

GM523

Submitting for consideration and confirmation to the
Enhanced 911 Board, Gubernatorial Nominee, RYAN
FREITAS, for a term to expire 6-30-2016.

GM 523

**GUBERNATORIAL NOMINATION
TO THE BOARD OF DIRECTORS OF THE
ENHANCED 911 BOARD**

**TESTIMONY OF
Ryan J. Freitas**

**TO THE SENATE COMMITTEE ON ECONOMIC DEVELOPMENT, GOVERNMENT
OPERATIONS, AND HOUSING**

March 13, 2013

Chair Dela Cruz, Vice Chair Slom, and Members of the Economic Development, Government Operations, and Housing Committee, I would like to thank you for allowing me this opportunity to present information on myself in support of my confirmation to the Enhanced 911 Board. I would also like to thank Governor Neil Abercrombie for nominating me to serve on this board. I would like to extend my gratitude to everyone who has submitted letters of support on my behalf and those here supporting me today.

I truly consider this an honor and privilege to be able to serve on the Enhanced 911 Board. I believe I have the necessary background and qualifications to serve responsibly and effectively on the Enhanced 911 Board.

I was born and raised in Honolulu, Hawaii and grew up in Moanalua Valley. I am a graduate of St. Louis High School. I received my Bachelor's Degree from the University of Puget Sound in Washington and received my Master's Degree in Business Administration from Chaminade University. I have been fortunate to make my life here in Hawaii with my wife and two year old son.

From an early age, my parents have always taught me the importance of giving back to the community by having me umpire baseball games at Booth Park for the Police Activities League or enrolling me as a Junior Leader for Summer Fun Programs at Nuuanu YMCA. As an adult, I've continued to be an active participant and volunteer in the community and have

worked with multiple non-profit organizations like Easter Seals Hawaii and Aloha United Way. I feel like I have much to offer, not only in the way of experience, knowledge, and skills, but also in my enthusiasm to give back to the community of Hawaii by serving on the Enhanced 911 Board.

As a technology and operations director at Hawaiian Telcom, I have 13 years of experience in telecommunications including voice and data networking, IP (Internet Protocol) operations and management, 5 years of experience operating 911 networks in Hawaii, and deploying and operating new technologies such as Voice over Internet Protocol (VoIP) networks and IP video services.

I have been an active participant in the Enhanced 911 Board meetings and subcommittee meetings since October of 2012 as a visitor and as interim Board member. Hopefully, the Board feels my contributions are of value and that I've been able to assist the Board when ever needed. There is a lot of great work being done by the men and women of the Enhanced 911 Board and I look forward to working alongside them.

I believe that my experience in telecommunications technologies, my knowledge of operating and managing 911 networks, as well as my business and operations experience will be beneficial to the Enhanced 911 Board.

I respectfully request that this committee consider my nomination to the Enhanced 911 Board favorably. I am excited at the prospect of being given the opportunity to serve on the Board and helping to improve public safety for the residents and visitors of Hawaii.

Thank you for allowing me this opportunity to testify.

NEIL ABERCROMBIE
GOVERNOR



Dean H. Seki
Comptroller

Maria E. Zielinski
Deputy Comptroller

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING
AND GENERAL SERVICES

Enhanced 911 Board

March 7, 2013

Senator Donovan Dela Cruz, Chair & Members of the EGH Committee
Hawaii State Capitol, Room 202
Honolulu, HI 96813

RE: Ryan J Freitas, nomination to serve on The Enhanced 9-1-1 Board, GM 523

Honorable Senator Donovan Dela Cruz and members of the committee,

I strongly support Mr. Ryan J. Freitas's nomination to serve on the State of Hawaii Enhanced 9-1-1 Board. Mr. Freitas has an exceptional background in community service and work experience providing telcom expertise as a board member. Mr. Freitas has been attending both committee meetings and board meetings over the last six months in order to prepare for becoming a board member.

Mr. Freitas's leadership and knowledge along with his willingness to serve the public will be a tremendous benefit towards advancing next generation 9-1-1 technology in the State of Hawaii. Mr. Freitas has built strong relationships within the public safety community and the telecommunications industry to earn colleagues respect. His background in managing technology, managing network operations, and his leadership with full accountability for Hawaii Telcom's network reliability bring great value to the State of Hawaii's Enhanced 9-1-1 Board.

The Enhanced 9-1-1 Board and the State of Hawaii truly benefits from confirming the appointment of Mr. Ryan J. Freitas. Thank you for considering my supporting testimony.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Thera G. Bradshaw".

Thera G. Bradshaw, Executive Director
State of Hawaii Enhanced 9-1-1 Board

NEIL ABERCROMBIE
GOVERNOR



DEAN H. SEKI
COMPTROLLER
MARIA E. ZIELINSKI
DEPUTY COMPTROLLER

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
DEAN H. SEKI, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE
ON
ECONOMIC DEVELOPMENT, GOVERNMENT OPERATIONS AND HOUSING
ON
March 13, 2013

GOVERNOR'S MESSAGE 523

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE ENHANCED 911
BOARD, RYAN FREITAS

Chair Dela Cruz and members of the Committee, thank you for the opportunity to testify on G.M. 523. The Department of Accounting and General Services supports the confirmation of Mr. Ryan Freitas to the Enhanced 911 Board (Board).

Section 138-2, Hawaii Revised Statutes, requires that the Board have one member of the public utility providing telecommunications services and land line enhanced 911 services. Mr. Freitas is currently the Director of Network Reliability for Hawaiian Telcom, Inc. (which includes operational management of all deployed statewide networks including the 911 networks). His appointment fulfills the statutory requirement for representation on the Board.

Thank you for the opportunity to testify on this matter.

POLICE DEPARTMENT
CITY AND COUNTY OF HONOLULU

801 SOUTH BERETANIA STREET · HONOLULU, HAWAII 96813
TELEPHONE: (808) 529-3111 · INTERNET: www.honolulu.police.org



KIRK W. CALDWELL
MAYOR

LOUIS M. KEALOHA
CHIEF

DAVE M. KAJIHIRO
MARIE A. McCAULEY
DEPUTY CHIEFS

OUR REFERENCE **DMK-DK**

March 6, 2013

The Honorable Donavan M. Dela Cruz, Chair
Committee on Economic Development,
Government Operations and Housing
State Senate
Hawaii State Capitol
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Dela Cruz:

Subject: Appointment of Mr. Ryan J. Freitas to the Enhanced 9-1-1 (E911)
Board

I fully support the appointment of Mr. Ryan J. Freitas to the E911 Board.

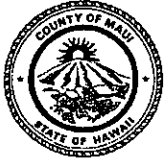
I am writing to you as a colleague of Mr. Freitas, who will appear before you for confirmation of his appointment by Governor Neil Abercrombie to the Board.

Mr. Freitas is the Director of Network Reliability for Hawaiian Telcom, Inc. He is responsible for the operational management of all networks providing video, voice (including 9-1-1), and data services statewide for the company. He has a bachelor's degree from the University of Puget Sound and a master's degree from Chaminade University and has eight years of experience in the communications field.

Mr. Freitas will be a valuable asset as a part of the E911 Board in making sound decisions that will ensure the 9-1-1 network remains functional and reliable.

I thank you for your consideration of my request. Sincerely,

DAVE M. KAJIHIRO
DAVE M. KAJIHIRO
Deputy Chief of Police



ALAN M. ARAKAWA
MAYOR

OUR REFERENCE

YOUR REFERENCE

POLICE DEPARTMENT

COUNTY OF MAUI

55 MAHALANI STREET
WAILUKU, HAWAII 96793
(808) 244-6400
FAX (808) 244-6411



GARY A. YABUTA
CHIEF OF POLICE

CLAYTON N.Y.W. TOM
DEPUTY CHIEF OF POLICE

March 11, 2013

The Honorable Donovan M. Dela Cruz, Chair
And Members of the Committee on Economic Development,
Government Operations, and Housing
The Senate
Hawaii State Capitol
415 South Beretania Street, Room 16
Honolulu, HI 96813

RE: GM 523: Nomination of Mr. Ryan Freitas to the Enhanced 911 Board

Dear Chair Dela Cruz and Members of the Committee:

Please accept this testimony in support of the nomination of Mr. Ryan Freitas to the Enhanced 911 Board. As the present Chair of the Enhanced 911 Board, I had the opportunity to work with Mr. Freitas for the past several months as an interim appointee to the Enhanced 911 Board.

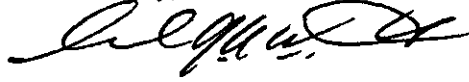
One of the critical requirements and responsibilities of the Enhanced 911 Board is to manage funding needs for the establishment of 911 technologies. The public safety aspect of providing 911 services is one responsibility of the Board, but managing the funding and delivering expectations is another critical aspect of the Board. Mr. Freitas' experience as the Director of Network Reliability with Hawaiian Telcom demonstrates his ability to manage the complexities of a funding budget and providing public safety in a prudent manner for the State of Hawaii.

I strongly encourage the Committee and your colleagues in the full Senate to support Mr. Ryan Freitas' confirmation.

The Honorable Donovan M. Dela Cruz, Chair
Committee on Economic Development, Government Operations and Housing
March 11, 2013
Page 2

Thank you for this opportunity to provide support for Mr. Freitas' nomination.

Sincerely,

A handwritten signature in black ink, appearing to read "Clayton N.Y.W. Tom". The signature is fluid and cursive, with a large initial "C" and "T".

CLAYTON N.Y.W. TOM
Deputy Chief of Police

March 13, 2013

The Honorable Donavan M. Dela Cruz, Chair
Committee on Economic Development,
Government Operations and Housing
State Senate
Hawaii State Capitol
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Dela Cruz:

Subject: GM 523 Appointment of Mr. Ryan Freitas to the Enhanced
9-1-1 (E911) Board

I fully support the appointment of Mr. Freitas to the E911 Board.

I am writing to you as a colleague of Mr. Freitas, who will appear before you for confirmation of his appointment by Governor Neil Abercrombie to the Board.

His participation as a board member is crucial to our current and future success. His association with Hawaiian Telcom will allow him to provide a perspective needed for dialogue during our committee and board meetings. In the short time that I have known Mr. Freitas, I have noticed his dedication and sincere belief to providing the residents and visitors of our great State with the best Enhanced 911 service.

Mr. Freitas will be a valuable asset as a part of the E911 Board in making sound decisions that will ensure the 9-1-1 network remains functional and reliable for the entire state of Hawaii. I look forward to continue working with Mr. Ryan Freitas in the coming years as a member of the Enhanced 911 Board.

Sincerely,

Victor K. Ramos
Assistant Chief, Maui Police Department

Dane Wicker

From: mailinglist@capitol.hawaii.gov
Sent: Friday, March 08, 2013 9:42 AM
To: EGHTestimony
Cc: victor.ramos@mpd.net
Subject: Submitted testimony for GM523 on Mar 13, 2013 15:00PM

GM523

Submitted on: 3/8/2013

Testimony for EGH on Mar 13, 2013 15:00PM in Conference Room 016

| Submitted By | Organization | Testifier Position | Present at Hearing |
|---------------------|--|---------------------------|---------------------------|
| Victor K. Ramos | Maui Police Department-Uniformed Services Bureau | Support | No |

Comments: Aloha Senator Donovan Dela Cruz (Chair), Senator Sam Slom (Vice Chair) and members of the Senate Economic Development, Government Operations, and Housing Committee (EGH). I am Assistant Chief Victor K. Ramos of Maui Police Department. I am also a member of the Enhanced 911 Board and have been so since 2006. I offer my comments in support of the nominee, Mr. Ryan Freitas. His participation as a board member is crucial to our current and future success. His association with Hawaiian Telcom will allow him to provide a perspective needed for dialogue during our committee and board meetings. In the short time that I have known Mr. Freitas, I have noticed his dedication and sincere belief to providing the residents and visitors of our great State with the best Enhanced 911 service. I look forward to continue working with Mr. Ryan Freitas in the coming years as a member of the Enhanced 911 Board. AC Victor K. Ramos

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

March 6, 2013

The Honorable Senator Donovan Dela Cruz, Chair & Members of the EGH Committee
Hawaii State Capitol, Room 202
Honolulu, HI 96813

RE: GM523
Mr. Ryan Freitas's Nomination to the Enhanced 9-1-1 Board.

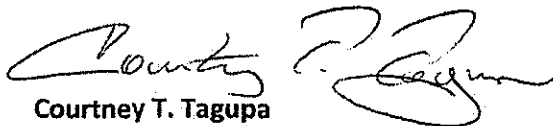
Dear Senator Dela Cruz & Members of the EGH Committee:

As a member of the Enhanced 9-1-1 Board's administrative team since its inception, I have had the pleasure of working with some extremely dedicated members of the Enhanced 9-1-1 Board and its subcommittees who have had major impacts on the success of the Enhanced 9-1-1 Fund. Those individuals possessed the technical expertise along with the ability to achieve consensus among varying opinions and interests. Mr. Ryan will be succeeding Mr. James LaClair who was instrumental to the success of the Board.

During the short time I have known Mr. Freitas, I have observed him in action at Board & Committee meetings; he has convinced me that he has the talent to contribute to the Board's mission at the highest level. He has a strong background in information technology which is vital in understanding the complexities of the Public Safety Answering Points which he will support as a board member. He is also articulate and skilled in communicating his ideas and vision to the entire Board.

I strongly support Mr. Freitas's nomination as a Board member on the Enhanced 911 Board for his demonstrated leadership and technical skills as a Director of Network Reliability at Hawaiian Telcom and his dedication to serving the people of Hawaii. I look forward to working with him.

Sincerely,



Courtney T. Tagupa
Deputy Executive Director, Enhanced 911 Board
c/o Ke'aki Technologies LLC
1600 Kapiolani Blvd., Suite 530
Honolulu, HI 96814
(808) 447-8919
ctagupa@keakitech.com

March 5, 2013

The Honorable Donna Mercado Kim, Senate President,
and Members of the Senate
Twenty-Seventh State Legislature
State Capitol, Room 409
Honolulu, HI 96813

Re: Mr. Ryan J. Freitas's Nomination to the Enhanced 911 Board

Dear Senate President Kim and Members of the Senate,

As an executive at Hawaiian Telcom and as Mr. Ryan Freitas's direct supervisor, I am honored to be able to provide you this letter supporting Ryan Freitas's nomination to the Enhanced 911 Board.

Mr. Freitas has served in a number of positions at Hawaiian Telcom over the past 9 years. Each of these positions has had an increasing level of responsibility, scope and positive impact on our customers and employees.

The Senior Management Team at Hawaiian Telcom unanimously supported Ryan's participation the Enhanced 911 Board due to his business acumen, concern for our community and for the way he lives our company's FAST Values.

Hawaiian Telcom's FAST Values

- Fierce Resolve
- Aloha Spirit
- Superior Service to Customers
- Trustworthiness

make up the foundation of what we strive for each day. Ryan's embodiment of these values is shown in the way he makes decisions, treats others and focuses on customers.

I truly believe that our State and its citizens will be served well by Ryan. He has consistently shown the ability to make sound decisions based on both the facts and differing points of view.

I strongly support Ryan's nomination to the Enhanced 911 Board.

Mahalo and Best Regards,



Michael Czerwinski
Senior Vice President, Customer Operations
Hawaiian Telcom

**Testimony to the Senate Committee on Economic Development,
Government Operations, and Housing
Wednesday, March 13, 2013; 3:00 p.m.
State Capitol Conference Room 016**

RE: Governor's Message No. 523, submitting for consideration and confirmation to the Enhanced 911 Board, Gubernatorial Nominee, Ryan Freitas, for a term to expire 06-30-2016.

Chair Dela Cruz, Vice Chair Slom , and Members of the Committee:

My name is James LaClair, and I am the Executive Director –Technology for Hawaiian Telcom. **I urge your support for the confirmation of Ryan Freitas to the Enhanced 911 Board ("911 Board").**

I've worked with Mr. Freitas for over eight years and he personifies both strong leadership skills and impeccable integrity. He has strong telecommunications industry knowledge with E911 operational experience.

Mr. Freitas has been acting as an interim E911 Enhanced Board member for the past few months and in his short time he has been an active and involved participant.

James LaClair respectfully urges your favorable consideration of Mr. Ryan Freitas as a member of the Enhanced 911 Board.

Thank you for the opportunity to testify.