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To: House Committee on Health

From: Cheryl Kakazu Park, Director

Date: February 13, 2013, 8:30 a.m.
State Capitol, Conference Room 329

Re: Testimony on H.B. No. 654
Relating to Nursing

Thank you for the opportunity to submit testimony on this bill. The Office of Information Practices ("OIP") supports this bill and recommends an amendment to prevent confusion concerning the application of the Uniform Information Practices Act (Modified), chapter 92F, HRS (UIPA).

This bill requires the Department of Commerce and Consumer Affairs (DCCA) to provide nursing-related data to the Center of Nursing through a memorandum of understanding and requires DCCA to include a center for nursing survey as part of the license renewal requirements under chapter 457, HRS. OIP believes that H.B. No. 654, as currently drafted, is an appropriate solution for allowing DCCA to disclose to the Center for Nurses personal information about licensed nurses that would fall with the UIPA's "clearly unwarranted invasion of personal privacy" exception.

OIP's only concern about H.B. No. 654 is that, on page 4, lines 14-15, the bill specifies: "For purposes of compliance with this section, the center for nursing shall abide by the requirements of chapter 92F." This sentence is potentially misleading because it implies that the Center for Nursing is not otherwise governed by chapter 92F, the Uniform Information Practices Act (UIPA). **OIP requests that this bill be amended by the deletion of this one sentence so there will be no question that the Center for Nursing is governed by UIPA.**

Thank you for the opportunity to testify.



UNIVERSITY OF HAWAII SYSTEM

Legislative Testimony

Written Testimony Presented Before the
House Committee on Health
Wednesday, February 13, 2013, 8:30 A.M.
by

Mary G. Boland, DrPH, RN, FAAN
Dean and Professor
School of Nursing & Dental Hygiene
University of Hawai'i at Mānoa

HB 654 – RELATING TO NURSING

Chair Belatti, Vice Chair Morikawa, and members of the House Committee on Health, thank you for this opportunity to provide testimony in support of this bill, HB 654, to amend Chapter 457-9, Hawai'i Revised Statutes, to require completion of the Hawai'i State Center for Nursing ("Center for Nursing") survey for biennial nurse license renewal.

This bill will enable 100% of the Hawai'i nurse licensee population to participate in a biannual workforce survey. The legislation is required to provide complete data for state nursing workforce planning, including enrollment management for nursing programs at the University of Hawaii.

In 2011, only 23.2% or 4,925 nurses completed the online survey. A return rate under 30% does not represent the nursing population and therefore results cannot be generalized. This problem made it necessary for the Hawai'i State Center for Nursing to spend \$25,000 sending out a paper survey which added another 2,443 nurse participants or an additional 11.5% to secure the minimal data requirement (34.7%) for a valid analysis of workforce. A higher rate of return on workforce surveys is critical for accurate data reporting and projections. Accurate workforce data has never been more critical as health care reform is underway at both the state and national levels.

This request to require the survey is not punitive to the licensee and the survey itself can be completed in 10 minutes or less. We are not suggesting licensure be denied if the survey is not completed. However, the legislation is an effort to ensure the nursing workforce data is accurate.

The inconsistent participation of the Professional & Vocational Licensing Division of the Department of Commerce and Consumer Affairs (DCCA) in national workforce data

surveys makes it even more critical that we collect state data to inform our local workforce planning. Through strong and timely DCCA collaboration with the Center for Nursing, as a sister state agency, we can obtain synergistic, cost-efficient results including but not limited to participation in and alignment with the national initiatives moving forward to address the health care needs.

Further, Hawai'i lacks a central source of communication through which all nurses licensed in the State can contribute to and receive information on practice/regulatory changes, state/federal initiatives, and evidence based practice to assure quality nursing care.

Nurses need to contribute to and be apprised of changes before they can embrace them; whether they are amendments to their nurse practice laws; effects of national/state initiatives on nursing such as the Affordable Care Act; establishment of a continuing education program for continuing competency and lifelong learning; or other issues. Before change can occur, nurses must be informed of changes to their laws, current research data, and government directives in a timely, cost-effective manner. This can be accomplished via email, webinars, and social media.

UH Mānoa Nursing requests that the new language in section (b) of HB 654 be amended to clarify the responsibility of the Professional and Vocational Licensing Division of the Department of Commerce and Consumer Affairs from that of the Center for Nursing by amending Section 2 (b) to read as follows:

“b) The professional and vocational licensing division of the department of commerce and consumer affairs shall collaborate with the center for nursing to enable the center for nursing to obtain nursing-related data, including but not limited to workforce data of nurses licensed in the State. Workforce data may be obtained through online surveying and other cost-effective, efficient methods. A survey developed by the center for nursing and deemed necessary by the center for nursing shall be required as part of the license renewal requirements under subsection 457-9(a). Through a memorandum of understanding with the center for nursing, the professional and vocational licensing division shall :

~~(1) Provide LPN and RN nurse licensee contact information, including but not limited to email addresses, to the center for nursing for purposes of collecting and analyzing data;~~to enable the center for nursing meet its legislative mandate to:

(1) Collect and analyze data;

(2) Prepare and disseminate written reports and recommendations regarding the current and future status and trends of the nursing workforce;

(3) Conduct research on best practices and quality outcomes;

(4) Develop a plan for implementing strategies to recruit and retain nurses; and

(5) Research, analyze, and report data related to the retention of the nursing workforce, in accordance with section 304A-1406.

For purposes of compliance with this section, the center for nursing shall abide by the requirements of chapter 92F."

UH Mānoa Nursing appreciates your continuing support of nursing and nursing education in Hawai'i. Thank you for the opportunity to testify.

HOUSE COMMITTEE ON HEALTH
Rep. Della Au Belatti, Chair

February 13, 2013 at 8:30 a.m.
Conference Room 329

Supporting HB 654: Relating to Nursing

The Healthcare Association of Hawaii advocates for its member organizations that span the entire spectrum of health care, including all acute care hospitals, as well as long term care facilities, home care agencies, and hospices. In addition to providing quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 40,000 people. Thank you for this opportunity to testify in support of HB 654, which requires nurses, when renewing their licenses, to complete a survey that is used to develop workforce data.

The Hawaii State Center for Nursing (HSCN) conducts a survey of nurses as a means of collecting information about the nurse workforce. The survey helps fulfill the statutory functions of HSCN, which include collecting and analyzing data about the nursing workforce, analyzing data related to the retention of the nursing workforce, and developing a plan for recruiting and retaining nurses. These functions are consistent with the recommendation of the Institute of Medicine that states establish an infrastructure for the collection and analysis of interprofessional health care workforce data.

The HSCN survey is the most valuable source of nursing data in the state, despite its low response rate. The survey is sent out by email, but due to the lack of access to nurse licensees' email addresses, it is also sent out in a hard copy format. Unfortunately, the response rate is only 35%. By comparison, other states have response rates that range from 80% to 90%.

This bill will ensure that a high proportion of nurses in Hawaii complete the survey. The results of the survey will be used to ensure a sufficient supply of nurses to provide care to the people of Hawaii.

Thank you for the opportunity to testify in support of HB 654.



THE QUEEN'S HEALTH SYSTEMS

1301 Punchbowl Street • Honolulu, Hawaii 96813 • Phone (808) 691-5900

H.B. 654, RELATING TO NURSING
House Committee on Health
February 1, 2013
Room 329

Thank you for this opportunity to provide testimony in **strong support** of H.B. 654, Relating to Nursing. My name is Cindy Kamikawa, Vice President, Nursing, Trauma, ED and Chief Nursing Officer of The Queen's Medical Center (QMC). This measure will require the Hawaii State Center for Nursing ("HSCFN") survey for biennial nurse license renewal. To complete this survey requirement, the Department of Commerce and Consumer Affairs's Professional and Vocational Licensing Division is required to collaborate with the HSCFN.

The survey is an important component that should be incorporated into the licensure renewal process. This proposal will enable the HSCFN to have 100% participation of Hawaii's nurse licensees, which would then provide more accurate data to support state healthcare workforce planning efforts. As a tertiary medical center, it is critical to keep abreast of current workforce needs and projections. QMC currently employs over 1200 nurses providing direct patient care and this survey data will assist in planning for the future.

I urge your support of H.B. 654 and the efforts of HSCFN through this measure.



HAWAI'I PACIFIC HEALTH

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Wednesday, February 13, 2013 – 8:30 am
Conference Room 329

The House Committee on Health

To: Representative Della Au Belatti, Chair
Dee Morikawa, Vice Chair

From: Art Gladstone RN MBA
Chief Nurse Executive – Hawai'i Pacific Health
Chief Operating Office – Straub Clinic & Hospital

Re: **HB 654 Relating To Nursing**
Testimony in Support

My name is Art Gladstone, Chief Nurse Executive at Hawai'i Pacific Health (HPH) and Chief Operating Officer at Straub Clinic & Hospital. Hawai'i Pacific Health is a nonprofit health care system and the state's largest health care provider, committed to providing the highest quality medical care and service to the people of Hawai'i and the Pacific Region through its four affiliated hospitals, 44 outpatient clinics and more than 2,200 physicians and clinicians. The network is anchored by its four nonprofit hospitals: Kapi'olani Medical Center for Women & Children, Kapi'olani Medical Center at Pali Momi, Straub Clinic & Hospital and Wilcox Memorial Hospital. Collectively, they lead the state in the areas of women's health, pediatric care, cardiovascular services, bone and joint services and cancer care. Hawai'i Pacific Health ranks among the top 3.8 percent of hospitals nationwide in electronic medical record adoption, with system-wide implementation that allows its hospitals to offer integrated, coordinated care throughout the state.

I am writing in support of HB 654 which requires the professional and vocational licensing division (PVL) of the department of commerce and consumer affairs and the state board of nursing to collaborate with the center for nursing to enable the center to obtain nursing related data, and requires PVL to provide the center for nursing with information through a memorandum of understanding and requires the completion of a survey as part of the license renewal requirements.

HB 654 addresses the lack of a central source of communication through which all nurses licensed in the State can contribute to and receive information on practice/regulatory changes, state/federal initiatives and nursing research to assure quality nursing care. Hawaii has not consistently participated in national workforce data surveys or responded to requests in a timely manner. As the Nation moves forward with health care reform, the lack of participation by the state of Hawai'i will have consequences for policy formation and resource allocation.

Thank you for this opportunity to submit testimony in support of this bill.



Affiliates of Hawai'i Pacific Health

Written Testimony Presented Before the
House Committee on Health
February 13, 2013, 8:30 AM
by
Debra D. Mark, PhD, RN

HB 654 RELATING TO NURSING

Chair Belatti, Vice Chair Morikawa, and members of the House Committee on Health, thank you for this opportunity to provide testimony in support of this bill, HB 654, with amendments.

The current language requires nurse licensees to complete the Hawaii State Center for Nursing (“Center for Nursing”) survey for biennial nurse license renewal. Ideally, this would have resulted in 100% participation¹. However, the Center for Nursing met with the Hawaii State Board of Nursing (HBON)/Professional & Vocational Licensing Division (PVLD) at its meeting on February 7, 2013 to address the HBON/PVLD’ concerns of possible pushbacks from nurse licensees who may prefer not to participate; the effect on their relicensure; and necessity to discipline nurses for noncompliance. In an effort to collaborate with the HBON/PVLD and remove any concern with nonparticipation, the Center has agreed that the survey should be requested rather than required for now as part of the license renewal process. The HBON/PVLD has agreed to write a joint statement with the Center for Nursing in support of the request to complete the workforce survey, noting the importance and benefits of participation by nursing professionals. The HBON/PVLD has also agreed to place the survey link before and after licensure renewal.

Further HB 654 addresses Hawaii’s lack of a central source of communication through which all nurses licensed in the State can contribute to and receive information on practice/regulatory changes, state/federal initiatives and nursing research to assure quality nursing care. Hawaii has not consistently participated in national workforce data surveys or responded to requests in a timely manner. As the Nation moves forward with health care reform, the lack of participation by the state of Hawai’i will have consequences for policy formation and resource allocation.

I concur with the Center for Nursing request that the new language in section (b) of HB 654 be amended to clarify the responsibility of the Professional and Vocational Licensing Division of the Department of Commerce and Consumer Affairs from that of the Center for Nursing by amending Section 2 (b) to read as follows:

“b) The professional and vocational licensing division of the department of commerce and consumer affairs shall collaborate with the center for nursing to enable the center for nursing to obtain nursing-related data, including but not limited to workforce data of nurses licensed in the State.

¹ This would encourage the approximately 24,000 nurse licensee to participate in the survey. This is based on a series of problems with participation rates in the past. In 2011, only 23.2% or 4,925 nurses completed the online survey. A return rate under 30% does not represent the nursing population and therefore data can be generalized. This problem made it necessary for the Center to spend about \$25,000 sending out a paper survey which added another 2,443 nurse participants or an additional 11.5% to secure the minimal data requirement (34.7%) for analysis of workforce reporting. A higher rate of return on workforce surveys is critical to accurate data analysis and projections. Accurate workforce data has never been more critical as health care reform is underway at both the state and national levels.

Workforce data may be obtained through online surveying or other cost-effective, efficient methods. A survey developed by the center for nursing and deemed necessary by the center for nursing shall be requested as part of the license renewal requirements under subsection 457-9(a).

Through a memorandum of understanding with the center for nursing, the professional and vocational licensing division shall :

~~(1) Provide nurse licensee contact information, including but not limited to email addresses, to the center for nursing for purposes of collecting and analyzing data; to enable the center for nursing to:~~

(1) Collect and analyze data;

(2) Prepare and disseminate written reports and recommendations regarding the current and future status and trends of the nursing workforce;

(3) Conduct research on best practices and quality outcomes;

(4) Develop a plan for implementing strategies to recruit and retain nurses; and

(5) Research, analyze, and report data related to the retention of the nursing workforce, in accordance with section 304A-1406.

For purposes of compliance with this section, the center for nursing shall abide by the requirements of chapter 92F. "

I appreciate your continuing support of nursing and education in Hawai'i. Thank you for the opportunity to testify.

Written Testimony Presented Before the
House Committee on Health
State Capitol, 415 South Beretania St., Conference Rm.
Honolulu, Hawaii
February 13, 2013, 8:30 a.m.
By
Lyle K. Oshita, BA, RN, MPH

HB 654 RELATING TO NURSING

Chair Belatti, Vice Chair Morikawa, and members of the House Committee on Health, my name is Lyle K. Oshita, I am a registered nurse and first year nursing graduate student at the University of Hawaii at Manoa (UHM) School of Nursing and Dental Hygiene (SONDH).

Thank you for this opportunity to provide testimony in support of HB 654, to amend Chapter 457-9, Hawai'i Revised Statutes, to require the Hawaii State Center for Nursing ("Center for Nursing") survey for biennial nurse license renewal. This would enable the Center for Nursing to have 100% of the Hawai'i nurse licensee population participate. The reason for this request is based on a series of problems with participation rates. In 2011, only 23.2% or 4,925 nurses completed the online survey. A return rate under 30%, as you know, does not represent the nursing population and therefore data can be generalized. This problem made it necessary for the Center to spend about \$25,000 sending out a paper survey which added another 2,443 nurse participants or an additional 11.5% to secure the minimal data requirement (34.7%) for analysis of workforce reporting. **A higher rate of return on workforce surveys is critical to accurate data analysis and projections. Accurate workforce data has never been more critical as health care reform is underway at both the state and national levels.** This request is not meant to be punitive in anyway. This is not a long survey and takes less than ten minutes to complete. We are not suggesting licensure be denied if the survey is not completed. However we are trying to ensure the nursing workforce is accurately reported.

Further, Hawai'i lacks a central source of communication through which all nurses licensed in the State can contribute to and receive information on practice/regulatory changes, state/federal initiatives and nursing research to assure quality nursing care. Second, the DCCA has not consistently participated in national workforce data surveys or responded to requests in a timely manner. As the Nation moves forward with health care reform, the lack of participation by the state of Hawai'i will have consequences for policy formation and resource allocation.

Nurses need to contribute to and be apprised of changes before they can embrace them; whether they are amendments to their nurse practice laws; effects of national/state initiatives on nursing such as the Affordable Care Act; establishment of a continuing education program for continuing competency and lifelong learning; or other issues.

Before change can occur, nurses must be informed of changes to their laws, current research data and government directives in a timely, cost-effective manner. This can be accomplished via email, webinars, other social media.

Should the DCCA collaborate with the Center for Nursing as sister state agencies, we can obtain synergistic, cost-efficient results including but not limited to participation in and alignment with the national initiatives moving forward to address health care reform.

Relief is needed from the current position of the Professional & Vocational Licensing Division of the Department of Commerce and Consumer Affairs not to collaborate with the Hawaii State Center for Nursing to resolve this problem.

I am requesting that the new language in section (b) of HB 654 be amended to clarify the responsibility of the Professional and Vocational Licensing Division of the Department of Commerce and Consumer Affairs from that of the Center for Nursing by amending Section 2 (b) to read as follows:

"(b) The professional and vocational licensing division of the department of commerce and consumer affairs shall collaborate with the center for nursing to enable the center for nursing to obtain nursing-related data, including but not limited to workforce data of nurses licensed in the State. Workforce data may be obtained through online surveying or other cost-effective, efficient methods. A survey developed by the center for nursing and deemed necessary by the center for nursing shall be required as part of the license renewal requirements under subsection 457-9(a). Through a memorandum of understanding with the center for nursing, the professional and vocational licensing division shall provide nurse licensee contact information, including but not limited to email addresses, to the center for nursing to enable the center for nursing to:

(1) Collect and analyze data;

(2) Prepare and disseminate written reports and recommendations regarding the current and future status and trends of the nursing workforce;

(3) Conduct research on best practices and quality outcomes;

(4) Develop a plan for implementing strategies to recruit and retain nurses; and

(5) Research, analyze, and report data related to the retention of the nursing workforce, in accordance with section 304A-1406.

For purposes of compliance with this section, the center for nursing shall abide by the requirements of chapter 92F. "

I appreciate your continuing support of nursing and education in Hawai'i.

Thank you for the opportunity to testify.

