

WAYNE S. HIGAKI



PROFILE

Experienced administrator with tested and proven administrative skills in government and public relations, business development, financial, personnel, and quality management; medical facility design and construction; and program development.

PROFESSIONAL EXPERIENCE

Chief Development Officer **North Hawaii Community Hospital (Queen's Health Systems)**
Kamuela, HI
January 2014 - present

Vice President Public Affairs & Chief Development Officer **North Hawaii Community Hospital**
Kamuela, HI
February 2013 – January 2014
Additional administrative responsibility for Facility Operations

Vice President Public Affairs **North Hawaii Community Hospital**
Kamuela, HI
January 2011 – February 2013
Additional administrative responsibility for Facility Operations

Vice President Clinical & Support Services **North Hawaii Community Hospital**
Kamuela, HI
July 2009 – January 2011

Sr. Vice President & Administrator **North Hawaii Community Hospital**
Kamuela, HI
July 2007 – July 2009

Vice President Clinical & Support Services **North Hawaii Community Hospital**
Kamuela, HI
April 2007 – July 2007

- Responsibilities identical as Assistant Vice President with addition of administrative oversight for:
 - Rehabilitation Services
 - Cardiopulmonary Services
 - Clinical Laboratory Services
 - Community Wellness Program
 - Physician Clinics

*Assistant
Vice President*

**North Hawaii Community Hospital
Kamuela, HI**

November 2002 – April 2008

- Responsibilities identical as Director of Project & Business Development with addition of administrative oversight for:
 - Environmental Services: Facilities/Engineering/Housekeeping
 - Food and Nutritional Services
 - Radiology

*Director of Project
& Business
Development*

**North Hawaii Community Hospital
Kamuela, HI**

October 1998 – November 2002

- Manage projects as directed by Chief Executive Officer
 - Lucy Henriques Medical Center Merger
 - Revenue Bond Initiative
 - Telemedicine Projects
 - Business Development (Master Planning, Land Acquisition, Contracts, Program Development)

*Director of Clinical
and Diagnostic
Services*

**North Hawaii Community Hospital
Kamuela, HI**

January 1996 - December 1997

- Oversaw the successful development, startup, and continued operations of the following departments with a yearly operational budget of \$9.2 million:
 - Laboratory/Pathology Services
 - Pharmacy Services
 - Cardiopulmonary Services
 - Imaging Services
 - X-Ray, Nuclear Medicine, CAT Scan, Ultrasound
 - Rehab Services-Physical, Occupational, and Speech Therapy
 - Provided strategic leadership for NHCH to participate in a statewide Telehealth and Telemedicine network.
 - Negotiated Spiral CT Scanner acquisition at a 49% discount equal to \$655,000 savings.

*Department
Manager*

**Hoag Memorial Hospital Presbyterian
Newport Beach, CA**

March 1990 - April 1992

- Recruited to assist in design/development and to oversee construction of the Hoag Cancer Center in addition to managerial responsibilities of the Radiation Oncology Department.
- Planned and developed annual operating and capital budgets.
- Achieved full compliance with JCAHO survey.

***Department
Manager***

**Fresno Community Hospital and Medical Center
Fresno, CA**

October 1988 - February 1990

- Performed statistical analysis of budget figures, census, employee personnel files, and cost containment for the purpose of providing accurate reports to administration.
- Planned and developed annual operating and capital budgets.
- Developed, marketed, and initiated High Dose Rate Remote Afterloader program.
- Developed recruitment and retention plan for staff.
- Achieved full compliance with JCAHO survey.

***Chief Technologist/
Supervisor***

**Fresno Community Hospital and Medical Center
Fresno, CA**

January 1985 - September 1988

- Responsible for all procedures in treatment area; resource person for staff technologists.
- Trained and oriented staff technologists.
- Responsible for development of new techniques and research projects.
- Responsible for quality management and cost containment.
- Promoted to Department Manager

***Radiation
Oncology
Technologist***

**Fresno Community Hospital and Medical Center
Fresno, CA**

January 1981 - January 1985

- Staff Technologist
- Promoted to Department Supervisor

**Radiation Oncology Center
Sutter Community Hospitals
Sacramento, CA**

September 1979 - December 1980

- Staff Technologist

EDUCATION and CERTIFICATIONS

Associate of Science, Radiologic Technology
Kapiolani Community College
Honolulu, HI

Board Certified Radiation Therapy Technologist
Sutter Community Hospital
Sacramento, CA

COMMITTEES/ACTIVITIES

Board of Regents - University of Hawaii (June 2015 – present)

State Health Planning and Development Agency (SHPDA)

- Statewide Health Coordinating Council (2001-2009)
(2011-2015)
- Hawaii County Subarea Health Planning Council (2002-2010)
(2011-2015)
- Certificate of Need Review Panel (2011-present)

Waimea Community Association – Board of Directors (2012-2015)

Mayor’s Health Sustainability Task Force (2010-present)

Hawaii Island Healthcare Alliance (2007-present)

- Steering Committee

State of Hawaii Workforce Development Council Board (2011-2015)

Hawaii County Workforce Investment Board (2007-2015)

- Chair

Healthcare Association of Hawaii (2012 – 2014)

- Government Relations Committee

REFERENCES

Furnished upon request