

GM588

Testimony

Measure Title: Submitting for consideration and confirmation to the Center for Nursing Advisory Board, Gubernatorial Nominee, KARI LUM, for a term to expire 06-30-2018.

Report Title: Center for Nursing Advisory Board

Description:

Companion:

Package:

Current Referral: HEA

Introducer(s):



HAWAII STATE CENTER FOR NURSING

Connecting Nurses. Transforming Healthcare.

March 1, 2016

The Honorable Brian T. Taniguchi, Chair,
And Members of the Senate Committee on Higher Education and the Arts
Twenty-Eighth State Legislature
Hawai'i State Capitol, Room 219
415 South Beretania Street
Honolulu, Hawai'i 96813

Dear Chair Taniguchi and the Senate Committee on Higher Education and the Arts:

I am very pleased to support GM588 for the appointment of Kari Lum. Ms Lum has over twenty years of experience in health care administration with a focus on improving outcomes in quality, regulatory compliance and health plan accreditation. Throughout her career, Ms Lum utilized her strong attention to detail and expertise in accreditation, regulatory compliance, and models of care to improve the health outcomes in her community.

As the Executive Director of Medicaid Programs for Hawai'i Medical Services Association, her duties include ensuring compliance with organizational policies, contractual standards, and Federal and State requirements, as appropriate. In addition, through her leadership, she has improved performance and outcomes for many of HMSA's public and private healthcare programs.

Kari Lum's ability to mold programs to deliver exception quality, value, and superior outcomes will be of value to the strategic planning and development for our programs. Further, her understanding of healthcare administration environment will add new perspectives to our Advisory Board dialogue, particularly as Hawai'i responds to the transforming healthcare system and changing population within our state.

As an interim member of the Hawai'i State Center for Nursing, Kari Lum is engaged and present. Ms. Lum's background and expertise, coupled with her attention to detail and discerned decision making has made her a valuable addition to the Advisory Board. The Hawai'i State Center for Nursing will be please to have Ms. Lum, a long-standing champion for quality healthcare in Hawai'i, serve on and compliment our Advisory Board.

Sincerely,

Laura Reichhardt, MS, A-GNP-C, RN
Director



An Independent Licensee of the Blue Cross and Blue Shield Association

March 3, 2016

The Honorable Brian T. Taniguchi, Chair
Senate Committee on Higher Education and the Arts

Re: GM-588 Submitting for consideration and confirmation to the Center for Nursing
Advisory Board, Gubernatorial Nominee, KARI LUM, for a term to expire 06-30-2018.

Dear Chair Taniguchi, Members of the Committee:

The Hawaii Medical Service Association (HMSA) appreciates the opportunity to testify in support of GM 588, the confirmation of Kari Lum to the Center for Nursing (Center) Advisory Board.

Ms. Lum would be an ideal member of the Center's Advisory Board. Holding a Masters degree in gerontology and healthcare administration, her educational and professional background speaks to her credibility for the position. She has been a member of the HMSA family since 1997, rising thru the ranks of the Medicare and Quality Improvement/Administration departments. Since 2013, she has been the Executive Director in our Medicaid Department, administering our QUEST Long-Term Services Support program.

As the Committee fully is aware, long-term care is a major social and health challenge for the community. Thru the HMSA Foundation, we have provided support to the Center and we are a partner for the Partners in Nursing expansion project focused on increasing interest in geriatric nursing and recruiting and retaining nurses into long term care. Ms. Lum's knowledge and understanding of the long-term service needs, as well as of the Medicaid and Medicare systems, will be invaluable to the work of the Center.

On a personal note, everyone in HMSA knows Kari and appreciates working with her. She is always helpful in sharing her knowledge, and absolutely professional in demeanor. If the other members of the Board do not know her already, they will find her a pleasure to work with.

Thank you for allowing us to testify in support of GM 588. We commend to you Kari Lum for confirmation as a member of the Center's Advisory Board.

Sincerely,

Jennifer Diesman
Vice President, Government Relations

Dear Chair Taniguchi and the Committee on Higher Education and the Arts,

I am very pleased to support GM588 and the appointment of Ms. Kari Lum to the Hawaii State Center for Nursing Advisory Board.

Ms. Lum is an accomplished healthcare expert with a career spanning nearly two decades. During that time she has developed a reputation within the community as a dedicated health advocate who eagerly approaches complex projects geared at improving health outcomes for the people of Hawaii. As the Executive Director of Medicaid Programs for Hawai'i Medical Services Association, Ms. Lum collaborates with governmental and community stakeholders in order to ensure compliance with organizational policies, contractual requirements, Federal and State guidance, regulations and statutory mandates. Ms. Lum's leadership on these issues has directly improved performance and outcomes for many of HMSA's public and private healthcare programs and partnerships.

Kari Lum's unique ability to innovate new programs while simultaneously delivering exceptional quality, value, and superior outcomes offers tremendous value to the State of Hawaii. Her broad understanding of Hawaii's modern healthcare landscape is an asset to the Advisory Board as it responds to the rapidly transforming healthcare system and changing population trends within the State of Hawaii.

As an interim member of the Hawai'i State Center for Nursing, Kari Lum is engaged, eager and energetic. Ms. Lum's background and expertise is an essential addition to the Advisory Board. The Hawai'i State Center for Nursing would be well served by welcoming Ms. Lum, a long-standing champion for quality healthcare in Hawai'i.

Sincerely,

/s/ Grant T. S. Teichman

Grant T. S. Teichman

March 2, 2016

Honorable Chair Brian Taniguchi
Committee on Higher Education and the Arts

Conference Room 224
State Capital
415 South Beretania Street
Honolulu, Hawaii 96813

RE: Letter of Support for Kari Lum – Center for Nursing Advisory Board

Honorable Chair Taniguchi and Members of the Committee on Higher Education and the Arts,

Thank you for the opportunity to submit this letter of support of Kari Lum's nomination to the Center for Nursing Advisory Board. I have known Kari since I started working at HMSA in 2010 and have had the pleasure of developing a professional and personal relationship with her over the past five years.

My career at HMSA started in our Compliance Department where I was able to witness Kari's professionalism first-hand. She treated her colleagues with the utmost respect and displayed a mature and dignified persona in her interactions with our team. Her expertise in quality outcomes, regulatory compliance, contractual standards, and Federal/State requirements made our oversight relatively trouble-free.

Subsequently, as a member of the Medicare Program Administration department, I learned that Kari's most convincing qualities are her fairness and compassion. Kari's open door policy made it easy to approach her with any concerns while her insight and patience exemplify her strength of character. With Kari, I felt like a valued member of the team and admire her for her kindness and sincerity.

Now, I find myself aspiring to possess the same leadership qualities that Kari personifies. Kari epitomizes the meaning of being a public servant and through my observations, has applied her 20+ years of health care administration to serve the community with distinction and dedication. She taught me that there is more to being a good leader than intelligence, hard work, and commitment – there is a need for humility, teamwork, trust, and respect.

On a personal note, Kari taught me that tirelessly working towards a goal that I was passionate about was imperative to finding success. I believe she is a testament to what patience and hard work can achieve.

Without any hesitation or reservations, I firmly believe that Kari is an excellent selection for the Center for Nursing Advisory Board. I am confident she will surpass all expectations and truly believe that the community will benefit greatly from a person of such integrity. Thank you again for this opportunity to comment.

Respectfully,

Nam H. Phan

Chair Taniguchi and the Committee on Higher Education and the Arts

I am delighted to support GM588 for the appointment of Kari Lum. Over the past 4 years, I have had the honor and pleasure of working with Ms. Lum at Hawaii Medical Service Association. During this period, I have witnessed, firsthand, the level of quality, thoughtfulness, and leadership that Ms. Lum brings to every endeavor.

Throughout Ms. Lum's career, she has demonstrated a keen ability to collaborate with the various stakeholders involved in the healthcare system including providers, payers, and regulators. Ms. Lum has a proven track record of successfully designing and implementing programs which yield high quality outcomes for the community. It is abundantly clear to all that work with Ms. Lum that she possesses a dedication to her community and has a passion for ensuring the community receives the best quality of care.

Ms. Lum has been an advocate and champion for quality health care in Hawai'i for nearly 20 years. This undeniable commitment along with her unique perspective and skills will make her an invaluable resource to the Hawai'i State Center for Nursing.

On both a personal and professional level, I cannot think of a single person I trust more to influence and shape the future of Hawai'i's healthcare system than Ms. Lum.

Sincerely,

A handwritten signature in black ink that reads "Trebor Waihe'e". The signature is written in a cursive, flowing style with a large initial 'T'.

Trebor Waihe'e