

JEFF RIEWER

Accomplishments:

- Over 14 years' experience in the Wireless Communications field as a Manager of Operations, Field Manager, Technical Manager, and Wireless Technician.
- Currently employed with AT&T Mobility as the Lead Network/Sales Support Manager E911 Coordinator for the state of Hawaii AT&T
- Appointed as AT&T's Lead Technical Advisor for E911 projects in Hawaii, Oregon, California and the western United States.

Professional Experience

Level II Manager AT&T Hawaii: Lead Engineer Network Sales Support March 2012-Present

- Currently coordinate all E911 scheduling, call testing, datafill between AT&T Hawaii and Hawaii PSAP personnel.
- Coordinate and manage all E911 activities concerning new site builds, mods, sector adds/upgrades, rehomes for AT&T Hawaii.
- Attend monthly Enhanced E911 Hawaii board meetings as a volunteer for past 2 years
- Disaster Recovery Specialist for AT&T Mobility Hawaii. Also attend quarterly DEM meetings and sit on the DEM Utilities commission for disaster recovery.
- Responsible for daily operations of AT&T Mobility Hawaii and report to Director of Engineering/Operations.
- Technical liaison between AT&T Network Operations and AT&T Retail Sales

Installation and Technical Technician III- Wireless Facilities Inc, Nov. 1, 2003 – August 31, 2010. Lead technical advisor for E911 field equipment installation and integration for the western United States including Hawaii. Installed the initial E911 locating system in Hawaii for AT&T Mobility.

Education

Bachelor of Science in History and Political Science with an emphasis in Secondary Education – University of Montana • Degree received [REDACTED]

Six Sigma – Greenbelt Certified [REDACTED]

Carrier Access Certified (E911)

True Position Certified (E911)

Numerous AT&T Internal Certifications and Awards available upon request.

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