GM 543

Measure Title: Submitting for consideration and confirmation to the Motor Vehicle Repair Industry Board, Gubernatorial Nominee, ALAN NAKAMURA, for a term to expire 6-30-2018.

Report Title: Motor Vehicle Repair Industry Board

Description:

Companion:

Package:

Current Referral: CPN

Introducer(s):



LINDA LINGLE GOVERNOR

JAMES R. AIONA, JR.

STATE OF HAWAII OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

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TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

TWENTY-SEVENTH LEGISLATURE Regular Session of 2014

Wednesday, March 12, 2014 10:00 a.m.

TESTIMONY ON GOVERNOR'S MESSAGE NO. 543.

TO THE HONORABLE ROSALYN H. BAKER, CHAIR, AND MEMBERS OF THE COMMITTEE:

My name is Christine Rutkowski and I am the Executive Officer for the Motor Vehicle Repair Industry Board ("Board"), Department of Commerce and Consumer Affairs ("Department"). The Department thanks you for the opportunity to testify on Governor's Message No. 543, regarding the **reappointment** of Alan Nakamura to the Board. The Department supports the confirmation of Mr. Nakamura's reappointment to the Board.

Mr. Nakamura is being nominated to the Board as an industry member. He has served on the Board since July 1, 2011. Mr. Nakamura is licensed as a motor vehicle mechanic and his license is current and in good standing.

Since he was appointed, the Board convened 13 meetings of which

LAWRENCE M. REIFURTH DIRECTOR

> RONALD BOYER DEPUTY DIRECTOR

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Mr. Nakamura attended 12. During the meetings, Mr. Nakamura contributes to discussions by sharing his experiences about motor vehicle repairs and his direct dealings with customers.

The Department believes that Mr. Nakamura's interest in continuing to serve on the Board, his active experience in the industry, and his desire to contribute to the community will enhance the Board's effectiveness.

The Department supports the confirmation of Alan Nakamura to the Motor

Vehicle Repair Industry Board, and thanks you for the opportunity to provide testimony.

1. Why do you wish to be a member of the Motor Vehicle Repair Industry Board?

To provide an objective opinion to the Board and give back to the community by volunteering my time.

2. What do you perceive are the roles and responsibilities of a member of the Board?

To assure consumer protection by providing a professional opinion as a member of the repair industry.

3. Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

I have been in the repair industry for over 40 years as an independent certified repair shop. I'm also a certified technician and owner of my repair shop with many life experiences.

4. What do you hope to accomplish during your term of service?

I hope to protect the public from fraudulent repair shops but fairness is a two-way street.

5. Name three qualities that best describe you and how these qualities will benefit the Board.

My three qualities are honesty, fair and able to get along with others.

6. Name a previous experience you've had that will be beneficial as a Board member.

Advising "new" customers on options in resolving car repairs that were not corrected by a previous repair shop.

7. Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

I can't foresee any conflicts of interest.