

NEIL ABERCROMBIE  
GOVERNOR OF HAWAII

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# LATE Testimony

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## Committee on Human Services

### Committee on Health

## HB2517, RELATING TO THE AGING AND DISABILITY RESOURCE CENTERS.

Testimony of Wes Lum  
Director, Executive Office on Aging  
Attached Agency to Department of Health

Thursday, February 2, 2012; Conference Room 329

10:00 a.m.

- 1 **EOA's Position:** The Executive Office on Aging (EOA) strongly supports this measure and
- 2 suggests amendments. HB2517 is part of Governor Abercrombie's Administrative Bill Package
- 3 and supports the New Day agenda of "empowering aging at home and in communities."
- 4 **Purpose and Justification:** Our vision is to have Aging and Disability Resource Centers
- 5 (ADRC) in every community serving as highly visible and trusted places where people with
- 6 disabilities of all ages can find information on the full range of long-term support options and can
- 7 access a single point of entry to public long-term support programs and benefits. To this end,
- 8 EOA, the four county Area Agencies on Aging (AAAs), and HCBS Strategies have developed a
- 9 five-year plan for implementing three initiatives: (1) a statewide Aging and Disability Resource
- 10 Center (ADRC) effort that will meet the Administration on Aging's criteria for a full-functioning
- 11 ADRC, (2) the Community Living Program, and (3) the person-centered Hospital Discharge
- 12 Planning initiative. The overall five-year implementation plan consists of:

- 1           1. A detailed description of the key operations that will be built and adapted to the  
2           existing county and statewide infrastructure.
- 3           2. The identification of enhancements needed to management information systems tasks  
4           and the plan for making these enhancements.
- 5           3. A description of the effort to estimate staffing and infrastructure costs necessary to  
6           implement the five-year plan, including the ability to reallocate existing resources and  
7           draw down Medicaid Administrative Federal Financial Participation to offset these  
8           costs.
- 9           4. A detailed plan identifying the dependent tasks and proposed timeframes for  
10          implementing the statewide ADRC operational model.
- 11          5. An ongoing planning process to guide the implementation of the plan.

12          When successfully implemented, these systems change efforts will help the state by:

- 13          1. Improving operations across counties through standardization of tools and the adoption  
14          of common performance standards.
- 15          2. Ensuring that older adults and individuals with disabilities can make informed choices  
16          about how to meet their long-term care needs.
- 17          3. Positioning the state to respond to federal initiatives and requirements affecting health  
18          care and long term care services.
- 19          4. Helping residents of Hawaii keep their loved ones in the community by building  
20          programs that support the spirit of 'ohana.

21          This measure will assist EOA and the AAA's implement the five-year plan whereby Maui  
22          and Kauai counties will be full-functioning by April, 2012 and January, 2013, respectively.  
23          Hawaii and Honolulu counties are not scheduled to be full-functioning until March, 2015 and July,

1 2015, respectively, and therefore, this measure will accelerate their implementation of a full-  
2 functioning ADRC to 2014.

3 EOA would like to recommend several amendments to strengthen the legislation:

- 4 1. Page 1, Line 3: "...the aging and disability resource centers initiative is a collaborative  
5 federal and state multi-agency effort with the support of the counties led by ...”
- 6 2. Page 1, Line 12: "In many communities, long-term supports and services are administered  
7 by multiple agencies, both public and private, and have complex ... ”
- 8 3. Page 2, Line 3: "It also improves the ability of state and county governments to manage  
9 resources and monitor program quality through centralized data collection and evaluation  
10 which will result in the ability to target existing resources where most needed, better  
11 estimate future need, and develop long-term strategies for sustainability."
- 12 4. Page 2, Line 5: “Aging and disability resource centers use two broad strategies to divert  
13 persons from unnecessary and costly long-term institutional care ...”
- 14 5. Page 3, Line 1: Replace the definition of “Aging and disability resource centers” with the  
15 following: "Aging and disability resource centers" means an entity established by the State  
16 as part of the State system of long-term care serving as a highly visible and trusted source  
17 where people of all incomes and ages can get information on the full range of long term  
18 support options and a single point of entry for access to public long term support programs  
19 and benefits.
- 20 6. Page 3, Line 6: Replace the definition of "Area agency on aging" with the following: “Area  
21 agency on aging” means the agency in each county designated by the Executive Office on  
22 Aging, under the Older Americans Act section 305(a)(2)(A), to facilitate the area-wide  
23 development and implementation of a comprehensive, coordinated system for providing

1 long-term care in home and community-based settings, in a manner responsive to the needs  
2 and preferences of older individuals and their family caregivers.

3 7. Page 3, Line 8: Replace the definition of "Dementia" with the following: "Dementia"

4 means a group of symptoms affecting intellectual and social abilities severely enough to  
5 interfere with daily functioning.

6 8. Page 4, Line 5: Replace the definition of "Options counseling" with the following:

7 "Options counseling" means an interactive decision-support process whereby consumers,  
8 family members, and significant others are supported in their deliberations to determine  
9 appropriate long-term care choices in the context of a consumer's needs, preferences,  
10 values, and individual circumstances.

11 9. Page 4 line 22: "There is established [an] a statewide aging and disability resource center  
12 with sites in each county to streamline access..."

13 10. Page 5, Line 10: "Federal, state, and county revenue-funded programs and services  
14 including, but not limited to, those funded by Medicaid, Medicare, Older Americans Act,  
15 [and] the Veterans Administration, and Kupuna Care. [a centralized application process for  
16 publicly funded long-term supports and services;]."

17 11. Page 5, Line 14: Reformat the option: "(2) A centralized application process for publicly  
18 funded long-term supports and services." Renumber the remaining list.

19 12. Page 6, Line 17: Replace subsection (d) with the following: "(d) The executive office on  
20 aging shall coordinate the implementation of the statewide aging and disability resource  
21 center."

- 1       13. Page 6: Add a new subsection (e) to read as follows: "(e) The area agencies on aging shall
- 2           implement the statewide aging and disability resource center program within their
- 3           respective geographic service areas."
- 4   Thank you for the opportunity to testify.

ALA ARAKAWA  
Mayor



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**MAUI COUNTY OFFICE ON AGING**  
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**Joint House Committee on Human Services and Health**

**HB 2517 RELATING TO THE AGING AND DISABILITY RESOURCE CENTERS**

**Testimony of Deborah Arendale**  
**Executive on Aging, Maui County Office on Aging**

**Thursday, February 2, 2012; Conference Room 329**  
**10:00 a.m.**

**MCOA's Position:** Maui County Office on Aging (MCOA) is in support of HB 2517 for the establishment of Aging and Disability Resource Centers (ADRC) in Hawaii and suggests amendments. This measure would assist the State and each County in developing ADRCs that meet full functioning criteria as indicated by the Administration on Aging to serve as "one stop shops" to simplify the experience of obtaining information and accessing appropriate supports and services that enable seniors and persons with disabilities to live independently in the community.

**Purpose and Justification:** In 2006, the Older Americans Act was amended to include the establishment of ADRCs under the direction of each state unit on aging. To meet this requirement, the Executive Office on Aging (EOA), the four county Area Agencies on Aging (AAAs) and HCBS Strategies, Inc. engaged in the process of developing a five-year systems change implementation plan. When successfully implemented, the five year plan will result in the following: 1) improving operations across counties through standardization of tools and performance standards; 2) ensuring that older adults and persons with disabilities can make

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To promote and protect the well-being of the Older Americans in Maui County.

informed choices about how to meet their long-term care needs; 3) positioning the state to respond to federal initiatives and requirements affecting health care and long-term care services; and 4) helping residents of Hawaii keep their loved ones in the community by building programs that support the spirit of 'ohana. The vision of EOA and the AAAs is to establish ADRCs in every community that serve as a highly visible and trusted places where people with disabilities of all ages can find information on the full range of long-term support options and can access a single point of entry to public long-term support programs and benefits. This measure will assist EOA and the county AAAs in establishing a successful statewide ADRC.

MCOA appreciates the opportunity to offer the following amendments:

Page 6, Line 17: Replace subsection (d) with the following: “(d) The executive office on aging shall coordinate the implementation of the statewide aging and disability resource center.”

Page 6: Add a new subsection (e) to read as follows: “(e) The aging and disability resource centers shall be a function of each area agency on aging within the respective geographic service areas.”

Thank you for the opportunity to provide testimony regarding this measure.

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HOUSE COMMITTEE ON HUMAN SERVICES  
Rep. John Mizuno, Chair

HOUSE COMMITTEE ON HEALTH  
Rep. Ryan Yamane, Chair

Conference Room 329  
February 2, 2012 at 10:00 a.m.

**Supporting HB 2517: Relating to the Aging and Disability Resource Centers**

The Healthcare Association of Hawaii advocates for its member organizations that span the entire spectrum of health care, including all acute care hospitals, as well as long term care facilities, home care agencies, and hospices. In addition to providing quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 40,000 people. Thank you for this opportunity to testify in support of HB 2517, which establishes an Aging and Disability Resource Center in each county to improve access to long term care.

This bill is one of many that are designed to strengthen the infrastructure that cares for the elderly or reduces elder abuse. Hawaii's elderly population is growing faster than even the national average. Since statehood, the proportion of elderly to Hawaii's total population has increased three-fold, from roughly 5% in 1960 to 15% in 2009. By comparison, the nation's population stands at 13%. Between 1990 and 2009, the number of elderly aged 75 and older increased 115% in Hawaii compared to 44% nationally. By 2030, the elderly population will represent 20% of the population in Hawaii.

There is a clear relationship between age and the prevalence of chronic conditions and level of disability, so the elderly are the heaviest users of health care resources. Hawaii's existing resources are not sufficient to satisfy the current high demand for care for the elderly, which is increasing further as the population ages.

A related issue is elder abuse. As elders become more physically frail, they are less able to stand up to bullying and/or to fight back if attacked. They may not see or hear as well or think as clearly as they used to, leaving openings for unscrupulous people to take advantage of them.

Elder abuse can take the form of physical abuse, emotional abuse, sexual abuse, neglect, abandonment, and financial exploitation. An infrastructure has been created to prevent elder abuse and to address it when it happens. Some of its components include the following: (1) Respite care to provide relief for caregivers; (2) Public awareness campaigns; (3) Chore services to support the frail elderly; (4) Special provisions to encourage the reporting of abuse by certain professionals and institutions, including banks; (5) Adult Protective Services; and (6) Making fiduciaries, persons with power of attorney, and guardians more accountable for their actions. This infrastructure should be strengthened.

HAH supports a broad range of legislative measures designed to expand care for the elderly and address elder abuse. Thank you for the opportunity to testify in support of HB 2517.



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Aloha United Way

#### Committee on Human Services

Rep. John Mizuno, Chair

Rep. Jo Jordan, Vice Chair

#### Committee on Health

Rep. Ryan I. Yamane, Chair

Rep. Dee Morikawa, V. Chair

Bill No & Title: HB2517 Relating to the Aging and Disability Resource Centers

Day, Date & Time: Thursday, February 2, 2012

Place: State Capitol Conference Room 329

Aloha, Representatives Mizuno, Jordan, Yamane, Morikawa and committee members. I am Howard S. Garval, President & CEO of Child & Family Service, Hawaii's oldest and most comprehensive human service nonprofit organization with services on every island. Each year we touch the lives of 40,000 Hawaii residents from keiki to kupuna.

I am testifying in support of HB2517 which supports the addition of new sections to Chapter 349, Hawaii Revised Statutes. Additionally it provides the necessary funding to continue the implementation of this needed resource.

As a provider of senior services for the past 30 years, we have seen firsthand the difficulties faced by seniors and their caregivers. In a time of reduced resources, the ADRC makes economic sense. This federal initiative of the Administration on Aging and Centers for Medicare and Medicaid Services will help Hawaii by:

1. Improving operations across counties through standardization of tools and the adoption of common performance standards.
2. Ensuring that older adults and individuals with disabilities can make informed choices about how to meet their long-term care needs.
3. Positioning the state to respond to federal initiatives and requirements affecting health care and long term care services.
4. Helping residents of Hawaii keep their loved ones in the community by building programs that support the spirit of 'ohana.

The funds being requested should be seen as an investment for the very near future as the ADRC helps the rising tsunami of seniors and disabled in an effective, efficient manner.

At Child & Family Service our mission is Strengthening Families and Fostering the Healthy Development of Children. I think you can see why we strongly support HB2517 which strengthens a senior's family and supports the senior's continued living in the community. We ask for your support of this bill.

Mahalo for providing the opportunity to submit testimony.

**LATE**  
**Testimony**  
**LATE**  
**Testimony**

To: COMMITTEE ON HUMAN SERVICES  
Rep. John M. Mizuno, Chair  
Rep. Jo Jordan, Vice Chair

From: Elizabeth Stevenson, Executive Director  
Alzheimer's Association, Aloha Chapter

Hearing: February 2, 2012 – 10:00 a.m., Conference Room 329

Subject: SUPPORT OF HB 2517, RELATING TO THE AGING AND DISABILITY  
RESOURCE CENTERS  
Create Aging and Disability Resource Center (ADRC) in each county to  
streamline access to long-term supports and services for older adults, persons with  
disabilities, and family caregivers.

The Alzheimer's Association, Aloha Chapter is dedicated to eliminating Alzheimer's disease and related dementia (ADRD) through the advancement of research; to provide and enhance care and support for all affected; and to reduce the risk of dementia through the promotion of brain health in Hawaii. Since 1982, the Aloha Chapter has been the only organization dedicated exclusively to serving family caregivers and individuals affected by ADRD in the State of Hawaii.

The Alzheimer's Association, aloha Chapter supports HB 2517 as a point of centralized access for families affected by ADRD. We also strongly support any and all efforts to make each county ADRC dementia capable.

It is estimated that there are currently over 31,000 people suffering from this debilitating disease in Hawaii. This number is expected to increase as people age. The risk of developing ADRD is one in eight for persons aged 65 and older. This risk doubles every five years so that at age 85 years and older the risk is one in two (50%). Data indicates that nearly 60% of people with ADRD will wander during the course of their illness. Access to supports for family caregivers, education for persons in the early stages of dementia, and safety services are all improved through centralized system of the ADRC.

The ADRC will not only help protect individuals with ADRD but also assist caregivers, persons with ADRD and family members throughout the state. It is designed to deliver important improvements in streamlining information by advancing a "no wrong door" philosophy which will ultimately improve Alzheimer's care in Hawaii.

We strongly support HB 2517 and ask you to vote in favor of this Bill. Thank you for the opportunity to testify.

## Lehua Kinilau

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**From:** mailinglist@capitol.hawaii.gov  
**Sent:** Thursday, February 02, 2012 10:17 AM  
**To:** HUS testimony  
**Cc:** Brenda.Kosky@gmail.com  
**Subject:** Testimony for HB2517 on 2/2/2012 10:00:00 AM

**LATE**  
**Testimony**

Testimony for HUS/HLT 2/2/2012 10:00:00 AM HB2517

Conference room: 329  
Testifier position: Support  
Testifier will be present: No  
Submitted by: Brenda Kosky  
Organization: Individual  
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Submitted on: 2/2/2012

Comments:

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testimony

Testimony for HUS/HLT 2/2/2012 10:00:00 AM HB2517

Conference room: 329

Testifier position: Support

Testifier will be present: Yes

Submitted by: Scott Wall

Organization: Individual

E-mail: [robertscottwall@yahoo.com](mailto:robertscottwall@yahoo.com)

Submitted on: 2/2/2012

Comments: