



Professional Profile

*Nancy Atmospera-Walch,
RN, BSN, MPH, LNHA, MCHES, CCHN, CMC*



Education: **University of Hawaii at Manoa, Honolulu, Hawaii**

M.P.H. Degree in Health Education, School of Public Health, December, [REDACTED]

B.S.N. Degree and A.D. Degree, School of Nursing, [REDACTED]

High School Diploma, the Philippines. Fluent in Tagalog & Ilocano

[REDACTED]

Licenses: **Nursing Home Administrator - NHIA - 170**
Board of Nursing Home Administrators

Registered Nurse - RN - [REDACTED]
Board of Nursing

Clinical & Business Appointments:

- 1996 to 2003 **Clinical Assistant Professor**
University of Hawaii, School of Nursing
- 1998 – 2000 **National Reviewer for the ADA Education Recognition Program**
National American Diabetes Association, Virginia
- 2002 to present **Technical Reviewer for Center for Disease Control (CDC) Atlanta, Georgia, 2002 - present**
Field Test Educational Materials for CDC prior to awarding CHES Credits
- 2014 to present **Nursing Advisory Board of the Chaminade University of Honolulu**
- 2014 to present **Member, Aloha Medical Mission Board of Directors**

Certifications:

- 2011 to present **Certificate: Master Certified Health Education Specialist (MCHES)**
National Commission for Health Education Credentialing
- 2010 to present **Certificate: Train the Trainer - Relational, Conceptual and Technical Trainer**
The Mandt System, Richardson, Texas
- 2009 to present **DHS Approved "RN Evaluator" for Certified Nurses Aid Competency Evaluation**
State of Hawaii, Department of Human Services
- June 2008 to present: **Certificate: "PREPARE Specialist"**
Train the Trainer for Disaster & Emergency Preparedness Planning
Mather Lifeways Institute on Aging. PREPARE is funded by the Bioterrorism and Curriculum Development Program (BTCDP) Grant from the Office of the Assistant Secretary for Preparedness and Response, Department of Health & Human Service.
- May 2008 to present: **"Case Manager Certified" (CMC #A99129101)**
The American Institute of Outcomes-Care Management
- Nov. 2002 to present: **Certificate ARCH for RN/LPN - "RN Care Home Operator"**
Kapiolani Community College, University of Hawaii
- April 1999 to present: **Certificate "Master Trainer: The Chronic Disease Self-Management Program"**
Stanford University, Patient Education Research Center
- 1995 to present: **Certified "Health Education Specialist" (C.H.E.S. #4689)**
National Commission for Health Education Credentialing, Inc.
- 1995 to present: **Certified "CVD Screening & Education" (C.V.D. #95016)**
Hawaii CVD Screening and Education Certification Program
- 1992 to 2002 **Certified "Diabetes Educator" (C.D.E. #0921-3455)**
National Certification Board for Diabetes Educators

- 1989 to present: **Certified "Parenting Instructor"**,
Active Parenting, Dr. Michael Popkin
- 1987 to present: **Certified "Stress Management Instructor"**,
American Institute of Preventive Medicine
- 1987 to present: **Certified "Weight Management Instructor"**,
American Institute of Preventive Medicine
- 1986 to present: **Certified "Stop Smoking Instructor"**,
American Institute of Preventive Medicine
- 1981 **Graduate, "Licensed Realtor Associate"**,
Hawaii Institute of Real Estate, Honolulu - (Inactive Status)

Awards and Honors:

- Present Sigma Theta Tau International, Inc. and Gamma Psi Chapter
International Honor Society of Nursing**
- 2013 **Filipino Business Woman of the Year** by the Filipino Business Woman Association and the Filipino Business Women Foundation
- 2013 **Certificate of Appreciation:** In recognition for service and commitment to women's health and the elimination of health disparities as a member of the Minority Women's Health Panel of Experts
Hon. Nancy C. Lee, M.D., Deputy Assistant Secretary of Health
U.S. Department of Health and Human Services, Washington, D.C.
- 2013 **Filipino Entrepreneur of the Year 2013 Nominee and ultimately the Winner of this coveted Award**
By the Filipino Chamber of Commerce of Hawaii (out of 7 Nominees)
- o **Certificate of Special Congressional Recognition**
U.S. Congress Woman, Hon. Coleen W. Hanabusa, Member of United States Congress
 - o **Certificate of Recognition**
H.E. Julius D. Torres, Consul General, Consulate General of the Philippines in Hawaii,
 - o **Certificate of Special Congressional Recognition**
Hon. Neil Abercrombie, Governor, State of Hawaii
 - o **Certificate of Commendation**
Hon. Lieutenant Governor, Shan S. Tsutsui, State of Hawaii
 - o **Certificate of Recognition**
The Senate, State of Hawaii
 - o **Certificate of Recognition**
The House of Representatives, State of Hawaii
 - o **Certificate of Recognition**
The City Council, City and County of Honolulu, Hawaii
- 2012 **Certificate of Special Recognition**
For Outstanding Volunteer Services to the Nursing Advocates and Mentors, Inc. - RN Board Certification Review Program
Hon. Neil Abercrombie, Governor State of Hawaii
- 2011 **Outstanding Volunteer Lecturer Award, RN Board Certification Review Program**
Nursing Advocates and Mentors, Inc. (NAMI)
- 2010 **The Faces of Nursing: Nurses Making A Difference (1 of the 50 Nurses Statewide)**
University of Hawaii School of Nursing @ Manoa
- 2009 **Progress Award in Healthcare & Medicine**
United Filipino Council of Hawaii

- 2009 **Outstanding Leadership Award**
Filipino Business Women's Association and FBWA Foundation
- 2009 **Nominated and received Full Board Approval to be a Member**
The Hawaii State Board of Nursing Advisory Board
- 2009 **Kalayaan Leadership Award**
Kalayaan Philippines – Hawaii International
- 2009 **Legislative Award, House of Representatives, State of Hawaii**
For outstanding service and support in enhancing the structure, policies and processes for continuing existence and excellence of The Filipino Nurses Organization of Hawaii,
House of Representatives State of Hawaii
- 2008 **Award of Recognition for Excellence in Nursing Leadership**
City and County of Honolulu, Mufi Hannemann, Mayor of Honolulu, Hawaii
- 2008 **Ines Cayaban Distinguished Service Excellence Award**
Filipino Nurses Organization of Hawaii
- 2008 **Certificate in Recognition of Exemplary Leadership and Dedication**
YMCA of Oahu, Cheryl Ka'uhane Lupenui,
President & CEO and Laurie Foster, Board Chair, Honolulu, Hawaii
- 2007 **Certificate of Appreciation for Outstanding Commitment to the 2007 Minority Women's Health Summit Planning Committee**
U.S. Department of Health and Human Services, Office on Women's Health
- 2007 **Excellence in Practice Award in Staff Development, from the National Health Care Education Association (HCEA) in Stamford, Connecticut during their 10th National HCEA Conference.**
- 2007 **Filipino Nurse of the Year Excellence in Leadership Award,**
Proclamation of 24th Legislature of the House of Representatives, State of Hawaii
- 2007 **Recipient of the 2006 Filipino Nurse of the Year Excellence in Leadership Award**
The Filipino Nurses Organization of the State of Hawaii (FNOH)
- 2006 **Recipient of the 2006 Filipino Nurses Organization of Hawaii (FNOH) Presidential Award**
- 2002 **Nominated and Appointed as a Member of Minority Women's Health Panel of Experts of the Office of Women's Health, US Department of Health and Human Services, Washington DC**
Appointment 2002 – Present..
- 1997 **Paul Harris Fellow, Rotary Foundation of Rotary International - Appreciation of tangible & significant assistance for the furtherance of better understanding and friendly relations among peoples of the world.**
- 1996 **Recipient of the 1996 ASHET Distinguished Service Award: Awards for recognition of individual members of American Society for Healthcare Education and Training (ASHET) of the American Hospital Association for outstanding service and contribution to their professional society.**
- 1995 **Certificate of Appreciation, Hawaii State Department of Health, Preventive Health Services Branch**
- 1995 **Appointee of the Mayor of the City and County of Honolulu as a Commissioner of the Honolulu County Committee on the Status of Women from 1995 to 2004. 1997 First Vice Chair, 1999, 2000, 2001 Treasurer**
- 1994 **Certificate of Excellence in Public Health Education, University of Hawaii; School of Public Health.**
- 1993 **2nd Place Winner, Patient Education Week 1993, International Patient Education Council.**
- 1983 **Nursing Employee of the Year, 1983 of The Queen's Medical Center for "Excellent Organizational Ability and for the Outstanding Job in Working with the Staff."**
- **** **Multiple letters of commendation, from community leaders, The Queen's Medical Center Administration, Colleagues, MDs, & former clients.**



Professional Presentations:

- 2012 **Speaker:** 17th Biennial Conference of the Hawaii Pacific Gerontological Society. Transforming Hawaii's Aging Future: Innovate & Invigorate – The Future of Residential Long Term Care in Hawaii.
- 2012 **Speaker:** Region IX Women's Advisory Council Meeting. Primary Prevention of Change- Improving Health Outcomes for Women and Girls in Region IX.
- 2011 **Lecturer:** Multiple presentations to Case Managers and Community Care Givers on a variety of health care topic issues, such as HIPAA, Nursing Documentation, etc.
- 2010 **Lecturer:** Nursing Advocate Mentor, Inc. An RN NCLEX Review Class for Foreign and Local Graduate Nurses. This is an ongoing program.
- 2010 **Speaker:** U.S. Department of Health, Office on Women's Health Region IX Annual Advisory Council Meeting Promoting Practice: MWIPE- Creating Health Care Equity for Women of Color
- 2010 **Speaker:** CHAMP (Community Health And Mentorship Program) Continuing Education for Certified Nurse's Aide
- 2007 **Moderator:** U.S. Department of Health, Office on Women's Health Minority Women's Health Summit Mental Health Session.
- 2007-8 **Speaker:** Community Based Case Management Presentation – Caregivers, Case Managers, and Discharge Planners
- 2006 **Speaker:** FNOH Assessment In-service to Community Health Care Givers
- 2006 **Speaker:** FNOH 1st National Conference on Health Care Excellence
A Rainbow of Health Care Strategies: Tools for Delivering Excellent Health Care
- 2004 **National Speaker:** Minority Women's Health Summit:
Women of Color Taking Action, Health Literacy: Providing Health Information Across Level of Literacy and Language Needs, Washington DC
- 2000 **National Speaker:** Health Care Education Institute
National Health Care Education Conference, "Training Staff for Teaching Survival Skills", New Orleans, Louisiana
- 1998 **National Health Care Education Conference,** "Patient Education and Managed Care: Expectations, Accountability, Responsibility, and Reimbursement, Atlanta Georgia
- Guest Lecturer for the Undergraduate and Graduate level "Health Education classes" at the University of Hawaii, UH Community Colleges, and Honolulu Business College**

Roundtable Discussion Leader:

- 2000 National Health Care Education Conference - "Cultural Diversity"
- 1997 American Society of Healthcare Education and Training Conference - "Healthcare Literacy"
- 1996 National Patient Education Conference - "Survival Teaching: The Need to Know vs. The Nice to Know"
- 1996 American Society of Healthcare Education and Training Conference - "Consumer Health Education"

Member of the Leadership Panel - Leadership in Action: 1996 ASHET Conference, "Creating The New Frontier: Workforce Versatility"

Member of Panel Speakers - "Implications of Health Education for Health Care Delivery in a Managed Care System" for the Society for Public Health Education - Hawaii SOPHE

Faculty Member on the Panel Discussion - "Suffering as Seen in a Multi-Cultural Prospective and Approach," Edu-Center, Honolulu, Hawaii

Community Speaker - "General Wellness", "Smoking and Health," and "Self Care Management" and other health and wellness topics to different Community Organizations

Workshop Facilitator - "Hawaii Statewide Diabetes Planning Workshop" - Hawaii State Diabetes Control Program

Career Highlights:

- 2009 to present **Principal Shareholder, Chairwoman, President and Chief Executive Officer**
ADVANTAGE Health Care Provider, Inc.
Providing quality health care services to Intellectually and Developmentally Disabled (I/DD) Clients and Private Clients who are in need of "Home & Community Based Health Care Services." The services are provided in accordance to a Medical Contract with the State of Hawaii, Department of Health & Human Services.
- 1997 to present **Sole Proprietor**
AIM Healthcare Institute (AIM HI)
A Health Care Education & Consulting Company
- Abstract and Grant Review
 - ARCI & CCFFHI Consulting - Policy & Procedure Dev., Deficiency Correction Action Plan
 - Community Based Long Term Care
 - Case Management
 - CNA Competency Evaluation for CNA Re-certification
 - Continuing Education
 - Healthcare Literacy
 - Keynote Speaker
 - Licensing, Certification and Accreditation
 - Lobbying on Healthcare Issues
 - Quality Assurance & Performance Improvement
 - Program Planning & Development
 - Staff, Patient and Health Education
 - Transition for Foreign Graduate Nurses
- Consultant to health care providers in the community including physicians, care home operators, as well as to insurance companies, law offices specializing in health care cases and workman's comp. Provide services on assessment, coordination of care, case finding and screening, monitoring and planning of comprehensive care plans, etc..
- 2002 to 2004 **Blue Water Resources, LLC, Honolulu, HI**
Brought in Case Management as the third service to the existing services (Nursing Recruitment & Business Consulting) of Blue Water Resources & became one of the three principals and almost single-handedly obtained the State Case Management License for the company. Completed, filed and followed up the application until license was obtained
- 1983 to 2003
1971-77 **The Queen's Medical Center, Honolulu, Hawaii.**
Non-profit, teaching hospital, regional trauma center, 500-beds, outreach clinics & hospital on Neighboring Islands.
- 1985 to 2003 **Health Education and Wellness Coordinator / Department Head**
(Changed from Patient & Community Health Education Coordinator)
- Wrote proposal, obtained funding & started department while working as Nursing Inservice Coordinator. Included program, business & marketing program development and implementation.
 - Coordinator between patient educators, all departments within The Queen's Medical Center and outside agencies. Oversee operations. Obtained cumulative funding of over \$150,000 from Queen's Auxiliary.
 - Lead the Health Education Committee especially in developing strategies for JCAHO accreditation in the Patient and Family Education.
 - Involved in multiple house-wide interdepartmental PI projects
 - Responded to RFP's for Diabetes Disease Management Patient Education reimbursement and granted the contract.
 - Worked hand-in-hand with marketing and media services for print & broadcast. Design & implement projects, turning over administration to appropriate departments. Perform follow-up and troubleshooting, including:
 - Development of over 100 educational programs, books / booklets and teaching tools. Found instructors, coordinated delivery in variety of settings including public and private schools & private organizations (such as IBM, FHB, Hale Koa Hotel, etc.).

- **Marketed offerings to target (age, ethnic, socio-economic) groups, general public:**
 - **Cardiac Risk Programs** -- hypertension, nutrition, cholesterol, diabetes screening, stop smoking, stress management, diabetes, etc.
 - **Media Services.** Produce teaching videos/slides including one in 8 languages. Screen, evaluate, purchase programs from Healthcare vendors. Designed well-received Patient Education Handbook. Develop brochures and teaching materials for virtually every educational offering.
 - **Award Winning Health Fairs**
 - **Speaker's Bureau** - found, screened volunteers & paid speakers.
- 1993
to 1995 **Coordinator, The Queen's Referral Line**
Planned and implemented The Queen's Referral Line Program successfully, on time, on budget and with minimal staff while functioning full-time as the Health Education Coordinator.
The Queen's Referral Line is a computerized Physician and Health Services Referral Program.
- 1985 **Administrative Coordinator**
(Nursing Supervisor) of hospital nursing services while planning above position and obtaining funding.
- 1984 **Project & Systems Coordinator**
Nursing administration project developer, troubleshooter. Systems analysis, including cost-benefit and integration of change. Designed qualitative and quantitative evaluations.
- **Award Winning Health Fairs.**
 - **Speaker's Bureau** - found, screened volunteers & paid speakers.
 - **Committee & Team Work:** Served on multiple committees. Gathered input from those affected by proposed changes, usually reached consensus on changes making implementation smoother. Gave liberal credit to others.
 - **Co-chaired Award-winning Health & Fitness Fairs.**
 - **Updated forms, policy and procedures.**
 - **Implemented new in-patient medication system.**
 - **Organized outreach events.**
- 1983 **Head Nurse**
Recruited to turn around step-down telemetry unit, 75 staff, and 36 beds. Unit running in the red, high absenteeism, using agency nurses 70-80% of the time. Given free hand with budget. Had unit in black within 4 months.

Opened lines of communication within and through other departments. Increased staff morale. Persuaded Queen's part-timers to give unit another chance. Decreased overtime. Completely eliminated need for agency nurses. Significantly decreased nursing errors, supply & medication losses. Installed beeper communications system. Wrote master orientation plan. Hired new staff.
- 1971 - 77 **Relief Administrative Coordinator**
3 months, 1983. Registered Nurse, call-in, 1980-81. Staff & Charge Nurse, general nursing floors & intensive care units,
- 1981-82 **EU-American Investment Corporation**
Executive Vice President
Arranged office systems, developed policy & procedures for a year-old company. Directly supervised subsidiary presidents -- one in importing of European goods, another in travel. Organized reporting and office systems. Negotiated with vendors resulted in increased profit margin. Worked with ad agency, developed outside sales force of 8 persons. Increased revenues from \$300,000 to over \$1 Million.
- 1980 **State of Hawaii, Department of Public Health Nursing Branch**
Public Health Nurse
Hypertension Project. Developed, administered federally funded educational and service delivery program. Researched and coordinated existing resources, activities. Developed training activities and materials. Wrote grant proposals. Organized outreach components.
- 1978-79 **St. Francis Hospital, Honolulu, Hawaii**
Nursing In-service Coordinator
Evaluated, totally revised Nursing Orientation Program. Solicited input from head nurses and staff. CPR certified entire nursing staff, in 2 months, to comply with JCAHO standards. Updated nursing procedures. Taught hospital & community-wide in-services.

Professional Planning: (Highlights but not limited to)

- 2006 1st FNOII National Health Care Excellence Conference, "Rainbows of Healthcare Strategies: Tools for Delivering Excellent Health Care." Conference Chair
- 2004 Minority Women's Health Summit: Women of Color- Taking Action, Washington DC
- 2001 Health Care Education Institute, an Annual and National Conference for Health Care Educators in all settings - Healthcare, Community, School, and Corporate. Chicago Illinois Planning Committee Chair and VP HCEA.
- 2000 National Health Care Education Association Conference, New Orleans, Louisiana Planning Committee Member, Speaker, Round Table Discussion Leader, New Member Orientation Chair
- 1997 American Society for Healthcare Education and Training of the American Hospital Association Education Conference - Planning Committee Member
- 1996 National Patient Education Conference - Planning Committee Member, Round Table Discussion Leader
Financial Independence for Women.
First Conference on such topic with over 200 attendees.

Participated in Community Partnership with other Healthcare and Government Organizations.

Facilitator of Community Diabetes Workshop.
Sponsored by the Preventive Health Services Branch, State of Hawaii

Planned, coordinated multiple Healthcare related Conferences with excellent evaluations and positive financial outcome, while managing the Health Education and Wellness Department and planning the implementation of The Queen's Referral Line program.

Involved in multiple Corporate Strategic Planning Committees.

Hawaii Gateway Pre-conference to the XIII World Congress on Health Education.

Planned and chaired the first Hawaii Society for Healthcare Education and Training National Conference on "Teaching Adults with Low Literacy Skills." As the President of HASHET planned the Conference with no seed monies from the Association, but using creative financing by establishing a partnership with the State of Hawaii, Department of Health, Health Promotion Branch. HASHET obtained financial independence from the net profit of the conference.

Western Pacific Conference on Cardiovascular Disease Prevention: "Reducing the Risk in the 1990's."

National Conference on Cardiology in the 1990's: "Concepts and Controversies."

Professional Memberships:

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| Sigma Theta Tau International, Inc. and Gamma Psi Chapter | At large Chapter Member |
| American Nurses Association | Member |
| Academy of Certified Case Managers | Member |
| Developmental Disabilities Nurses Association (DDNA) | Member |
| National Alliance of Direct Support Professionals (NADSP) | Member and Chapter President |
| Hawaii Waiver Providers Association (HWP) | President and Director |
| University of Hawaii School of Nursing Alumni Association | Member |
| Filipino Nurses Organization of Hawaii | Past President |
| Filipino Nurses Foundation | Founding President |
| Filipino Association of University Women | Member |
| Filipino Chamber of Commerce | Member |
| Filipino Business Women Association & Foundation | Member/Director |
| Filipino Women Civic Club | Member/Director |
| The Belize Foundation (IC ² Institute University of Texas at Austin) | Trustee |
| Healthcare Association of Hawaii | Member |
| Philippine Nurses Association of America/Philippine Nurses Association of Hawaii | - Member |

Community Outreach - Stewardship and Fund Raising Highlights:

- 2009 **Founder of the Filipino Nurses Foundation**
A 501 (c) 3 Non-Profit Organization, of the Filipino Nurses Organization of Hawaii
- 2009 & 2014 **Chair, Kinohiwa Ball of the FBWA Foundation and the Filipino Business Women Assoc.**
Ala Moana Hotel, Honolulu, HI
Approx. 275 Guests - Net income of about \$5,000.00 for College Scholarships
- 2007/08 **President-Elect - Member of Planning Committee**
Filipino Nurses Organization of Hawaii (FNOH I) 35th Annual Recognition and Awards Banquet, Hilton
Hawaiian Village, Honolulu, Hawaii
Approx. 400 Guests - Net income of about \$15,000.00
- 2007 **Filipino Nurses Organization of Hawaii (FNOH I) 34th Annual Recognition and Awards Banquet**
Hilton Hawaiian Village, Honolulu, Hawaii
Approx. 500 Guests - Net income of about \$10,000.00
- 2007 **Co-Chair**
1st Gala Fund Raising Event of the Organ Donor Center of Hawaii (ODCH) NOW known as Legacy of
Life
Hilton Hawaiian Village, Honolulu, Hawaii
Approx. 500 Guests - Net income of over \$100,000.00
- 2006 **Conference Chair**
Filipino Nurses Organization of Hawaii (FNOH I) 1st "National Conference on Health Care Excellence -
A Rainbow of Health Care Strategies: Tools for Delivering Excellent Health Care"
Hilton Hawaiian Village, Honolulu, Hawaii
Approx. 200 Registered Attendees - Net income of about \$15,000.00

[REDACTED]

[REDACTED]

2. One of 60 (chosen from over 130 nominations) University of Hawaii at Manoa, School of Nursing alumni being recognized for leadership, excellence and innovation during the UH Sensational [REDACTED] Anniversary Gala [REDACTED]

[REDACTED]