

NEIL ABERCROMBIE
GOVERNOR OF HAWAII



WESLEY LUM, PhD, MPH
DIRECTOR

LORETTA FUDDY, ACSW, MPH
DIRECTOR OF HEALTH

Telephone
(808) 586-0100

Fax
(808) 586-0185

STATE OF HAWAII
EXECUTIVE OFFICE ON AGING
NO. 1 CAPITOL DISTRICT
250 SOUTH HOTEL STREET, SUITE 406
HONOLULU, HAWAII 96813-2831

Committee on Ways and Means

HB 1432, HD1, RELATING TO AGING AND DISABILITY RESOURCE CENTERS.

Testimony of Wes Lum Director, Executive Office on Aging Attached Agency to Department of Health

Friday, March 22, 2013; Conference Room 211

9:00 a.m.

1 **EOA's Position:** The Executive Office on Aging (EOA) supports this measure and notes that the
2 development of the Aging and Disability Resource Centers (ADRC) is a priority of the
3 Abercrombie Administration.

4 **Fiscal Implications:** This measure appropriates an unspecified amount for each year of the
5 biennium to support the development of ADRCs statewide.

6 **Purpose and Justification:** An allocation of \$1,400,000 is sufficient to (1) maintain the
7 statewide operations and management information systems (MIS), (2) maintain ongoing operating
8 expenses of the two ADRC sites that are fully functional in Maui and Kauai counties, and (3)
9 increase personnel at the two remaining ADRC sites that are not in compliance with the fully
10 functional status in Hawaii and Honolulu counties. All personnel at the four ADRC sites will
11 provide intake, referrals, options counseling, and targeting a triage for long term services and
12 supports. ADRC site personnel will provide an in-home assessment and will create a person-
13 centered support plan for the individuals. When appropriate, ADRC site personnel will assist
14 older adults who are eligible for publicly funded services such as Kupuna Care.

1 The funds are projected to be used as follows:

Line Item	FY14	FY15	Justification
Consultant	\$200,000	\$171,216	<p>Facilitate and provide technical assistance to transform existing business operations at EOA and the four county-based Area Agencies on Aging to create the fully functioning ADRC.</p> <p>Work on the integration of the Veteran's Health Administration (VA) to deliver home and community supports in conjunction with our ADRC.</p> <p>Integrate the four county-based data systems into a single statewide ADRC database.</p> <p>Assist with drawing down Medicaid federal financial participation administrative funds.</p>
MIS (licensing)	\$115,000	\$124,000	MIS expansion to upgrade and consolidate four separate county databases into a statewide database accessible to EOA for greater reporting capability and management of clients' needs and resources, and automation of new tools for uniform, evidence based, comprehensive, person centered assessment of the clients' needs and preferences in order to design individualized support plans.
Contracted LTC Disabilities Specialist w/fringe	\$59,352	\$79,136	LTC Disabilities Specialist is a critical position for the ADRC as outlined in the ADRC 5 year plan. Coordinate for persons with disabilities; provide ongoing training to the aging network to familiarize themselves with disabilities.
Contracted Community Living Program (CLP) Manager w/fringe	\$79,136	\$79,136	CLP program manager is a critical position for the ADRC as outlined in the ADRC 5 year plan. This position handles the day to day operations and coordination for a participant directed model. Will be responsible to move this model forward with the Veteran's Administration.
Evaluation and Quality Improvement	\$75,000	\$75,000	As the ADRC sites become fully functional, evaluation and quality improvement will need to be measured as it related to the

			ADRC 5 year plan.
County of Honolulu Implementation	\$230,576	\$230,576	Increase personnel for the Honolulu ADRC site. The State's ADRC 5 Year Plan created higher minimum qualifications for staffing to perform the duties of the ADRC. These funds will be used to create and fill positions that will provide for the components of a fully functional ADRC.
County of Maui Implementation	\$383,576	\$383,576	Ongoing personnel cost of the Maui ADRC site. The State's ADRC 5 Year Plan created higher minimum qualifications for staffing to perform the duties of the ADRC. Hence these funds will support the ongoing staff to maintain the fully functional daily operations of an ADRC.
County of Kauai Implementation	\$26,783	\$26,783	These funds will support the ongoing staff to maintain the fully functional daily operations of an ADRC and maintain current operating expenses such as IT support.
County of Hawaii Implementation	\$230,577	\$230,577	Increase personnel for the Hawaii ADRC site. The State's ADRC 5 Year Plan created higher minimum qualifications for staffing to perform the duties of the ADRC. These funds will be used to create and fill positions that will provide for the components of a fully functional ADRC.
	\$1,400,000	\$1,400,000	

1

2

EOA and/or the county offices on aging will be seeking additional federal funding from

3

other sources as follows:

Source of Federal Funding	Amount	Date of Decision/Application
Medicaid Administrative Federal Financial Participation	The administrative match rate is 50% for time spent conducting Medicaid activities for outreach and enrollment.	Pending decision by CMS and MedQuest: August, 2013.
Veteran-Directed Home and Community Based Services Program	Payment rates will be established between each Veterans Administration Medical Center (VAMC) and ADRC, with guidance from Veteran Administration (VA) Central Office. VA Central Office will provide each VAMC with a range of county-based rates	EOA will submit a readiness review in July, 2013. Note: this is not a competitive grant

	<p>sufficient to cover most cases. Rates above the range require VA Central Office approval (e.g., ventilator care, TBI).</p> <p>Each VAMC will have two options: (1) set rates within the range, based on services offered; or (2) allow individualized rates, based on the ADRC assessment, within the range.</p> <p>Under either system, rates should be inclusive of costs of direct services, fiscal management, case management/service coordination/support brokerage, and other administrative costs and overhead.</p>	<p>application; this is an agreement with the VA that the ADRCs will provide services to veterans.</p>
Older Americans Act (Title IIIB, IIIC, IIIE)	<p>\$1,107,058 is the county offices on aging’s allocated funding pursuant to the 4 Year Area Plans on Aging that is being utilized for the following ADRC core functions: (a) information, referral, and awareness, (b) options counseling and assistance, and (c) evaluation and quality improvement.</p>	<p>Expected receipt of fund disbursements approximately quarterly beginning in October, 2013.</p>
Affordable Care Act	<p>We are in preliminary discussions with the Hawaii Health Connector so that the ADRCs can become “assistors” by providing outreach, education, and enrollment to people with disabilities who are younger than 60 years of age.</p>	<p>In preliminary discussions.</p>

1

2 EOA is pleased to announce that additional federal funds have already been received in

3 2012 as a result of our ADRC development.

Money Follows the Person	<p>\$400,000 (\$348,290 to be expended by EOA + \$51,710 to be expended by DHS). This funding will be used to develop capacity of the ADRC to function as Hawaii’s MDS Section Q local contact agency statewide and provide options counseling to facility residents. Second, funding will support the identification and implementation of a single assessment tool for all persons requiring home and community-based services statewide. Finally, adoption of a single assessment tool will enable the state to develop quality measures to ensure high quality care for all aged and disabled populations, including following those who have transitioned from institutionalized settings.</p>
Community Based	<p>The Community-based Care Transitions Program (CCTP) tests models for</p>

Care Transitions Program (Section 3026 of the Affordable Care Act)	improving care transitions from the hospital to other settings and reducing readmissions for high-risk Medicare beneficiaries. The goals of the CCTP are to improve transitions of beneficiaries from the inpatient hospital setting to other care settings, to improve quality of care, to reduce readmissions for high risk beneficiaries, and to document measurable savings to the Medicare program. Maui County Office on Aging is now receiving fee-for-service funding from CMS for CCTP.
--	--

1

2

Thank you for the opportunity to testify.



STATE OF HAWAII
STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES
919 ALA MOANA BOULEVARD, ROOM 113
HONOLULU, HAWAII 96814
TELEPHONE: (808) 586-8100 FAX: (808) 586-7543
March 22, 2013

The Honorable David Y. Ige, Chair
Senate Committee on Ways and Means
Twenty-Seventh Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senator Ige and Members of the Committee:

**SUBJECT: HB 1432 HD1 – RELATING TO AGING AND DISABILITY
RESOURCE CENTERS**

The State Council on Developmental Disabilities (DD) **SUPPORTS THE INTENT OF HB 1432 HD1**. The purpose of the bill is to appropriate funds to support a statewide Aging and Disability Resource Center (ADRC) with sites in each County.

The Council was a member of the State ADRC Advisory Board back in April 2006, as a result of the Executive Office on Aging (EOA) receiving a Federal grant to embark on establishing a one-stop single entry point for older adults and persons with disabilities. Since then, the project has established a one-stop center on the Island of Hawaii, and is developing sites on Kauai and Maui, and in Honolulu through the Area Agencies on Aging with direction to streamline and integrate resources and services. The Council has a Memorandum of Agreement between the Hawaii County Office of Aging, ADRC, which defines the partner roles and responsibilities related to services provided by ADRC and the Council.

As a systems advocacy agency responsible for statewide planning, coordination, monitoring, evaluation, and advocacy on behalf of individuals with DD and their families, we support a streamlined and user-friendly process for older adults and individuals with disabilities to receive information and be able to navigate the service system to access services and supports. Most of the focus thus far in establishing and implementing the ADRCs has been targeted to the aging population. EOA has indicated to the Council that it plans to convene a meeting with stakeholders in the next several weeks to discuss the implementation of the ADRCs.

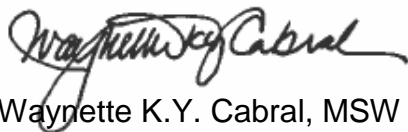
The Honorable David Y. Ige
Page 2
March 22, 2013

The Council, as well as individuals with disabilities, advocates, public and private service providers, and other stakeholders, need to be involved with the implementation of the ADRCs. We believe identifying and engaging in partnerships with all stakeholders will contribute to a seamless approach of accessing long-term services and supports in a manner that respects individual choice and desire, is person-centered, promotes independence and dignity, and provides individual control over the person's life.

The Council defers to EOA regarding the appropriation amount needed to support a statewide ADRC with sites in each County.

Thank you for the opportunity to submit testimony in **supporting the intent of HB 1432 HD1**.

Sincerely,

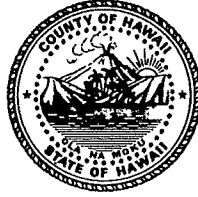


Waynette K.Y. Cabral, MSW
Executive Administrator



J. Curtis Tyler
Chair

William P. Kenoi
Mayor



Alan R. Parker
Executive on Aging

County of Hawai'i

OFFICE OF AGING

Aging and Disability Resource Center, 1055 Kino'ole Street, Suite 101, Hilo, Hawai'i 96720-3872
Phone (808) 961-8600 ♦ Fax (808) 961-8603 ♦ Email: hcoa@hawaiiantel.net
West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740
Phone (808) 323-4390 ♦ Fax (808) 323-4398

March 21, 2013

TESTIMONY TO: Senate Committee on Ways and Means
Senator David Y. Ige, Chair
Senator Michelle N. Kidani, Vice Chair

SUBJECT: **HB 1432, HD 1 - RELATING TO AGING AND DISABILITY
RESOURCE CENTERS**

Friday, March 22, 2013
9:00 a.m.
Hawai'i State Capitol, conference room 211

Honorable Chairs and Members of the Committee:

Thank you for the opportunity to submit written testimony in **STRONG SUPPORT** of HB 1432, HD 1 – RELATING TO AGING AND DISABILITY RESOURCE CENTERS. I am Alan Parker, Executive on Aging for the Hawai'i County Office of Aging (HCOA).

We respectfully request full funding of \$1.8 million (instead of \$1.4 million in Governor's biennium budget request) for continued implementation and statewide expansion of the Aging & Disability Resource Center (ADRC) in all counties. \$1.8 million reflects a truer representation of what the counties need to provide effective services and will enable each county to reach the status of a fully functioning ADRC. This status is important because it enables the HCOA to access Federal funds to help sustain the services of the ADRC.

The fully functioning ADRC model moves a fragmented system of information provision and services to a cohesive system from intake to support delivery. It is a "one-stop shop" for elders and their caregivers looking for long-term care supports and services, and who currently face a confusing variety of avenues for identifying and accessing such services.



Currently, the ADRC depends primarily on State funding. We must diversify our funding, which will help to sustain the ADRC. Accessing potential federal and private funding programs such as Medicaid Federal Financial Participation (FFP), foundations, Medicaid vendor status is contingent on meeting fully functioning status.

While the Hawai'i County ADRC fielded over 1,300 calls for information and assistance over a one-year time period additional funding is needed that will allow us to provide the full array of services offered by a fully functioning ADRC. Specifically additional funding is needed to:

1. Build capacity with staff to conduct intake, assessment and support planning using the evidence-based tools required to meet the criteria of a fully functioning ADRC.
2. Hire a staff to handle the additional data requirements of the resource database and database tool requirements of the ADRC system being developed. This system will allow Hawai'i County to collect and interpret data, and produce reports for the community, policymakers, and funders.
3. Attain the appropriate leveling of staffing that result in elders and their caregivers having easy access to information, resources, and services and to improve overall quality of service.

Thank you for the opportunity to provide testimony in strong support of this important legislation.

Sincerely,

A handwritten signature in cursive script, appearing to read "A Parker".

Alan R. Parker
Executive on Aging

BERNARD P. CARVALHO, JR.
MAYOR



LUDVINA K. TAKAHASHI
EXECUTIVE ON AGING

GARY K. HEU
MANAGING DIRECTOR

COUNTY OF KAUA'I
AGENCY ON ELDERLY AFFAIRS

March 20, 2013

TESTIMONY TO: Committee on Ways and Means
Senator David Ige, Chair

Subject: HB 1432, HD 1 – RELATING TO AGING AND DISABILITY
RESOURCE CENTERS

Friday, March 22, 2013, 9:00 a.m.
Conference Room 211

Honorable Chair Ige and Committee Members:

Thank you for the opportunity to submit written testimony in **STRONG SUPPORT OF HB 1432, HD 1 – Relating to Aging and Disability Resource Centers**. I am June Renaud, Aging Program Planner for the County of Kauai Agency on Elderly Affairs, the Aging and Disability Resource Center (ADRC) on the island of Kauai.

We respectfully request passage of this vital and important bill to continue the development of the ADRC in all counties of our state. One of the advantages of providing a one-stop shop service is providing quick, seamless coordination of services to the frail and homebound older adult in need of immediate assistance. We are providing this kind of service because we currently are the only ADRC in the state who has the Case Manager within our agency. Our clients receive home and community based services within 3 days of referral.

We are looking forward to streamlining our operations and further develop the ability to automate referrals for service electronically to our providers and resource organizations in the community and even statewide. The ADRC is a single entry point for the elderly, people with disabilities of all ages and their caregivers and families to obtain assistance with their long term care needs.

Again, thank you for the opportunity to testify in support of this bill.

June Renaud
Aging Program Planner

Bernard P. Carvalho, Jr.
Mayor



Ludvina K. Takahashi
Executive on Aging

Gary K. Heu
Managing Director

AGENCY ON ELDERLY AFFAIRS

County of Kaua'i, State of Hawai'i

4444 Rice Street, Suite 330, Līhu'e, Hawai'i 96766
TEL (808) 241-4470 FAX (808) 241-5113

To: Committee on Ways and Means
Senator David Ige, Chair

Date: Friday, March 22, 2013, Conference Room 211, 9:00 a.m.

Re: HB1432, HD1– Relating to Aging and Disability Resource Centers

Chair Ige and Committee Members:

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432, HD1, Relating to Aging and Disability Resource Centers. My name is Kealoha Takahashi, Executive on Aging with Kauai County Agency on Elderly Affairs. The passage of this bill is vital as it supports the continuous development of the Aging and Disability Resource Center (also refer as ADRC) in each county.

The ADRC is part of a national effort to establish a single-entry, one-stop service that help people make informed decisions about long term services and options. The goal is to empower individuals to make informed choices and streamline access to long term support which includes in-home care, community based programs and institutional services such as nursing homes and other programs that are designed to help the elderly and individuals with disabilities including younger adults.

The ADRC is a collaborative project that has been embraced throughout the country. States are initiating the ADRC expansion as they are demonstrating to be a proven model for providing information and long term care options to the public. With increasing demands on social and long term care programs, ADRC plays an even more critical role as families urgently search for reliable and unbiased information that will help them make informed decisions about the care for their loved ones. It is a vital gateway to elder care, disability services and social service programs throughout the state, as people turn to the ADRC as the first stop to obtain assistance with their long term care needs.

Thank you again for the opportunity to testify in support of this bill. Please support seniors, people with disabilities and their families by voting yes on HB 1432, HD1.

Kealoha Takahashi
Executive on Aging

An Equal Opportunity Employer



ALAN ARAKAWA
Mayor

DEBORAH ARENDALE
Executive on Aging

JO-ANN T. RIDAO
Director
Housing & Human Concerns

PHONE (808) 270-7755

FAX (808) 270-7935

JAN SHISHIDO
Deputy Director
Housing & Human Concerns

E-MAIL: mcoa.adrc@mauicounty.gov

COUNTY OF MAUI
DEPARTMENT OF HOUSING AND HUMAN CONCERNS
MAUI COUNTY OFFICE ON AGING
AN AREA AGENCY ON AGING

ONE MAIN PLAZA
2200 MAIN STREET, SUITE 547
WAILUKU, HAWAII 96793

Senate Committee on Ways and Means
Honorable Senator David Y. Ige, Chair
Honorable Senator Michelle N. Kidani, Vice Chair

**HB 1432, HD 1 (SSCR883) RELATING TO AGING AND DISABILITY RESOURCE
CENTERS**

Testimony of Deborah Arendale
Executive on Aging, Maui County Office on Aging

Tuesday, March 12, 2013; Conference Room 016
1:25 p.m.

MCOA's Position: Maui County Office on Aging (MCOA) is in **strong support** of HB 1432, HD 1 (SSCR883) that provides appropriation for statewide Aging and Disability Resource Centers (ADRCs) with sites in each county.

Purpose and Justification: MCOA implemented the components of a full functioning ADRC on April 16, 2012 after a comprehensive two-year planning period. In addition to joining with the Executive Office on Aging and the other county Area Agencies on Aging in the two-year planning process, MCOA engaged with a vast group of community partners in the development of the Maui County Aging and Disability Resource Center. Beginning in 2009, MCOA conducted **25** ADRC meetings attended by over **40** community agencies with equitable representation from both the aging and disability service spectrums. MCOA oversees the County Council on Aging as well as the Commission on Persons with Disabilities and, therefore, receives consistent advisory input from stakeholders in both arenas. Expansion of the ADRC to all counties in Hawaii with continued funding is necessary to be prepared to meet needs of an

To promote and protect the well-being of the Older Americans in Maui County.

ever-increasing aging population as well as the increasingly complex needs of individuals with disabilities.

ADRCs are a **national** initiative. One year ago, The Administration on Aging underwent reorganization. A new “umbrella” office, the Administration on Community Living (ACL), formed to bring together the Administration on Aging, the Office on Disability and the Administration on Developmental Disabilities to achieve several important objectives including, but not limited to, **reducing the fragmentation** that currently exists in programs addressing the community living service and **support needs of both the aging and disability populations**; **enhance access** to quality health care and long-term services and supports for **all** individuals; and **promote consistency in community living policy**.

State Units on Aging (Executive Office on Aging) are now tasked with establishing ADRCs in every community to create transformation on the community level, and **continued Federal funding** is linked to successful implementation. While needs of the aging and individuals with disabilities can be varied and complex, the ADRC is tasked to influence areas of commonalities, directly meet the service needs of seniors, and ensure a seamless system of access to available services for individuals with disabilities.

ADRCs are designed to address many of the frustrations individuals and their families experience when trying to access needed information, services, and supports. Single points of entry systems strive to make services and supports simpler to access, reduce consumer confusion, and build consumer trust by enhancing individual choice and informed decision-making.

The advent of the new ADRC operational system has transformed the way MCOA provides services to seniors. More than merely experiencing simplified access to services, seniors and

family caregivers of people with disabilities of all ages participating in the standardized assessment process receive the **right** services from the very beginning of service delivery. MCOA believes that comprehensive assessment allows for the most effective services to be implemented immediately, thereby better assisting the senior to remain as independent in the community for as long as possible and the family caregiver to receive appropriate support.

Maui County implemented full functioning ADRC criteria on April 16, 2012.

Implementation included utilizing standardized intake and assessment protocols that have transformed the way MCOA operates. Individuals and family caregivers participate in an extremely comprehensive assessment that results in a clear picture of strengths, needs, resources, and gaps in services as indicated by individualized support plans. This plan simplifies the full range of long term support options for each senior/family.

In comparing the eleven (11) month period of ADRC implementation, April 1, 2012 – February 28, 2013 to the identical time period prior to ADRC implementation, April 1, 2011 – February 18, 2012, MCOA discovered the following: During ADRC implementation, there were: **55% fewer** deaths of program participants; **33% fewer** program participants placed on Medicaid; **33% fewer** participants placed in Long-Term Care Facilities (nursing homes); and **86% fewer** seniors needing to move to a different residence. Additionally, the ADRC Initial Intake procedure indicated that MCOA staff could reduce the number of seniors needing the lengthy In-Home Assessment by **18%**. This means that MCOA staff were able to fully meet consumer needs through the Intake and were able to save time and expense by not completing an unnecessary In-Home Assessment. While MCOA has not yet completed a detailed analysis of the above data, initial information appears to indicate that the ADRC tools are working to better

meet consumer needs. When potential problems are identified and addressed *prior* to crisis, the outcome for the participant, the family members, and the funders is better.

Why is a Successful Statewide ADRC Important for Hawaii?

Benefits for Seniors and Family Caregivers: The ADRC simplifies process of accessing home and community-based services by providing a One-Stop Shop that assists seniors and family caregivers facing very real challenges to create a realistic plan of action that allows for dignity and independence.

Standardized Tools for Effective Assessment: EOA and the AAAs have chosen to utilize the InterRAI HC assessment to provide a comprehensive picture of each senior's need in 27 Clinical Assessment Protocols (CAP) areas. This thorough view allows seniors and their family caregivers to assume a much more proactive role in planning for both current and future needs.

Conflict-free Case Management: Beginning February 1, 2013, MCOA assumed the role of providing Conflict-free Case Management, as required by the Older Americans Act, utilizing County staff. MCOA anticipates a *cost-savings* of at least \$40,000 per year/per employee by making CM an internal function. Additionally, due to the ability to seamlessly coordinate services with governmental agencies as well as community service providers, in this short period of time MCOA has already assisted program participants in obtaining appropriate assistance to resolve issues including eviction, medical needs, and mental health assistance.

Data Collection: In conjunction with the extensive information gleaned as a result of the assessment process, AAAs will have access to the current status of need and unmet need in each county. For example, if a legislative committee were evaluating the need for a Falls Prevention Initiative and subsequent funding appropriation, the county AAAs could easily provide real-time data regarding how many individuals in each county were at "no," "medium," or "high risk" for

falls. Later, if the committee wanted to determine whether or not the appropriation was a worthwhile investment, the counties could provide aggregate data that demonstrated effectiveness of the intervention from year-to-year. This type of data mining has not ever been possible previously in Hawaii.

Ability to Target Resources: Realistically, there is no way for the State or the County governments to maintain adequate funding that keeps pace with the impending increase in the number of older residents in Hawaii. The ADRC system provides a means by which each county can target resources to those who are most economically needy. While folks under a certain income/asset level are eligible to receive home and community based services utilizing federal, state, and county funding, those above that income level will receive Options Counseling to assist them in creating a plan to utilize personal resources to fund service provision. By targeting resources, the ADRC can focus publicly funded services on those most needing public assistance so that the funding is more efficiently utilized.

Ability to Access New (and previously untapped) Revenue Streams

- Hawaii has already **missed** the opportunity for an additional **\$2,300,000** in federal funding because a statewide ADRC is not fully functioning. This number will continue to grow the longer the state does not have full functioning ADRCs in each county.
- Conversely, meeting the criteria of a full functioning statewide ADRC will open additional revenue streams for each county. These revenue streams can help ease the financial burden on the state as the numbers of seniors continues to rise.
- Affordable Care Act—Maui County Office on Aging signed a Program Agreement with CMS in January, 2013 that allows MCOA to bill CMS on a fee-for-service basis for services provided to Medicare recipients being discharged from hospitals and enrolled in

the Community Care Transitions Program (CCTP). Only 82 partnerships nationwide have been awarded a Program Agreement for CCTP, and Maui was awarded this opportunity as a direct result of achieving full functioning ADRC criteria. This type of **funding diversification** will become even more important as the numbers of seniors continues to grow in the coming years and will allow the AAAs in the state to become less dependent on state and county funding.

- Medicaid Federal Financial Participation (FFP)—The ADRCs will have the opportunity to “draw down” Medicaid FFP funds currently available to ADRCs able to document service delivery units to individuals eligible or likely eligible when assisting those individuals with Medicaid application activities. Based on models of other states accessing these funds, it is likely that each county ADRC would be eligible to access at least **25% of all operational costs** through Medicaid FFP funds.
- Private Pay—The option for individuals and family caregivers to engage in a Private Pay arrangement with AAAs remains untapped in Hawaii at this time. The ADRC, however, could assist counties in evaluating participant income and assets in order to offer the option for individuals and families to purchase services provided by community agencies. The ADRC could manage private pay services rather than families needing to arrange for each needed service separately.

The ADRC protocols have increased system efficiency and have eased the task of obtaining in-home services. In order to develop a proactive system that keeps pace with the booming elder population and assists individuals with disabilities in more easily navigating the system of service delivery, full support of the ADRC is necessary.

Thank you for the opportunity to provide testimony regarding this measure.



To: Committee on Ways and Means
Senator David Y. Ige, Chair

Date: March 22, 2013, Conference Room 211, 9:00 a.m.

Re: **HB 1432 HD1 – RELATING TO AGING AND DISABILITY RESOURCE CENTERS**

Chair Ige and Committee Members:

My name is Steve Tam, Director of Advocacy for AARP Hawaii. AARP is a membership organization of people 50 and older with nearly 150,000 members in Hawaii. AARP fights on issues that matter to Hawaii families, including the high cost of long-term care; access to affordable, quality health care for all generations; providing the tools needed to save for retirement; and serving as a reliable information source on issues critical to Americans age 50+.

AARP strongly supports HB 1432 HD1 - Relating to Aging and Disability Resource Centers.

This bill appropriates funds to support a statewide aging and disability resource center with sites in each county.

ADRCs are intended to streamline access to long-term supports and services for older adults, persons with disabilities, and caregivers. The ADRC is a navigational tool that connects individuals to appropriate long-term care options. Hawaii's ADRC program is only in the second year of a five year federally approved EOA Operational Plan. ADRCs are operational in Hilo and Maui, and are scheduled for implementation in Kauai later this year, and expansion to Kona and Oahu in 2015.

We are requesting that \$1.8 million be appropriated for the continued implementation and expansion of ADRCs for each of fiscal years 2013-2014 and 2014-2015. Without these funds the implementation of ADRCs for the remainder of the Hawaii County and Honolulu County, where over 83% of adults over age 60 live, will be delayed. These counties will not have access to the full range of ADRC services which will make it even more difficult for residents to obtain long-term care services.

AARP's recently published State Long-Term Services and Support Scorecard ranks Hawaii 41st in ability to access long-term care through an ADRC.¹ The ADRCs need to be properly resourced and funded to make ADRCs an effective single point of entry for individuals seeking information on their long-term care options. Additionally, critical to the success of an ADRC is ensuring the availability and funding of services (e.g., Kupuna Care) when individuals are directed to them. Otherwise, consumers will be increasingly frustrated when referred to services, and only to find out that they are not available.

We urge you to support seniors by passing HB 1432 HD1 as it funds safety net programs that support our most vulnerable population – the seniors, disabled, and caregivers.

Thank you for the opportunity to provide testimony.

¹ AARP 2011 State Long-Term Services and Supports Scorecard



Community Alliance for Mental Health

Board of Directors

Anne Chipchase
President

Robert Scott Wall
Vice President

Crystal Aguinaldo
Secretary

William Lennox
Treasurer

Sunny Algoso

Jessica Carroll

Randolph Hack

Gina Hungerford

Susan King

To: The Hawai'i State Senate Committee on Ways and Means
Re: HB 1432 HD1

To: The Honorable Senator Ige and the members of the committee.

Aloha,

The Community Alliance for Mental Health along with United Self Help strongly supports HB 1432 HD1. We feel that this bill will allow for the necessary strengthening of services for our State's most vulnerable populations.

Mahalo,
Scott Wall
Vice-President



State of Hawaii
Senate Committee on Ways and Means
The Honorable Senator David Y. Ige, Chair
The Honorable Senator Michelle N. Kidani, Vice Chair
Hawaii State Legislature

March 22, 2013; 9:00 AM
Room 211

HB 1432, HD 1, Relating to Aging and Disability Resource Centers

Dear Chair Ige, Vice Chair Kidani, and Members of the Senate Committee on Ways and Means,

Re: Support in concept for ADRC; express concern for implementation

We represent five non-profits who work with kupuna and/or individuals with disabilities. While we support the concept of an Aging and Disability Resource Center (ADRC), we are very concerned with the manner in which it is being implemented. Our concerns reflect:

- County differences. Each of the islands is very unique with different challenges. The Hawaii implementation plan takes a “one size fits all approach.” Clearly, the challenges on Oahu will be very different from those on Kauai.
- Disability community. The criteria for fully functioning ADRCs includes consideration of all the populations they serve including different age groups, people of different types of disabilities and culturally diverse groups. However, the disability community has not been engaged in the planning of these “one stops.” While some seniors also have disabilities, and some individuals with disabilities are also over the age of 60, not all seniors have disabilities and not all individuals with disabilities are seniors. Both the senior and disability communities must be equally engaged as partners to create fully functioning ADRCs.

- The provider community. Community based organizations that actually provide the services to the seniors or adults with disabilities have not been engaged in the planning process. Listening to the people who actually work with the affected populations could provide meaningful operational insight.
- Cost. On Oahu, the planned implementation shifts case management responsibilities from a non-profit provider to the City & County of Honolulu's Elderly Affairs Division. Why add to county government (on Oahu) when the nonprofit delivery model has already been proven to be a cost effective method?

We are all supportive of empowering seniors and individuals with disabilities, and their caretakers with the information and resources to access long term services and supports. Let's do this in partnership with government, non-profits, and all the stakeholders.

Sincerely,

Jerry Rauckhorst
President & CEO
Catholic Charities Hawaii

Howard S. Garval
President & CEO
Child & Family Service

Laura D. Smith
President & CEO
Goodwill Industries of Hawaii

Marian E. Tsuji
President & CEO
Lanakila Pacific

Jan E. Hanohano Dill
President & Chairman
Partners in Development Foundation

TO : SENATE COMMITTEE ON WAYS AND MEANS
Senator David Y. Ige, Chair

FROM: Eldon L. Wegner, Ph.D.
Hawaii Family Caregiver Coalition (HFCC)

HEARING: 9:00 am Friday, March 22, 2013
Conference Room 211, Hawaii State Capitol

SUBJECT: HB 1432 HD1 Relating to Aging and Disability Resource Centers

POSITION: The Hawaii Family Caregiver Coalition (HFCC) **strongly supports HB 1432 HD1** as one of our highest priority bills. This bill appropriates funds to support statewide Aging and Disability Resource Centers (ADRC's) in each county to streamline access to long-term supports and services for older adults, persons with disabilities, and family caregivers.

RATIONALE:

The Hawaii Family Caregiver Coalition, with a membership of more than 20 agencies gives voice in the political process to the issues affecting family caregivers.

The Aging and Disability Centers address the long-standing problems caused by the highly fragmented long-term care services in our state. Families typically find it very difficult to access the myriad of services and resources. The lack of a coordinated system also results in lack of efficiency and redundancy. The Long-Term Commission established by the Legislature noted these problems in its 2012 recommendations and strongly supported continued development of ADRC's as a needed step to overcome these problems.

The ADRC is a single-entry point for all families seeking assistance with disabling conditions and provides assessment of needs and connects disabled persons and family caregivers with appropriate services and resources. The comprehensive assessment tool, which is an evidence-based protocol, has been in use for over a year in Maui County. A comparative study of patient outcomes in the year prior to adoption with patient outcomes in the year after adoption shows significant reductions in death rates, falls, and clinical indicators regarding diabetes, blood pressure, and other important chronic disease conditions.

The County of Maui has now achieved a fully functioning ADRC and the results are extremely positive. Because the Federal government recognizes it as fully functioning, the County of Maui has secured additional resources from the federal CMS, from the Affordable Care Act and from Medicaid, and qualifies for other grants.

ADRC's are essential in restructuring our long-term care system to be more efficient and more effective. Hawaii should continue to invest in this transformation, which is in line with the policy directions of the federal government to restructure government through reducing duplication, adopting evidence-based practices, and increasing patient-centered care.

Thank you for allowing me to testify on this bill.

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: gary@thecaregiverfoundation.org
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Thursday, March 21, 2013 12:08:46 AM

HB1432

Submitted on: 3/21/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
Gary A. Powell	The Caregiver Foundation	Comments Only	No

Comments: TO: Senator David Ige, Chair Senator Michelle Kidani, Vice Chair Committee on Ways and Means FROM: Gary Powell, Executive Director Caregiver Foundation RE: HB1432, HD1 Relating to Aging and Disability Resource Centers. DATE: Friday, March 22, 2013; 9:00am; Conference Room 221 POSITION: Support The Caregiver Foundation supports HB1432, HD1. This measure appropriates funds for the development of Aging and Disability Resource Centers (ADRC) statewide. The Caregiver Foundation is a private, non-profit organization that provides fee-for-service programs including daily money management services, senior home organization services, employee caregiver assistance programs, family caregiver planning facilitation, and comprehensive caregiver coordination services. We also offer a range of services that are free for families such as support groups, workshops, and seminars. While we offer our services on a statewide basis, most of our work is conducted primarily in Honolulu. We expect the ADRC to be fully functional in Honolulu by July 2015, and the Caregiver Foundation looks forward to participating in the implementation once this process begins. While the Caregiver Foundation is not a contracted service provider of Kupuna Care or federal Title III funds, we anticipate the ADRC being of tremendous value for smaller, non-profit organizations like ours. For example, the ADRC will conduct a comprehensive in-home assessment that will identify "triggers" for assistance with activities of daily living and lead to the development of a support plan. The triggers report and support plan will be available to all service providers, which means that providers will no longer have to spend their limited resources conducting an assessment and building an individualized service plan. The work will be done for us, thanks to the ADRC. Additionally, the ADRC will facilitate access to care for private-pay individuals which should make providers more competitive. Thank you for the opportunity to testify.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

To: Committee on Ways and Means
Senator David Ige, Chair

Date: Friday, March 22, 2013, Conference Room 211, 9:00 a.m.

Re: HB1432, HD1– Relating to Aging and Disability Resource Centers

Chair Ige and Committee Members:

Thank you for the opportunity to submit written testimony in **STRONG SUPPORT** of HB 1432, HD1, Relating to Aging and Disability Resource Centers. My name is Audrey Suga-Nakagawa, the former statewide coordinator of the Aging and Disability Resource Center, and currently working with Kauai County Agency on Elderly Affairs specifically on their county-wide ADRC development. The passage of this bill is vital as it supports the continuous development of the Aging and Disability Resource Center (also refer as ADRC) in each county.

The ADRC is part of a national effort to establish a single-entry, one-stop service that help people make informed decisions about long term services and options. The goal is to empower individuals to make informed choices and streamline access to long term support which includes in-home care, community based programs and institutional services such as nursing homes and other programs that are designed to help the elderly and individuals with disabilities including younger adults.

The ADRC is a collaborative project that has been embraced by all three levels of government – federal, state and county and strengthens the long term care infrastructure in Hawaii. Throughout the country, states are initiating the ADRC expansion beyond their original pilot sites as they are demonstrating to be a proven model for providing information and long term care options to the public. Hawaii initially started with two pilot sites on the Big Island and Oahu in 2006, and now has Maui and Kauai counties developing into fully functioning ADRC sites. With increasing demands on social and long term care programs, ADRC plays an even more critical role as families urgently search for reliable and unbiased information that will help them make informed decisions about the care for their loved ones. It is a vital gateway to elder care, disability services and social service programs throughout the state, as people turn to the ADRC as the first stop to obtain assistance with their long term care needs.

Thank you again for the opportunity to testify in support of this bill. I urge you to support seniors, people with disabilities and their families by voting yes on HB 1432, HD1.

Audrey Suga-Nakagawa
Moanalua Valley District, Oahu

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: maucrowe@gmail.com
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Tuesday, March 19, 2013 1:56:45 PM

HB1432

Submitted on: 3/19/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
james crowe	Individual	Support	No

Comments: This bill will make it possible to provide Resource Centers in each and every county in Hawaii.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: james.mariano@mauicounty.gov
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Wednesday, March 20, 2013 3:59:40 PM

HB1432

Submitted on: 3/20/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
James Mariano	Individual	Support	No

Comments: Please support this bill. Mahalo.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

3920 Hunakai St.
Lihue, HI 96766
March 20, 2013

To: Committee on Ways and Means
Senator David Y. Ige, Chair

Date: Friday, March 22, 2013, Conference Room 211, 9:00 a.m.

Re: HB1432 HD1 – Relating to Aging and Disability Resource Centers

Chair Ige and Committee Members:

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Janice S. Bond and I live in Lihue, Kauai. The passage of this bill is vital as seniors age and need resource centers for information about long-term care options and eligibility. ADRC's will lessen frustration and help consumers develop a long-term care plan for family members or loved ones as well as those who are disabled.

An ADRC is needed in my community for people like me so I can find help as I age.

Also my son, aged 50, last year became a victim of Necrotizing Faciitis, the flesh eating disease and was disabled for some time. It was difficult getting information on how to help him.

I urge you to support seniors and disabled by voting yes on HB 1432 HD1.

Mahalo,

/s/

Janice S. Bond

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: jill.matsui@mauicounty.gov
Subject: *Submitted testimony for HB1432 on Mar 22, 2013 09:00AM*
Date: Wednesday, March 20, 2013 3:54:30 PM

HB1432

Submitted on: 3/20/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
Jill Matsui Peterson	Individual	Support	No

Comments:

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: pc70@cornell.edu
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Wednesday, March 20, 2013 12:32:30 PM

HB1432

Submitted on: 3/20/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
NANCY CALLAHAN	Individual	Support	No

Comments: Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Nancy Callahan, and I am retired and living on the Big Island. Passage of this bill is vital An ADRC is needed in my community for people like me so I can find help for my husband, who needs care. I urge you to support seniors by voting yes on HB 1432 HD1.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: circlemaui@yahoo.com
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Wednesday, March 20, 2013 2:07:35 PM

HB1432

Submitted on: 3/20/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
Norma Circle	Individual	Support	No

Comments: This bill is crucial to me as a senior on Maui and to seniors throughout the state in order to receive information and access to much needed services in the most efficient and timely manner. I have seen the benefits of the ADRC in operation. Please support this bill.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: pc70@cornell.edu
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Wednesday, March 20, 2013 12:29:27 PM

HB1432

Submitted on: 3/20/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
PATRICK CALLAHAN	Individual	Support	No

Comments: Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Patrick Callahan, and I am retired and living on the Big Island. Passage of this bill is vital An ADRC is needed in my community for people like me so I can find help for my wife, who needs care. I urge you to support seniors by voting yes on HB 1432 HD1.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: suestone125@gmail.com
Subject: Submitted testimony for HB1432 on Mar 22, 2013 09:00AM
Date: Wednesday, March 20, 2013 7:44:00 PM

HB1432

Submitted on: 3/20/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
SUE STONE	Individual	Comments Only	No

Comments: I support the funding for ADRC's in Maui County where I live and work. I am a professional working with adults with severe and persistent mental illness (disability) and frequently collaborate with many other providers, including Office on Aging. The interactions between our agency, the courts, the judiciary and services for aging/elderly have often required the rapid collaboration and coordination of services to create humane and effective interventions for some of our society's most vulnerable citizens. Having the ADRC has allowed for this effective response, over and over- and without duplication of one another's services. I envision that a fully funded and operating ADRC would save not only lives, but also tax payer dollars as this would cut out multiple administrative cost that multiple providers would inevitably have to sustain. Rather than funding multiple administrations of private providers, the monies could more effectively be utilized in providing yet more direct services for our consumers, closing service gaps and ensuring continuity of care throughout the ADRC system. I can only imagine this type of collaboration would benefit all ADRC's throughout the state of Hawaii.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: mailinglist@capitol.hawaii.gov
To: [WAM Testimony](#)
Cc: tabraham08@gmail.com
Subject: Submitted testimony for HB518 on Mar 22, 2013 09:00AM
Date: Monday, March 18, 2013 5:54:40 PM

HB518

Submitted on: 3/18/2013

Testimony for WAM on Mar 22, 2013 09:00AM in Conference Room 211

Submitted By	Organization	Testifier Position	Present at Hearing
Troy Abraham	Individual	Support	No

Comments: I support urgent passage of this bill to END homelessness problem in hawaii once an for all

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

To: Committee on Ways and Means
Senator David Y. Ige, Chair

Date: Friday, March 22, 2013, Conference Room 211, 9:00 a.m.

Re: HB1432 HD1 – Relating to Aging and Disability Resource Centers

Chair Ige and Committee Members:

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Wayne Kanemoto and I am retired and live in the Hilo. The passage of this bill is vital as:

- ADRCs help consumers and my family as it's like a "one stop shop" for information about long-term care options and eligibility. There are so many people needing information on caring for aging parents/friends and do not know where to start.
- ADRCs will lessen frustration and help consumers develop a long-term care plan for family members or loved ones.

I have an elderly aunt who needed information and assistance on the resources and services that are available. It was difficult to find out who to contact for help. An ADRC is needed in my community for people like me so I can find help for my mother/father.

I urge you to support seniors by voting yes on HB 1432 HD1.

Wayne Kanemoto

Hilo, Hi