
HOUSE CONCURRENT RESOLUTION

URGING HAWAIIAN ELECTRIC COMPANY, INC., TO RETURN ITS CALL
CENTER OPERATIONS TO HAWAII.

1 WHEREAS, Hawaiian Electric Company, Inc., and its
2 subsidiaries are the electric utilities that provide electricity
3 to approximately ninety-five per cent of the residents of
4 Hawaii, and

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6 WHEREAS, Hawaiian Electric Company, Inc., is substantially
7 a monopoly in the State; and

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9 WHEREAS, Hawaiian Electric Company, Inc., has transferred
10 its call center operations to a company located on the mainland
11 of the United States, where it is staffed by mainland residents;
12 and

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14 WHEREAS, the unemployment rate in Hawaii could be further
15 reduced by providing new job opportunities for a Hawaiian
16 Electric Company, Inc., call center located in the State; and

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18 WHEREAS, because Hawaiian Electric Company, Inc., derives
19 the vast majority of its profits from Hawaii's electric
20 ratepayers, the company has a duty to offer every available
21 employment opportunity to residents of Hawaii; now, therefore,

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23 BE IT RESOLVED by the House of Representatives of the
24 Twenty-seventh Legislature of the State of Hawaii, Regular
25 Session of 2013, the Senate concurring, that Hawaiian Electric
26 Company, Inc., is urged to return its call center operations to
27 Hawaii and offer increased job opportunities to Hawaii
28 residents; and

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30 BE IT FURTHER RESOLVED that certified copies of this
31 Concurrent Resolution be transmitted to the President and Chief
32 Executive Officer of Hawaiian Electric Company, Inc., who in



1 turn is requested to distribute copies to each member of the
2 board of directors of Hawaiian Electric Company, Inc.
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OFFERED BY: *Rick T. J. Aebowll*

FEB 27 2013

