

**HB 1693 – LATE PAYMENTS; ADULT DAY CARE FACILITY; COMMUNITY CARE FOSTER  
FAMILY HOME; ADULT RESIDENTIAL CARE HOME.**

**LATE**

GOOD AFTERNOON, SENATOR OAKLAND, MEMBERS OF SENATE COMMITTEE, AND EVERYONE. THANK YOU FOR THIS OPPORTUNITY TO SPEAK WITH YOU TODAY.

MY NAME IS ROSE SEBASTIAN, AND I'M HERE TO SUPPORT HB1693.

MY MOTHER AND I HAS BEEN SERVING THE CARE HOME BUSINESS COMMUNITY IN HAWAII FOR OVER 30 YEARS NOW.

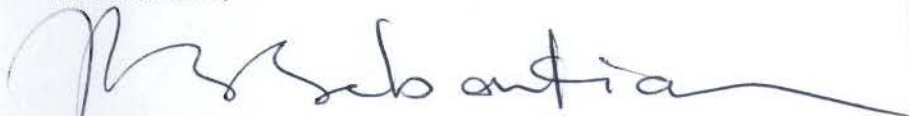
WE ALSO EXPERIENCED HAVING ACCEPTED PATIENT INTO OUR HOME--WHERE THE SOCIAL WORKER

PROMISED TO EXPEDITE PAPERWORKS WITH REGARDS TO PAYMENTS TO US. THANKFULLY, WE GOT PAID AFTER A LITTLE OVER A MONTH BUT WE DIDN'T GET PAID ANY LATE CHARGES OR INTERESTS. I THINK THAT ONE MONTH IS TOLERABLE BUT ANYTHING UNPAID BEYOND 45 DAYS IS TOO LONG. IT'S LIKE ASKING AN EMPLOYEE TO WAIT FOR 45 DAYS FIRST BEFORE HE CAN GET PAID. I UNDERSTAND, THE NATURE OF THIS BUSINESS--INVOLVES SOME CONSENSUS BETWEEN CARE PROVIDERS AND SOCIAL WORKERS OR CASE MANAGERS . WE REALIZED THE NEED TO WORK TOGETHER TO MAKE SURE THAT CERTAIN PATIENT IS PLACED TO A HOME AND I AM TALKING ABOUT MEDIC AID PATIENT. NOW, A LOT OF TIMES, A CARE PROVIDER WILL AGREE TO TAKE A PATIENT IN--KNOWING THAT THE SOCIAL WORKER WILL DO HIS OR HER PART--THAT IS TO PROCESS OR EXPEDITE WHATEVER DOCUMENTS NEEDED TO BE FILED INORDER-- SO THAT CARE PROVIDERS GET PAID FOR THEIR SERVICES. NOW, THE DILEMA OF CARE PROVIDERS IS THE EXPERIENCE OF NOT GETTING PAID FOR A PERIOD OF SOMETIME THREE, FOUR, FIVE, SIX MONTHS OR EVEN A YEAR! THIS IS ABSOLUTELY RIDICULOUS! I DON'T KNOW WHO, WHERE THE PROBLEM LIES BUT HOW CAN A CARE PROVIDER SURVIVE IN THIS SCENARIO? I PERSONALLY, KNOW A FRIEND, WHOSE HOUSE IS IN FORECLOSURE BECAUSE SHE WAS NOT GETTING ON TIME PAYMENTS FOR HER SERVICES. AND THE SAD PART IS THAT THEY DON'T KNOW WHAT'S CAUSING THE DELAYS OF PAYMENTS!

GETTING PAID FOR LATE CHARGES/INTERESTS, IF APPROVED, IS VERY NICE, BUT GETTING PAID ON A TIMELY MANNER IS PREFERRABLE. I DEFINITELY DON'T UNDERSTAND WHY THE PROCESS TAKES TOO LONG. IS IT POSSIBLE THAT THE SYSTEM NEEDS FIXING? I HUMBLY ASK THIS COMMITTEE TO HELP US, CARE PROVIDERS, WITH OUR DILEMA.

THANK YOU FOR YOUR COOPERATIONS AND CONSIDERATIONS!

RESPECTFULLY,



ROSE SEBASTIAN