

LATE

I am writing this in support of HB 1905:

Elders lose billions of dollars every year to unreported financial abuse. As a result, financial institutions need to report suspected financial abuse to the appropriate police department and either the Department of Human Services or Adult Protective Services. It is important for financial institutions such as Hawaii Bankers Association (HBA) to support HB 1905 and spread the word about the benefits of reporting financial abuse of our elders. Research and data dictate that financial abuse towards elders is increasing especially amongst family members taking advantage of their elderly parents by having them sign documents that elders do not understand or is misleading. This leads to years of financial hardship and stress in the elder's life. It will be important for financial institutions to be aware of warning signs and when to notify the authorities.

- **Americans lose an estimated \$40 billion a year due to the fraudulent sales of goods and services over the telephone. AARP has found that 56% of those called by telemarketers.**
- **Financial abuse of elderly Americans has risen 12% since 2008. Older Americans are now estimated to lose \$2.9 billion every year.**
- **When family and friends were involved in elderly abuse, most cases involved forged checks, stolen credit cards, drained bank accounts and transferred assets.**
- **51 percent of all instances of financial abuse of the elderly are crimes committed by strangers. 34 percent come from family, friends, or acquaintances.**
- **Women between the age of 80-89 who live alone and require some type of outward assistance are the most targeted victims of financial abuse in the U.S.**
- **Men between the age of 30-59 account for 60% of financial crimes against elders.**

Thank You for your supporting HB 1905 and remember are kupuna throughout Hawaii.

Michael Brogan



UNIVERSITY OF HAWAII SYSTEM

Legislative Testimony

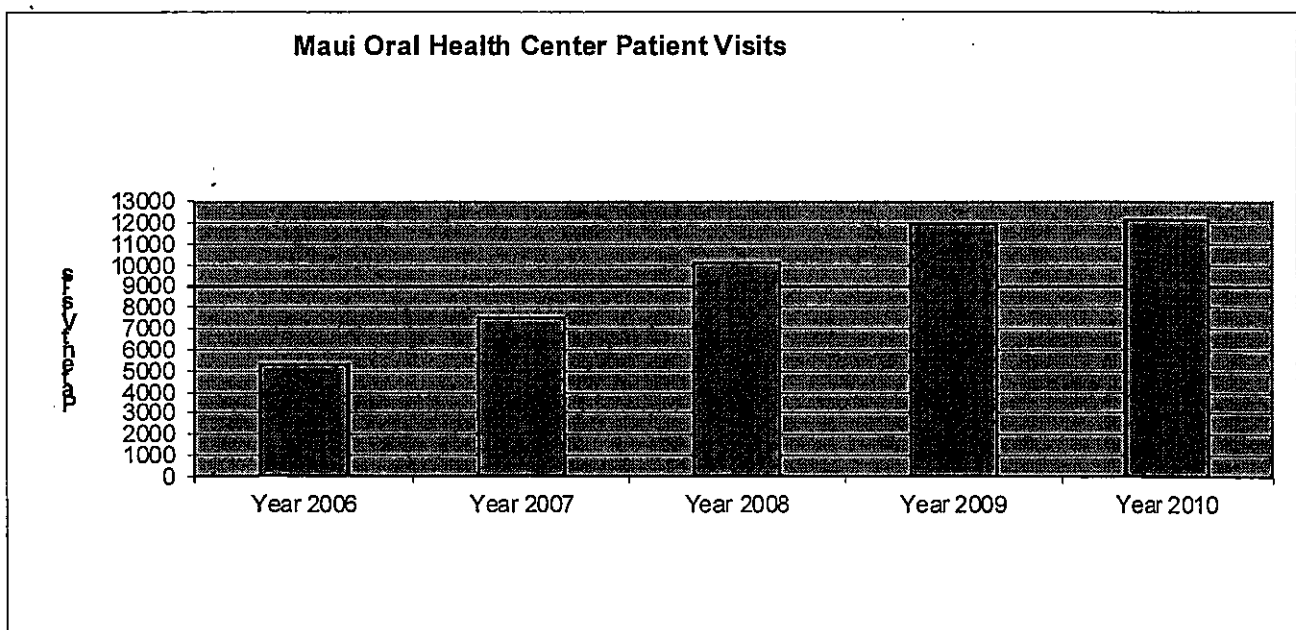
Written Testimony Presented Before the
Senate Committee on Human Services
March 20, 2012 at 1:45 p.m. by
John Morton

Vice President for Community Colleges, University of Hawai'i

HB1905 HD2 Proposed SD1 RELATING TO HUMAN SERVICES

Chair Chun Oakland, Vice Chair Ihara and Members of the Committee:

The support from the Hawai'i Department of Human Services, through a Taskorder from 2002-2010; the "Rainy Day fund" in 2011, and the County of Maui have allowed development of the UH Maui College Maui Oral Health Center (MOHC). The Mission of the MOHC is Education and Service. The MOHC provides the clinical education site for the Dental Assisting (DA) Certificate and The Dental Hygiene (DH) Associate Degree Programs. In addition, it services as the primary access to dental care for Medicaid eligible and uninsured dental patients on Maui. Currently, UH Maui College MOHC has 2 full time staff dentists, and 2 dentists enrolled in the residence program from Lutheran Medical Center in New York. The American Dental Association Commission on Dental Accreditation (CODA) accredits all the DA, DH, and Dental Residency programs. The table below illustrates the number of patient visits. There are between 800-1,000 patient visits per month at the Maui Oral Health Center.



In 2011 UHMC was recognized by the Hawai'i Dental Association in January 2011 for collaborative activities to enhance dental care on Maui and in Hawai'i (see attached information).

It is important to note that without access to dental care patients with acute dental problem seek care in the Maui Memorial Medical Center Emergency room. The most expensive care possible.

The table below illustrates DHS data that shows the cost of flying dental patients to O'ahu for care. The low number of patients flow to O'ahu from Maui is due to access on Maui at MOHC.

Neighbor Island patients to Oahu 7/1/09-6/30/10

	# Children	\$ Children	# Adult	\$ Adult	TOTAL #	TOTAL \$
Hilo	1752	\$517,892.60	7	\$ 1,148.20	1759	\$519,040.80
Kona	382	\$120,716.59	4	\$ 1,259.30	386	\$121,975.89
Maui	187	\$ 57,859.72	27	\$ 5,174.35	214	\$ 63,034.07
Lana'i	8	\$ 2,496.00	2	\$ 669.00	10	\$ 3,165.00
Kaua'i	371	\$112,440.17	86	\$15,330.54	457	\$127,770.71
Moloka'i	106	\$ 46,741.10	8	\$ 2,466.60	114	\$ 49,207.70
TOTAL	2806	\$858,146.18	134	\$26,047.99	2940	\$884,194.17

The proposed \$100,000 of Department of Human Services support for "adult dental care" would permit the University of Hawai'i Maui College Maui Oral Health Center to provide oral care as well as an educational lab for Dental Assisting and Dental Hygiene students.

Group effort led to UH-MC dental initiatives

KAWANA MANA'Ō
by Clyde Sakamoto



Last month, the Hawaii Dental Association recognized Natsy Johnson and me for our roles in develop-

ing the Maui Oral Health Care Center and University of Hawaii Maui College dental programs. But we represent only two players in a much larger cast that brought basic dental health care services to Maui.

Ten years ago, Maui County District Health Officer Boran Pang and Dr. Fumio Tsujii advised the college that one third of our local residents lacked basic oral care. The college office, installed an access tele-

leadership confirmed that the need was dire and that our local percentages reflected state and national statistics.

Responding to the oral care needs of our community was complex and required the help of a large number of supportive partners.

But identifying unmet needs and addressing important persistent challenges, provide higher education with opportunities to serve students and community simultaneously.

That's the story behind the Maui Oral Health Care Center and the college's dental programs. In 2002, the college established the center when Dr. Micky Damerell donated dental equipment and Herb Usui, a local dentist, helped with basic oral care. The college office, installed an access tele-

tal Residence Program, which brought us three dental dentists and two staff dentists. They serve patients and offer clinical practice opportunities for UH-MC students.

And what difference has this made? In 2010, the center provided dental care to more than 3,000 patients in more than 11,000 appointments. Overall, the program has served up approximately 8,000 patients for a total of 61,700 appointments. By May 2011, 142 dental assistants and medical hygienists will have completed their respective programs.

Our program owes its viability to the many community members who have contributed their time, expertise and resources.

We are indebted to more than 50 Maui dentists, 300 organizations, and 100 donors, including the Strong Foundation. There were many people who helped create and sustain these programs and services. We celebrate our many partners and are grateful for the kōkua we continue to receive.

Dr. James Menert of Maui Smiles has been involved in the Maui Oral Health Initiative since 2002. He and many other dentists have been guest lecturers and UH-MC Dental Advisory Committee members. They have also funded supplies, stipends, scholarships and externship sites in their offices.

Dr. Menert said he has enjoyed being involved with the program that gives me a chance to give back to my community and raise the level of dental care to the public. He said the students that graduate from the program are equipped with the skills that I need to

run my office efficiently while offering optimal care to our patients.

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■ Clyde Sakamoto is chancellor of the University of Hawaii Maui College, Kula, Maui. *Which means "Sharing thoughts" is scheduled to appear on the fourth Sunday of each month. It is penned by UH Maui College staff and is intended to provide the community of Maui County with information about opportunities available through the college at its Kaitiaki campus and its other centers.*



UNIVERSITY of HAWAII
MAUI COLLEGE

Mahalo from the Maui Oral Health Initiative

UNIVERSITY OF HAWAII MAUI COLLEGE FACULTY

- *Dr. Daniel Mayeda, DDS Initial Dental Director
- Rosie Vierra, MS, RDH, Dental Hygiene Program Coordinator
- Joyce Yamada, MS, RDH, Dental Assisting Program Coordinator
- June Vierra, MS, RDH, Initial Dental Assisting Program Coordinator
- *Dr. Spencer Owades, DMD, Current Dental Director
- Dr. Steven Farmer, DH Pharmacology Instructor
- Dr. Joanne Gabol, Dental Assisting Instructor
- Stacy Hanada, RDH, Dental Hygiene Instructor
- *Dr. Frank Kihara, DDS, Dental Hygiene Instructor
- Dr. Emi Orikasa, DDS, Dental Hygiene Instructor
- *Dr. Melaine Vallejos, DDS, Dental Hygiene Instructor

DENTISTS

- Dr. Cally Adams, DDS
- Dr. Leslie Arakaki, DDS
- Dr. Dean Arashiro, DDS
- Dr. Barkley Bastian, DDS
- Dr. Suji Bhatia, DDS
- Dr. Robert Berger, DDS
- Dr. John Boarini, DDS
- Dr. David Breese, DDS
- Dr. Todd Carter, DDS
- *Dr. Micheal Clarke, DDS*
- Dr. Peter Conmy, DDS
- *Dr. Mickey Damerell, DDS
- Dr. John Dodson, DDS
- Dr. John Dugan, DDS
- Dr. Peter Fay, DMD
- Dr. Ross Fujimoto, DDS
- *Dr. Earl Hasegawa, DDS
- Dr. Guy Horie, DDS
- Dr. Stephen Hubert, DDS
- Dr. Dennis Ishimoto, DDS
- Dr. Christina Isaacs, DDS
- *Dr. Sam Ishimura, DDS
- Dr. Glenn Kadohiro, DDS
- Dr. Scott Kanamori, DDS
- *Dr. Ted Kanamori, DDS*
- *Dr. Carl Kobayashi, DDS
- *Dr. Jonathan Lau, DDS*
- Dr. Christopher McNeil, DDS
- *Dr. James Merrell, DDS*
- Dr. Thomas Milovina, DDS
- Dr. Alan Miyamoto, DDS
- Dr. Michael Miyamoto, DDS
- *Dr. Neil Nunokawa, DDS*
- Dr. Lance Ogata, DDS
- Dr. Glenn Okuda, DMD
- Dr. Kevin Omuro, DMD
- *Dr. Richard Rasmussen, DDS
- Dr. Gloria Rongcal, DMD
- Dr. Wendy Schwab, DDS
- Dr. Howard Shimokawa, DDS
- *Dr. Brady Shirota, DDS
- Dr. Ted Shirota, DDS
- *Dr. Norman Snow, DDS
- Dr. Dana Takashima, DDS
- Dr. Paul Thomas, DDS
- *Dr. Fumio Tsuji, DDS*
- *Dr. Byron Tsukano, DDS
- Dr. Bonnie Uehara, DDS
- Dr. John Uehara, DDS
- Dr. Ron Wallach, DMD
- *Dr. Steve Williams, DDS
- *Dr. Elsa Willbold, DDS
- *Dr. Margaret Wih, DDS
- *Daryl Yamada, DDS
- Dr. Randall Yee, DDS
- Dr. Shaun Wright, DDS
- Dr. Ken Zielinski, DDS

MAUI ORAL HEALTH CENTER STAFF

- Jessica Brock, CDA
- Rae Demello-Orta, DA
- Doralee Flores, CDA
- Elsa Harbin
- Najmeh Hannavesh, DDS, Dental Resident
- Donna Harty, RDH
- Joanne Kennedy, CDA
- Robert Leonard, DDS, Dental Resident
- Cindy Nakamura, CDA
- Patricia Knobloch, CDA
- David Ohta, CDA
- Mara Sandi, CDA*
- Debbie Sinclair, CDA
- Elizabeth Smith, DDS, Dental Resident
- Veronica Smith, CDA
- Linda Visitacion
- Sandra Yoshizawa, CDA

ORGANIZATIONS

- *Alexander and Baldwin
- Bali Hawaii
- Church of Good Shepherd
- Community Clinic of Maui
- *Department of Labor, RDP
- *Frank M. & Gertrude R. Doyle Foundation
- *Hawaii Dental Association
- *Hawaii Dental Service
- Hawaii Family Dental Centers
- *HMSA Foundation
- *Hawaii State Legislature
- *Henry Schein Dental
- *Lutheran Medical Center Dental Residency
- March of Dimes
- *Maui County Council
- Maui County Dental Alliance
- *Maui County Dental Hygienists' Association
- *Maui County Dental Society
- Maui Drug Court
- Makawao Union Church
- Maui Economic Opportunity, Inc.
- *Maui Memorial Medical Center Foundation
- *Office for Social Ministry, Catholic Church
- Po'okela Church
- Research Corporation University of Hawaii
- *Strong Foundation
- *University of Hawaii Foundation
- Wailuku Dental Group
- *Young Brothers, Ltd.

INDIVIDUALS

- *Mayor Alan Arakawa
- Lyndon & Betty Babcock
- Jeny Bissell, RN, PHN
- Dr. Shirley Beaver
- Patricia Capps, CDA, RDH, MS
- Bruce & Kris Chandler
- Krista Dusek, CDA
- David Eisenberg
- Kathy Fay
- Linda Fukunaga
- Chris Gilbert MITC
- Andrea Hetherington, CDA*
- B. Hartzell
- Eric Hendren
- Stephen Harsh
- Marcia Hoffman

- Mike Huddleston
- Terry Hurt
- Eleanor Isaacson
- Cindy Ishimoto
- Senator Daniel Inouye
- Jitsuo Yoshimori Trust
- James Johnson
- Ka'aoe Family Trust
- Marge Kelm, RN, MS
- *Lu Kepler, RN, PHN
- *Lenore Knobel
- Carolyn Kuba, MS, RDH
- Lillian Koiler
- Kaye Lundberg
- Nora Macareg, RDH*
- Debs Mapel, RDH

- Leanne Nadai, RDH*
- Late Representative Bob Nakasone
- *Dr. Lorrin Pang, MD
- Carol Petty-Zbicak, RN, MSN
- Nelson Sakamoto
- Diana Sullivan, CDA, LDA, MS
- *Phyllis Spragge, MS, RDH
- *Mayor Charmaine Tavares
- Solomon Tokunaga
- Ruth Tsujimura
- *Herb Ushiroda
- Gertrude Ueoka, RN, MSN
- Doris Ventura
- Gwen Welling

MAUI ORAL HEALTH INITIATIVE!!!

*Major Supporter

*UH Maui College Dental Advisory Committee Member

LATE



**PACT PARENTS AND
CHILDREN TOGETHER**
A FAMILY SERVICE AGENCY

TO: Senator Suzanne Chun Oakland, Chair Senate Committee on Human Services
Senator Les Ihara, Jr., Vice Chair, and
Members of the Senate Committee on Human Services

FROM: Ruthann Quitiquit, President & CEO, Parents And Children Together
Cheryl Johnson, PACT Teen Program Director

DATE: March 20, 2012

SUBJECT: In support of the inclusion of an appropriation for Youth Service Centers in
HB 1905, HD2, SD 1 (Proposed)

We support the inclusion of an appropriation for youth service centers in this bill. Ideally, youth service centers should be community based, culturally appropriate, and accessible to youth – particularly those who live in the most at-risk situations and communities. Funding for the youth service center concept, while never adequate to reach all youth in need, has been decimated during the current economic crisis resulting in staff layoffs, furlough days and, most importantly, fewer after school services for youth.

Funding for three of the youth service providers in the Kalihi community has been cut by nearly \$450,000 in the past year. Youth in Kalihi face many issues and needs and continue to be at extreme high-risk for academic and behavior related problems. In the past several years, the new immigrant population from Micronesia, Chuuk, Marshall Islands, and other COFA nations has increased dramatically in this community. In addition to facing the existing problems of gang participation, substance use and abuse, criminal behavior, and school failure, many of the children and youth from these new populations also face acculturation issues, bullying and prejudice. Youth need services and supervised activities to prevent their participation in these risky behaviors and increase their chances of school success, high school graduation and successful transition to adulthood. The new immigrant youth population is extremely at-risk for participation in these behaviors and need youth services to help the transition to the local culture and society here in Hawaii.

As the economy recovers, it is our hope that youth service centers will again be a priority and become the vibrant resources that they were intended to be as well as be available in all communities, particularly in our most at-risk communities where our youth continue to struggle daily.

While we support HB 1905, HD2, SD1 in concept, it is difficult to support all aspects of the bill as there are sections that are unclear. The implications of earmarking appropriations to certain providers in some sections while not doing the same in other sections are unclear.

We appreciate the members of the Senate Committee on Human Services, and especially leadership, in attempting to meet the critical needs of children and families in the health and human services community. However, further discussion is merited.

Thank you for this opportunity to provide this testimony.

LATE

mizuno1 - Michael

From: melba suero daak [meleu55@hotmail.com]
Sent: Tuesday, March 20, 2012 1:37 PM
To: mizuno1 - Michael

Big Island Adult Residential Care Home
2501 A Kinoole St.
Hilo, Hawaii 96720

Dear Sir/Ma'am :

HB1905

On behalf of the Big Island ARCH, we strongly support the Bill Section 4 412:3-114.5 Relating Mandatory Reporting of Suspected Financial Abuse of an Elder. My sincere appreciation for your continued support to all the issues that we are encountering in our Industry.

Respectfully,
Melba Acedo, President
Big Island ARCH



LATE

To the Honorable Ryan Yamane, Chair
House Committee on Health

From: Reynalda Keem

RE: HB 1905-Relating to Human Services

Hearing on March 20, 2012 1345
Room 016

I support the intent of the Bill, but I have a few comments to make on 2 Sections of the Bill.

On Section 13; 4A, D and E.

Overall, this Section is trying to lower the Standards of Care for the frail Elderly.

- 1.) Lowering the ages of Foster Home substitutes from 21 years of age to 18 years age.
In my professional opinion, an 18 year old, is not mature enough to care for and make an emergency decision for a nursing home level or intermediate care frail elderly; He or she barely graduated from high school at this age.
- 2.) Lowering the foster home substitute from Certified Nurse Aide to Nurse Aide.
Again, the certification matters when dealing with a population where "critical thinking" is needed.

Being an APRN working with the Elderly and having had the opportunity to meet a lot of Foster home Operators, some can not even tell me what happened when asked, "What brought Mr. or Mrs. _____ today?"

Representative Yamane, please do not forget that this is a 'Consumer Protection' issue. Our goal should be to strive for a higher "Standards of Care" for the elderly, and not to go below standards. The foster home operators are working with human lives that needs constant assessment and intervention to maintain quality of care and quality of life.

Thank you for allowing me to testify.

Renalda Keem, MSN, APRN



LATE

TESTIMONY IN SUPPORT OF HB1905, HD2

Senate Committee on Human Services, March 20, 2012 1:45 P.M. hearing.

I support HB1905, HD2, WITH the following AMENDMENTS:

I support the amendment of providing positions for the administration of the SNAP Program and funding. Part 2 of the proposed SD1.

I support part 3 of the proposed SD1 to have mandatory reporting of suspected financial abuse to appropriate police/law enforcement and then to the department of human services, as this will facilitate efficient investigations to prevent illegal transfers of funds of our elderly.

I support adding the Hawaii Interagency Council on Homelessness in this measure as this is the only vehicle remaining to properly address homelessness.

I also support adding the "Hotline" and to allow the department of human services to place on their public website contact information for alleged victims of human trafficking as well as the ability to allow the public to download a printable poster or flyer with contact information to report human trafficking to the proper agencies.

I support the proposed amendment to add to the bill a task force or working group to focus on human trafficking. However, I do not think the Attorney General's office should be involved.

I support language in the measure to appropriate funding for programs aimed at support services and education for "at risk" youth.

I support adding language to provide for community care foster family homes to have up to six (6) months to find a Medicaid client, if they no longer have a Medicaid client in their home, before closing the homes. Also, I support adding language to allow for the substitute nurse aid or substitute caregivers to be at least 18 years old.

Finally, I support language in the bill to support working on an improved reimbursement system to community based care providers, based on the Medicaid patient's acuity level and to cover late payments to care providers in a fair manner. I also support adding language to have the department of human services develop a more equitable referral system relating to patient discharge to community based care services.

Erwin Gabrillo

