

GM 637

Measure Title: Submitting for consideration and confirmation to the Motor Vehicle Repair Industry Board, Gubernatorial Nominee, ROY SASUGA, for a term to expire 6-30-2018.

Report Title: Motor Vehicle Repair Industry Board

Description:

Companion:

Package:

Current Referral: CPN

Introducer(s):



NEIL ABERCROMBIE
GOVERNOR

SHAN S. TSUTSUI
LT. GOVERNOR

STATE OF HAWAII
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JO ANN M. UCHIDA TAKEUCHI
DEPUTY DIRECTOR

TO THE SENATE COMMITTEE ON
COMMERCE AND CONSUMER PROTECTION

TWENTY-SEVENTH LEGISLATURE
Regular Session of 2014

Friday, April 11, 2014
9:00 a.m.

TESTIMONY ON GOVERNOR'S MESSAGE NO. 637.

TO THE HONORABLE ROSALYN H. BAKER, CHAIR,
AND MEMBERS OF THE COMMITTEE:

My name is Christine Rutkowski and I am the Executive Officer for the Motor Vehicle Repair Industry Board ("Board"), Department of Commerce and Consumer Affairs ("Department"). The Department thanks you for the opportunity to testify on Governor's Message No. 637, regarding the **reappointment** of Roy Sasuga to the Board. The Department supports the confirmation of Mr. Sasuga's reappointment to the Board.

Mr. Sasuga is being nominated to the Board as a public member. He has served on the Board since March 17, 2009.

In having attended 24 out of 25 Board meetings, Mr. Sasuga has clearly demonstrated his commitment to the Board and its Program of Work. Mr. Sasuga is always prepared for the issues that are on the Board's agendas. This is evident by the discussion points he initiates as well as his participation in the Board's deliberations.

The Department believes that Mr. Sasuga's interest in continuing to serve on the Board, and his desire to contribute to the community, will continue to enhance the Board's effectiveness.

The Department supports the confirmation of Roy Sasuga to the Motor Vehicle Repair Industry Board, and thanks you for the opportunity to provide testimony.

April 2, 2014

The Honorable Rosallyn H. Baker
Chairperson, Committee on Commerce and
Consumer Protection (CPN)
Hawaii State Capitol, Room 230
415 South Beretania Street
Honolulu, Hawaii 96813

Re: Re-Appointment Of Roy M. Sasuga As Public Member
To The State Motor Vehicle Repair Industry Board.

Dear Senator Baker:

Please accept this letter in support of the reappointment of Roy M. Sasuga to the State Motor Vehicle Repair Industry Board ("MVB").

I am also a public member and currently the Chairperson of the MVB. Mr. Sasuga is currently the Vice-Chairperson of the MVB and I have found that his experience and input has proven invaluable to the smooth working and decision-making of the MVB. He is presently retired and has indicated a desire to continue devoting his time and effort with the MVB as he finds it to be a very rewarding experience.

Mr. Sasuga has more than thirty (30) years of experience with various insurance related companies and is familiar with the Hawaii Motor Vehicle Repair laws (Chapter 437B, Hawaii Revised Statutes and Chapter 16-87, Hawaii Administrative Rules) covering dealers and mechanics. I believe his background, training and experience would continue to be a valuable resource to the MVB members in dealing with public health, safety and welfare issues as it pertains to licensing of dealers and mechanics.

I would be more than happy to provide you with any additional information if needed and to meet with you in person to discuss my interest. Thank you once again for your time and consideration.

Very truly yours,

SJCT:sc

By STEVEN J. T. CHOW

April 2, 2014

The Honorable Rosallyn H. Baker
Chairperson, Committee on Commerce and
Consumer Protection (CPN)
Hawaii State Capitol, Room 230
415 South Beretania Street
Honolulu, Hawaii 96813

Re: Re Nomination of Roy Sasuga To The Motor Vehicle Repair
Industry Board

Dear Senator Baker:

I am writing in support of the nomination of Roy Sasuga to the Motor Vehicle Repair Industry Board.

I would like to disclose that I am presently a member of the Motor Vehicle Repair Board.

I have known Mr. Sasuga professionally and personally for over 33 years. Roy was the Assistant Vice President at Island Insurance Company when I joined the company as an adjuster trainee. Roy was instrumental in developing the talent in the Claims Department and increasing the workforce from 40 to over 100 employees. When Roy moved to Atlas Insurance Agency as the Claims Coordinator I moved to First Insurance Company. Roy was popular with the staff at First Insurance due to his knowledge of claims, ability to communicate and his overall winning personality.

As a recent addition to the Motor Vehicle Repair Board, I have witnessed Roy's dedication and leadership qualities. Roy is always prepared and his sensible approach to problem solving has helped to make the meetings a joy to attend.

Over the years I have witnessed Roy to be a great husband, father, grandfather, son and friend to many. He has always been willing to volunteer when called upon, whether it was to help at one of the local non-profits or for one of his kid's schools.

I highly recommend Roy for a second term on the Motor Vehicle Repair Board. You can contact me at (808) 527-7578 or via email at marie.weite@fihco.com if I can provide you with further information.

Respectfully submitted,

Marie Weite
Manager Liability Claims
First Insurance Company of Hawaii

Roy Sasuga
Motor Vehicle Repair Industry Board

- (1) Why do you wish to be a member of the Motor Vehicle Repair Industry Board?

After having a career in the Property and Casualty Insurance for over 40 years, I felt that it was time to give back to the community and serving as a member of the Motor Vehicle Repair Industry Board. I felt that serving on the Motor Vehicle Repair Industry Board was fitting based on my experience and expertise as a senior claims adjuster.

- (2) What do you perceive are the roles and responsibilities of a member of the Board?

As a member of the Board representing the "Public," I perceive my role as an advocate of the general public to ensure that we are being treated fairly.

- (3) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

As previously indicated, I have been in the Property and Casualty Insurance Industry throughout my 40 year career. I was trained as a General Adjuster and eventually became the Claims Manager of a locally owned insurance company with a staff of over 100. During my tenure as an adjuster, I have had extensive dealings with the Motor Vehicle Industry to ensure that our clients received superior service in having their vehicles repaired.

- (4) What do you hope to accomplish during your term of service?

I am currently serving on the Motor Vehicle Repair Industry Board and hope that I will be reappointed for another term. Currently, we are addressing several issues and hope that I can be follow through with these issues to their conclusions. Issues such as electric vehicles and on-line certification courses are currently being discussed and addressed.

- (5) Name three qualities that best describe you and how these qualities will benefit the Board.

I believe that having worked in the Insurance Industry has prepared me a Board Member. I would like to think that I am fair and appreciate both sides of an issue before making any determination. I also consider myself a "people person" and enjoy working with the Board in resolving any issues that are submitted to the Board. Finally, as an adjuster, I enjoyed the analytical portion of the job and are familiar with the terms and specifics of the Motor Vehicle environment.

- (6) Name a previous experience you've had that will be beneficial as a Board member.

As an adjuster and claims manager, I have worked closely with the Motor Vehicle Repair Industry and have dealt with similar issues that are being presented to Board.

- (7) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

As a retiree, I do not perceive any conflicts of interest while serving on the Board. I do not have any vested interest in any repair establishments nor do I have a mechanic license.