

House District _____

Senate District _____

THE TWENTY-EIGHTH LEGISLATURE
APPLICATION FOR GRANTS
CHAPTER 42F, HAWAII REVISED STATUTES

Log No:

For Legislature's Use Only

Type of Grant Request:

GRANT REQUEST – OPERATING

GRANT REQUEST – CAPITAL

"Grant" means an award of state funds by the legislature, by an appropriation to a specified recipient, to support the activities of the recipient and permit the community to benefit from those activities.

"Recipient" means any organization or person receiving a grant.

Hawaii Family Law Clinic dba Ala Kuola

STATE DEPARTMENT OR AGENCY RELATED TO THIS REQUEST (LEAVE BLANK IF UNKNOWN):

JUDICIARY

STATE PROGRAM I.D. NO. (LEAVE BLANK IF UNKNOWN): _____

1. APPLICANT INFORMATION:

Hawaii Family Law Clinic

Legal Name of Requesting Organization or Individual:

Db: ALA KUOLA

Street Address: 677 Ala Moana Blvd. #1005

Mailing Address: 677 Ala Moana Blvd #1005 Hon. HI 96813

2. CONTACT PERSON FOR MATTERS INVOLVING THIS APPLICATION:

Name EDWIN K. FLORES

Title Executive Director

Phone # (808) 545-1800

E-mail edkflores@alakuola.com

3. TYPE OF BUSINESS ENTITY:

- NON PROFIT CORPORATION INCORPORATED IN HAWAII
- FOR PROFIT CORPORATION INCORPORATED IN HAWAII
- LIMITED LIABILITY COMPANY
- SOLE PROPRIETORSHIP/INDIVIDUAL
- OTHER

6. DESCRIPTIVE TITLE OF APPLICANT'S REQUEST:

DOMESTIC ABUSE –TEMPORARY RESTRAINING ORDER ASSISTANCE

4. FEDERAL TAX ID #: [REDACTED]

5. STATE TAX ID #: [REDACTED]

7. AMOUNT OF STATE FUNDS REQUESTED:

FISCAL YEAR 2017: \$ 257,909.00

8. STATUS OF SERVICE DESCRIBED IN THIS REQUEST:

- NEW SERVICE (PRESENTLY DOES NOT EXIST)
- EXISTING SERVICE (PRESENTLY IN OPERATION)

SPECIFY THE AMOUNT BY SOURCES OF FUNDS AVAILABLE AT THE TIME OF THIS REQUEST:

STATE \$ 0
 FEDERAL \$ 0
 COUNTY \$ 109,000.00
 PRIVATE/OTHER \$ 0

TYPE NAME & TITLE OF AUTHORIZED REPRESENTATIVE:

[REDACTED]

EDWIN K. FLORES

NAME & TITLE

1/22/2016

DATE SIGNED



RECEIVED
1/22/16

WJZ

Background and Summary

Applicant's Background:

For victims of domestic abuse, a temporary restraining order (TRO) is a legal shield from further abuse, and it can sometimes mean the difference between life and death. TRO's are critical to ensuring the safety of victims, but the process of obtaining one with the family justice system in Hawaii has not always been easily accessible. A TRO can be defined as an order of protection for victims of abuse against their abusers issued by the Family Court. A TRO creates a crucial line of defense for victims of domestic abuse by creating that legal shield.

The Hawaii Family Law Clinic dba Ala Kuola, hereinafter Ala Kuola (*A Path to Safety and Life*), is a 501 (c) (3) non-profit organization incorporated in 2004 whose primary focus is to assist victims affected by domestic abuse with the preparation and filing of temporary restraining orders (TRO's) under the purview of Hawaii Revised Statutes 586 with the Family Court of the First Circuit.

Since opening its doors in 2007, Ala Kuola has assisted several thousands of victims of domestic abuse to attain safety from their abusers through its open and unfettered accessibility to obtaining temporary restraining orders through the Family Court of the First Circuit.

Ala Kuola's administration and staff is highly experienced and is able to provide a high volume of clientele with professional services through its non-restrictive intake services and professionalism provided to the Family Court.

Through this request for a grant-in-aid subsidy to the Twenty-Eighth Legislature, Ala Kuola's goal is to ensure that victims of domestic abuse are able to obtain protection orders from the Court for their safety and well-being. Ala Kuola's objective is to accomplish this by providing greater access to victims by providing unfettered access for TRO services.

Goal:

The goal of this program is to provide greater and unfettered access to victims of domestic abuse with the assistance in the completion and filing of temporary restraining orders.

Objective:

At least 325 victims of domestic abuse will be served with the assistance of completion and filings of temporary orders and provided with appropriate services.

Public Purpose and Need to be Served:

As previously noted, TRO is a legal shield from further abuse which can mean the difference between life and death. TROs are critical to ensuring the safety of domestic abuse victims but the process of obtaining one within the family justice system in Hawaii has not always been easily accessible. For the past three years there has been an average of approximate 2,800 requests to the Family Court on Oahu for temporary restraining orders (TROs). Ala Kuola has provided services to several hundred of these individuals seeking protection orders. All those utilizing Ala Kuola's assistance are treated fairly and with the upmost respect and dignity.

Ala Kuola conducts intake services to the public Monday thru Friday from 8:15 a.m. to 4:30 p.m. Intake service are conducted on a one-to-one basis in a private non-threatening and non-judgmental environment ensuring the confidentiality of the individual. Seeking a TRO can be a very daunting, trying and emotional experience for many victims. In many circumstances, victims look to the support of a family member, friend, social worker or the like, to provide comfort during their challenging time and, as such, Ala Kuola will welcome this should a person wish be accompanied. Frequently, childcare issues can arise which may be prohibitive or present difficulties in logistics to those who seek services, and Ala Kuola will accommodate individuals facing these challenges. Ala Kuola also has the capacity to perform outreach services if there is an environment/location that will not compromise the safety of the individual or the Ala Kuola staff member, e.g., hospital, etc.

Although the Family Courts Adult Services Branch (ACSB) also provides services to obtain a TRO, ACSB does not provide TRO services to the public on Tuesdays and Thursdays in Honolulu and therefore, those who reside in East Honolulu and the Windward parts of Oahu must seek services in Kapolei. This may be inconvenient for many victims because of practical and logistical issues such as childcare, work commitments, transportation, and disabilities. Furthermore, the process of obtaining a TRO can sometimes only compound the mental and emotional trauma already experienced by victims. Besides the physical wounds, victims of domestic abuse often suffer from issues of unresolved guilt, lingering attachment to the perpetrator, and uncertainty of dealing with their children's trauma and feelings. When these issues are disregarded or handled in an insensitive manner by those assisting the victim through the process, it can further devastate the victim mentally and physically.

Ala Kuola recognized these process issues and barriers several years ago and formed an organization dedicated to making the system more accessible and victim friendly by creating unfettered access and conducting services in a safe and non-threatening environment.

Target Population To Be Served:

The targeted populations served are persons and families residing on Oahu, who have experienced domestic abuse and are in need of assistance in obtaining a TRO against their alleged abusers. Persons who will be served must meet the statutory requirements under Hawaii Revised Statutes Chapter 586. These persons shall be spouses, former spouses, persons who have child(ren) in common, parents/legal guardians on behalf of children or incapacitated person/person(s) related by blood, persons jointly residing or formerly residing in the same household, and person who have or have had a dating relationship.

Geographical Coverage :

All persons who reside on the island of Oahu seeking a TRO for protection through the court will receive assistance through Ala Kuola. Metropolitan Honolulu, East Honolulu and Windward Oahu will have greater accessibility due to Ala Kuola's convenience through its open accessibility with no time restrictions and location of service.

Service Summary and Outcomes

Scope of Work, Tasks, and Responsibilities:

Ala Kuola provides a safe and non-threatening environment for families and individuals to obtain information and support services with the completion and processing of a request for a TRO to the Family Court of the First Circuit.

Ala Kuola's office hours are from 8:15 a.m. to 4:30 p.m. Monday thru Fridays with the exception of all State holidays. Intake appointments are available throughout the business day either thru a pre-set appointment or on a walk-in basis. The intake process is always conducted on a one to one basis to provide individualized attention and confidentiality.

Whether Ala Kuola is contacted via telephone or in person, Ala Kuola initially will qualify that the nature of the contact is within the purview of Hawaii Revised Statutes Chapter 586 Domestic Abuse Protection Orders. After it is determined that the nature of the matter falls within statutory requirements, Ala Kuola's staff will review with the individual the purpose of a TRO and its function. If the individual is prepared to proceed with the completion of a TRO, the intake worker provides to the individual the legal document entitled Petition For A Order For Protection or what is commonly referred to as the Petition. Ala Kuola's intake worker will guide the individual through the Petition line-by-line and will assist the individual with gathering their facts and organizing them in a clear, concise, and comprehensible manner. Ala Kuola does this to ensure that the individual has a thorough understanding of the document. The Petition must be completed in the Petitioner's own words. In some situations, when an individual is not able to complete the Petition either due to their inability to write or for other reasons, Ala Kuola will assist the individual with drafting the document and will note on the Petition that

the Petition was completed with the assistance of Ala Kuola or by anyone who provided assistance. Ala Kuola further reviews and explains the “Order” section of the Petition where the Family Court judge will issue their temporary order for protection.

Ala Kuola next will assist with the completion of “Serving Instructions” that will direct the Honolulu Police Department (HPD) on service of process of the Petition and Order. With regard to the Serving Instructions, should an individual wish not to hand deliver a granted Petition to HPD, they can indicate on the instructions to have it directly sent via email to HPD to effectuate service of process.

Next, Ala Kuola will contact the Family Court and obtain a case number and a court hearing date and will affix them to the Petition. After both the Petition and the Serving Instructions are completed, reviewed, and signed, both documents are electronically sent via email to the Family Court in Kapolei where it is presented to a Family Court Judge for review. It should be noted that if a child or children is/are reflected on the Petition, as mandated, Ala Kuola will also send a completed “ Family Court Referral For Suspected Child Abuse/Neglect or Risk form to the Court to be made a part of the case file. Based on the allegations of the Petition, the Judge will either grant and sign the Petition, or deny the same.

Following this review, the Petition is once again sent back to Ala Kuola via email and must be certified by the Circuit Court when a Petition is granted.

If it was not elected to have the Petition emailed to HPD from the Court, the individual is contacted to pick up copies of the certified Petition to be hand delivered to HPD for service on the opposing party.

Upon service of process upon the opposing party of the case, the Honolulu Police Department in most situation will contact Ala Kuola and in turn, Ala Kuola will contact the victim and so inform them that the TRO has been served, This is an integral part of the process to alert victims that the Courts orders are in full effect and victims to be more cognizant for their safety.

Annual Time Line

July 1, 2016 - June 30, 2017

Task	J	A	S	O	N	D	J	F	M	A	M	J
Provide ongoing support for DV victims in their efforts to complete and file a Temporary Restraining Order (TRO) against their abuser.	X	X	X	X	X	X	X	X	X	X	X	X
Increase accessibility of TRO services for DV victims by establishing a satellite office in Kapolei on the island of Oahu.				X	X	X	X	X	X	X	X	X

Outcomes:

All persons who utilize the service of Ala Kuola will receive comprehensive information and assistance with the completion and processing of a TRO.

All persons who utilize our service will also obtain appropriate referrals for additional social and legal services.

Quality Assurances and Evaluation:

Ala Kuola manages a system of improving service to all whom it serves through external and internal monitoring, on-going case evaluations, and problem-solving.

Formal internal program evaluations serve as useful tools to Ala Kuola in determining whether the program objectives are being met and service contract obligations are being fulfilled. Ala Kuola employs the use of the Ala Kuola Satisfaction Questionnaire that is distributed and voluntarily completed by those who have used Ala Kuola's services. This questionnaire is used to improve and ensure a high quality of service is rendered.

Ala Kuola also has policies and procedures in place for ensuring client satisfaction through its standard grievance policy. (See attached)

Measure of Effectiveness:

Throughout the course, Ala Kuola tracks client information through an agency-wide data management system. Information from this system will be reviewed weekly by the Executive Director, and compiled quarterly in the form of an activity report that will be submitted to the Hawaii State Judiciary. Ala Kuola's reporting will include but not be limited to monthly totals of TRO filings, and inquiries for information and services.

These reports will allow the organization to track progress during the duration of the program.

Financials

See Attached Budget

2. Anticipated Quarterly Funding Request:

Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Grant
\$56,600.50	\$56,500.50	\$56,600.50	\$56,600.50	\$226,402

- 3. This applicant will seek State , Federal and County funding opportunities
- 4. N/A
- 5. Office of the Prosecuting Attorney: \$145,000
- 6. N/A

Experience and Capability

Necessary Skills and Experience:

Ala Kuola is the only private agency that assists victims of domestic abuse with the preparation and filing of temporary restraining orders, (TRO's) with the Family Court of the First Circuit. Ala Kuola has provided TRO services to the public since 2007, and has assisted several thousand individuals seeking protection from their abusers.

In addition, Ala Kuola fills a void in service availability that exists as the public agency charged with providing temporary restraining services to the public is available only

during limited hours on select days. Currently, the public agency on Oahu is the Adult Client Services Branch (ACSB) of the Family Court. In order for the public to utilize their services, individuals must have a pre-set appointment and must be at their offices no later than 8:00 a.m. the morning of their appointment. Their service is not provided on Tuesday's and Thursday's. Also, due to ACSB's location in Kapolei (approximately 23 miles from metropolitan Honolulu and more from East Honolulu and Windward parts of the island), this can be an impediment for those seeking protection from their abusers. Ala Kuola has filled these gaps in services by conducting intake services throughout the business day five days a week, does not require a pre-set appointment, and has no restrictions that an individual be present by a designated time. Further, Ala Kuola conducts its intake services in a non-threatening and confidential setting on a one-on-one basis. In special circumstances, Ala Kuola will conduct intake services outside of its office ensuring the safety of the individual and Ala Kuola staff.

Ala Kuola's staff receives training and is knowledgeable of the Hawaii Revised Statutes, Chapter 586, (Domestic Abuse Protection Orders). This understanding is important in order to effectively assist individuals and is paramount in its assistance to the Family Court. Ala Kuola's staff also receives extensive training and possess a complete working knowledge of the petition and order requesting a temporary restraining order. This knowledge extends to each and every provision of the document in order to effectively assist and answer all inquiries competently and accurately in order to allow individuals to complete their petitions.

Further, pursuant to Hawaii Revised Statutes, Ala Kuola is mandated to report any suspected child abuse and neglect. Ala Kuola's staff is knowledgeable with the preparation and submission of the Family Court Referral For Suspected Child Abuse/Neglect Or Risk referral form that is required by the court to be submitted upon submission of a TRO petition where a child or children is/are reflected on the petition.

It should be noted that in 2009, when all departments of the State of Hawaii were furloughed due to a budget shortfall, Ala Kuola was sought to fill the void of services for domestic abuse victims. Seeing the need to continue to provide protection to victims of domestic abuse through the Courts and recognizing Ala Kuola's competency and expertise in the processing of TRO's, the Chief Justice of the Judiciary and the Senior Judge of the Family Court at that time approached Ala Kuola to provide TRO services. Through arrangements and procedures set in place by then Family Court Judge Sabrina McKenna, Ala Kuola assisted with the preparation and processing of TROs during the furlough period.

Recognizing the abilities and value of Ala Kuola's services, former Family Court Senior Judge Sabrina McKenna issued a court order filed in the Family Court of the First Circuit designating Ala Kuola a non-judicial agency to assist petitioners in completion of petitions for domestic abuse protection orders. (See attachment 1)

Further, for Ala Kuola's role in assisting the public with the completion of temporary restraining orders, Ala Kuola is listed on the Honolulu Police Department's Domestic

Violence Assistance referral card that is distributed by HPD when responding to domestic violence calls. (See attachment 2)

In March of 2014, the Family Court and the Honolulu Police Department (HPD) entered into a pilot program and included Ala Kuola as a participant. This pilot program, that continues in effect, allows a petitioner to indicate on serving instructions to have the Family Court send the petition directly to HPD for service of process.

Verifiable Experience:

Fiscal Year 2013: Temporary Restraining Order assistance for victims of domestic abuse contract with Judiciary, First Circuit Court

Fiscal Year 2014: Temporary Restraining Order assistance for victims of domestic abuse contracted with Judiciary First Circuit Court

Fiscal Year 2015: Temporary Restraining Order assistance for victims of domestic abuse
Not contacted

Facilities:

Ala Kuola's facilities are located in Honolulu in the Kaka'ako area and is accessible by public transportation and as well as private vehicle. Adequate parking is available within the vicinity of the office. The office is accessible and ADA compliant.

Personal: Project Organization and Staffing

Proposed Staffing, Staff Qualifications, Supervision and Training:

Ala Kuola is staffed by the Executive Director, Program Director, Court Program Coordinator, Intake Specialist, and two Court Assistants/Court Officers/Intake Assistants.

Executive Director: Edwin K. Flores

Mr. Flores has been the Executive Director for Ala Kuola for 10 years and was one of the founders of the organization. He has over 37 years of legal experience and 12 years of experience working with victims of domestic abuse. Mr. Flores was the creator of the TRO program with Volunteer Legal Service Hawaii, the agency that previously provided this service to the Judiciary of the First Circuit.

Throughout his work with domestic abuse victims, he has assisted several hundred individuals with the preparation and filing of TRO's and has made numerous court appearances assisting the Court with facilitating disposition of cases and drafting court orders. The Executive Director will be responsible for complete oversight of the program, management and fiscal oversight.

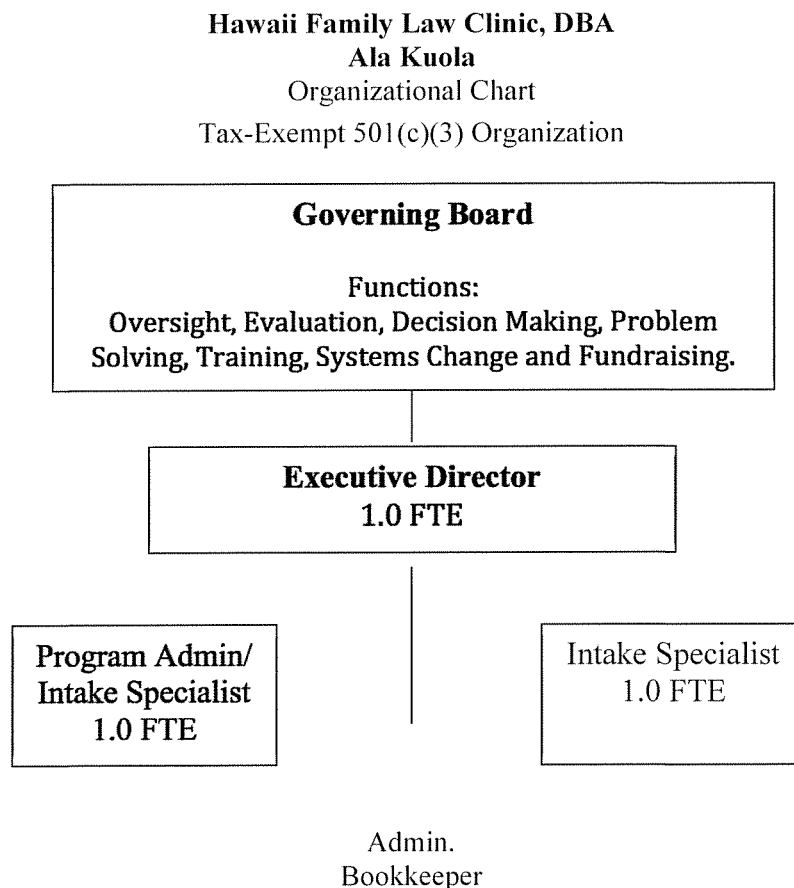
Program Manager/Intake Coordinator:

The Program manager assists the Executive Director with the coordination of all aspects of the program including planning, organizing, staffing, leading and controlling program activities. The program manager will also take the lead in and will ensure the training needs of all staff are met timely and efficiently. Further, the program manager will oversee and coordinate all intake activities and outreach services. The Intake Specialist is also charged with maintenance and revision to Ala Kuola's intake procedure manual.

Intake Specialist:

The intake specialist is responsible for all aspects of client intake activities and ensures quality control. The intake specialist will be responsible for all intake documents submitted to the Family Court of the First Circuit and will insure the documents are submitted timely and in conformity with court standards and are complete. The intake specialist ensures that all intake activities are conducted in a standardized manner as set forth in Ala Kuola's intake manual. The Intake Specialist shall have experience with interviewing and fact gathering with victims of domestic abuse.

Organization Chart



Compensation:

Executive Director: \$77,400

Program Coordinator: \$38,000

Bookkeeper: \$30,000

Other

Litigation:

N/A

Licensure or Accreditation:

N/A

Private Educational:

N/A

Future Sustainability:

Ala Kuola will continue to apply for Request For Proposals for services solicited by the Judiciary and the City and County of Honolulu grant opportunities, as well as Federal grant solicitation opportunities.

Certificate of Good Standing:

See attached

BUDGET REQUEST BY SOURCE OF FUNDS

Period: July 1, 2016 to June 30, 2017

Applicant: _____

BUDGET CATEGORIES	Total State Funds Requested (a)	Total Federal Funds Requested (b)	Total County Funds Requested (c)	Total Private/Other Funds Requested (d)
A. PERSONNEL COST				
1. Salaries	187,660			
2. Payroll Taxes & Assessments	20,138			
3. Fringe Benefits	7,776			
TOTAL PERSONNEL COST	215,574			
B. OTHER CURRENT EXPENSES				
1. Airfare, Inter-Island	0			
2. Insurance	3,549			
3. Lease/Rental of Equipment	2,004			
4. Lease/Rental of Space	25,000			
5. Staff Training	1,000			
6. Supplies	600			
7. Telecommunication	5,382			
8. Utilities	0			
9 Professional Legal Contractor	4,800			
10				
11				
12				
13				
14				
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16				
17				
18				
19				
20				
TOTAL OTHER CURRENT EXPENSES	42,335			
C. EQUIPMENT PURCHASES				
D. MOTOR VEHICLE PURCHASES				
E. CAPITAL				
TOTAL (A+B+C+D+E)	257,909			
SOURCES OF FUNDING		Budget Prepared By:		
(a) Total State Funds Requested		Edwin K. Flores 808-545-1880		
(b) Total Federal Funds Requested		Name (Please type or print) _____ Phone _____		
(c) Total County Funds Requested		_____ 1/22/2016		
(d) Total Private/Other Funds Requested		Date _____		
TOTAL BUDGET		Edwin Flores, Executive Director		
		Name and Title (Please type or print) _____		

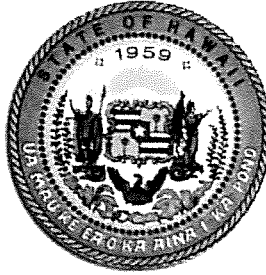
GOVERNMENT CONTRACTS AND / OR GRANTS

Apf Hawaii Family Law Clinic

Contracts Total:

145,000

	CONTRACT DESCRIPTION	EFFECTIVE DATES	AGENCY	GOVERNMENT ENTITY (U.S. / State / Haw / Hon / Kau / Mau) County	CONTRACT VALUE
1	TRO Assistance - DV Victims	12/15-12-16	Pros. Attny. Office	County	145,000
2					
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STATE OF HAWAII
STATE PROCUREMENT OFFICE

CERTIFICATE OF VENDOR COMPLIANCE

This document presents the compliance status of the vendor identified below on the issue date with respect to certificates required from the Hawaii Department of Taxation (DOTAX), the Internal Revenue Service, the Hawaii Department of Labor and Industrial Relations (DLIR), and the Hawaii Department of Commerce and Consumer Affairs (DCCA).

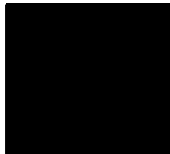
Vendor Name: **HAWAII FAMILY LAW CLINIC**

DBA/Trade Name: **Ala Kuola**

Issue Date: **01/19/2016**

Status: **Compliant**

Hawaii Tax#:
FEIN/SSN#:
UI#:
DCCA FILE#:



Status of Compliance for this Vendor on issue date:

Form	Department(s)	Status
A-6	Hawaii Department of Taxation Internal Revenue Service	Compliant Compliant
COGS	Hawaii Department of Commerce & Consumer Affairs	Exempt
LIR27	Hawaii Department of Labor & Industrial Relations	Compliant

Status Legend:

Status	Description
Exempt	The entity is exempt from this requirement

**DECLARATION STATEMENT OF
APPLICANTS FOR GRANTS PURSUANT TO
CHAPTER 42F, HAWAII REVISIED STATUTES**


The undersigned authorized representative of the applicant certifies the following:

- 1) The applicant meets and will comply with all of the following standards for the award of grants pursuant to Section 42F-103, Hawaii'i Revised Statutes:
 - a) Is licensed or accredited, in accordance with federal, state, or county statutes, rules, or ordinances, to conduct the activities or provide the services for which a grant is awarded;
 - b) Complies with all applicable federal and state laws prohibiting discrimination against any person on the basis of race, color, national origin, religion, creed, sex, age, sexual orientation, or disability;
 - c) Agrees not to use state funds for entertainment or lobbying activities; and
 - d) Allows the state agency to which funds for the grant were appropriated for expenditure, legislative committees and their staff, and the auditor full access to their records, reports, files, and other related documents and information for purposes of monitoring, measuring the effectiveness, and ensuring the proper expenditure of the grant.
- 2) If the applicant is an organization, the applicant meets the following requirements pursuant to Section 42F-103, Hawaii'i Revised Statutes:
 - a) Is incorporated under the laws of the State; and
 - b) Has bylaws or policies that describe the manner in which the activities or services for which a grant is awarded shall be conducted or provided.
- 3) If the applicant is a non-profit organization, it meets the following requirements pursuant to Section 42F-103, Hawaii'i Revised Statutes:
 - a) Is determined and designated to be a non-profit organization by the Internal Revenue Service; and
 - b) Has a governing board whose members have no material conflict of interest and serve without compensation.

Pursuant to Section 42F-103, Hawaii'i Revised Statutes, for grants used for the acquisition of land, when the organization discontinues the activities or services on the land acquired for which the grant was awarded and disposes of the land in fee simple or by lease, the organization shall negotiate with the expending agency for a lump sum or installment repayment to the State of the amount of the grant used for the acquisition of the land.

Further, the undersigned authorized representative certifies that this statement is true and correct to the best of the applicant's knowledge.

Edwin K. Flores / Ala Kuola
(Typed Name of Individual or Organization)



(Signature)

01/22/2016
(Date)

Edwin K. Flores
(Typed Name)

(Title)

Attachments

References

Davis, A. (2008). Interpersonal and physical dating violence among teen. The National Council on Crime and Delinquency Focus. Available at <http://www.needcrc.org/need/pub/Dating%20Violence%20Among%20Teens.pdf>.

Dobosz, R.P. & Beaty, L.A. (1999). The relationship between athletic participation and high school student's leadership ability. *Adolescence* 34.

Forves, G.B., Adams-Curtis, L.E., Pakalka, A.H., & White, K.B. (2006) Dating aggression, sexual coercion, and aggression-Supporting attitudes among college men as function of participation in aggressive high school sports. *Violence Against Wome*, 12(5), 441-455

Miller, E., Tancredi, D.J., McCauley, H.L., Decker, M.R., Virata, Maria Catrina D., Anderson, H.A., Sterkevich, N., Brown, E.W., Moideen, F., Silverman, J.G. (2012). "Coaching Boys Into Men": A cluster-randomized controlled trial of a dating violence prevention program. *Journal of Adolescent Health*.

U.S. Department of Health and Human Services Centers for Disease Control and Prevention. (2012). Youth risk behavior surveillance – United States, 2011.

ALA KUOLA SATISFACTION QUESTIONNAIRE

Ala Kuola is dedicated to improving its services and operations. To insure that all who seek the assistance of Ala Kuola receive a high quality of service, it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire.

1. Today's date: 12-1-2015
2. Name: [REDACTED]
Ethnicity: Spanish / White Zip Code: 96825
3. Who referred you to Ala Kuola? Court house on Alakea St.
4. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? If yes, please identify the agency or organization:
Yes

For the following questions 5 to 8 you will be using a ranking scale of 1 to 5, where 1 represents "Needs Improvement" and 5 represents "Extremely Satisfied."

5. Explanation of the Family Court temporary restraining order process.

1[] 2[] 3[] 4[] 5[]

Comments: Very helpful

6. Explanation of the Family Court Petition for an Order for Protection.

1[] 2[] 3[] 4[] 5[]

Comments: Very helpful

7. If you used the internet and/or social media to find out about Ala Kuola, was our website easy to understand and use?

1[] 2[] 3[] 4[] 5[]

Comments: unknown

OVER →

8. How do you rank Ala Kuola's accessibility (hours of operation, etc.) for your personal convenience.

1[] 2[] 3[] 4[] 5[~~]~~

Comments: *very helpful, direction explanation was helpful also.*

9. Were you in need of a referral for additional services?

Just needed some guidance how to protect myself from violent person who attacked me.

If yes, was a list of service providers given to you?

yes.

What additional services were you in need of?

TRO, info to press charges

10. How likely are you to recommend Ala Kuola to someone who may be in need of a temporary restraining order?

likely.

Thank you for your assistance in helping us to improve our efforts to better serve the public!

ALA KUOLA SATISFACTION QUESTIONNAIRE

Ala Kuola is dedicated to improving its services and operations. To insure that all who seek the assistance of Ala Kuola receive a high quality of service, it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire.

1. Today's date: 1/4/2016

2. Name: _____

Ethnicity: SAMOAN Zip Code: 96817

3. Who referred you to Ala Kuola? UPD

4. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? If yes, please identify the agency or organization:
NONE

For the following questions 5 to 8 you will be using a ranking scale of 1 to 5, where 1 represents "Needs Improvement" and 5 represents "Extremely Satisfied."

5. Explanation of the Family Court temporary restraining order process.

1[] 2[] 3[] 4[] 5[X]

Comments: very informative

6. Explanation of the Family Court Petition for an Order for Protection.

1[] 2[] 3[] 4[] 5[X]

Comments:

7. If you used the internet and/or social media to find out about Ala Kuola, was our website easy to understand and use?

1[] 2[] 3[] 4[] 5[]

Comments: Your information came from the family court because you are available from M-F

OVER →

8. How do you rank Ala Kuola's accessibility (hours of operation, etc.) for your personal convenience.

1[] 2[] 3[] 4[] 5[X]

Comments: *easy access on the busline*

9. Were you in need of a referral for additional services? *yes understanding my rights to a child/adult that is mentally ill*

If yes, was a list of service providers given to you?

What additional services were you in need of? *Understanding on how to seek help for an adult/child that is mentally ill*

10. How likely are you to recommend Ala Kuola to someone who may be in need of a temporary restraining order? *I will let my friends know about your services because of your availability*

Thank you for your assistance in helping us to improve our efforts to better serve the public!

ALA KUOLA SATISFACTION QUESTIONNAIRE

Ala Kuola is dedicated to improving its services and operations. To insure that all who seek the assistance of Ala Kuola receive a high quality of service, it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire.

1. Today's date: 12/07/15
2. Name: [REDACTED]
Ethnicity: Filipino / Irish Zip Code: 96731
3. Who referred you to Ala Kuola? Detective Victor Lau
4. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? If yes, please identify the agency or organization:
No.

For the following questions 5 to 8 you will be using a ranking scale of 1 to 5, where 1 represents "Needs Improvement" and 5 represents "Extremely Satisfied."

5. Explanation of the Family Court temporary restraining order process.

1[] 2[] 3[] 4[] 5[X]

Comments:

6. Explanation of the Family Court Petition for an Order for Protection.

1[] 2[] 3[] 4[] 5[X]

Comments:

7. If you used the internet and/or social media to find out about Ala Kuola, was our website easy to understand and use?

1[] 2[] 3[] 4[] 5[]

Comments: Does not apply.

OVER →

8. How do you rank Ala Kuola's accessibility (hours of operation, etc.) for your personal convenience.

1[] 2[] 3[] 4[] 5[X]

Comments: I was to get right in and was assisted quickly.

9. Were you in need of a referral for additional services? No.

If yes, was a list of service providers given to you?

What additional services were you in need of? N/A

10. How likely are you to recommend Ala Kuola to someone who may be in need of a temporary restraining order? I would definitely recommend Ala Kuola to someone else.

Thank you for your assistance in helping us to improve our efforts to better serve the public!

ALA KUOLA SATISFACTION QUESTIONNAIRE

Ala Kuola is dedicated to improving its services and operations. To insure that all who seek the assistance of Ala Kuola receive a high quality of service, it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire.

1. Today's date: 12/21/15

2. Name:  _____

Ethnicity: _____ Zip Code: _____

3. Who referred you to Ala Kuola? _____

4. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? If yes, please identify the agency or organization:

For the following questions 5 to 8 you will be using a ranking scale of 1 to 5, where 1 represents "Needs Improvement" and 5 represents "Extremely Satisfied."

5. Explanation of the Family Court temporary restraining order process.

1[] 2[] 3[] 4[] 5[]

Comments:

6. Explanation of the Family Court Petition for an Order for Protection.

1[] 2[] 3[] 4[] 5[]

Comments:

very thorough; process was explained clearly.

7. If you used the internet and/or social media to find out about Ala Kuola, was our website easy to understand and use?

1[] 2[] 3[] 4[] 5[]

Comments:

N/A.

OVER →

8. How do you rank Ala Kuola's accessibility (hours of operation, etc.) for your personal convenience.

1[] 2[] 3[] 4[] 5~~[]~~

Comments:

Very reasonable hours. Thank you.

9. Were you in need of a referral for additional services?

No

If yes, was a list of service providers given to you?

What additional services were you in need of?

10. How likely are you to recommend Ala Kuola to someone who may be in need of a temporary restraining order?

On a scale 1-10, with 10 being most likely.. a ten.

Thank you for your assistance in helping us to improve our efforts to better serve the public!

ALA KUOLA SATISFACTION QUESTIONNAIRE

Ala Kuola is dedicated to improving its services and operations. To insure that all who seek the assistance of Ala Kuola receive a high quality of service, it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire.

1. Today's date: 12/22/15

2. Name: _____

Ethnicity: WHITE Zip Code: 96804

3. Who referred you to Ala Kuola? COURT HOUSE TRO REP

4. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? If yes, please identify the agency or organization:
NO

For the following questions 5 to 8 you will be using a ranking scale of 1 to 5, where 1 represents "Needs Improvement" and 5 represents "Extremely Satisfied."

5. Explanation of the Family Court temporary restraining order process.

1[] 2[] 3[] 4[] 5[]

Comments:

6. Explanation of the Family Court Petition for an Order for Protection.

1[] 2[] 3[] 4[] 5[]

Comments:

7. If you used the internet and/or social media to find out about Ala Kuola, was our website easy to understand and use?

1[] 2[] 3[] 4[] 5[] NA

Comments:

OVER →
- Stressful
Nightmare at
Court House TRO
office
KIM WAS EXCEPTIONAL, KIND,
COMPASSIONATE, SMART WELL
SPOKEN IN PERSON + ON PHONE
(Amazing) woman & non profit

8. How do you rank Ala Kuola's accessibility (hours of operation, etc.) for your personal convenience.

1[] 2[] 3[] 4[] 5[✓]

Comments:

9. Were you in need of a referral for additional services? DOMESTIC VIOLENCE
ADVOCATE

If yes, was a list of service providers given to you?

NO

What additional services were you in need of?

10. How likely are you to recommend Ala Kuola to someone who may be in need of a temporary restraining order?

EXTREMELY - FANTASTIC
PLACE

Thank you for your assistance in helping us to improve our efforts to better serve the public!

Thank You

ALA KUOLA SATISFACTION QUESTIONNAIRE

Ala Kuola is dedicated to improving its services and operations. To insure that all who seek the assistance of Ala Kuola receive a high quality of service, it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire.

- 1. Today's date: 12/23/15
- 2. Name: _____
Ethnicity: Hawn/chinese/caucasian Zip Code: 96744
- 3. Who referred you to Ala Kuola? my attorney
- 4. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? If yes, please identify the agency or organization:
no

For the following questions 5 to 8 you will be using a ranking scale of 1 to 5, where 1 represents "Needs Improvement" and 5 represents "Extremely Satisfied."

- 5. Explanation of the Family Court temporary restraining order process.

1[] 2[] 3[] 4[] 5[X]

Comments:

- 6. Explanation of the Family Court Petition for an Order for Protection.

1[] 2[] 3[] 4[] 5[X]

Comments:

- 7. If you used the internet and/or social media to find out about Ala Kuola, was our website easy to understand and use? N/A

1[] 2[] 3[] 4[] 5[]

Comments:

OVER →

8. How do you rank Ala Kuola's accessibility (hours of operation, etc.) for your personal convenience.

1[] 2[] 3[] 4[] 5[X]

Comments:

9. Were you in need of a referral for additional services? *No*

If yes, was a list of service providers given to you?

What additional services were you in need of?

10. How likely are you to recommend Ala Kuola to someone who may be in need of a temporary restraining order? *Very likely. Compassionate and very straight forward which I appreciated.*

Thank you for your assistance in helping us to improve our efforts to better serve the public!

FAMILY COURT
FIRST CIRCUIT COURT
STATE OF HAWAII
FILED

2010 APR 16 AM 10:24

IN THE FAMILY COURT OF THE FIRST CIRCUIT
STATE OF HAWAII

M.N. TANAKA
CLERK


In the Matter of the Designation

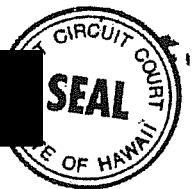
of

HAWAII FAMILY LAW CLINIC, dba ALA KUOLA
as a non-judicial agency to assist petitioners in completing
petitions for domestic abuse protection orders pursuant to
Hawaii Revised Statutes Section 586-3(d)

Pursuant to Hawaii Revised Statutes Section 586-3(d), **HAWAII FAMILY LAW CLINIC, dba ALA KUOLA**, is hereby designated a non-judicial agency to assist petitioners in completing petitions for domestic abuse protection orders, effective immediately and until further order of this Court.

DATED: Kapolei, Hawaii, April 16, 2010.


Senior Judge





HONOLULU POLICE DEPARTMENT
Domestic Violence Assistance

DROP-IN CENTER
PU'UHONUA 585-7944

SHELTERS (24-Hour Hotlines)
Honolulu and Leeward Shelter 841-0822
Windward Shelter 528-0606
Military Shelter 590-7719

COUNSELING AND SUPPORT
Pu'uhonua Drop-In Center 585-7944
Catholic Charities Family Services 521-4357
Child and Family Service 521-2377
Developing Options to Violence 532-5100
Family Peace Center 832-0855
Family Visitation Center 847-0015
Kapiolani Behavioral Health Services 983-6100
The Institute for Family Enrichment 596-8433

LEGAL ASSISTANCE
Domestic Violence Center 531-3771
Legal Aid Society of Hawaii 536-4302
Prosecutor's Office - Victim/Witness Assistance 768-7401

RESTRAINING ORDERS
Adult Client Services Branch of Family Court 538-5959
(Family and Household Members)
District Court - Regular Claims Division 538-5151
(Non-related, non-household parties)
Ala Kuola - legal services 545-1880

POLICE
Family Violence Detail
Criminal Investigation Division 723-3609

Report No./Case Submitted