote equity, equal access and non-discrimination. We believe that Ms. Radcliffe has demonstrated leadership and service that promote these values.

Over the years, we have had countless opportunities to observe and work with Ms. Radcliffe on issues and community projects. She has integrity and the appropriate training for this position. Her solid experience in the area of health administration and planning, work with boards and private and government organizations are important assets for this position. Her leadership is valuable and benefits the policy-making work of SHIPDA. Ms. Radcliffe has a proven excellent track record working collaboratively and effectively as a policy maker and manager.

We enthusiastically endorse Romala Radcliffe. We are confident she will continue to be a responsible, hard working, effective and inclusive SHIPDA administrator.

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: Schewetravel@hawaii.rr.com
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Friday, March 11, 2016 5:52:41 PM

GM636

Submitted on: 3/11/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Ronald Schewe	Schewe Travel Associates	Support	No

Comments: My wife and family have known Romala Radcliffe for over 20 years. She has always displayed a tremendous interest in her work and business endeavors. She has an incredible work ethic and her attention to detail is second to none. Romala is a great person to be around because she has always been a very upbeat and creative individual who sets goals and works hard to achieve them. She is very well respected by her colleagues and friends. I have worked with her on several projects and feel that she is one of the most dependable and responsible people I have ever had the pleasure to work with. Both Linda and I highly recommend Romala Radcliffe for this position. aloha, Ronald Schewe

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G.A. MORRIS, INC.

222 South Vineyard Street, Suite 401, Honolulu, HI 96813-2453 Phone (808) 531-4551 Fax (808) 533-4601

March 14, 2016

The Honorable Rosalyn H. Baker, Chair
The Honorable, Michelle N. Kidani, Vice Chair
Senate Committee Commerce, Consumer Protection, and Health
State Capitol, Room 229
Honolulu Hawaii 96813

RE: GM636 Submitting for consideration and confirmation to the Administrator, Hawai'i State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 06-30-2019.

Dear Chair Baker, Vice Chair Kidani and Members of the Committee:

I would like to support the nomination of Romala Radcliffe to be the Director of the State Health Planning and Development Agency.

Having known her for a number of years, her background in the health care industry along with her dedication and work ethic will be a credit to the state.

Without a doubt the energy she brings to this position will be unmatched. If you want the job done and done right Romy is the right choice.

Mahalo for your support of her confirmation.

Respectfully Submitted,

G.A. "Red" Morris
President

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: abromley@hawaii.rr.com
Subject: *Submitted testimony for GM636 on Mar 14, 2016 09:00AM*
Date: Saturday, March 12, 2016 10:16:48 AM

GM636

Submitted on: 3/12/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Allyn Bromley	Individual	Support	No

Comments:

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Aloha!

I wish to testify in support of Romala Sue Radcliffe for Administrator, Hawai'i State Health Planning and Development Agency. I have known Sue since January 2014, when she attended a cancer patient navigation training course that I facilitate. While I am not familiar with the administrative side of her work, she was an earnest trainee who participates well with others. I believe she was taking the course in order to understand more about how cancer patients can be supported. Even though she was not providing direct patient care, her thoughts and ideas were always patient-centered. I feel that this is a valuable asset for the SHPDA Administrator.

Since that training, our paths have crossed at various events in the community and I continue to appreciate the spirit and thoughtfulness that Sue brings to her endeavors. Mahalo for the opportunity to testify.

Me ka 'oia'i'o,
Amanda Allison
1862 Pūowaina Dr, #4
Honolulu, HI 96813
Alisn1derland@gmail.com

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: c.bryan.fitzgerald@lawyer.com
Subject: *Submitted testimony for GM636 on Mar 14, 2016 09:00AM*
Date: Friday, March 11, 2016 10:39:27 AM

GM636

Submitted on: 3/11/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Bryan FitzGerald	Individual	Support	No

Comments:

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From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: csmorimoto@aol.com
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Wednesday, March 09, 2016 1:44:06 PM

GM636

Submitted on: 3/9/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Curt S. Morimoto	Individual	Support	No

Comments: Please approve this candidate as she has already been doing an outstanding job!!

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From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: dshimizu@hawaii.rr.com
Subject: *Submitted testimony for GM636 on Mar 14, 2016 09:00AM*
Date: Thursday, March 10, 2016 4:35:25 PM

GM636

Submitted on: 3/10/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Debbie Shimizu	Individual	Support	No

Comments:

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1002A Prospect St. #7
Honolulu, Hawaii 96822

March 11, 2016

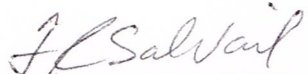
Honorable Chairperson:

I am in support of GM 386, Honorable Governor David Ige's request for consideration and confirmation of Romala Radcliffe as Administrator of Hawaii State Health Planning and Development Agency (SHPDA).

Ms. Radcliffe has been the Administrator of SHDA since year 2011. It is important that she continue in this capacity to assure continuation of functions, services, policies and collaborative partnerships across governmental agencies currently in-place under her management. She also has wide community involvement, and caring and she has a great volunteer spirit, qualities essential in public health service.

I hope you will approve GM 386 to confirm her nomination as Administrator of SHPDA.

Sincerely,


Florentina R. Salvail, MSc.
Private citizen

George S. Massengale
4300 Waiialae Avenue #A803
Honolulu, HI 96816
808-271-9296
honolulujd@gmail.com

March 11, 2016

Committee on Commerce, Consumer Protection, and Health
Senator Rosalyn Baker, Chair
Senator Michelle Kidani, Vice Chair

Hearing Date: Monday, March 14, 2016
Time: 9:00 A.M.
Place: Conference Room 229

Re: GM636, Consideration and confirmation to the Administrator, Hawaii Health
Planning and Development Agency – Romala “Sue” Radcliffe

Good morning Chair Baker, Vice Chair Kidani and the members of the Committee on
Commerce, Consumer Protection, and Health.

I am here this morning to offer these comments in support of Romala “Sue” Radcliffe’s
reappointment to the Hawaii Health Planning and Development Agency (SHPDA). In
2015, I had the opportunity to directly work with Sue and the SHPDA staff. I was asked
by Hualalai Health LLC coordinate their Certificate of Approval effort for a 160 bed
skilled nursing facility in Kailua-Kona in addition to 96 bed assisted living facility.

In working with SHAPDA, I was pleasantly surprised as to how “proactive” the SHPDA
staff were in reviewing our application, and pointing out areas concern that required
additional explanation. Needless to say I have worked with many state departments,
divisions, and agencies over the past few years and can attest that in my opinion SHPDA
is one of the best run agencies in our state, and the credit goes to Sue Radcliffe’s
excellent agency management and staff development skills.

Given her past accomplishments and professionalism and managing Hawaii’s Certificate
of Need program. This committee should vote without hesitation to confirm Ms.
Radcliffe’s reappointment.

Respectfully,



George S. Massengale, J.D.

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: gksmoon@yahoo.com
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Saturday, March 12, 2016 1:27:00 PM

GM636

Submitted on: 3/12/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Grace Moon	Individual	Support	No

Comments: I have known Romala Radcliffe for many years. I find Ms. Radcliffe is extremely creative and dedicated to her work. Ms. Radcliffe is the right person to stay on this position. I highly recommend Ms. Radcliffe. Thank you. Grace Moon

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March 10, 2016

Senator Rosalyn H. Baker, Chair
Senator Michelle N. Kidani, Vice Chair
Committee on Commerce, Consumer Protection, and Health
State Capitol, Room 229
415 South Beretania Street
Honolulu, HI 96813

RE: GM 636 - Submitting for consideration and confirmation to the Administrator, Hawai'i State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 06-30-2019

Dear Chair Baker, Vice Chair Kidani, and Members of the Committee:

Thank you for the opportunity to provide my strongest support for the confirmation of Ms. Romala Radcliffe as Administrator of the Hawai'i State Health Planning and Development Agency (SHPDA).

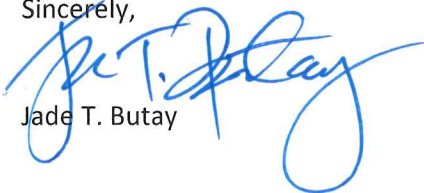
I have known Ms. Radcliffe for more than 25 years, and I know she really knows health planning from a hands-on perspective. More importantly, she knows how to manage effectively when resources are tight to move past the status quo. She has always faced challenges head on and has always been open to consider new, innovative ideas to eliminate the huge gaps in health care quality that we have today. I have worked directly with Ms. Radcliffe as a member of the Emergency Medical Services Advisory Committee where she has proven herself to be an exceptional manager, a shrewd decision maker, and a tireless worker who will afford everyone an opportunity to present differing views and be fair in seeking solutions. Most who had the opportunity to work with her see her as a listener and quick learner who tempers her search for solutions with her knowledge, insight, and commitment to balance.

SHPDA is a small agency, but its mission is a large one, to "promote accessibility for all the people of the State of Hawaii to quality health care services at reasonable cost." SHPDA is the right agency at the right place at the right time thanks to her leadership during the past five years. Ms. Radcliffe's passion for ensuring that all residents of Hawaii have access to quality healthcare is second to none. With her unique understanding of the many challenges plaguing healthcare in Hawaii and her commitment to solving them with fresh ideas, we have our best chance to improve public health.

Beyond managerial and substantial experience, the successful stewardship of SHPDA requires the ability to work constructively with many stakeholders. Ms. Radcliffe knows that making progress requires partnerships. Her record as SHPD Administrator bears out that she has worked hard to build strong, diverse community partnerships to leverage the resources of SHPDA.

Ms. Radcliffe is not only qualified to lead SHPDA, but she is the best person and the right leader for the job. Thank you for the opportunity to submit this testimony in support of Ms. Radcliffe.

Sincerely,



Jade T. Butay

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: jkealoha@argosy.edu
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Saturday, March 12, 2016 1:16:39 PM

GM636

Submitted on: 3/12/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Joanne Kealoha	Individual	Support	No

Comments: Ms. Radcliff is a respected leader in our community. I go to her for advice about starting new projects, for instance, starting a new nursing program on Oahu. One innovative partnership that Ms. Radcliff proposed was to offer graduate business students from Argosy University intern-type positions at SHPDA. In my opinion and without any reservation, Ms. Radcliff does an excellent job and should remain in her position at SHPDA. Please contact me if you would like any further information. Sincerely, Dr. Joanne Kealoha

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March 14, 2016

Senator Rosalyn H. Baker, Chair
Senator Michelle N. Kidani, Vice Chair
Members of the Consumer Protection and Health Committee
State Capitol, Room 229
Honolulu, HI 96813

RE: Support for GM636, ROMALA RADCLIFFE Administrator Hawaii State Health Planning and Development Agency

I am submitting testimony in STRONG SUPPORT of the appointment of Romala Radcliffe to be the Director of the Hawaii State Health Planning and Development Agency. Ms. Radcliffe has been serving in this position since 2011 and her performance has been exemplary.

I have known Ms. Radcliffe for several years. I know her to be an honorable, committed, dedicated public servant. Ms. Radcliffe brings a wealth of knowledge in the health care and human service arenas and has proven to be a true asset to the agency. She has developed and maintained effective working relationships with many agencies and government officials. I believe it would be beneficial to the agency and the State of Hawaii to have her continue in this capacity.

I respectfully request that you confirm Ms. Radcliffe to this position. Thank you.

Sincerely,

John R. Hinkle

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: aphani34@gmail.com
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Friday, March 11, 2016 1:18:15 PM

GM636

Submitted on: 3/11/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Kathleen Baker	Individual	Support	No

Comments: Sue Radcliffe is an exceptional leader and well respected.

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2 East Beardsley Avenue
Brant Beach, NJ 08008

March 12, 2016

RE: GM636

Greetings Senator Baker:

I strongly support Romala Radcliffe's nomination for the SHPDA Administrator. I am very aware of the excellent work she has done for the past five years. She clearly needs to continue her work.

We met in 2010 when we attended a community meeting about Hawaii state health issues. During her first term in office I saw how her approach to managing the department was quite creative. I remember the conversations that Romala and I shared about the difference individual people can make through changing the public awareness and step by step strategy.

I've come to appreciate her practical approach to problems. She is a creative thinker, but it always seems to be balanced with realistic evaluation of circumstances. She has a professional demeanor, but also a good sense of humor. She doesn't seem to lose perspective of what is important and what is not.

In conclusion, I think Romala should definitely continue as the excellent administrator for SHPDA. She has a good foundation in experience and has been able to locate resources to identify trends in healthcare and apply those to Hawaii's future needs. .

I'd be pleased to answer any other questions you have about Romala Radcliffe.

Sincerely,

Kathy King, MA, CAADC

808-450-1841



To The Senate Committee on Commerce, Consumer Protection and Health
Monday, March 14, 2016
9:00 a.m., Room 229

RE: GM 636, Confirmation to the Administrator, CPH Hawai'i State Health Planning and Development Agency, Romala Radcliffe

TO: Chair Rosalyn Baker, Vice Chair Michelle Kidani and Members of the Committee

I **strongly support the appointment of Ms. Romala Radcliffe** as Administrator of the Hawai'i State Health Planning and Development Agency. As a member of the Certificate of Need Review Panel, I have observed the care in which the necessary information and documents are organized and prepared to ensure hearings progress in an appropriate and well articulated manner. Administrator Radcliffe has continued to expand her knowledge of this area and advocate for the strengthening of the process to ensure sound recommendations can be achieved.

She serves Governor Ige well and is a credit to good government practice.

I encourage the Committee to **endorse the appointment of Romala Radcliffe.**

Respectively,

Kristeen Hanselman

A handwritten signature in black ink that reads "Kristeen Hanselman".

Kristeen Hanselman

Executive Director

University of Hawaii Professional Assembly

**University of Hawaii
Professional Assembly**

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: llpm00@gmail.com
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Thursday, March 10, 2016 5:37:22 AM

GM636

Submitted on: 3/10/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Laura McIntyre	Individual	Support	No

Comments: I, Laura Leialoha Philips McIntyre, BA MURP AICP, current Program Manager of the State of Hawaii, Department of Health, Environmental Planning Office, support the confirmation of Romala Radcliffe as the Administrator of the Hawaii State Planning and Development Agency. Sue has very strong communication skills and extensive experience. I'm sure she will excel in this Administrator position.

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From: [Leticia Acido-Mercado](#)
To: [CPH Testimony](#)
Subject: GM 636
Date: Friday, March 11, 2016 6:18:28 PM

In support.

Leticia "Tish" Acido-Mercado

From: [Marion Poirier](#)
To: [CPH Testimony](#)
Subject: GM 636
Date: Friday, March 11, 2016 4:40:49 PM

Marion Poirier, M.A., R.N.
mpoirier808@gmail.com

TO: Committee on Commerce, Consumer Protection and Health
Monday, March 14, 2016, 9 A.M. Rm. 229

GM636:Romala Radcliffe, SHPDA Appointment Confermation

FROM: Marion Poirier, M.A., R.N.
Date: March 11, 2016

CHAIR BAKER, VICE CHAIR KIDANI, and MEMBERS:

My name is Marion Poirier, M.A., R.N., and I am actively engaged in various health care and other community activities. During the past four years I have gotten to know Romala Radcliffe both through her "day job" and other community activities.

I strongly recommend without reservation Romala to you for confirmation to the position of Administrator, Hawaii State Health Planning and Development Agency.

She is consistently up to "big picture" tasks; however, she serves as a model for executing all the details necessary for successful outcomes. I was impressed with her the first day that I met her, and continue that impression to this very day.

She is a team player, and I believe that this appointment would enhance the efforts of all concerned. Please look favourably on this endorsement, and do call upon me if I can be of further assistance.

Thank you very much for the opportunity to offer this supportive testimony.

In support of GM 636

As a private citizen
Mary Ann Alexander Lentz
999 Wilder Avenue
lentzma@gmail.com

I am in support of the re-appointment of Romala Sue Radcliffe as Administrator of the State Health Planning and Development Agency.

I have known Sue for three years as a volunteer at the not-for-profit for which I am the development officer. She has served at the registration desk for our events which involves greeting our public with a smile and then accurately checking them in for the event. We can count on her to be on time, ready to pitch in, and happy to be with us. We are fortunate to have her be our public "face." When a question or complication arises, she seeks help from staff or solves it efficiently and with composure.

In reading her resume, I realized that I also know of her work at Kahala Nui where she was the head staff as my mother's best friend faced her last days. I checked with the daughters of that best friend, and they confirmed that Ms. Radcliffe's management of the Kahala Nui unit where their mother lived was terrific. I have heard both daughters in public recommend Kahala Nui to others based on the care their mother received under Ms. Radcliffe's management.

As a citizen of our state, born and raised in Hawai'i, I feel the need for consistency in our state offices, especially when a competent individual holds the office.

Please renew the appointment of Romala Sue Radcliffe a dependable, efficient, and personable woman who contributes positively to our state.

Aloha,
Mary Ann Lentz

March 14, 2016

The Honorable Rosalyn H. Baker, Chair
The Honorable, Michelle N. Kidani, Vice Chair
Senate Committee on Commerce, Consumer Protection, and Health
Hawaii State Capitol

RE: **GM636**– Submitting for consideration and confirmation to the **Administrator, Hawai'i State Health Planning and Development Agency**, Gubernatorial Nominee, **ROMALA RADCLIFFE**, for a term to expire 06-30-2019.

Dear Chair Baker, Vice Chair Kidani and Members of the Committee:

I am writing to fully support the nomination of Romala Radcliffe to be the Director of the State Health Planning and Development Agency.

I first met her over half a decade ago and I was struck by her approachability and intelligence. In the years since, my appreciation for her has continued to grow because Romy is one of the kindest, most hard working, honest, practical, efficient and capable individuals I have the honor of knowing.

In addition to her outstanding personal attributes, Romy, a licensed human service healthcare manager, has an excellent work ethic and is well qualified for the position. Prior to her 2011 appointment to the Health Planning and Development Agency, she worked as a senior level administrator at Kahala Nui. She was awarded the two diamonds "Service Excellence Awards" in recognition of her dedication and hard work.

She is actively involved in the community and has served with numerous organizations, including the Hawaii Coalition Action Committee, American Public Health Association, Hawaii Mission Houses and Adult Friends for Youth.

I wholeheartedly support the nomination of Romala Radcliffe because in addition to being kind and honest, she has proven herself to be an outstanding individual and leader within our community.

Thank you for your support of her confirmation.

Sincerely,

Melissa Takaaze
P.O. Box 38196
Honolulu, HI 96837

Patrick McCain
910 Kapahulu Ave. #609
Honolulu HI 96816
stlpatmccain@yahoo.com
372-0329
291-7547

The Honorable Rosalyn H. Baker
Chair
Committee on Commerce, Consumer Protection and Health
The Hawaii State Senate
Hawaii State Capitol
Honolulu Hawaii

Re: GM 636 Romala Radcliffe for Administrator, Hawaii State Health Planning and Development Agency.

Chair Baker, Vice-Chair Kidani, and Members of the Committee, please accept this testimony in support of Romala Radcliffe's nomination for Administrator of the Hawaii State Health Planning and Development Agency.

Romy Radcliff is an experienced administrator, with a unique understanding of this critical area and a dedication to public service. We are fortunate that she is willing to serve. I urge your favorable consideration to her nomination and I thank you in advance for the good work that you do.

Mahao nui loa

Patrick McCain

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: rcrvalho59@hotmail.com
Subject: Submitted testimony for GM636 on Mar 14, 2016 09:00AM
Date: Saturday, March 12, 2016 8:12:04 AM

GM636

Submitted on: 3/12/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Robert A Cravalho	Individual	Support	No

Comments: I have known Ms. Radcliffe for the past several years and believe she is not only a passionate leader but a compassionate one as well. She brings out the best in others which furthers the group's goal. Without hesitation I support Ms. Radcliffe's consideration and confirmation to the Administrator, Hawaii State Health Planning and Development Agency.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

Ross I. Yamasaki
51-140 Ka'a'awa Park Lane
Ka'a'awa, HI 96730

March 14, 2016

The Honorable Rosalyn H. Baker, Chair
The Honorable, Michelle N. Kidani, Vice Chair
Senate Committee Commerce, Consumer Protection, and Health
State Capitol, Room 229
Honolulu Hawaii 96813

RE: GM636 Submitting for consideration and confirmation to the Administrator, Hawai'i State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 06-30-2019.

Dear Chair Baker, Vice Chair Kidani and Members of the Committee:

I am writing this letter in support of Romala Radcliffe and her nomination for the Administrator of the State Health Planning and Development Agency.

I have personally known "Romy" for a number of years and feel that with her background and knowledge in the health care industry and experience with the State Health Planning and Development Agency well qualify her for the position.

Along with her professional capability, she brings a strong work ethic, integrity of character and dedication to everything that she does. I am certain that she will be a credit to the Agency and the state that it serves.

Mahalo for your support of her confirmation.

Respectfully Submitted,

A handwritten signature in black ink that reads "Ross I. Yamasaki". The signature is written in a cursive style with a large, stylized "R" and "Y".

Ross I. Yamasaki

SANDRA JOY EASTLACK MSCP. NCC. LMHC

DATE: March 14, 2016

TO: Committee on Education, The Honorable Rosalyn H. Baker, Chair, The Honorable Senator, Michelle N. Kidani, Vice-Chair and Committee Members of the, Committee on Consumer

FROM: Sandra Joy Eastlack MSCP. NCC, LMHC

RE: GM 636

Thank you for the opportunity to provide testimony.

I am testifying in support of Romala Radcliffe for confirmation of Administrator of the Hawaii State Health Planning and Development Agency

I have known Ms. Radcliffe since 2006. I have always found her to be committed to whatever position she has held. Ms. Radcliffe is extremely committed to doing her best to ensure the best health care and long term care at a reasonable cost for all the people of Hawaii.

Please confirm Ms. Radcliffe to continue in this position.

Personal Testimony of Sarah Yuan, PhD
Submitted to the
Committee on Commerce, Consumer Protection, and Health
Senator Rosalyn H. Baker, Chair
Senator Michelle N. Kidani, Vice Chair

March 14, 2016, 9:00 AM
Conference Room 229

Support for GM636, Consideration and Confirmation to the Administrator, Hawai'i State Health Planning and Development Agency, Gubernatorial Nominee, Romala Sue Radcliffe, for a term to expire 06-30-2019.

My name is Sarah Yuan. I am a faculty member of the University of Hawai'i Center on the Family but I am submitting this testimony as a private citizen. I have known Ms. Romala Sue Radcliffe for four years through my work with SHPDA's Healthcare Utilization Data Report Project. When Ms. Radcliffe first assumed the Administrator position in 2011, one of her priorities was to ensure that the SHPDA continued to produce accurate, useful, and up-to-date health care utilization data to support health planning and development. When looking for a solution to publish 3 years' worth of data that had yet to be compiled, Ms. Radcliffe sought partnership with the University and contracted the Center on the Family to develop the annual healthcare utilization reports. Not only did she assign experienced staff to help support the project, she also immersed herself in data collection and report development. It was clear to me that she was committed to the success of the project and avid in gaining a deeper understanding of the data. In addition to that, she actively built a collaborative relationship with various healthcare providers. I believe that her dedication, along with her credentials and experiences make her the best candidate for this position. Thank you for giving me the opportunity to testify in support of Ms. Radcliffe.

From: mailinglist@capitol.hawaii.gov
To: [CPH Testimony](#)
Cc: speedy_bailey@amr-ems.com
Subject: *Submitted testimony for GM636 on Mar 14, 2016 09:00AM*
Date: Wednesday, March 09, 2016 1:47:58 PM

GM636

Submitted on: 3/9/2016

Testimony for CPH on Mar 14, 2016 09:00AM in Conference Room 229

Submitted By	Organization	Testifier Position	Present at Hearing
Speedy Bailey	Individual	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

Testimony-March 10, 2016

I support the confirmation of Administrator, Romala "Sue" Radcliffe, to continue her great leadership of the Hawai'i State Health Planning and Development Agency.

Romala Radcliffe has the maturity and refined skills as leader, intellect, and organizer to bring the needed planning and development to her agency and for State of Hawai'i. Romala is an excellent collaborator and very good at obtaining community input and feedback. I highly recommend Romala Radcliffe for confirmation.

Thanks you. Valerie Yontz

**SENATE COMMITTEE ON
COMMERCE, CONSUMER PROTECTION, AND HEALTH**

Senator Rosalyn H. Baker, Chair
Senator Michelle N. Kidani, Vice Chair

Monday, March 14, 2016
9:00am, State Capitol, Conference Room 229

GM 636 -- Confirmation to the Administrator, Hawai'i State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 06-30-2019.

TESTIMONY OF

WILLIAM M. KANEKO
1040 19th Avenue
Honolulu, Hawaii 96816

Chair Baker and Members of the Committee:

My name is William M. Kaneko, a licensed attorney in Hawaii. I am writing in support of Romala Sue Radcliffe as Administrator of the Hawai'i State Health Planning and Development Agency (SHPDA). I have known Ms. Radcliffe for several years, and had the opportunity to interact with her in my role with the Hawaii Institute for Public Affairs (HIPA) in examining a comprehensive assessment of community health needs for Hawaii.

In my dealings with Ms. Radcliffe, I found her to be extremely thoughtful, measured and strategic as the head of a health planning agency should be. As part of her efforts to promote a statewide needs assessment, she emphasized the need for sound data and analysis to evaluate and justify sound policy as well as programmatic goals and outcomes for Hawaii's health initiatives.

Ms. Radcliffe's health care background and experience is also an asset to SHPDA. Prior to serving as SHDPA Administrator, she served as an Administrator of Kahala Nui Hi`olani Care Center of Hawaii, as well as Director of Volunteers at the University of Miami Hospital. As a health care provider, Ms. Radcliffe brings practicable experience and perspectives in planning for and operating within Hawaii's regulatory and policy framework.

I support Ms. Radcliffe's nomination as SHPDA administrator. Thank you for your consideration, and the opportunity to testify before this Committee.

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To: The Senate Committee on Commerce, Consumer Protection, and Health

GM 636 – Romala Radcliffe

Senator, Rosalyn Baker, Chair
Senator, Michelle Kidani, Vice Chair
Committee on Commerce and Consumer Protection Health

Monday, March 14, 2016, 9:00 a.m., State Capitol, Conference Room 229

From: Romala Sue Radcliffe, Administrator
State Health Planning & Development Agency

Chair Baker, Vice Chair Kidani and Committee Members:

Thank you for this opportunity to provide testimony and to respond to the questions below.

I have had the pleasure of serving as the Administrator of the State Health Planning and Development Agency (SHPDA) since April of 2011.

Since 1975, SHPDA has been the State's principal agency charged with the duty of promoting accessibility for all the people of the State of Hawai'i to quality health care services at reasonable cost. To accomplish our objectives we:

- Conduct studies and investigations regarding the causes of health care costs
- Promote the sharing of facilities or services by health care providers to achieve economies of scale and restrict unusual costly services
- Conduct coordinated health planning activities and determine health needs of the State.
- Administer the State's Certificate of Need (CON) program
- Serve as staff in the preparation, revision, and implementation of the State's Health Services and Facilities Plan

(1) Why do you want to be a member of the Board?

I want to continue the great legacy of community health planning that was left for the agency by my predecessors, started under Governor Ariyoshi's leadership previous SHPDA administrator were: Sylvia Levy, Henry Thompson, James Swenson, Kenam Kim, Kinau Boyd Kamalii, Marilyn Matsunaga, Dr. David Sakamoto and Ronald Terry.

For over forty years SHPDA has maintained close, deeply rooted ties with our communities. SHPDA actively listens to the needs of the six statewide health planning councils. The agency consistently provides educational forums for the members and the general public on health needs that are identified by the councils.

(2) What do you perceive are the roles and responsibilities of a member of the Board?

As the Administrator for SHPDA I act as the Executive Secretary to the twenty member, governor appointed, Statewide Health Coordinating Council. My daily efforts are to direct the staff of specialized technical personnel in health systems planning, regulatory (CON) procedures and development functions. Since I began in 2011, SHDPA has revamped our website twice. Our site includes healthcare service utilization reports. In 2012, with the assistance of IDSD we began filming and uploading our education sessions onto YouTube. Educational topics include ACO and Bundled Payment, Advancing the National Strategy for Quality Improvement in Healthcare, Elder Abuse, Early Detection of Alzheimer's, Home and Community-Based Services, and Telehealth and Telemedicine in the Pacific Command. The SHDPA website offers a complete listing of every CON application since 2005.

(3) In what ways do you feel that you can help protect the consumer?

Supporting the consumer includes allowing them to participate in our shared responsibility of achieving optimal health. All of SHPDA's seven councils are led by consumers. We are all consumers of healthcare services. SHPDA's mission is to promote accessibility for all the people of the State to quality health services.

(4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

As an administrator I must live up to the public's expectations for inclusion in planning processes. Planning activities are public investments made today to anticipate and meet future needs.

The privileges and opportunities that I have been afforded include 24 years of college courses. I am a practitioner of lifelong learning. I have received training as a conflict mediator, paralegal, audiometric technician, real estate agent, CPR and First Aid instructor, licensed nursing home administrator, life and health Insurance sales person, DOE substitute teacher, cancer navigator and memory care support navigator.

As the Administrator for SHPDA I use all of my training to evaluate the certificate of need applications.

(5) What do you hope to accomplish during your term of service?

The State Health Planning and Development Agency looks forward to continuing our efforts to serve Hawai'i's people. DOH's State Health Improvement Plan and the Governor's Office SIM grant initiatives can serve a guiding documents in the next State Health Services and Facilities

Planning (SHSFP) process. The Statewide Health Coordinating Council will advise the agency on when to review the current plan and determine the next planning cycle.

(6) Name three qualities that best describe you and how these qualities will benefit the Board.

I am customer focused, I am community minded and honor all of my commitments. These qualities serve SHPDA well. With my support the staff will continue to provide excellent customer service. We will increase the number of community appointees that apply to serve on the six councils and I have never not followed through on a commitment that I have made.

(7) Name a previous experience you've had that will be beneficial as a Board member.

Back in the early 1980's the W. K. Kellogg Foundation and the Robert Wood Johnson Foundation offered Maui County community member's leadership training. I had no idea that with their training, thirty years later, I would be in a position to assist The Robert Wood Johnson Foundation with their mission to focus on the delivery of health care to the patient. Specifically, the Foundation concentration was on three aims: improving access to health care, improving health care services to enhance the quality of care, and developing methods to objectively analyze public health policy.

(8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

No.

If a conflict arises, I will seek assistance from the Ethics Commission.