
HOUSE CONCURRENT RESOLUTION

REQUESTING THE HAWAII HEALTH SYSTEMS CORPORATION TO ITEMIZE
MEDICAL BILLS FOR PATIENTS AND TO ADOPT AND IMPLEMENT A
UNIFORM GRIEVANCE PROCEDURE FOR THE RESOLUTION OF
COMPLAINTS RELATING TO MEDICAL BILLS.

1 WHEREAS, medical bills sent to patients of the Hawaii
2 Health Systems Corporation are not itemized; and

3
4 WHEREAS, the medical bills are prepared by an independent
5 contractor of the Hawaii Health Systems Corporation; and

6
7 WHEREAS, the Hawaii Health Systems Corporation accordingly
8 disavows responsibility over the contents of medical bills,
9 because the Corporation does not prepare them; and

10
11 WHEREAS, patients are at a loss as to how to resolve
12 grievances with the Hawaii Health Systems Corporation over
13 issues relating to their medical bills; now, therefore,

14
15 BE IT RESOLVED by the House of Representatives of the
16 Twenty-seventh Legislature of the State of Hawaii, Regular
17 Session of 2014, the Senate concurring, that the Hawaii Health
18 Systems Corporation is requested to require their medical
19 billing contractor to itemize medical bills prepared for
20 patients and to adopt and implement a uniform grievance
21 procedure for the resolution of complaints relating to medical
22 bills; and

23
24 BE IT FURTHER RESOLVED that certified copies of this
25 Concurrent Resolution be transmitted to the Chairperson and
26 members of the Board of Directors of the Hawaii Health Systems
27 Corporation.

28
29
30
-OFFERED BY:

Mel Carnel

