### A BILL FOR AN ACT

SECTION 1. Section 383-38, Hawaii Revised Statutes, is

RELATING TO THE EMPLOYMENT SECURITY APPEALS REFEREE'S OFFICE.

### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

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2 amended to read as follows: "§383-38 Appeals, filing, and hearing. (a) The claimant or 3 any other party entitled to notice of a determination or 4 5 redetermination as herein provided may file an appeal from the determination or redetermination at the office of the department 6 7 in the county in which the claimant resides or in the county in which the claimant was last employed, or with a copy of the 8 contested determination at the employment security appeals 9 referee's office, within ten days after the date of mailing of 10 the notice to the claimant's or party's last known address, or 11 if the notice is not mailed, within ten days after the date of 12 delivery of the notice to the claimant or party. The department 13 14 may for good cause extend the period within which an appeal may be filed to thirty days. Written notice of a hearing of an 15 appeal shall be sent by first class, nonregistered, noncertified 16 mail to the claimant's or party's last known address[+] at least 17

twelve days prior to the initial hearing date.

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1	(b) The appeal under subsection (a) shall be heard in the
2	county in which the appeal is filed, except that the department
3	may by its rules provide for the holding of a hearing in another
4	county with the consent of all parties or where necessary in
5	order that a fair and impartial hearing may be had, and may
6	provide for the taking of depositions. Unless the appeal is
7	withdrawn with the permission of the referee, the referee after
8	affording the parties reasonable opportunity for a fair hearing
9	shall make findings and conclusions and on the basis thereof
10	affirm, modify, or reverse such determination or
11	redetermination. The parties to any appeal shall be promptly
12	notified of the decision of the referee and shall be furnished
13	with a copy of the decision and the findings and conclusions in
14	support thereof and the decisions shall be final and shall be
15	binding upon each party unless a proceeding for judicial review
16	is initiated by the party pursuant to section 383-41; provided
17	that within the time provided for taking an appeal and prior to
18	the filing of a notice of appeal, the referee may reopen the
19	matter, upon the application of the director or any other party,
20	or upon the referee's own motion, and thereupon may take further
21	evidence or may modify or reverse the referee's decision,
22	findings, or conclusions. If the matter is reopened, the
23	referee shall render a further decision in the matter either

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- 1 reaffirming or modifying or reversing the referee's original
- 2 decision, and notice shall be given thereof in the manner
- 3 hereinbefore provided. Upon reopening, the referee who heard
- 4 the original appeal shall reconsider the matter, except where
- 5 the referee is no longer employed as a referee or the referee
- 6 disqualifies oneself from reconsidering the referee's decision.
- 7 (c) The time to initiate judicial review under section
- 8 383-41 shall run from the notice of such further decision, if
- 9 the matter has been reopened under subsection (b).
- 10 (d) If a claimant or party does not receive the written
- 11 notice under subsection (a), a second written notice shall be
- 12 sent by certified mail, and the hearing on the appeal shall be
- 13 rescheduled accordingly.
- 14 (e) Upon application to, and approval by, the employment
- 15 security appeals referee's office, a claimant or party to an
- 16 appeal may elect to receive hearing notices, decisions, and
- 17 other appeal documents from the referee's office in electronic
- 18 format in lieu of notice by mail. The date of electronic
- 19 transmission is equivalent to the mailing date for purposes of
- 20 this section. Electronic notification status may be rescinded
- 21 at any time by the referee's office, claimant, or any party upon
- 22 written notification."

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1	SECTION 2. Statutory material to be repealed is bracketed
2	and stricken. New statutory material is underscored.
3	SECTION 3. This Act shall take effect upon its approval.
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5	INTRODUCED BY:
6	BY REQUEST
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JAN 22 2013

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#### Report Title:

Employment Security Appeals Referee's Office; Electronic Filing

### Description:

Modifies the notice period for unemployment appeal hearings from fifteen days to twelve days and authorizes notices and correspondence to be sent electronically in lieu of notice by mail.

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent

HB 925

### JUSTIFICATION SHEET

DEPARTMENT:

Labor and Industrial Relations

TITLE:

A BILL FOR AN ACT RELATING TO THE EMPLOYMENT

SECURITY APPEALS REFEREE'S OFFICE.

PURPOSE:

Modify the notice period for unemployment appeal hearing from 15 days to 12 days. Authorizes notices and correspondence to be sent in electronic format in lieu of notice by mail for those who voluntarily select

that revocable option.

MEANS:

Amend section 383-38, Hawaii Revised

Statutes.

JUSTIFICATION:

Governor Abercrombie's New Day plan envisions transforming state government into an efficient and effective enterprise. If enacted, this measure would allow the Employment Security Appeals Referee's Office (ESARO) to more efficiently allocate resources. Therefore, ESARO is proceeding in stages to upgrade its use of technology including electronic filing and document management.

Parties who file an appeal can receive an earlier hearing date and appeal decision, more consistent with the ten-day nationwide average notice requirement for unemployment appeal hearings.

Using over \$600,000 in supplemental budget request (SBR) funds, ESARO also established an online appeals system, which will be operational in early 2013. Using this system, parties will be able to file appeals online, electronically receive hearing notices and appeal documents, and monitor the status of their appeals through an existing system operated by the Unemployment Insurance Division (UID).



This bill specifically recognizes that individuals and companies who voluntarily elect to use this online system accept electronic service in lieu of notice by mail.

Impact on the public: Individuals and employers will have their unemployment appeals resolved at an earlier date. ESARO will continue to grant valid postponement or rescheduling requests. Parties will also be able to receive information about their appeal through more cost-effective electronic means.

Impact on the department and other agencies:
This bill is anticipated to eventually result in labor savings from decreased public inquiries for information obtainable through electronic means and operational cost savings from a reduced need for postage and paper supplies. The bill will also result in an increased ability to continue meeting federal timeliness and performance standards.

GENERAL FUND:

None.

OTHER FUNDS:

Federal.

PPBS PROGRAM DESIGNATION:

LBR 871.

OTHER AFFECTED

AGENCIES:

Department of Accounting and General

Services

EFFECTIVE DATE:

Upon approval.