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# HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN SERVICES TO PREPARE A  
PROGRESS REPORT ON DETAILING EFFORTS TO IMPROVE AND RE-  
ENGINEER PROCESSING FOR ADULT PROTECTIVE SERVICES.

1           WHEREAS, Adult Protective Services provides crisis  
2 intervention, including investigation and emergency services, to  
3 vulnerable adults reported to be abused, neglected, or  
4 financially exploited by others or seriously endangered due to  
5 self-neglect, without regard to income; and

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7           WHEREAS, Act 154, Session Laws of Hawaii 2008, was enacted  
8 to better protect vulnerable adults by expanding the Adult  
9 Protective Services law contained in Chapter 346, part X, Hawaii  
10 Revised Statutes; and

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12           WHEREAS, since July 1, 2009, the Department of Human  
13 Services has been accepting reports on allegations of caregiver  
14 neglect, physical abuse, psychological abuse, self-neglect,  
15 financial exploitation, and sexual abuse pursuant to the  
16 expanded law; and

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18           WHEREAS, the expanded law also requires the Department of  
19 Human Services to investigate a report of abuse on a vulnerable  
20 adult, and make an effort to refer the adult to other resources  
21 so that future reports or actual abuse do not occur if the  
22 Department determines that the criteria for abuse or neglect are  
23 not met; and

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25           WHEREAS, the Department of Human Services has limited  
26 resources and lacks additional staff and funds necessary to  
27 fully implement the expansion of the adult protective services  
28 law; and

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30           WHEREAS, the Department of Human Services indicates that it  
31 is undertaking important changes to respond to the critical  
32 state of Adult Protective Services, including re-engineering



1 processing according to best and evidence-based practices and  
2 updating data collection; now, therefore,

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4 BE IT RESOLVED by the House of Representatives of the  
5 Twenty-seventh Legislature of the State of Hawaii, Regular  
6 Session of 2013, the Senate concurring, that the Department of  
7 Human Services is requested to provide a progress report to the  
8 Legislature detailing efforts to improve and re-engineer  
9 processing for Adult Protective Services; and

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11 BE IT FURTHER RESOLVED that the Department of Human  
12 Services is requested to submit a preliminary and a final report  
13 of its progress and future plans to the Legislature no later  
14 than 20 days prior to the convening of the Regular Sessions of  
15 2014 and 2015, respectively; and

16  
17 BE IT FURTHER RESOLVED that certified copies of this  
18 Concurrent Resolution be transmitted to the Governor, Director  
19 of Human Services, Administrator of the Social Services  
20 Division of the Department of Human Services, and Administrator  
21 of the Adult and  
22 Community Care Services Branch of the Social Services Division  
23 of the Department of Human Services.

