

Howard S. Garval, MSW

CURRENT POSITION

President & Chief Executive Officer
Child & Family Service (CFS)
Ewa Beach, Hawaii

RESPONSIBILITIES

Oversees all program and support functions of Child & Family Service. These functions include Behavioral Health Services, Adult and Family Services, Early Childhood & Children's Services, Development and Communications, Human Resources, Fiscal, Information Technology, Support Services, and Facilities. Oversees the CFS-Real Property operations. Responsible for the organization's strategic planning process, fiscal integrity and quality service delivery. Provides advice, direction and support to the Executive Leadership Team. Responsible for the management of the CFS Board of Directors meetings and organizes and coordinates the activities of the Finance and Governance Committees of the CFS Board of Directors.

HIGHLIGHTS

- Facilitated four successful acquisitions of organizations that merged into CFS or became subsidiaries of CFS.
- Completed \$7 million capital campaign to create a new domestic abuse shelter and transitional housing program in Leeward Oahu.
- Created nonprofit human services hui of largest nonprofit organizations to identify areas of mutual concern for advocacy.
- Developed new "Community Connections" program with the YWCA on Oahu and secured funding from three private funders to build bridges to services for clients served at CFS and the YWCA.
- Created Advanced Level Job Grades (Alternative Career Ladders) program that rewarded excellence for direct service workers and front line supervisors as alternative career tracks other than management.
- Successfully advocated to restore funding for Hawaii's Healthy Start program when program was threatened with elimination.
- Exceeded fundraising goals each year at CFS and have strengthened board engagement in fundraising.
- Served as member of CFS Cultural Diversity Task Force and helped create "Taste of Culture" events on an annual basis for employees and clients.
- Led new vision creation for the organization resulting in a vision narrative and new vision statement for the organization that is rooted in the host culture of Hawaii.
- Brought the Gallup organization's work into the organization to focus on the strengths and talents of managers and supervisors and to build an organizational culture that had engaged employees.
- Provided leadership for the creation of PHOCUSED (Protecting Hawaii's Ohana Children Under Served Elderly and Disabled), a statewide advocacy organization for health, human services and housing organizations.

LICENSES AND CERTIFICATIONS

- Certificate-Executive Management Institute-Alliance for Children and Families-2002-2003
- Certificate-Executive Management Institute-Hartford Foundation for Public Giving-2004-2005

EXPERIENCE

- 04/06 to Present **President & Chief Executive Officer, Child & Family Service**
Oversees Hawaii's most comprehensive human services agency. Oversees the work of 500 employees at over 30 sites. Administers over 35 programs for children, families and elderly in need.
- 1988 to 2006 **The Village for Families & Children, Inc (formerly Child & Family Services)**
President and Chief Executive Officer, 2002-2006
Responsible for leadership, strategic direction and oversight of entire organization that is almost 200 years old, with 300 employees and over 20 programs serving children, adolescents and families.
Executive Vice President / Chief Operating Officer, 1993-2002
Responsible for operational leadership and oversight of almost 200 year old child and family serving agency with 300 staff and over 20 programs serving children, adolescents and families.
Senior Vice President, Family Service Division, 1988-1993
Senior leadership position for division that included adult and family service programs including two elderly programs and EAP services.
- 1975 to 1988 **District Director, 1984-1988, Family Service of Greater Boston**
Responsible for management of South Shore office serving multiple towns in the greater Boston area. Counseling services, EAP, family life education, and services to older adults. Represented agency and South Shore office in the community.

EDUCATION

Masters of Social Work, University of Michigan, Michigan, [REDACTED]
Bachelor of Arts, Montclair State College, New Jersey, [REDACTED]

MEMBERSHIPS AND COMMUNITY INVOLVEMENT

- 2009-Present Hawaii Family Support Institute-Chair of Advisory Board
2011-Present Hawaii Community Reinvestment Corporation
2012-Present State Procurement Policy Board, Board member
2012-Present Move Oahu Forward, Board Member
2007-2011 Executive Leadership Institute Alumni Connections, Board Chair
2011-Present Executive Leadership Institute Alumni Connections, Board member
2008-Present PHOCUSED, Board Member, Vice-Chair
2011-Present PHOCUSED Board Chair
2015-Present 501c Agencies Trust, Board Member
2007-2013 Oahu Workforce Investment Board, Board Member