

GM746

Susan Young

Confirmation to the
Center for Nursing
Advisory Board



GOV. MSG. NO. 746

EXECUTIVE CHAMBERS
HONOLULU

NEIL ABERCROMBIE
GOVERNOR

February 17, 2012

The Honorable Shan Tsutsui, President
and Members of the Senate
Twenty-Sixth State Legislature
State Capitol, Room 409
Honolulu, Hawai'i 96813

Dear President Tsutsui and Members of the Senate,

In accordance with the provisions of Article V, Section 6, of the Hawai'i State Constitution, I have the honor to submit herewith for your consideration and confirmation, the following nomination to the **Center for Nursing Advisory Board**:

CENTER FOR NURSING
ADVISORY BOARD

TERM TO EXPIRE

REMARKS

Susan Young

6/30/2016

Healthcare
Association

Sincerely,

NEIL ABERCROMBIE
Governor, State of Hawai'i

To: Senator Jill Tokuda
Chair, Senate Education Committee

From: Dr. Susan Young DHA, MSA, RN

Re: Nomination to the Center for Nursing Advisory Board, Answers to Questions

(a) Why do you wish to be a member of the Center for Nursing Advisory Board?

My interest in becoming a member of the Center of Nursing Advisory Board is closely linked to my passion for ensuring that all populations have access to health care services and that the services provided are of the highest quality. In order to evaluate healthcare services and delivery of care, a centralized office needs to consult with stakeholders to examine aspects such as workforce issues, retention, recruitment of nurses and allied healthcare personnel, as well as to examine and develop educational opportunities to assist in recruitment. Without a stable workforce, access and quality will suffer, with resulting harm to our community. The Center for Nursing Advisory Board is an appropriate forum to evaluate and provide direction to these issues.

(b) How do you perceive the role and responsibilities of a member of the Center for Nursing Board?

The membership provides an opportunity to strategize with Nursing Leaders of varying dimensions and background. As a member of the Advisory Board, my role is to elicit and provide information to my committee members. Importantly, consideration of the present and future role of nursing, workforce demand and collection of accurate data is paramount. Responsibilities in meeting with the membership will include evaluation of data, working collaboratively in strategizing a future plan and taking account of all stakeholder viewpoints. Lastly, education endeavors in working with nurses on and the public on the "the State of Nursing" needs to be communicated, as well as bringing best practice guidelines to the forefront.

(c) Given your understanding of the role and responsibilities of a member of the Center for Nursing Advisory Board, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise, or knowledge that would aid in your decision-making ability as a member of the Center for Nursing Advisory Board.

My qualifications for this position have evolved and developed through my varied clinical and healthcare administrative roles throughout my 30 years of practice as a Registered Nurse. Clinically I have worked in the hospital setting, clinic setting and managed care/disease management arena. Exposure to differing work environments prepared me for leadership opportunities and a forum to hone management skills. Teaching at two different universities in

the Healthcare/Nursing division has been invaluable in keeping up with current practice and trends. Lastly, my continued interest in progressing my own educational endeavors and earning my Doctorate in Healthcare Administration and Leadership has proven invaluable in formulating strategies and analyzing data.

(d) What do you hope to accomplish during your term of service?

During my tenure on the committee I want to bring a perspective that includes current nursing practice, education, and from working for the Healthcare Association, perspective of quality care, employee satisfaction and preparation of our healthcare workforce to address complex healthcare issues.

(e) Name three qualities that best describe you and that would make you stand out. How would these qualities benefit the Center for Nursing Advisory Board?

Three qualities that best describe me include integrity, perseverance, and a passion for improving the quality of healthcare delivery. In order to serve this prestigious Board, integrity and ethics must be at the heart of the work that is done. Change and progression are not always easy, and persevering to accomplish goals set is necessary for success. A passion to promote quality healthcare delivery is essential when deciding which avenue is best in guiding nursing practice and our nurses in Hawaii.

(f) Name one previous experience that would make you stand out. How would this benefit the Center for Nursing Advisory Board?

My experience in promoting collaboration with hospitals, Long Term Care, Home Health and Hospice toward common goals has increased the collegial spirit and appreciation of workforce concerns within Hawaii's continuum of care. This is a benefit for the Board as consensus building in a diverse community such as nursing can promote relationships and productivity.

(g) Can you foresee any possible conflicts of interests that could arise during your service on the Center for Nursing Advisory Board? How would you overcome any possible conflicts of interest?

The only conflict of interest I might encounter may be a bill that our members of the Healthcare Association either promote or advise against (we are a consensus driven organization) that may be considered a conflict with the Center for Nursing. If this would occur, I would notify the Executive Director at the Center and excuse myself from testifying on this particular bill on behalf of the Center for Nursing.

GM746

Testimony

**TESTIMONY
OF
SUSAN YOUNG
TO THE COMMITTEE
ON
EDUCATION
ON
March 9, 2012
G.M. 746**

Submitting for consideration and confirmation to the Senate Committee on Education, SUSAN YOUNG, for a term to expire June 30, 2016.

Chair Tokuda and members of the Committee, thank you for the opportunity to appear before you today.

I want to thank Governor Neil Abercrombie for nominating me. I truly consider this an honor and privilege to be considered for appointment to the Advisory Board for the Center of Nursing.

In addition, I want to thank everyone who submitted letters of support on my behalf and to everyone here in attendance lending me their support.

Over the past 30 years, I have practiced nursing in a variety of settings with the last 13 years here in Hawaii. Every opportunity that has been afforded me in my career I am most grateful. My family, friends and colleagues have provided guidance and encouragement in my nursing career and in my quest in achieving my Doctorate degree in 2009.

I decided early on, attending graduate school was a privilege and when I completed my studies, my obligation to my profession was to give back to the healthcare community by being the best role model, educator and mentor possible.

I feel strongly my diverse experience in many areas of nursing such as clinical, preventative health, disease management and now leading quality initiatives for the state of Hawaii and teaching will provide the leadership and insight necessary to shepard the mission of the Center for Nursing Advisory Board.

My vision for the Center of Nursing Advisory Board is to contribute to the inquiry of best practice, strategize to develop stabilization of the healthcare workforce, promote collaboration, and provide service to the Center.

In closing, I would like to thank this Committee for the hard work and engagement of constituents for the State of Hawaii, and for giving me the opportunity to be in attendance today. Thank you for your kind consideration.

At this time, I would be happy to answer any questions the Committee may have.

Written Testimony Presented Before the
Senate Committee on Higher Education
March 9, 2012, 1:15 p.m.

by
Gail P. Tiwanak RN, MBA
Director
Hawaii State Center for Nursing

GM 746

Chair Tokuda, Vice Chair Kidani, and members of the Senate Committee on Higher Education, thank you for this opportunity to provide testimony in strong support of GM 746 nominating Dr. Susan Young to the Center for Nursing Advisory Board, representing the Healthcare Association of Hawai`i.

Dr. Young is the Director of Quality and Regulatory Issues at the Healthcare Association of Hawai`i. She is a nursing leader with extensive leadership experience in healthcare organizations. She has over 30 years of varied healthcare experience in clinical and administrative nursing, disease management, and healthcare technology. She is familiar with Hawai`i's healthcare and nursing educational needs through her experiences over the past 12 years at Kapi`olani Medical Center for Women and Children, Team Praxis, and the Healthcare Association of Hawai`i. She has been actively involved with healthcare policy in Hawai`i in her position with the Healthcare Association of Hawai`i. She holds Adjunct Faculty positions in Hawai`i and Missouri. Her dedication to quality healthcare is demonstrated by her professional contributions and memberships with the Healthcare Associated Infections Hawai`i State Task Force, HIMSS Hawai`i Chapter, National Association of Healthcare Quality, and AONE Hawai`i Chapter.

Dr. Young's education has centered on nursing and the broad arena of healthcare. She received a Doctorate in Health Administration and Leadership from the Medical University of South Carolina in addition to a Master of Science Degree in Healthcare from Central Michigan University. Her research interest includes the study of cultural diversity and the perception of healthcare and delivery models for the population of our state.

Dr. Young is a nurse who exemplifies excellence in leadership, professional integrity and dedication to the nursing profession. She would be an excellent addition to the Hawai`i State Center for Nursing Advisory Board. Thank you for the opportunity to testify in support of Dr. Young.

NEIL ABERCROMBIE
GOVERNOR OF HAWAII



LORETTA J. FUDDY, A.C.S.W., M.P.H.
DIRECTOR OF HEALTH

STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

February 28, 2012

The Honorable Jill N. Tokuda
Chair, Senate Education Committee
Hawaii State Capitol
415 South Beretania Street
Honolulu, Hi 96813

Dear Senator Tokuda,

I am writing in support of the appointment of Susan Young DHA, MSA, RN to the Advisory Board for the Hawaii State Center for Nursing.

Dr. Young is an active member of the Hawaii Healthcare Associated Infections (HAI) Advisory Committee. She has a passion for improving quality in healthcare and has been instrumental in assisting the Department of Health and community partners develop key initiatives targeting HAI prevention.

Dr. Young is an effective leader and teacher and is committed to improving quality and outcome of patient care across the spectrum of healthcare in Hawaii. She will be an asset to the Advisory board.

I fully support her appointment to the Advisory Board for the Hawaii State Center for Nursing.

Sincerely,

Betty Wood, PhD, MPH
Epidemiologist
Hawaii Department of Health



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Kevin Roberts
Castle Medical Center

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Emilie Smith
CareResource Hawaii

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The Queen's Medical Center

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(HCH Division Vice Chair)
Hospice Hawaii

Ex-officio Members

Brigitte McKale
AONE President
Pali Momi Medical Center

BG Keith Gallagher
Military Liaison
Tripler Army Medical Center

February 27, 2012

Senator Jill N. Tokuda
Chair, Senate Education Committee
Hawaii State Capitol, Room 218
415 South Beretania Street
Honolulu, HI 96813

Dear Senator Tokuda:

I am pleased to support the confirmation of Dr. Susan Young, DHA, MSA, RN, to the Advisory Board for the Center for Nursing.

Dr. Young serves as the Director of Quality and Regulatory Issues at the Healthcare Association of Hawaii (HAH). She has demonstrated excellence in bringing best practices for Hawaii's health care providers, improving outcomes and safely reducing cost in Hawaii hospitals and skilled nursing facilities. Dr. Young has already been instrumental in reaching HAH's strategic plan goals ahead of schedule for federal and state initiatives in these areas.

Dr. Young was the driving force in creating the Hawaii Affinity Team, one of only 26 cohorts across the country selected for CMS Innovation Center's funded Partnership for Patients initiative. She heads this initiative for Hawaii, dedicated to reducing preventable harm and preventable readmissions in Hawaii hospitals.

I think Dr. Young would be an excellent addition to the advisory board, and highly recommend the confirmation of her appointment.

Sincerely,


George W. Greene, Esq.
President & CEO

February 24, 2012

Jill N. Tokuda, Chair, Senate Education Committee
Michelle N. Kidani, Vice Chair, Senate Education Committee
Suzanne Chun Oakland, Member, Senate Education Committee
Clarence K. Nishihara, Member, Senate Education Committee
Brian T. Taniguchi, Member, Senate Education Committee
Sam Sloam, Member, Senate Education Committee

Re: Dr. Susan Young's Nomination to the Advisory Board for the State Center for Nursing

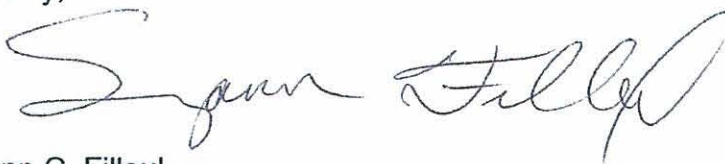
Ladies and Gentlemen:

As the Regional Nurse Executive for Kaiser Permanente Hawaii and the President of the American Organization of Nurse Executives of Hawaii, I was happy to learn that Dr. Susan Young has been nominated to join the Advisory Board for the State Center for Nursing.

I had the pleasure of working with Dr. Young when she was the Director of Pediatrics at Kapiolani and the Director of Quality and Regulatory Affairs at the Healthcare Association of Hawaii. Susan has a wealth of knowledge and a spirit of passion for nursing and what it can be in Hawaii. She is well integrated in the nursing community and respected by all. Her multiple positions and experience in Hawaii give her a broad understanding and distinct opportunity to take nursing forward.

I feel that the State of Hawaii would truly benefit from the appointment of Dr. Susan Young, RN.

Sincerely,



Suzann C. Filleul
Regional Nurse Executive
Kaiser Permanente Hawaii



February 27, 2012

Senator Jill N. Tokuda
Chair, Senate Education Committee
Hawaii State Capital
Honolulu, HI 96813

RE: Susan Young DHA, MSA, RN
Letter of Support: Nomination as a member to Advisory Board Center for Nursing

Dear Senator:

It is with pleasure that I submit my support for the nomination of Dr. Susan Young as a member to the Advisory Board Center of Nursing. Dr. Young currently serves as the Director of Quality and Regulatory Affairs for the Healthcare Association of Hawaii. She serves an integral role in building partnerships and collaborating with Hawaii's health care providers representing the continuum of care.

Dr. Young possesses the leadership qualities and commitment to serve our community. Her years of expertise and frontline responsibilities to address quality care, transitions of care, hospital readmissions and challenging regulatory requirements will serve as valuable assets as a board member to the Center of Nursing.

Cordially,

A handwritten signature in black ink that reads "Bernadette Ledesma".

Bernadette Ledesma MPH, NHA
Administrator

February 28, 2012

Senator Jill N. Tokuda, Chair
Senate Education Committee
Hawaii State Capitol
Honolulu, HI

RECEIVED
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HEALTHCARE ASSN. OF HAWAII

Dear Senator Tokuda,

Dr. Susan Young was recently appointed by the Governor as a member of the Advisory Board, Center for Nursing, and is seeking confirmation by the Senate Education Committee.

As Director of Mountain-Pacific Quality Health – Hawaii, Medicare's Quality Improvement Organization for Hawaii and the Pacific Islands, it gives me great pleasure to recommend Dr. Susan Young for confirmation to the Advisory Board, Center for Nursing.

Dr. Young is well respected among her peers in the healthcare community. I personally sit on several committees with Dr. Young and find her enthusiasm for healthcare improvement within our state refreshing. She is knowledgeable regarding Hawaii's healthcare issues and works collaboratively with various organizations to mitigate these challenges and move Hawaii toward being the state that provides the best healthcare in the nation.

Being an educator, practitioner, and leader, Dr. Young's confirmation would truly be an asset, not only to the nursing community, but the entire healthcare system.

Sincerely,



Dee Dee Nelson, MS
Director
dnelson@hiqio.sdps.org



CareResource Hawaii

Home and Community Health Care

Oahu

680 Iwilei Road
Suite 660
Honolulu, Hawaii
96817
Ph.: (808) 599-4999
Fax: (808) 531-2832

Hilo

69 Railroad Avenue
Suite A20
Hilo, Hawaii
96720
Ph.: (808) 935-2718
Fax: (808) 969-9454

Kona

75-167 Kalani Street
Suite 206
Kailua-Kona, Hawaii
96740
Ph.: (808) 326-7021
Fax: (808) 329-1091

Maui

355 Hukilike Street
Suite 126
Kahului, Hawaii
96732
Ph.: (808) 871-2115
Fax: (808) 877-4629

Molokai

10 N. Mohala Street
Suite 201
Kaunakakai, Hawaii
96748
Ph.: (808) 553-9851
Fax: (808) 553-5245

March 2, 2012

Senator Jill N. Tokuda
Chair, Senate Education Committee
Senatorial District 24
Hawaii State Capitol, Room 218
Honolulu, HI 96813

Dear Senator Tokuda:

I am writing to you in support of Susan Young's appointment to the Advisory Board for the Center for Nursing. Susan's experience within the healthcare community is extensive. She has demonstrated strong leadership capabilities in her various nursing and healthcare roles.

As a member of the Healthcare Association of Hawaii, and as the association's current Board Chair, I have had the opportunity to collaborate with Susan on quality of care issues. She demonstrates a true commitment to nursing and to the provision of high quality and safe patient care across the continuum.

I believe that the nursing community would greatly benefit from Susan's appointment to this very important board.

Sincerely,

Emilie L. Smith, RN
Administrator

/cv



AONE

American Organization of Nurse Executives, Hawai`i Chapter

SENATE COMMITTEE ON EDUCATION

March 9, 2012 1:15 p.m. Room 225

To: Chair Jill Tokuda, Vice Chair Michelle Kidani, and Committee Members

Re: GM746, Testimony in Support of Susan Young

It is with great pleasure that the American Organization of Nurse Executives, Hawaii Chapter ("AONE") submits this testimony in strong support of the proposed nomination of Dr. Susan Young to the Center for Nursing Advisory Board.

Dr. Young will be a strong asset to the Center for Nursing Advisory Board because of her extensive experience in the health care industry and her years of dedication to advancing the nursing profession. Currently, she fills many roles as the Director of Quality and Regulatory Affairs at the Health Care Association of Hawaii and as an Adjunct Faculty member at the University of Phoenix in Honolulu. She is committed to improving Hawaii's health care system and nurturing the skills of students aspiring to make a difference in the nursing field.

Thank you for the opportunity to submit this testimony in support of Dr. Young's appointment to the Center for Nursing Advisory Board.

Sincerely,

Suzann Filleul,
President, AONE Hawaii Chapter

March 1, 2012

Senator Jill N. Tokuda, Chair, Education Committee
Senator Michelle N. Kidani, Vice Chair, Education Committee
Senator Suzanne Chun, Education Committee
Senator Clarence K. Nishihara, Education Committee
Senator Brian T. Tanaguchi, Education Committee
Senator Sam Sloam, Education Committee

RE: Recommendation for Dr. Susan Young –Center for Nursing Advisory Board

Honorable Jill Tokuda and Committee Members

It is a pleasure to write a recommendation for Dr. Susan Young. I have had the opportunity to work with Dr. Young in an academic environment. Dr. Young is an adjunct faculty in the Health Care Administration Program at the University of Phoenix. The Health Care Administration students speak highly of Dr. Young for her knowledge and lived experiences in health care. She is a dedicated nurse leader and educator, respected by her peers. She is passionately engaged in making the world a better place through her roles in education, health care quality and research. She is an asset to the profession of nursing and as a colleague in health care. Dr. Young would provide commitment and dedication to the mission and growth of the Center for Nursing.

I strongly encourage your support in her confirmation to the Center for Nursing Advisory Board.

Sincerely,

Christi Keliipio, RN, MSN
808-347-3468

March 1, 2012

Senator Jill N. Tokuda, Chair, Education Committee
Senator Michelle N. Kidani, Vice Chair, Education Committee
Senator Suzanne Chun, Education Committee
Senator Clarence K. Nishihara, Education Committee
Senator Brian T. Tanaguchi, Education Committee
Senator Sam Sloam, Education Committee

RE: Recommendation for Dr. Susan Young –Center for Nursing Advisory Board

Honorable Jill Tokuda and Committee Members

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Sincerely,

Christi Keliipio, RN, MSN
808-347-3468