

LATE TESTIMONY

February 7, 2012

Testimony in SUPPORT OF THE CONCEPT of HB2003

RELATING TO INFORMATION PRACTICES

Presented to the House Committee on Economic Revitalization and Business

At the public hearing 8:30 a.m., Tuesday, February 7, 2012
in Conference Room 312, Hawaii State Capitol

Submitted by David H. Rolf, for the Hawaii Automobile Dealers Association
Hawaii's Franchised New Car Dealers

Chair McKelvey , Vice Chair Choy and members of the committee,

I'm David Rolf, representing Hawaii's franchised new car dealers.

HADA is in support of the concept of achieving a balance between the interests of the consumer and fairness to businesses.

Background:

*Hawai'i is the only State in the U.S. where complaints against businesses and licensed professionals are disclosed **before** they have been investigated or adjudicated, regardless of the outcome of such complaints or the length of the investigation.*

Reported complaints remain on a website (http://hawaii.gov/dcca/rico/business_online/check-out-abusiness-online.html) for five years and are not removed, even if the investigation is closed for lack of evidence or merit, or if there is a determination by Regulated Industries Complaints Office ("RICO") that a violation did not occur.

HADA believes that while the intent of posting such complaints is to alert consumers about unfair businesses activities, the posting, however, may unfairly prejudice customers against a business if the matter was later judged to be frivolous.

We believe that with further discussion, a method can be devised to fairly serve both consumers and businesses.

HADA respectfully requests that the committee move HB 2003 forward for further discussion.

Respectfully submitted,

David H. Rolf

For the members of the Hawaii Automobile Dealers Association

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LATE TESTIMONY

From: mailinglist@capitol.hawaii.gov
Sent: Monday, February 06, 2012 6:10 PM
To: ERBtestimony
Cc: AKOE002@hawaii.rr.com
Subject: LATE TESTIMONY - Testimony for HB2003 on 2/7/2012 8:30:00 AM

Testimony for ERB 2/7/2012 8:30:00 AM HB2003

Conference room: 312
Testifier position: Support
Testifier will be present: No
Submitted by: Eric Ako DVM
Organization:
E-mail: AKOE002@hawaii.rr.com
Submitted on: 2/6/2012

Comments:

Dear Chair Representative McKelvey,
The 200 members of the Hawaii Veterinary Medical Association support HB 2003.

We are very much consumer advocates, and feel the current system is in fact more harmful. Just trying to make things better for all.

Please support HB2003.

Thank you,
Eric Ako DVM
Exec VP
HawaiiVMA