

---

---

# HOUSE RESOLUTION

URGING HAWAIIAN ELECTRIC COMPANY, INC., TO RETURN ITS CALL  
CENTER OPERATIONS TO HAWAII.

1           WHEREAS, Hawaiian Electric Company, Inc., and its  
2 subsidiaries are the electric utilities that provide electricity  
3 to approximately ninety-five per cent of the residents of  
4 Hawaii, and

5  
6           WHEREAS, Hawaiian Electric Company, Inc., is substantially  
7 a monopoly in the State; and

8  
9           WHEREAS, Hawaiian Electric Company, Inc., has transferred  
10 its call center operations to a company located on the mainland  
11 of the United States, where it is staffed by mainland residents;  
12 and

13  
14           WHEREAS, the unemployment rate in Hawaii could be further  
15 reduced by providing new job opportunities for a Hawaiian  
16 Electric Company, Inc., call center located in the State; and

17  
18           WHEREAS, because Hawaiian Electric Company, Inc., derives  
19 the vast majority of its profits from Hawaii's electric  
20 ratepayers, the company has a duty to offer every available  
21 employment opportunity to residents of Hawaii; now, therefore,

22  
23           BE IT RESOLVED by the House of Representatives of the  
24 Twenty-seventh Legislature of the State of Hawaii, Regular  
25 Session of 2013, that Hawaiian Electric Company, Inc., is urged  
26 to return its call center operations to Hawaii and offer  
27 increased job opportunities to Hawaii residents; and

28  
29           BE IT FURTHER RESOLVED that certified copies of this  
30 Resolution be transmitted to the President and Chief Executive  
31 Officer of Hawaiian Electric Company, Inc., who in turn is



1 requested to distribute copies to each member of the board of  
2 directors of Hawaiian Electric Company, Inc.

3  
4  
5

OFFERED BY:

*Rick T. Orosz*

FEB 27 2013

