

HB 1432, HD1

Measure Title: RELATING TO AGING AND DISABILITY RESOURCE CENTERS.
Report Title: Aging and Disability Resource Centers; Appropriation (\$)
Description: Appropriates funds to support a statewide aging and disability resource center with sites in each county. Effective July 1, 2050. (HB1432 HD1)
Companion:
Package: None
Current Referral: HMS, WAM
Introducer(s): MIZUNO, BELATTI, HANOHANO, Carroll



STATE OF HAWAII
STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES
919 ALA MOANA BOULEVARD, ROOM 113
HONOLULU, HAWAII 96814
TELEPHONE: (808) 586-8100 FAX: (808) 586-7543
March 12, 2013

The Honorable Suzanne Chun Oakland, Chair
Senate Committee on Human Services
Twenty-Seventh Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senator Chun Oakland and Members of the Committee:

**SUBJECT: HB 1432 HD1 – RELATING TO AGING AND DISABILITY
RESOURCE CENTERS**

The State Council on Developmental Disabilities (DD) **SUPPORTS THE INTENT OF HB 1432 HD1**. The purpose of the bill is to appropriate funds to support a statewide Aging and Disability Resource Center (ADRC) with sites in each County.

The Council was a member of the State ADRC Advisory Board back in April 2006, as a result of the Executive Office on Aging (EOA) receiving a Federal grant to embark on establishing a one-stop single entry point for older adults and persons with disabilities. Since then, the project has come a long way in establishing a one-stop center on the Island of Hawaii, and developing sites in Kauai, Maui, and Honolulu through the Area Agencies on Aging with direction to streamline and integrate resources and service.

As a systems advocacy agency responsible for statewide planning, coordination, monitoring, evaluation, and advocacy on behalf of individuals with DD and their families, we support a streamlined and user-friendly process for older adults and individuals with disabilities to receive information and be able to navigate the service system to access services and supports. Most of the focus thus far in establishing and implementing the ADRCs has been targeted to the aging population. The Council, as well as service providers and other advocates, need to be at the table to represent individuals with disabilities. Several years ago during the initial planning for ADRCs, we were invited to the meetings. However, since then, the Council and others have not been at meetings with EOA to plan for future ADRCs. The “D” (Disability) is definitely missing in ADRC.

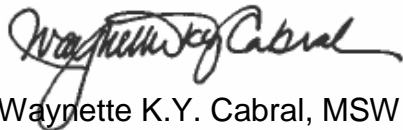
The Honorable Suzanne Chun Oakland, Chair
Page 2
March 12, 2013

The Council has a Memorandum of Agreement between the Hawaii County Office of Aging, ADRC, which defines the partner roles and responsibilities related to services provided by ADRC and the Council. We believe identifying and engaging in partnerships with community service provider agencies will contribute to a seamless approach of accessing long-term services and supports in a manner that respects individual choice and desire, is person-centered, promotes independence and dignity, and provides individual control over the person's life.

The Council defers to EOA regarding the appropriation amount needed to support a statewide ADRC with sites in each County.

Thank you for the opportunity to submit testimony in **supporting the intent of HB 1432 HD1.**

Sincerely,



Waynette K.Y. Cabral, MSW
Executive Administrator



J. Curtis Tyler
Chair

NEIL ABERCROMBIE
GOVERNOR OF HAWAII



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STATE OF HAWAII
EXECUTIVE OFFICE ON AGING
NO. 1 CAPITOL DISTRICT
250 SOUTH HOTEL STREET, SUITE 406
HONOLULU, HAWAII 96813-2831

Committee on Human Services

HB 1432, HD1, RELATING TO AGING AND DISABILITY RESOURCE CENTERS

Testimony of Wes Lum
Director, Executive Office on Aging
Attached Agency to Department of Health

Thursday, March 12, 2013; Conference Room 016

1:25 p.m.

1 **EOA's Position:** The Executive Office on Aging (EOA) supports this measure and notes that the
2 development of the Aging and Disability Resource Centers (ADRC) is a priority of the
3 Abercrombie Administration and that \$1.4 million for each year of the fiscal biennium is part of
4 the Governor's Biennium Budget request.

5 **Fiscal Implications:** This measure appropriates an unspecified amount for each year of the
6 biennium to support the development of ADRCs statewide.

7 **Purpose and Justification:** EOA, along with four county offices on aging, is striving to develop
8 the statewide ADRC to achieve fully functional status as defined by the U.S. Administration on
9 Community Living. Our vision for ADRCs are to serve every community as a highly trusted
10 source where people of all incomes and ages can get information on the full range of long term
11 support options and act a single point of entry for access to public long term support programs and
12 benefits.

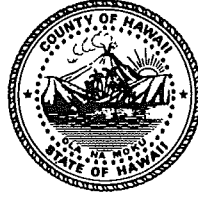
13 In 2011 we developed a Five-Year ADRC Implementation Plan to roll out fully functional
14 ADRC operations sequentially in each county until full statewide operations are achieved in 2016.

1 EOA contracts with a highly skilled systems change developer, HCBS Strategies, to facilitate and
2 provide technical assistance to transform existing business operations at EOA and the four county-
3 based Area Agencies on Aging to create the fully functioning ADRC.

4 The appropriations will be used to (1) maintain the statewide operations and management
5 information systems, (2) maintain ongoing operating expenses of the two ADRC sites that are
6 fully functional (Maui and Kauai), and (3) increase personnel at the two remaining ADRC sites
7 that are not in compliance with the fully functional status. All personnel at the four ADRC sites
8 will provide intake, referrals, options counseling, and targeting a triage for long term services and
9 supports. ADRC site personnel will provide an in-home assessment and will create a person-
10 centered support plan for the individuals. When appropriate, ADRC site personnel will assist
11 older adults who are eligible for publicly funded services such as Kupuna Care.

12 Thank you for the opportunity to testify.

William P. Kenoi
Mayor



Alan R. Parker
Executive on Aging

County of Hawai'i

OFFICE OF AGING

Aging and Disability Resource Center, 1055 Kino'ole Street, Suite 101, Hilo, Hawai'i 96720-3872
Phone (808) 961-8600 • Fax (808) 961-8603 • Email: hcoa@hawaiiintel.net
West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740
Phone (808) 323-4390 • Fax (808) 323-4398

March 11, 2013

TESTIMONY TO: Senate Committee on Human Services
Senator Suzanne Chun Oakland, Chair
Senator Josh Green, M.D., Vice Chair

SUBJECT: **HB 1432, HD 1 - RELATING TO AGING AND DISABILITY
RESOURCE CENTERS**

Tuesday, March 12, 2013
1:25 p.m.
Hawai'i State Capitol, conference room 016

Honorable Chairs and Members of the Committee:

Thank you for the opportunity to submit written testimony in **STRONG SUPPORT** of HB 1432, HD 1 – RELATING TO AGING AND DISABILITY RESOURCE CENTERS. I am Alan Parker, Executive on Aging for the Hawai'i County Office of Aging (HCOA).

We respectfully request full funding of \$1.8 million (instead of \$1.4 million in Governor's biennium budget request) for continued implementation and statewide expansion of the Aging & Disability Resource Center (ADRC) in all counties. \$1.8 million reflects a truer representation of what the counties need to provide effective services and will enable each county to reach the status of a fully functioning ADRC. This status is important because it enables the HCOA to access Federal funds to help sustain the services of the ADRC.

The ADRC empower consumers to make informed decisions about their long term care options and helps them to access the services and support they and their family caregivers need. It is a "one-stop shop" for people looking for long-term care services, and who currently face a confusing variety of avenues for identifying and accessing such services.



The Hawai'i County ADRC fielded over 1,300 calls for information and assistance over a one-year time period. The assistance we provided to a woman who we will call "Ann" and her family are an example of the important services delivered by the ADRC.

"Ann is an elderly woman living alone in senior housing. Her dementia is getting worse and she is seen walking around Hilo. Her daughter calls the ADRC; she doesn't know what to do with mom or how to handle the situation. Referral made to Alzheimer's Association for education and counseling. Meanwhile the ADRC provided options counseling on what was available to mom, including the pros and cons of keeping mom at senior housing alone vs. living in an institution vs. living in a community care family foster home. The ADRC was also able to assist her with the Medicaid application. The daughter decided to place mom in an adult community care family foster home where mom is taken care of 24/7."

Thank you for the opportunity to provide testimony in strong support of this important legislation.

Sincerely,

A handwritten signature in cursive script, appearing to read "A. Parker".

Alan R. Parker
Executive on Aging



ALAN ARAKAWA
Mayor

JO-ANN T. RIDAO
Director
Housing & Human Concerns

JAN SHISHIDO
Deputy Director
Housing & Human Concerns

DEBORAH ARENDALE
Executive on Aging

PHONE (808) 270-7755

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E-MAIL: mcoa.adrc@mauicounty.gov

COUNTY OF MAUI
DEPARTMENT OF HOUSING AND HUMAN CONCERNS
MAUI COUNTY OFFICE ON AGING
AN AREA AGENCY ON AGING

ONE MAIN PLAZA
2200 MAIN STREET, SUITE 547
WAILUKU, HAWAII 96793

Senate Committee on Human Services

Senator Suzanne Chun Oakland, Chair

Senator Josh Green, Vice Chair

**HB 1432, HD 1 (HSCR676) RELATING TO AGING AND DISABILITY RESOURCE
CENTERS**

**Testimony of Deborah Arendale
Executive on Aging, Maui County Office on Aging**

**Tuesday, March 12, 2013; Conference Room 016
1:25 p.m.**

MCOA's Position: Maui County Office on Aging (MCOA) is in **strong support** of HB 1432, HD 1 (HSCR676) that provides appropriation for statewide Aging and Disability Resource Centers (ADRC) with sites in each county.

Purpose and Justification: Maui County Office on Aging implemented the components of a full functioning ADRC on April 16, 2012. The advent of the new operational system has been transformative for the county. Expansion of the ADRC to all counties in Hawaii is necessary to be prepared to meet needs of an ever-increasing aging population. Between 2000 and 2030, the number of adults 60 years and older will increase by 93.8% and those 85 years and older will increase by 174.7%. This explosive growth of older adults alerts us that a strong infrastructure must be in place to serve the growing needs especially as the baby boomers join this age group. In order to minimize the potential **financial strain** of the increasing numbers of senior citizens on the State, **proactive** efforts are required now.

To promote and protect the well-being of the Older Americans in Maui County.

ADRCs are designed to address many of the frustrations individuals and their families experience when trying to access needed information, services, and supports. Single points of entry systems strive to make services and supports simpler to access, reduce consumer confusion, and build consumer trust by enhancing individual choice and informed decision-making.

More than merely simplifying access to services, however, seniors participating in the standardized assessment process receive the **right** services from the very beginning of service delivery. MCOA believes that comprehensive assessment allows for the most effective services to begin, thereby better assisting the senior to remain as independent in the community for as long as possible.

Maui County implemented full functioning ADRC criteria on April 16, 2012. Implementation included utilizing standardized intake and assessment protocols that have transformed the way MCOA operates. Individuals and family caregivers participate in an extremely comprehensive assessment that results in a clear picture of strengths, needs, resources, and gaps in services as indicated by individualized support plans. This plan simplifies the full range of long term support options for each senior/family.

In comparing the eleven (11) month period of ADRC implementation, April 1, 2012 – February 28, 2013 to the identical time period prior to ADRC implementation, April 1, 2011 – February 18, 2012, MCOA discovered the following: During ADRC implementation, there were: **55% fewer** deaths of program participants; **33% fewer** program participants placed on Medicaid; **33% fewer** participants placed in Long-Term Care Facilities (nursing homes); and **86% fewer** seniors needing to move to a different residence. Additionally, the ADRC Initial Intake procedure indicated that MCOA staff could reduce the number of seniors needing the lengthy In-

Home Assessment by **18%**. This means that MCOA staff were able to fully meet consumer needs through the Intake and were able to save time and expense by not completing an unnecessary In-Home Assessment. While MCOA has not yet completed a detailed analysis of the above data, initial information appears to indicate that the ADRC tools are working to better meet consumer needs. When potential problems are identified and addressed *prior* to crisis, the outcome for the participant, the family members, and the funders is better.

Why is a Successful Statewide ADRC Important for Hawaii?

Benefits for Seniors and Family Caregivers: The ADRC simplifies process of accessing home and community-based services by providing a One-Stop Shop that assists seniors and family caregivers facing very real challenges to create a realistic plan of action that allows for dignity and independence.

Standardized Tools for Effective Assessment: EOA and the AAAs have chosen to utilize the InterRAI HC assessment to provide a comprehensive picture of each senior's need in 27 Clinical Assessment Protocols (CAP) areas. This thorough view allows seniors and their family caregivers to assume a much more proactive role in planning for both current and future needs.

Data Collection: In conjunction with the extensive information gleaned as a result of the assessment process, AAAs will have access to the current status of need and unmet need in each county. For example, if a legislative committee were evaluating the need for a Falls Prevention Initiative and subsequent funding appropriation, the county AAAs could easily provide real-time data regarding how many individuals in each county were at "no," "medium," or "high risk" for falls. Later, if the committee wanted to determine whether or not the appropriation was a worthwhile investment, the counties could provide aggregate data that demonstrated

effectiveness of the intervention from year-to-year. This type of data mining has not ever been possible previously in Hawaii.

Ability to Target Resources: Realistically, there is no way for the State or the County governments to maintain adequate funding that keeps pace with the impending increase in the number of older residents in Hawaii. The ADRC system provides a means by which each county can target resources to those who are most economically needy. While folks under a certain income/asset level are eligible to receive home and community based services utilizing federal, state, and county funding, those above that income level will receive Options Counseling to assist them in creating a plan to utilize personal resources to fund service provision. By targeting resources, the ADRC can focus publicly funded services on those most needing public assistance so that the funding is more efficiently utilized.

Ability to Access New (and previously untapped) Revenue Streams

- Hawaii has already missed the opportunity for an additional \$2,300,000 in federal funding because a statewide ADRC is not fully functioning. This number will continue to grow the longer the state does not have full functioning ADRCs in each county.
- Conversely, meeting the criteria of a full functioning statewide ADRC will open additional revenue streams for each county. These revenue streams can help ease the financial burden on the state as the numbers of seniors continues to rise.
- Affordable Care Act—Maui County Office on Aging signed a Program Agreement with CMS in January, 2013 that allows MCOA to bill CMS on a fee-for-service basis for services provided to Medicare recipients being discharged from hospitals and enrolled in the Community Care Transitions Program (CCTP). Only 82 partnerships nationwide have been awarded a Program Agreement for CCTP, and Maui was awarded this opportunity

as a direct result of achieving full functioning ADRC criteria. This type of funding diversification will become even more important as the numbers of seniors continues to grow in the coming years and will allow the AAAs in the state to become less dependent on state and county funding.

- Medicaid Federal Financial Participation (FFP)—The ADRCs will have the opportunity to “draw down” Medicaid FFP funds currently available to ADRCs able to document service delivery units to individuals eligible or likely eligible when assisting those individuals with Medicaid application activities. Based on models of other states accessing these funds, it is likely that each county ADRC would be eligible to access at least 25% of all operational costs through Medicaid FFP funds.
- Private Pay—The option for individuals and family caregivers to engage in a Private Pay arrangement with AAAs remains untapped in Hawaii at this time. The ADRC, however, will assist counties in evaluating participant income and assets. When a senior’s income/assets are above the established threshold to receive publicly funded in-home services, the county will have the ability to offer the option for individuals and families to purchase services through private pay rather than having to arrange for each needed service with the appropriate agency that provides those services.

So, while the numbers of seniors is rising and those seniors are living longer, the future of the home and community based service delivery system through the ADRC is very bright indeed. The ADRC protocols have increased system efficiency and have eased the task of obtaining in-home services. In order to develop a proactive system that keeps pace with the booming elder population, full support of the ADRC is necessary.

Thank you for the opportunity to provide testimony regarding this measure.



To: Committee on Human Services
Senator Suzanne Chun Oakland, Chair

Date: March 12, 2013, Conference Room 016, 1:25 p.m.

Re: **HB 1432 HD1 – RELATING TO AGING AND DISABILITY RESOURCE CENTERS**

Chair Chun Oakland and Committee Members:

My name is Steve Tam, Director of Advocacy for AARP Hawaii. AARP is a membership organization of people 50 and older with nearly 150,000 members in Hawaii. AARP fights on issues that matter to Hawaii families, including the high cost of long-term care; access to affordable, quality health care for all generations; providing the tools needed to save for retirement; and serving as a reliable information source on issues critical to Americans age 50+.

AARP strongly supports HB 1432 HD1 - Relating to Aging and Disability Resource Centers. This bill appropriates funds to support a statewide aging and disability resource center with sites in each county.

ADRCs are intended to streamline access to long-term supports and services for older adults, persons with disabilities, and caregivers. The ADRC is a navigational tool that connects individuals to appropriate long-term care options. Hawaii's ADRC program is in various stages of development in each county. ADRCs are operational in Hilo and Maui, and are scheduled for implementation in Kauai later this year, and expansion to Kona and Oahu in 2015.

The Administration budget bill, HB200, includes \$1.4 million for each year of the fiscal biennium. We are requesting that \$1.8 million be appropriated for the continued implementation and expansion of ADRCs for each of fiscal years 2013-2014 and 2014-2015.

ADRCs are in need of improvement. AARP's recently published State Long-Term Services and Support Scorecard ranks Hawaii 41st in ability to access long-term care through an ADRC.¹ The ADRCs need to be properly resourced and funded to make ADRCs an effective single point of entry for individuals seeking information on their long-term care options. Critical to the success of an ADRC is ensuring the availability and funding of services (e.g., Kupuna Care) when individuals are directed to them. Otherwise, consumers will be increasingly frustrated when referred to services, and only to find out that they are not available.

We urge you to support seniors by passing HB 1432 HD1 as it funds safety net programs that support our most vulnerable population – the elderly, caregivers, and seniors.

Thank you for the opportunity to provide testimony.

¹ AARP 2011 State Long-Term Services and Supports Scorecard

SENATE COMMITTEE ON HUMAN SERVICES
Senator Suzanne Chun Oakland, Chair

March 12, 2013 at 1:25 p.m.
Conference Room 016

Supporting HB 1432 HD 1: Relating to Aging and Disability Resource Centers.

The Healthcare Association of Hawaii advocates for its member organizations that span the entire spectrum of health care, including all acute care hospitals, a majority of home health agencies and hospices, as well as long term care facilities and other health care organizations. Our members contribute significantly to Hawaii's economy by employing nearly 20,000 people statewide, delivering quality care to the people of Hawaii.

Thank you for this opportunity to testify in support of HB 1432 HD 1, which appropriates funds for the Aging and Disability Resource Center (ADRC).

Our large elderly population indicates that Hawaii is a healthy state. But at the same time, there is a clear relationship between age and the prevalence of chronic conditions and level of disability. The elderly are the heaviest users of health care resources, particularly long term care.

The ADRC helps older adults, individuals with disabilities, and family caregivers find options for long-term care and support services available to them in Hawaii. The ADRC helps people determine if they are eligible for government-paid programs. If they are not eligible, the ADRC helps people find private-pay providers. The ADRC also helps people develop plans for meeting their long term care needs. Much of the information provided by the ADRC is easily accessible on its website.

Thank you for the opportunity to testify in support of HB 1432 HD 1.



State of Hawaii
Senate Committee on Human Services
The Honorable Senator Suzanne Chun Oakland, Chair
The Honorable Senator Josh Green, Vice Chair
Hawaii State Legislature

March 12, 2013; 1:25 PM
Room 016

HB 1432, HD 1, Relating to Aging and Disability Resource Centers

Dear Chair Chun Oakland, Vice Chair Green, and Members of the Senate Committee on Human Services,

Re: Support in concept for ADRC; express concern for implementation

We represent five non-profits who work with kupuna and/or individuals with disabilities. While we support the concept of an Aging and Disability Resource Center (ADRC), we are very concerned with the manner it is being implemented. Our concerns reflect:

- County differences. Each of the islands is very unique with different challenges. The Hawaii implementation plan takes a “one size fits all approach.” Clearly, the challenges on Oahu will be very different from those on Kauai.
- Disability community. The ADRC is targeted for both seniors and individuals with disabilities. The disability community has not been engaged in the planning of these “one stops.” While some seniors also have disabilities, and some individuals with disabilities are also over the age of 60, not all seniors have disabilities and not all individuals with disabilities are seniors. Both the senior and disability communities must be equally engaged as partners of the ADRC.
- The provider community. Community based organizations that actually provide the services to the seniors or adults with disabilities have not been engaged in the planning process. Listening to the people who actually work with the affected populations could provide meaningful operational insight.

- Cost. On Oahu, the planned implementation shifts case management responsibilities from a non-profit provider to the City & County of Honolulu's Elderly Affairs Division. Why add to county government (on Oahu) when the nonprofit delivery model has already been proven to be a cost effective method?

We are all supportive of empowering seniors and individuals with disabilities, and their caretakers with the information and resources to access long term services and supports. Let's do this in partnership with government, non-profits, and all the stakeholders.

Sincerely,

Jerry Rauckhorst
President & CEO
Catholic Charities Hawaii

Howard S. Garval
President & CEO
Child & Family Service

Laura Robertson Smith
President & CEO
Goodwill Industries of Hawaii

Marian E. Tsuji
President & CEO
Lanakila Pacific

Jan E. Hanohano Dill
President & Chairman
Partners in Development Foundation

TO: Honorable Senator Suzanne Chun Oakland, Chair
Members of the Senate Human Services Committee

DATE: Tuesday, March 12, 2013
PLACE: State Capitol Conference Room 016
TIME: 1:25 pm
SUBJECT: Testimony in support of HB 1432 HD 1 Relating to Aging and Disability
Resource Center (ADRC)

I am in very strong support of HB 1432 HD 1 Relating to the Aging and Disability Resource Center (ADRC).

ADRC would help consumers, family caregivers and everyone in Hawaii's community to access valuable information about long-term care options and eligibility. Many seniors, disabled persons, and family caregivers would definitely utilize the information that ADRC would provide.

Project Dana, a volunteer caregivers program has witnessed so many older adults, disabled persons and family caregivers struggle for resources and a "one stop shop" would help everyone.

ADRC plays a vital role in maintaining Hawaii's aging population to live happily and safe in their homes.

Please support HB 1432, HD 1.

Thank you very much

Rose Nakamura,

Project Dana

From: [Gretchen Lawson](#)
To: [HMS Testimony](#)
Subject: *****SPAM***** HB 2 HSC & HB1432, HD1 in favor
Date: Thursday, March 07, 2013 9:49:24 AM

Dear Senator Chun-Oakland and members of the Senate Human Services Committee:

I strongly urge you to vote in **favor** of HB 1432 relating to Aging and Disability resource centers statewide and the accompanying Concurrent Resolution. Establishing this model Statewide is of utmost importance to insuring comprehensive delivery of service; Hawaii Island has established such a center based in Hilo and has tried to extend it to the Kona side. The model makes sense. It is a giant step forward. Please vote to move this bill forward. Thank you

Gretchen Lawson, President/CEO
Arc of Kona

HB 2 (HSCR672) Status & Testimony	RELATING TO LONG TERM CARE. Requests the executive office on aging of the department of health to conduct an education and awareness campaign on long term care and have the campaign independently evaluated. Appropriates funds.	HMS, WAM
HB 1432, HD1 (HSCR676) Status & Testimony	RELATING TO AGING AND DISABILITY RESOURCE CENTERS. Appropriates funds to support a statewide aging and disability resource center with sites in each county. Effective July 1, 2050. (HB1432 HD1)	HMS, WAM

Gretchen S. Lawson
President/CEO
Arc of Kona
PO Box 127
Kealahou, HI 96750
808-323-2626 phone
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www.arcofkona.org

Our destiny is shaped by our thoughts and our actions. We cannot direct the wind, but

TO : HOUSE COMMITTEE ON HUMAN SERVICES
Senator Suzanne Chun-Oakland, Chair

FROM: Eldon L. Wegner, Ph.D.

HEARING: 1:25 pm Tuesday, March 12, 2013
Conference Room 016, Hawaii State Capitol

SUBJECT: HB 1432 HD1 Relating to Aging and Disability Resource Centers

POSITION: I **support HB 1432 HD1** which appropriates funds to support statewide Aging and Disability Resource Centers (ADRC's) in each county to streamline access to long-term supports and services for older adults, persons with disabilities, and family caregivers. We are offering an amendment to change the amount of the appropriation to \$1.8 million.

RATIONALE:

The ADRC's will provide a single access to providing needed long-term care supports and services for older adults, persons with disabilities, and family caregivers. These Centers will ease the access to services for persons in need and also bring greater coordination and efficiency to long-term care services.

The appropriation will enable the counties to continue implementing a five-year plan for all counties to reach the criteria for fully functioning ADRC's. Maui County has recently achieved this goal and is now able to access federal funds from the Affordable Care Act as well as additional Medicaid funds and other grants. Thus, the state has an incentive to bring all counties up to the fully functioning level which enables them to access federal funds to cover a significant portion of their operating costs. I

The Governor included \$1.4 million in the proposed budget. However, we request that the amount allocated to ADRC's be amended to \$1.8 million, which was the original request of the Executive Office on Aging to maintain implementation of the five-year plan on schedule.

Thank you for allowing me to testify on this bill.

To: Committee on Human Services
Senator Suzanne Chun Oakland, Chair

Date: Tuesday, March 12, 2013, Conference Room 016, 1:25 p.m.

Re: HB1432 HD1 – Relating to Aging and Disability Resource Centers

Chair Chun Oakland and Committee Members:

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Lori Rogers and I live in the Hilo area. The passage of this bill is vital as:

- ADRCs would help consumers and my family as it's like a "one stop shop" for information about long-term care options and eligibility
- ADRCs will lessen frustration and help consumers develop a long-term care plan for family members or loved ones

I urge you to support seniors by voting yes on HB 1432 HD1.

Thank you,

A handwritten signature in blue ink, appearing to read "Lori Rogers", is positioned below the text "Thank you,".

To: Committee on Human Services
Senator Suzanne Chun Oakland, Chair

Date: Tuesday, March 12, 2013, Conference Room 016, 1:25 p.m.

Re: HB1432 HD1 – Relating to Aging and Disability Resource Centers

Chair Chun Oakland and Committee Members:

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Mark Crumpton and I am Social Work Student at Hawaii Pacific University with study and concentration interest in social justice and equality for our aging population. I live in the Pucks Alley area of Oahu. The passage of this bill is vital as:

IT WILL PROVIDE THE CRUCIAL FINANCIAL SUPPORT TO A MUCH NEEDED COMMUNITY RESOURCE:

The ADRC's provide a central location for those in the community who have questions regarding health issues and available support or are facing the stress of caring for loved ones. Both a one-stop shop and source of direction for the maze of health related regulations and misinformation consumers encounter when involved in a personal family health crisis, the ADRC is a necessary and vital community resource.

When we as constituents, who care for our Aging loved ones face escalating life challenges, the community resources of the ADRC's help smooth a road filled with anxiety and worry. I humbly ask that funding be extended and appropriated for the ADRC's so that they may continue to help those who cannot help themselves.

I urge you to support seniors by voting yes on HB 1432 HD1.

Mark Crumpton

Puck's Alley / Honolulu

From: mailinglist@capitol.hawaii.gov
To: [HMS Testimony](#)
Cc: patcallahan@hawaii.rr.com
Subject: Submitted testimony for HB1432 on Mar 12, 2013 13:25PM
Date: Friday, March 08, 2013 9:50:40 AM

HB1432

Submitted on: 3/8/2013

Testimony for HMS on Mar 12, 2013 13:25PM in Conference Room 016

Submitted By	Organization	Testifier Position	Present at Hearing
NANCY CALLAHAN	Individual	Support	No

Comments: To: Committee on Human Services Senator Suzanne Chun Oakland, Chair Date: Tuesday, March 12, 2013, Conference Room 016, 1:25 p.m. Re: HB1432 HD1 – Relating to Aging and Disability Resource Centers Chair Chun Oakland and Committee Members: Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Nancy Callahan and I am retired and live on the Big Island. The passage of this bill is vital; as a caregiver, I struggle to find out about the resources and services that are available for disabled persons. It is difficult to find out who to contact for help. An ADRC is needed in my community for people like me so I can find help for my wife. I urge you to support seniors by voting yes on HB 1432 HD1.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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From: mailinglist@capitol.hawaii.gov
To: [HMS Testimony](#)
Cc: PC70@cornell.edu
Subject: Submitted testimony for HB1432 on Mar 12, 2013 13:25PM
Date: Friday, March 08, 2013 9:47:16 AM

HB1432

Submitted on: 3/8/2013

Testimony for HMS on Mar 12, 2013 13:25PM in Conference Room 016

Submitted By	Organization	Testifier Position	Present at Hearing
PATRICK CALLAHAN	Individual	Support	No

Comments: To: Committee on Human Services Senator Suzanne Chun Oakland, Chair Date: Tuesday, March 12, 2013, Conference Room 016, 1:25 p.m. Re: HB1432 HD1 – Relating to Aging and Disability Resource Centers Chair Chun Oakland and Committee Members: Thank you for the opportunity to submit written testimony in STRONG SUPPORT of HB 1432 HD1 Relating to Aging and Disability Resource Centers. My name is Patrick Callahan and I am retired and live on the Big Island. The passage of this bill is vital; as a caregiver, I struggle to find out about the resources and services that are available for my wife. It is difficult to find out who to contact for help. An ADRC is needed in my community for people like me so I can find help for my wife. I urge you to support seniors by voting yes on HB 1432 HD1.

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Rebecca Young	Individual	Support	Yes
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I'd like to tell you a story about a little girl we'll call, Rose.

I first met Rose when working for Mi Casa Resource Center in Denver, CO; a nonprofit agency dedicated to assisting the Latino community. Rose was just 11-years-old at the time and beginning to start the 6th grade. She was vibrant, outgoing, funny, ambitious, and very kind to her peers. She was well-liked, however simultaneously misunderstood and therefore bullied.

Upon first glance, Rose looked exactly like a little boy. Her hair was cut very short and she wore boyish clothing, but it was more than that, it was in the subtle ways she carried herself. Rather than trying to shed this identity in response to endless teasing however, Rose simply became even more adamant in remaining true to her fragile, 11-year-old self.

As a staff, we met to talk about Rose and how we could best support her as we had many reasons to believe she may be transgendered. We decided as a staff and with the support of her mother, to enroll Rose onto our caseload to better support her through her struggles with bullying. Not long after, Rose began to talk about her obvious rejection of her assigned gender and began to express interest in learning more about transgendered people. Her case manager and I met with her consistently and as we became safe people for her to talk to, we also became the first people she requested to call her "Ryan" and to use the male pronouns.

As Rose made the switch to Ryan, he was of course met with teasing and bullying by his confused peers. We supported him throughout this transition, but there are simply no words to describe the depths of the pain he felt during this time. Somehow however, Ryan remained strong and convinced that this was the *right* path for him. And when the administration of the school he attended shot down his request to use the boy's bathroom, Ryan did not give up. He

brought the case to his mother, principal, and caseworkers and after many meetings and several heated discussions, his small wish was granted. I will never forget the day he used the boy's bathroom for the first time. Not one kid had a thing to say at this point because they had all but forgotten about Rose. Ryan was truly, finally, "one of the guys."

I'm here today on behalf of Ryan. The last time I heard from him, he was graduating from the 8th grade with honors, had a girlfriend, and had all but decided to eventually have the painful sex reassignment surgery someday when he was old enough. This bill will allow him to reach self-actualization, which is what we as a society want for every human being, I hope.

From: mailinglist@capitol.hawaii.gov
To: [HMS Testimony](#)
Cc: TABRAHAM08@GMAIL.COM
Subject: Submitted testimony for HB1432 on Mar 12, 2013 13:25PM
Date: Saturday, March 09, 2013 11:04:27 AM

HB1432

Submitted on: 3/9/2013

Testimony for HMS on Mar 12, 2013 13:25PM in Conference Room 016

Submitted By	Organization	Testifier Position	Present at Hearing
TROY ABRAHAM	Individual	Support	No

Comments: i support urgent passage of this bill so older generation gets help if they want work and if they need more medical assistance.

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