



Hawaii State
Department
of Education

Continuing Progress of the Student Transportation Reform Initiative

The purpose of this informational briefing is to have the Department of Education provide an update on its student transportation reform effort. Discussion will focus on the transition and implementation of new methods of bus contracting, technology use, and management practices for the statewide expansion and improvement of student transportation services.

Legislative Informational Briefing
Senate & House Committees on Education
March 21, 2014



Catalysts for Transportation Reform

- Legislative funding cuts in 2011
- Management Audit of the Department of Education's School Bus Transportation Services, Report No. 12-07
- Student Transportation Bus Study



STSB Reform Objectives

- Reassert organizational control over operations
- Identify opportunities to improve the efficiency and effectiveness of services
- Create an environment and opportunity for success



Reassertion of Organizational Control

- Development of internal procedure manual
- Implementation of technology tools
- Creation of contract performance management program
- Revisions to organizational structure
- Release of Request for Proposal for O'ahu beginning in 2014



Identification of Efficiencies

- Increased efforts at data collection
- Greater collaboration with bus contractors
- Greater effort for direct observation of operations
- Get on Board routing efforts



Creating an Environment for Success

- Get on Board pilot area
- Training and certification efforts



Summary of Results to Date

- Procedure development
- Technology implementation
- Get on Board implementation
- O'ahu RFP process
- Organizational development



Transportation Procedure Development

- Complete review and revision of internal operating procedures to accommodate expected changes in the business model and technology availability
- Revisions to the methods and approach to contract management
- Establishment of a continuous improvement process that will require the periodic review and assessment of how the Department does business



Technology Implementation



Hawai'i Department of Education Student Transportation Services Branch **info+finder**

Home Students Trips Field Trips Reports Options

Trip: LPW-56

Scheduled From/To: 6:50 AM - 7:24 AM (34 min)
Capacity: Wheel Chair
Capacity: 97
Total Assigned: 52
Max On Bus: 52
Distance: 7.63 mi

Criteria Notes Documents Slope Students User Defined Map

HOME REPORTS ADMINISTRATION

Dashboard

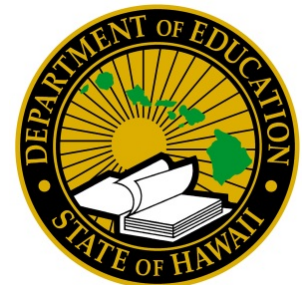
Hawaii Public Schools
Deleted Records: False

Open Closed Pending Escalated

Show Records: 10

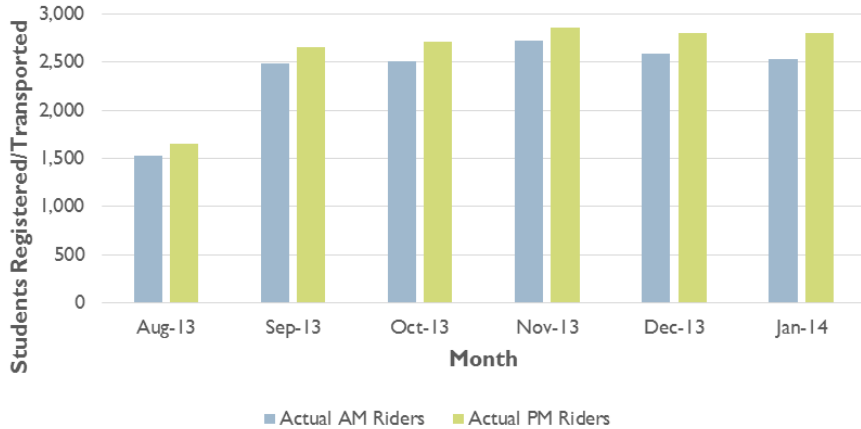
Recent Contacts

| CSRF | Contact Regarding | Code | Date Created | Assigned To | Status | Priority | Student First Name | Student Last Name | School Name | SPED |
|--------|-------------------|------------------|------------------|---------------|--------|------------|--------------------|-------------------|------------------------|-------|
| Select | Service Delivery | Early Bus | 12/12/2013 13:25 | Bruce Elerman | Closed | 3 - Blue | | | Pearl City High | False |
| Select | Service Delivery | Driver Complaint | 12/04/2013 17:06 | Brian Behnia | Closed | 1 - Red | D Jada | Rankins | Salt Lake Elementary | False |
| Select | Service Delivery | Late Bus | 11/27/2013 17:34 | Bruce Elerman | Closed | 3 - Blue | | | Pearl City High | False |
| Select | Service Delivery | Driver Complaint | 11/22/2013 10:36 | Brian Behnia | Closed | 2 - Yellow | | | Pearl City High | False |
| Select | Service Delivery | Driver Complaint | 11/14/2013 14:01 | Bruce Elerman | Closed | 3 - Blue | | | Highlands Intermediate | False |
| Select | Service Delivery | Late Bus | 11/14/2013 13:51 | Bruce Elerman | Closed | 3 - Blue | | | Waipahu Intermediate | False |
| Select | Service Delivery | Late Bus | 11/14/2013 13:06 | Bruce Elerman | Closed | 3 - Blue | | | Highlands Intermediate | False |
| Select | Planning | Bus Stop | 11/13/2013 15:36 | Brian Behnia | Closed | 3 - Blue | | | Highlands Intermediate | False |
| Select | Planning | Eligibility | 11/08/2013 09:25 | Bruce Elerman | Closed | 3 - Blue | | | Waipahu High | False |
| Select | Service Delivery | Late Bus | 11/07/2013 17:50 | Bruce Elerman | Closed | 3 - Blue | Sarah | Mark | Highlands Intermediate | False |

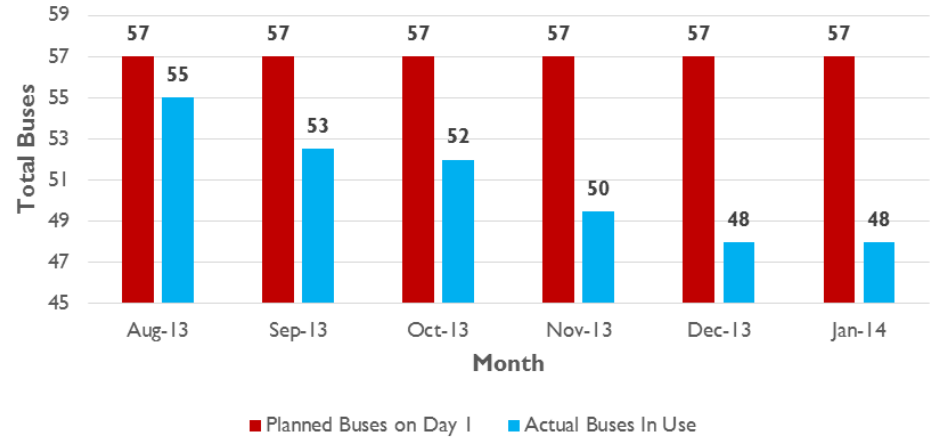


Get On Board Six Month Summary

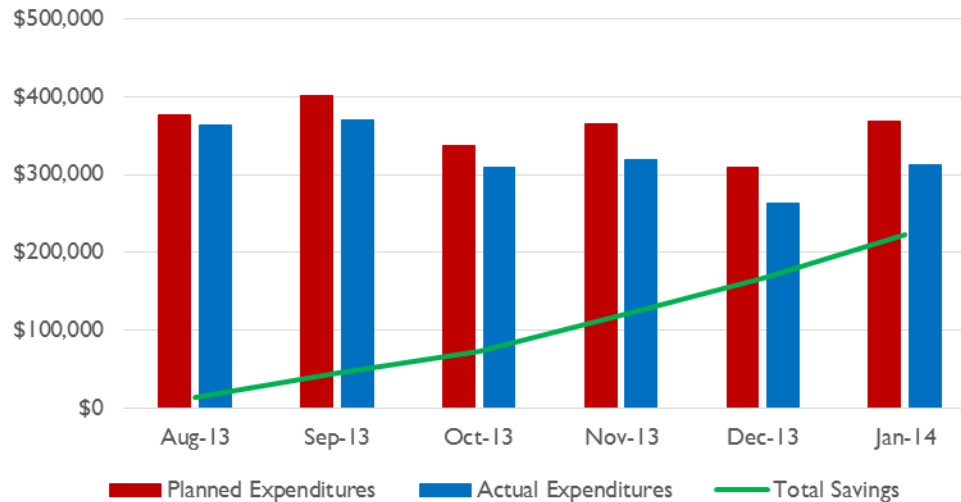
Planned versus Actual Student Transported



Buses in Use



Planned vs. Actual Expenditures



Additional Get On Board Successes



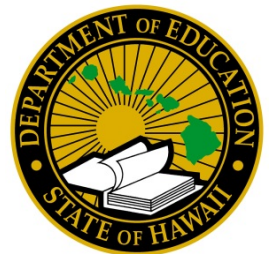
- Contract performance measurement program established with all three vendors
- Collaborative efforts with WADS to develop interfaces that support more efficient data transfer to the routing software
- Substantial map management to increase accuracy of route development process
- All participating schools have been visited multiple times for observation or discussion
- Logo development contest at Radford High School



Get on Board Logo Contest



Winning design was submitted by Sophomore Renz Aspacio. Renz's Graphics Arts Instructor is Lane Yokoyama.



O'ahu RFP Process



- RFP was released in July with an original anticipated award of November 1
- A total of six (6) vendors competed
- Initial award notice made on November 27
 - Limited process delays to date will not negatively impact implementation
 - Final contracts with successful vendors are being negotiated
- Analysis of award indicates savings will be realized beginning in 2014-15
 - Savings derived from more favorable rates and the use of fewer assets
 - Changes to fuel procurement practices likely to result in additional cost reductions



Organizational Development

- STSB staff have participated in certification efforts sanctioned by the National Association for Pupil Transportation
- Additional training has been scheduled monthly for the remainder of the school year
- Reorganization of functions to better support revised business model will be finalized early in 2014 with implementation by start of 2014-15 school year



Continuing Efforts



- Continued technology implementation
 - Cameras and student tracking
 - Systems integration
 - Route design, mapping and development for O'ahu
- RFP preparation for neighbor island services
- Assessment of the impact of school time increases in 2014 through 2018 to comply with 2011 law
- Contractor readiness/transition preparation
- Broader policy and regulation development

