



EXECUTIVE CHAMBERS

HONOLULU

NEIL ABERCROMBIE  
GOVERNOR

**Testimony in SUPPORT of SB 2779 SD2  
Relating to Aging and Disability Resource Centers**

**HOUSE HUMAN SERVICES COMMITTEE  
Rep. John Mizuno, Chair  
Rep. Jo Jordan, Vice Chair**

**HOUSE HEALTH COMMITTEE  
Rep. Ryan Yamane, Chair  
Rep. Dee Morikawa, Vice Chair**

**March 19, 2012  
10:00 AM Room 329**

Chair Mizuno, Chair Yamane, Vice Chair Jordan, Vice Chair Morikawa and members of the committee, thank you for this opportunity to provide testimony in support of SB 2779, SD2 Relating to Aging and Disability Resource Centers. This bill is one of my priorities this session and I respectfully request your support of this important measure.

My New Day Plan for our kupuna ensures that our retirees and elders live productive and dignified lives at home and in the community. A key component to accomplishing this is to establish an Aging and Disability Resource Center through each county Area Agency on Aging. An ADRC is a coordinated system of information and access to resources in the community for persons seeking long-term support.

These resource centers will be the single point of entry into the system and minimize confusion, enhance individual choice, foster informed decision making and enable state and county governments to manage resources and monitor program quality through centralized data collection and evaluation.

Dr. Wes Lum, the Executive Director of the Executive Office on Aging, is my administration's coordinator of services for our kupuna and will be able to answer any questions you may have on the specifics of the bill.

Thank you for this opportunity to provide testimony in support of SB 2779 SD2.

NEIL ABERCROMBIE  
GOVERNOR OF HAWAII



WESLEY LUM, PhD, MPH  
DIRECTOR

LORETTA FUDDY, ACSW, MPH  
DIRECTOR OF HEALTH

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## Committees on Human Services and Health

### SB2779, SD2, RELATING TO THE AGING AND DISABILITY RESOURCE CENTERS.

Testimony of Wes Lum  
Director, Executive Office on Aging  
Attached Agency to Department of Health

Monday, March 19, 2012; Conference Room 329

10:00 a.m.

1 **EOA's Position:** The Executive Office on Aging (EOA) strongly supports this measure.

2 SB2779, SD2 is part of Governor Abercrombie's Administrative Bill Package and supports the  
3 New Day agenda of "empowering aging at home and in communities."

4 **Purpose and Justification:**

- 5 • *Ensure ADRCs are fully functioning.* All of the Aging and Disability Resource Center  
6 (ADRC) expansion funds requested will be used to ensure that Hawaii's ADRCs are fully  
7 functioning and statewide by 2015, in accordance with our State Plan on Aging. The  
8 statewide ADRC sites are operated through Hawaii's four Area Agencies on Aging  
9 (AAAs), namely the Kauai Agency on Elderly Affairs, Maui County Office on Aging,  
10 Hawaii County Office of Aging, and the City and County of Honolulu, Elderly Affairs  
11 Division.
- 12 • *Develop infrastructure and streamline access.* \$298,585 of the \$1.4 million appropriation  
13 request will go toward expenses to develop infrastructure to streamline access to services  
14 and supports by ensuring that all intake and assessment protocols are enhanced,

1 standardized, dementia-capable, participant-centered, and automated into the ADRC's  
 2 management information system and information technology. This will require purchasing  
 3 software licenses, developing information technology tools and protocols, and project  
 4 management.

- 5 • *Personnel, office space, equipment, supplies.* The remainder of the funds requested, or  
 6 \$1,101,415, will go towards personnel costs at the ADRC sites so that they can provide the  
 7 coordinated, consistent, and higher quality level of service required of a fully functioning  
 8 ADRC. Additionally, these funds will be used to lease space, equipment, furniture, and  
 9 supplies for the increased personnel. EOA and AAAs identified the costs that are  
 10 associated with transforming business operations within each AAA so that they can meet  
 11 the definition of the full-functional ADRC. Because each county has structured its current  
 12 operations in very different ways, the degree of change necessary to meet these  
 13 requirements, and the cost associated with these changes, varies substantially.
- 14 • *Breakdown of request for funds by county:*

<b>County</b>	<b>Amount</b>	<b>Notes</b>
Maui ADRC	\$492,404	Maui County will be the first in the state to implement full functioning changes, beginning in April 2012. Positions to be funded include Aging/Disability Specialists at levels I to V (SR16-24).
Kauai ADRC	\$88,683	Kauai is the second county that will become fully functioning by 2013. Kauai will need to add few staff in order to achieve full functioning status.
Hawaii ADRC	\$240,328	Hawaii County has chosen to complete full implementation in 2015 and will be the third county as planned. Hawaii County will use the funds to continue to employ the ADRC Coordinator, the ADRC Resource Specialist, and a part-time planner. Hawaii County would also like to rent space for an ADRC facility in Hamakua and will need to rent equipment for the space.
Honolulu ADRC	\$280,000	The City and County of Honolulu has projected it will take until 2015 to implement ADRC full functioning changes. The City and County of Honolulu sees an immediate need to develop, as part of the full functioning ADRC goals, an ADRC Satellite Office at

		Castle Medical Center with (a) two office spaces in-hospital and one office space in Kaneohe Community Clinic (off-campus), (b) a primary focus on implementing Hospital Discharge Planning and Benefits Enrollment activities and developing and embedding the Benefits Enrollment Center within this community.
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- *List of current and projected satellite ADRC sites in each county:*

County	Main Site	Satellite
Maui	Wailuku	Kihei, Hana, Lahaina, Molokai, Lanai
Kauai	Lihue	None current
Hawaii	Hilo	Kona, Honokaa
Honolulu	Honolulu at King Street	Leahi Hospital, Kahuku Hospital, Oahu WorkLinks in Hauula, Castle Medical Center (in process), Wahiawa General Hospital (in process), HPAC in Waianae (in process), St. Francis Health System in Ewa (in process), several offices of Liberty Dialysis Center around Oahu (in process)

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- *Sustainability – Reallocating state funds.* In terms of ADRC sustainability, the ADRCs will reallocate current state funding resources by bringing case management in-house to the county offices on aging (moneys previously spent on contracting for case management will now support county positions that carry out the ADRC functions of intake, assessment, and case management) as follows:

County	State Case Management Funds to be Reallocated
Maui	\$71,000
Hawaii	\$319,028
C&C of Honolulu	\$691,000

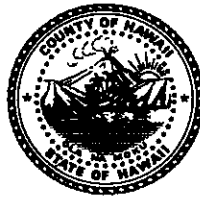
- 1 • *Sustainability - Federal funds.* We will pursue a wide variety of funding options that the  
 2 Administration on Aging (AoA) identified as potential sources of funding for sustaining  
 3 ADRC activity. In FY 13, EOA and the AAAs will receive additional federal funds as  
 4 follows:

Source of Federal Funding	Amount
Medicaid Administrative Federal Financial Participation*	The administrative match rate is 50% for time spent conducting Medicaid activities for outreach and enrollment through the ADRCs.
Veteran-Directed Home and Community Based Services Program*	Approximately \$500/veteran served. Payment rates will be established between each Veterans Administration Medical Center and ADRC, with guidance from Veteran Administration Central Office.
Older Americans Act (Title IIIB, IIIC, IIIE)*	\$1,107,058 is the AAA's allocated funding pursuant to the 4 Year Area Plans on Aging that is being utilized for the following ADRC core functions: (a) information, referral, and awareness, (b) options counseling and assistance, and (c) evaluation and quality improvement.
Money Follows the Person	\$400,000 (\$348,290 to be expended by EOA; \$51,710 to be expended by DHS). This funding will be used to develop capacity of the ADRC to function as Hawaii's MDS Section Q local contact agency statewide and provide options counseling to facility residents. Second, funding will support the identification and implementation of a single assessment tool for all persons requiring home and community-based services statewide. Finally, adoption of a single assessment tool will enable the state to develop quality measures to ensure high quality care for all aged and disabled populations, including following those who have transitioned from institutionalized settings.
Community Based Care Transitions Program	\$300,000 for Maui County Office on Aging for administration and operations (\$100,000) and direct service delivery (\$200,000).

5 \*Recurring funds through agreements between EOA/ADRC and the federal government.

6 **An initial investment in the ADRC will enable us to be "fully functional" as defined**  
 7 **by the AoA. In being fully functional, we will be able to then leverage additional federal**  
 8 **dollars and respond to the Affordable Care Act. EOA strongly supports this measure and**  
 9 **asks for your favorable consideration. Thank you for the opportunity to testify.**

William P. Kenoi  
Mayor



Alan R. Parker  
Executive on Aging

## County of Hawai'i

### OFFICE OF AGING

Aging and Disability Resource Center, 1055 Kino'ole Street, Suite 101, Hilo, Hawai'i 96720-3872  
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West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740  
Phone (808) 323-4390 • Fax (808) 323-4398

March 16, 2012

TESTIMONY TO: **Committee on Health**  
**Rep. Ryan Yamane, Chair**  
**Rep. Dee Morikawa, Vice Chair**

SUBJECT: **S.B. 2779, SD2**  
**"RELATING TO THE AGING AND DISABILITY RESOURCE CENTERS"**  
**Monday, March 19, 2012**  
**10:00 a.m.; Conference Room 329**

Honorable Chairs and Members of the Committee:

**S.B. 2779, SD2** is critical for the continuation of our demonstration project to enable full development and implementation of the programmatic aspects of Hawaii County's Aging and Disability Resource Center Project.

The County of Hawaii has invested heavily in the development of a physical site and has been depending on federal grants that are due to expire at the end of this year to develop the programmatic aspects (nuts and bolts - how things will work and integrate into our existing service network) to improve access to needed information and services.

The Hilo ADRC is co-located by nine major service providers and programs serving the elderly and people with disabilities. The \$240,000 for Hawaii County contained in S.B. 2779 covers personnel costs for four critical positions that are demonstrating our ACCESS model developed to improve our intake, assessment, and care coordination functions of the pilot project that is still being demonstrated and evaluated. HCOA urges passage of S.B. 2779, SD1.

Thank you for providing me the opportunity to testify.

Alan R. Parker, Executive on Aging  
Hawaii County Office of Aging  
1055 Kinoole Street, Suite 101  
Hilo, Hawaii 96720-3872



TO : HOUSE COMMITTEE ON HUMAN SERVICES  
Representative John Mizuno, Chair  
Representative Jo Jordan, Vice Chair

HOUSE COMMITTEE ON HEALTH  
Representative Ryan I. Yamane, Chair  
Representative Dee Morikawa, Vice Chair

FROM: Eldon L. Wegner, Ph.D.  
POLICY ADVISORY BOARD FOR ELDER AFFAIRS (PABEA)

HEARING: 10:00 am Monday March 19, 2012  
Conference Room 329, Hawaii State Capitol

SUBJECT: SB 2779 SD2 Relating to the Aging and Disability Resource Centers

POSITION: **The Policy Advisory Board for Elder Affairs, supports SB 2779 SD 2** which creates Aging and Disability Resource Centers (ADRC's) in each country to streamline access to long-term supports and services for older adults, persons with disabilities, and family caregivers. Makes appropriation.

**RATIONALE:**

The Policy Board for Elder Affairs has a statutory obligation to advocate on behalf of the senior citizens of Hawaii. While we advise the Executive Office on Aging, we do not speak on behalf of the Executive Office of Aging.

The Executive Office on Aging has been working with the County offices on aging in implementing a five-year plan to develop fully functioning ADRC's which will serve as single entry centers for accessing services for the disabled and frail elderly.

- These centers will reduce redundancy, increase coordination in services, and greatly improve the public's ability to access needed services as well as bring greater efficiency to long-term care services.
- As they meet Federal standards for ADRC's, EOA will become eligible to draw down Federal funds from several different sources to support the program.

The requested appropriation will greatly assist in continued implementation of the five-year plan to develop these Centers.

The Long-Term Commission also strongly recommended that the state devote additional resources towards the development of the ADRC's as important to restructuring long-term care services

Thank you for allowing me to testify on this bill.



Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329

Testifier position: Support

Testifier will be present: No

Submitted by: Anthony Lenzer, Ph.D

Organization: Policy Advisory Board for Elder Affairs

E-mail: [Tlenzer@hawaii.rr.com](mailto:Tlenzer@hawaii.rr.com)

Submitted on: 3/18/2012

Comments:

I am testifying today on the half of the Policy Advisory Board for Elder Affairs. The board advises the executive office on aging, and also serves as an advocate for Hawaii's older people. My testimony today reflects only the views of the board.

Senate Bill 2779 calls for the establishment of a system of Adult Disability Resource Centers (ADRCs) in each county as part of a statewide network to improve long-term care services for people of all ages and with all types of disabilities. At present, people needing long-term care face a bewildering variety of questions, for which there is no one source of answers. These include such questions as: where can I obtain a given service? What services do I really need? How much will this cost? Are there any ways that I can get help in paying the cost of care? The list of questions is endless and answers are a few.

The ADRC system will make it possible for people to go to a single source for information about public and private long-term care programs and services and financial assistance. This information will be available to all, regardless of age income or disability. And persons eligible for public programs will be helped to apply for assistance.

The policy advisory Board for Elder affairs regards the ADRC program as critical step in improving Hawaii's fragmented long-term care system. We urge you to support this bill.

Thank you for the opportunity to testify on this measure.



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Marian E. Tsuji

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State of Hawaii  
House Committees on Human Services & Health  
The Honorable John M. Mizuno, Chair  
The Honorable Ryan I. Yamane, Chair  
Hawaii State Legislature

March 19, 2012; 10:00am  
Room 329

### SB 2779, Relating to the Aging & Disability Resource Centers (ADRC)

Good afternoon, Chair Mizuno & Chair Yamane, Vice Chair Jordan and Vice Chair Morikawa, and Members of the House Human Services & Health Committees,

Lanakila Pacific strongly supports SB 2779 to create fully functioning ADRC's throughout the state. This would significantly improve services for seniors, persons with disabilities and their caregivers by eliminating duplication, providing a single point of entry, streamlining data collection and improving case management services.

However, if this Measure were to be passed without also appropriating funds for Kupuna Care, the ADRC would become a single-entry-point to the network of services, yet lack viable services to which to refer eligible clients. Therefore, it is imperative that the funding appropriated in SB 2320 Relating to Aging also be passed.

As a Kupuna Care service provider, Lanakila Meals on Wheels, a program of Lanakila Pacific, serves more than 250,000 meals to seniors each year. Our staff and volunteers deliver more than a nutritious meal, as they may be the only person that the senior will spend time with each day. Our average meal recipient is a woman of Asian or Pacific Island descent, 83 years old with an income of less than \$1,000 per month.

As a Kupuna Care program, we also provide nutritional education and counseling, monitor health and welfare, and serve as an important bridge to support services, helping seniors remain in their homes rather than more costly premature institutionalization.

Unfortunately, the Kupuna Care appropriation in the base budget has remained flat at \$4.8 million since 2002, despite our rapidly aging population's even more urgent need for these critical services. Because of this, Kupuna Care programs including Lanakila Meals on Wheels are faced with heartbreaking waiting lists.

House Committees on Human Services & Health  
March 19, 2012; 10:00am, Room 329  
Page Two

Lanakila Meals on Wheels alone is already facing a waiting list of over 250 seniors that will continue to grow. Seniors like 93 year old Mr. R who was diagnosed with terminal cancer two years ago and never imagined being in need of services.

The passage of this Measure is vital as it will provide a single point of entry for seniors and their caregivers who depend upon Kupuna Care. However, aging network providers cannot meet the current and growing demand for services when faced by years of flat or reduced State and Federal funding.

We urge you to support both SB 2779 and SB 2320 to provide critically needed services for the most isolated and vulnerable seniors in Hawaii.

Thank you for the opportunity to testify.

Respectfully submitted,

Marian E. Tsuji  
President & CEO

Lyn Moku  
Director of Lanakila Meals on Wheels



To: Committee on Human Services  
Representative John M. Mizuno, Chair

Committee on Health  
Representative Ryan I. Yamane, Chair

Date: March 19, 2012, Conference Room 329, 10:00 a.m.

Re: **SB2779, SD2 – RELATING TO THE AGING AND DISABILITY RESOURCE CENTERS**

Chair Mizuno, Chair Yamane and Committee Members:

AARP is a membership organization of people 50 and older with nearly 150,000 members in Hawaii. We are committed to championing access to affordable, quality health care for all generations, providing the tools needed to save for retirement, and serving as a reliable information source on issues critical to Americans age 50+.

AARP **strongly supports** SB2779, SD2 which creates Aging and Disability Resource Centers (ADRC) in each county to streamline access to long-term supports and services for older adults, persons with disabilities and caregivers; and appropriates funds for its establishment.

However, the ADRCs need to be properly resourced and funded to make ADRCs an effective single point of entry for individuals seeking information on their long-term care (LTC) options. The ADRC is a navigational tool that connects individuals to appropriate long-term care options. Critical to the success of an ADRC is ensuring the availability of services (e.g., Kupuna Care) when individuals are directed to them.

Hawaii's ADRC program is in various stages of development in each county, needs to be expanded statewide, and needs improvement. AARP's recently published State Long-Term Services and Support Scorecard ranks Hawaii 41<sup>st</sup> in ability to access LTC through an ADRC or other single entry point.

This bill appropriates funds out of general revenues for fiscal year 2012-2013 for ADRCs. The Executive Office on Aging (EOA) should be consulted as to the appropriate amount of funds.

ADRCs will address consumer frustration when trying to determine how to obtain long-term supports and services, if appropriately resourced, funded, and services are available. Otherwise, this frustration will be magnified with the increasing demand for service due to a rapidly aging population:

- Approximately one out of every five (20%) Hawaii residents are over 60 years old.
- Hawaii's population over age 65 is increasing rapidly and projected to increase by 71% between 2010 and 2030.
- Approximately 247,000 family caregivers are the backbone of Hawaii's long-term care system and currently provide nearly \$2 billion a year of unpaid caregiving services.

AARP  
SB2779, SD2 – Relating to the ADRCs  
March 19, 2012  
Page 2

- The number of family caregivers is declining. The primary family caregiver group is 50-64 years old. This group will decline by 10% by 2030, and cause further strain on seniors and remaining caregivers.

Thank you for the opportunity to testify.

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Early Childhood Consultant

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#### AFFILIATIONS

Alliance for Children & Families  
Kauai United Way  
Maui United Way  
Hawaii Island United Way



Aloha United Way

#### Committee on Human Services

Rep. John Mizuno, Chair

Rep. Jo Jordan, Vice Chair

#### Committee on Health

Rep. Ryan I. Yamane, Chair

Rep. Dee Morikawa, V. Chair

Bill No & Title: SB2779, Relating to the Aging and Disability Resource Centers

SD2

Day, Date & Time: Monday, March 19, 2012 10:00 am

Place: State Capitol Conference Room 329

Aloha, Representatives Mizuno, Jordan, Yamane, Morikawa and committee members. I am Howard S. Garval, President & CEO of Child & Family Service, Hawaii's oldest and most comprehensive human service nonprofit organization with services on every island. Each year we touch the lives of 40,000 Hawaii residents from keiki to kupuna.

I am testifying in support of SB2779, SD2 which supports the addition of new sections to Chapter 349, Hawaii Revised Statutes. Additionally it provides the necessary funding to continue the implementation of this needed resource.

As a provider of senior services for the past 30 years, we have seen firsthand the difficulties faced by seniors and their caregivers. In a time of reduced resources, the ADRC makes economic sense. This federal initiative of the Administration on Aging and Centers for Medicare and Medicaid Services will help Hawaii by:

1. Improving operations across counties through standardization of tools and the adoption of common performance standards.
2. Ensuring that older adults and individuals with disabilities can make informed choices about how to meet their long-term care needs.
3. Positioning the state to respond to federal initiatives and requirements affecting health care and long term care services.
4. Helping residents of Hawaii keep their loved ones in the community by building programs that support the spirit of 'ohana.

The funds being requested should be seen as an investment for the very near future as the ADRC helps the rising tsunami of seniors and disabled in an effective, efficient manner.

At Child & Family Service our mission is Strengthening Families and Fostering the Healthy Development of Children. I think you can see why we strongly support SB2779, SD2 which strengthens a senior's family and supports the senior's continued living in the community. We ask for your support of this bill.

Mahalo for providing the opportunity to submit testimony.

The Twenty-Sixth Legislature  
Regular Session of 2012

**HOUSE OF REPRESENTATIVES**

Committee on Human Services

Rep. John M. Mizuno, Chair

Rep. Jo Jordan, Vice Chair

Committee on Health

Rep. Ryan I. Yamane, Chair

Rep. Dee Morikawa, Vice Chair

State Capitol, Conference Room 329

Monday, March 19, 2012; 10:00 a.m.

**STATEMENT OF THE ILWU LOCAL 142 ON S.B. 2779, SD2  
RELATING TO AGING AND DISABILITY RESOURCE CENTERS**

The ILWU Local 142 supports S.B. 2779, SD2, which establishes and appropriates funds for Aging and Disability Resource Centers in each county to streamline access to long-term care supports and services for older adults, persons with disabilities, and family caregivers.

The ILWU has 20,000 members statewide, many of whom are caring for elderly parents or will in the near future. They often contact the union for information about resources when their parents require long-term care or other services. We do the best we can to refer them to agencies that may be able to help them on every island, but we have always believed that a “one-stop shop” would be the most efficient and effective way to provide individuals with information on the services they need.

The Aging and Disability Resource Center in Hilo has been a good resource for people living in East Hawaii. Instead of searching for resources on the Internet or making numerous “cold calls,” Hilo residents can drop in at the ADRC and speak face-to-face with a person who will listen to their needs and help them find the resources that will be most helpful to them. We believe a resource like this on every island will be invaluable to family caregivers who may not have the time or energy to research programs for their parents while holding down full-time jobs.

The ILWU urges passage of S.B. 2779, SD2. Thank you for the opportunity to offer our support for this measure.

Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329

Testifier position: Support

Testifier will be present: No

Submitted by: Eudice Schick

Organization:

E-mail: [mazel@hawaii.rr.com](mailto:mazel@hawaii.rr.com)

Submitted on: 3/16/2012

Comments:



HOUSE OF REPRESENTATIVES  
THE TWENTY-SIXTH LEGISLATURE  
REGULAR SESSION OF 2012  
COMMITTEE ON HEALTH  
Rep. Ryan I. Yamane, Chair  
Rep. Dee Morikawa, Vice Chair

COMMITTEE ON HUMAN SERVICES  
Rep. John M. Mizuno, Chair  
Rep. Jo Jordan, Vice Chair

Monday, March 19, 2012  
10:00 a.m.  
Conference Room 329  
State Capitol  
415 South Beretania Street

Testimony by Marilyn R Seely  
On SB 2779

Chairs Yamane and Mizuno and Vice Chairs Morikawa and Jordan and members of the committees

I strongly support SB 2779, SD2, a measure that consolidates current agencies, programs and services in order to provide Better access to long term care for those with disabilities.

At the point of time when families decide that they need assistance with care giving, they are often in the dark about where to go and how to make informed decisions. Programs that assist them with this difficult transition are very much needed to assure that they are well supported.

The Administration on Aging has made this project a high priority for each state because of evidence based program evaluation in those areas where it has been established. Additional support from state governments will help assure the ADRCs will be fully functioning access centers into the long term care system.

Thank you for considering this testimony.

To: Committee on Human Services, Rep. John Mizuno, Chair, Rep. Ryan I. Yamane, Chair  
Hearing on Monday March 19, 2012 Conference Room 329, 10:00  
Re: SB2779 SD2 Relating to ADRC

I urge strong support for this bill on ADRC. My name is Jim Crowe I am a senior citizen and a caregiver for another senior citizen.

This bill provides professional staff to guide seniors like me to specific answers contained in the ADRC data bank, in our questioning search for help.

This is a huge step in the right direction for cutting healthcare costs by identifying and treating illnesses early.

Jim Crowe 808 876 1975 30 Alanui Pl Kula 96790  
[mauicrowe@gmail.com](mailto:mauicrowe@gmail.com)

To: Committee on Human Services, Representative John M. Mizuno, Chair  
Committee on Health, Representative Ryan I. Yamane, Chair

Date: Monday, March 19, 2012, State Capitol Conference Room 329, 10:00 a.m.

Re: SB2779 SD2 – Relating To The Aging and Disability Resource Centers

Chair Mizuno, Chair Yamane, and Committee Members,

Thank you for the opportunity to submit written testimony in **STRONG SUPPORT** of SB2779 SD2, Relating To The Aging And Disability Resource Centers.

My wife and I have been recently searching for available services for our elderly parents to help them cope with their daily difficulties of life. However, the process is very time consuming and frustrating because of having to deal with separate agencies and programs each with its own requirements. The process to determine what is available, what programs they qualify for, and determining what best meets their needs is very difficult. I can see why many people give up trying to obtain the help that they need.

Having an expanded and more fully staffed Aging and Disability Resource Centers will go a long way to provide more complete information in one place to seniors and caregivers of available services which they so desperately need.

I strongly urge you to provide adequate funding for this program and to have SB2779 SD2 become law.

Thank you for the opportunity to submit my testimony.

Stanley W.G. Ching  
Pearl City, Hawaii

To: Committee on Human Services, Representative John M. Mizuno, Chair; Committee on Health, Representative Ryan I. Yamane, Chair

Date: Monday, March 19, 2012, State Capitol Conference Room 329, 10:00 a.m.

Re: SB2779, SD2- Relating to the Aging and Disability Resource Centers

Chair Mizuno, Chair Yamane, and Committee Members, thank you for the opportunity to submit written testimony in STRONG SUPPORT of SB2779, SD2.

Having an ADRC has proven to be an effective and efficient place to obtain information on many aging and disability issues. Being able to obtain information at a single, easily accessible, central location is also very beneficial. This is especially true with the high price of gas today. The friendly staff at Hilo's ADRC has been very helpful, providing me with the necessary information to make medicare and social security decisions. A resource center like this is a true community asset. Please support the benefits provided to seniors and the disabled by voting yes on SB2779, SD2.

Thank you for the opportunity to submit my testimony.

Steve Godzsak

Hilo resident

Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329  
Testifier position: Support  
Testifier will be present: No  
Submitted by: Kathleen V. Phillips  
Organization: Individual  
E-mail: [phillipsa008@hawaiiantel.net](mailto:phillipsa008@hawaiiantel.net)  
Submitted on: 3/17/2012

Comments:  
March 17, 2012

Committee on Human Services,  
Representative John M. Mizuno,  
Chair; Committee on Health,  
Representative Ryan I. Yamane, Chair

Date: Monday, March 19, 2012, State Capitol Conference Room 329, 10:00 a.m.

Re: SB2779, SD2- Relating to the Aging and Disability Resource Centers

Chair Mizuno, Chair Yamane, and Committee Members:

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of SB2779, SD2, Relating to the Aging and Disability Resource Centers . The passage of this bill is vital. My name is Kathleen V. Phillips and I had the opportunity in being a care giver for my mom. I live in Pukalani, Maui.

When my mom got ill it was very frustrating and difficult trying to find out where to go and what needed to be done. I was working full-time and shortly after I herniated my neck and back. I needed help. I struggled to find information on what to do next. It would have been so much easier for me if I had access to an ADRC at that time.

ADRCs will definitely lessen consumer frustration when trying to understand long-term care options.

I urge you to support seniors by voting yes on SB2779, SD2.

Thank you for the opportunity to submit my testimony.

Sincerely,

Kathleen V. Phillips  
Pukalani, HI

To: Committee on Human Services, Representative John H. Mizuno, Chair; Chair Committee on Health Representative Ryan I Yamane, Chair

Date: Monday , March 19, 2012, State Capitol Conference Room 329, 10:00am.

Re: SB2779, SD2, Relating to the Aging and Disability Resource Centers

Aloha Chair Mizuno, Chair Yamane, and Committee Members:

Thank you for the opportunity to submit written testimony in **Strong Support** of SB2779, SD2 pertaining to the Aging and Disability Resource Centers. My name is Elaine C. Goldberg and I live in Kapolei. For more than 30 years, I have worked as a Diagnostic Radiologic Technologist with 14 years at Tripler Army Medical Center, Valley Forge Army Hospital, VA Hospitals/outpatients centers and also on the mainland at noteworthy medical facilities such as Children's Hospital of Philadelphia and Medical College of Pennsylvania.

Healthcare for the elders is near and dear to my heart. My family took care of my grandmothers at home (deceased), took care of my father (now deceased), and continue to take care of my aged mother at home. My mother fortunately has a fantastic physician and office staff who do everything possible to assist her with billing and correcting problems with insurance issues. Her monthly income is minimal. I have provided financial contributions for the past 14 years.

November 2009, I took an early retirement from position at Tripler because of two young managers' poor treatment. I am fortunately, not disabled at this time, but cannot find a position, experiencing age discrimination. My monthly pension from the Army was reduced by WEP, CSCR Offset, and hazards of 25% COLA, which was money never going into retirement fund. I only discovered this after processing my papers for early retirement (which was the only way I could maintain my Fed. BC/BS) as agency withheld my documents for more than 30 days, resulting in BC/BS sending me a letter informing me that my policy was canceled, and I could buy a personal policy but pre-existing conditions wouldn't be cover.

I am now considered a senior citizen who has experienced all the dilemmas you read about. I have seen situations as in Michael Moore's movie **SICKO**. There was no one stop "shopping" agency that could or would assist me. Fortunately, because of my medical background, college education, and research abilities, it literally took me more than two months of phone calls, e-mails to officials in DC (could not use state agencies as I was a federal employee), and persistence. As I contacted agencies, I was told , "let me give you another number-this office doesn't handle these matters."

I think everyone in Washington would recognize my name. However, I did get my health insurance resolved and other matters kept from Federal Civil Servants, I consider as additional degrees from "**The College of Hardknocks.**"

The moral of my story is that the ADRC is a most necessary and vital part of quality of life for the elders in our state who cannot fend for themselves and the disabled. Residents of Hawaii do give unlimited assistance to their family members, performing duties of nurses, physical therapists, cleaning duties,

transportation, etc., etc. Please make certain that adequate funding is provided for services of the ADRC and see to it that ADRC services are expanded here in the State of Hawaii.

Please support our seniors in our beautiful state by voting yes on SB2779, SD2.

I thank you for allowing me to submit my testimony and know that it is being read by concerned leaders in Hawaii.

Sincerely,

Elaine C. Goldberg  
Kapolei, Hawaii

Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329  
Testifier position: Support  
Testifier will be present: No  
Submitted by: Barbara J. Servie  
Organization: Individual  
E-mail: [barbarajservice@gmail.com](mailto:barbarajservice@gmail.com)  
Submitted on: 3/18/2012

Comments:

To: Committee on Human Services, Representative John M. Mizuno, Chair and  
Committee on Health, Representative Ryan I. Yamane, Chair

Date: Monday, March 19, 2012, State Capitol Conference Room 329 10:00 a.m.

re: SB2779,SD2 relating to the Aging and Disability Resource Centers

Aloha Representatives Mizuno and Yamane and committee members!

Thank you for the opportunity to provide STRONG SUPPORT for SB279,SD2 relating to  
the Aging and Disability and Resource Centers

My name is Barbara Service. I am an AARP volunteer and I live in Kailua. I  
strongly urge your support of SB2779,SD2. The passage of this bill establishing  
and appropriating funds for the Aging and Disability Resource Centers, is vital.  
The Centers are designed to be the first place for families, friends and  
professionals to go to get accurate informationf about the spectrum of services  
available to aged or disabled individuals . The Centers are in various stages of  
development in the counties. The bill will provide initial funds to expand the  
program statewide.

Recently, a friend was trying to find help for her brother (totally disabled due  
to severe Parkinson's disease). Because she is employed, she needs someone to  
care for him while she is at work. If the ADRC was functional, she could have  
been referred there. As it was, everyone she asked gave a different response as  
to where she should go for help.

I urge you to vote for passage of SB2779,SD2 to assist seniors and disabled  
individuals.

Mahalo for the opportunity to present my testimony.

Barbara J. Service  
AARP Volunteer  
Kahala (District 19)



Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329

Testifier position: Support

Testifier will be present: No

Submitted by: T.J. Davies

Organization: Individual

E-mail: [tjdavies@juno.com](mailto:tjdavies@juno.com)

Submitted on: 3/18/2012

Comments:

REP JohnM.Mizuno Chair committee on Human Services and Rep Ryan Yamane, Chair of Committee on Health Please hear and consider voting in favor of SB 2779 SD2 as this service is valuable for seniors. I am a widow, age 76, who lives in the Kaimuki/kapahulu area. My family is all on the mainland so as I grow older and more incapacitated I will need these services. Laura L.horigan

Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329  
Testifier position: Support  
Testifier will be present: No  
Submitted by: Jim Cisler  
Organization: Individual  
E-mail: [jimcisler@ymail.com](mailto:jimcisler@ymail.com)  
Submitted on: 3/18/2012

Comments:

I reside on Hawaiian Home Lands, Kawaihae. I am retired after more than 50 years of hard work. As I grow older my reliance on accurate, intelligent, comprehensive health care informational services increases. I am striving to grow older with some independence and dignity.

Hawaii must have an efficient gateway to health care information at every level of need. The framework for this access (ADRC) is in place and needs to be funded sufficiently to accommodate that 20 percent, and growing, of our population that is over 60 years old. We need your funding support. Please help!

TO: Committee on Human Services, Representative John M. Mizuno,  
Chair; Committee on Health, Representative Ryan I. Yamane, Chair  
DATE: Monday, March 19, 2012, State Capitol Conference Room 329, 10:00 a.m.  
RE: SB2779, SD2- Relating to the Aging and Disability Resource Centers

Chair Mizuno, Chair Yamane, and Committee Members, thank you for the opportunity to submit written testimony in **STRONG SUPPORT of SB2779, SD2, Relating to the Aging and Disability Resource Centers (ADRC)**. My name is Kathryn Okazaki and I retired to take care of both my parents. My dad will be 98 in a few months and mom will be 95. I live in Halawa Heights, Aiea..

The passage of this bill is vital as:

- ADRCs will help caregivers like I identify all the services that are available to me and my parents.
- It's been seven years since I started to care for my parents. I was extremely frustrated and confused trying to understand my options or even basically how to start. I attended conferences, workshops over several years and tried to work out what was best for my parents.
- Having ADRCs will be a blessing to all new caregivers or those planning their own long term care plan. To be able to get accurate and unbiased information that is best for an individual's situation is very much needed and the demand for this service will increase with the number of baby bloomer becoming seniors.
- It would have been so much easier for me if I had access to an ADRC at that time. This program needs to grow and your support is very much needed.

I urge you to support seniors by voting yes on SB2779, SD2.

Thank you for the opportunity to submit my testimony.

Kathryn Okazaki  
99-515 Kaholi Place  
Aiea, HI 96701  
486-5960NAME  
Halawa Heights/ Aiea

Testimony for HUS/HLT 3/19/2012 10:00:00 AM SB2779

Conference room: 329  
Testifier position: Support  
Testifier will be present: Yes  
Submitted by: Gregory Kam  
Organization: Individual  
E-mail: [greggkam@hotmail.com](mailto:greggkam@hotmail.com)  
Submitted on: 3/18/2012

Comments:

To: Committee on Human Services, Representative John M. Mizuno Chair; Committee on Health, Representative Ryan I. Yamane, Chair Date: Monday, March 19, 2012, State Capitol Conference Room 329, 10:00 a.m. Re: SB2779, SD2 Relating to the Aging and Disability Resource Centers, Chair Mizuno, Chair Yamane, and Committee Members. Thank you for the opportunity to submit written testimony in Strong Support of SB2779, SD2, Relating to the Aging and Disability Resource Centers. My name is Gregory Kam I am a concerned senior citizen residing in the lower Alewa Hts area. The passage of this bill will enable my senior family and friends with Disability issues by passing the confusion to their Long term care questions in a simplistic manner. In addition your support by voting yes to this important bill SB2779, SD2 will enable funds which will address those of us that may be necessary in order to live independently and not be dependent on others as long as possible. Thank you for allowing me this opportunity to submit my concerns via this written testimony. Aloha, Gregory Kam Alewa / Liliha Area