

TESTIMONY

GM723

HTH
Confirmation Hearing
03-12-2012

~~Chair Josh Green M.D.~~

Maria Pacheco

GM 723

Hearing: ^{No. 6999 P. 2} March 12, 2012
@ 1:30 P.M.
Health Planning Council,
Windward Oahu Subarea

1. Why do you wish to be a member of Health Planning Council, Windward Oahu Subarea?

The windward area does not have adequate representation on the Council. I have been interested in the development of health care services for my community for several years.

2. How do you perceive the role and responsibilities of a member of the Health Planning Council, Windward Oahu Subarea?

I expect to represent the health needs of the entire windward area and bring information to the council regarding local health care needs.

3. Given your understand of the role and responsibilities of a member of the Health Planning Council, Windward Oahu Subarea, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise, or knowledge that would aid in your decision-making ability as a member of the Health Planning Council, Windward Oahu Subarea.

While serving 6 years on the Ko'olauloa Community Health and Wellness Center as President, we have grown from a small one provider site providing services from a rented trailer, to two sites, one of which we own. We have also purchased a pharmacy and added a dentist to our operation. My expertise is in business, I have a real estate license and have owned and operated several businesses throughout the years. When I worked as the Human Resources Manager for a manufacturing company that at the time had 250 employees, I used my knowledge of laws, as a paralegal to effectively maintain compliance of OSHA regulation, recording on-the-job injuries and working with the clinic and doctors we had them go to for medical attention until they came back to work. I work well with people and believe that I have the ability to make good and sound decision that will be a benefit to the Health Planning Council, Windward Oahu Subarea.

4. What do you hope to accomplish during your term of service?

I would hope to achieve increase access to health care in my community and insure that we are providing a well-informed perspective on medical reform issues.

5. Name three qualities that best describe you and that would make you stand out. How would these qualities benefit the Health Planning Council, Windward Oahu Subarea?

I have already demonstrated a commitment to spending the time needed to become informed about local health care issues by attending conferences and seminars and working with our health center. I am able to represent local needs fairly and clearly. I am very organized and will be very professional in handling my responsibilities as a member of the Council.

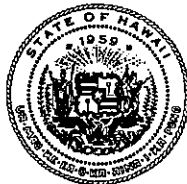
6. Name one previous experience that would make you stand out. How would this benefit the Health Planning Council, Windward Oahu Subarea?

My experience as a member of the Board of Directors of a Federally Qualified Health Center, FQHC that are designed to have community involved in the decisions about the services needed in the community, additionally I have served as a member of the Accountable Healthcare Alliance of Rural Oahu (AHA-RO). The AHARO is a "virtual accountable care organization" responsible to the community elected governing boards of the three FQHC's of Oahu: Ko'olaupia Community Health and Wellness Center, Waimanalo Health Center, and Waianae Coast Comprehensive Health Center. These three Health Centers serve a total of approximately 40,000 patients through over 200,000 clinical visits annually. Approximately 50% of these patients (20,000) are enrolled in the Hawaii Quest (Medicaid) program. It is the intent of AHARO to assure that performance-based health care is fair to safety net providers and results are accountable to the patients served as well as to payers.

7. Can you foresee any possible conflicts of interest that could arise during your service on the Health Planning Council, Windward Oahu Subarea? How would you overcome any possible conflicts of interest?

At this time, I do not see any possible conflicts of interest. However, should a conflict arise, I would immediately disclose it and do whatever is proper at that time.

NEIL ABERCROMBIE
GOVERNOR OF HAWAII



LORETTA J. FUDDY, A.C.S.W., M.P.H.
DIRECTOR OF HEALTH

STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

Senate Committee on Health

**GM 723, Gubernatorial Nominee to the Health Planning Council,
Windward Oahu Subarea**

**Testimony of Loretta J. Fuddy, A.C.S.W., M.P.H.
Director of Health**

**Monday, March 12, 2012
1:30 p.m.**

1 **Department's Position:** The Department of Health supports the nomination and confirmation
2 of Maria Pacheco to the Windward Oahu Subarea Health Planning Council (WISAC).

3 **Fiscal Implications:** None

4 **Purpose and Justification:** The purpose is for the consideration and confirmation to the
5 WISAC, Gubernatorial Nominee, Maria Pacheco. Ms. Pacheco is a real estate agent with
6 Honolulu Real Estate, LLC and also serves as the site manager for Kuilima Estates East. She
7 previously served as HR manager at Elasco, Inc. and was an owner and operator of a local
8 dining establishment in Kahuku.

9 Ms. Pacheco is active in the community. She has been a board member of Ko'olauloa
10 Community Health and Wellness Center for six years where she served as President and Vice
11 President. She is now a board member of the Kahuku Community Association. Ms. Pacheco
12 brings a broad perspective to the WISAC.

13 We ask for your support on the confirmation of Ms. Pacheco, enabling her to continue to
serve on the Windward Oahu Subarea Health Planning Council.



KO'OLAULOA COMMUNITY HEALTH and WELLNESS CENTER, INC.

POB 395 58-119 Pualalea St. Kahuku, HI 96731
54-316 Kamehameha Hwy. Hau'ula, HI 96717
Clinic Phone: (808) 293-9216 Fax: (808) 293-5390

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January 12, 2012

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Chief Operating Officer

Douglas A. Sutherland, MD
Chief Medical Officer

To Whom It May Concern:

Please accept this letter of recommendation for Ms. Maria Pacheco.

Ms. Pacheco has served as Chair of the Board of Directors for Ko'olauloa Community Health & Wellness Center, Inc. (KCHWC) during my tenure as Executive Director. As Chair, Ms. Pacheco has lead the corporation from a small, one provider, site to a multi-site, multi-million dollar corporation that provides an array of health care services to the Ko'olauloa community.

Ms. Pacheco also serves as KCHWC's representative for the AHARO board, a collective of the three rural FQHC's on Oahu.

Ms. Pacheco is an organized, dedicated, reliable and knowledgeable professional that performs and produces at the highest level.

It is my distinct and unwavering pleasure to recommend Ms. Maria Pacheco as a member of your Planning Council.

Sincerely,,

Benjamin F. Pettus, Jr.
Executive Director

GM 723



WAIANAE COAST COMPREHENSIVE HEALTH CENTER

www.wcchc.com

January 6, 2012

Ms. Shirley Kidani
Comprehensive Health Planning Coordinator
State Health Planning and Development Agency
1177 Alakea Street, Room 402
Honolulu, Hawaii 96813

Dear Ms. Kidani,

As President and Chief Executive Officer of Waianae Coast Comprehensive Health Center (WCCHC), I am pleased to submit this letter of recommendation for Maria Pacheco to be appointed to a four-year term on the WISAC.

I met Maria in her capacity as a Board Member of the Koolauloa Community Health and Wellness Center (KCHWC) where she has served for the past 6 years and has held the positions of President and Vice President. We have been working closely with the leadership and Board of KCHWC (as well as Waimanalo Health Center) since 2010 when our three health centers entered into an interagency agreement to form the *Accountable Healthcare Alliance of Rural Oahu (AHARO)*. AHARO's mission is to promote access, quality, and cost effectiveness in healthcare by empowering consumers to evaluate the performance of healthcare agencies that serve them.

Maria has made numerous contributions in support of community health centers and to furthering the mission of AHARO. She is an engaging and articulate speaker as she demonstrated at our recent community health center board training conference in San Diego. When we asked if she would be a speaker, she was very responsive and eager to assist in any way. Her presentation was very well received.

Maria also has extensive experience presenting testimony and has done so on numerous occasions as a member of the Hawaii Board of Realtors.

Maria is an exceptional candidate to serve on the WISAC and I have no doubt that if appointed, she would be an asset in whatever means she is asked to serve. I can be reached at 808-697-3457 to provide additional information if necessary.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard P. Bettini".

Richard P. Bettini, MPH, MS
President & Chief Executive Officer

RB:jm



Ko'olauloa Community Health and Wellness Center, Inc.

Mailing Address	Hauula Health Center	Kahuku Health Center
P O Box 395	54-316 Kamehameha	56-119 Pualalea St
Kahuku, HI 96731	Hwy Hauula, HI 96717	Kahuku, HI 96731
	Phone (808) 293-9216	Phone (808) 293-9231
	Fax (808) 293-1171	Fax (808) 293-1511

01/11/2012

To, Ms. Shirley Kidani
Comprehensive Health Planning Coordinator
State Health Planning and Development Agency
Honolulu, Hawaii 96813

I have had the joy and fulfillment of working with Ms. Maria Pacheco since I started working for Ko'olauloa Community Health and Wellness Center (KCHWC) in 2010. As Ms. Pacheco is one of the board members of KCHWC and I am a pharmacist of KCHWC, I have personally witnessed her professional attitude and caring disposition in health services.

Ms. Pacheco works actively with the Center and our community. Because of her friendly personality, Ms. Pacheco communicates well with the employees of KCHWC and the residents in our community. During the conversations that we had, I learned and was amazed by her passion towards the health services. She has a higher standard for her work and her dedication has contributed to the great success of health services in our community.

Ms. Pacheco has a charming personality with full of ideas in health services. She is a well balanced and experienced person, and I've enjoyed working with her from the very beginning. She always carries friendly smile, and her 'go-getter-professionalism' will fit very comfortably in any positions she would take in health services.

Best Regards,

Hiromi Saito RPh

Director of Pharmacy

Ko'olauloa Community Health and Wellness Center

808-293-9514

hsaito@koolauloachc.org



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Chief Medical Officer

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Chief Operating Officer

To Whom It May Concern:

Maria Pacheco has served the Ko'olauloa Community Health and Wellness Center as a founding board member, having served one term as the board president. I have been with the health center for almost three years, nearing two years as the Chief Medical Officer, and have found her warm, considerate, fair and engaged in all aspects of health care delivery to our community. She and I also participate with AHA-RO, the Accountable Healthcare Alliance of Rural Oahu, which is an organization working to develop a model to improve health care access and reduce healthcare costs for rural residents of Oahu. Maria has a lot of enthusiasm; she jumped at the opportunity to present our AHA-RO model at the 2011 Annual Meeting of the National Association of Community Healthcare Centers in San Diego last spring. Maria is also a very positive, outgoing member of our community; a great asset to any organization.

Sincerely,

Douglas A. Sutherland, M.D.
Chief Medical Officer



March 6, 2012

The Honorable Josh Green
United States Senator
Hawaii State Capitol, Room 222
Honolulu, HI 96813

Dear Senator Green:

Please accept this letter of recommendation for Ms. Maria Pacheco to serve on the Health Planning Council, Windward Subarea.

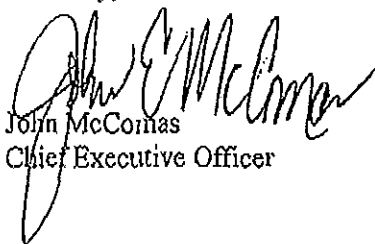
Ms. Pacheco is a long time resident of the Ko'olauloa Community and is recognized as a strong and dedicated advocate for access to quality health care for everyone.

I was introduced to Maria during her term as President of Ko'olauloa Community Health Center. She is actively involved in advocating for the expansion of health care services for her community and is well informed on health care reform locally and nationally.

Maria is the Consumer Representative for the Accountable Healthcare Alliance of Rural Oahu (AHARO), whose mission is to promote access, quality, and cost effectiveness in healthcare by empowering consumers to evaluate the performance of healthcare agencies that serve them.

Ms. Pacheco's knowledge, dedication, and professional attitude will be a very great asset to the Health Planning Council, Windward Oahu Subarea.

Sincerely,



John McComas
Chief Executive Officer

GM 723

February 20, 2012

To whom it may concern,

I am writing to recommend Ms. Maria Pacheco to be considered for membership on the SHPDA council. I have worked closely with Ms. Maria Pacheco for several years. She has been a volunteer at the Ko'olaupia Community Health and Wellness Center for several years and has been elected as their Board President. She has also been selected to represent the North Shore on the AHARO Board. AHARO represents a group of rural community health centers that have been working together to insure that rural populations on Oahu are able to access primary care and prevention services to address health disparities. Maria has also been selected to address a nationwide conference of health care directors on the issues of keeping costs down while providing culturally appropriate services to uninsured populations.

Maria has also served on local community Boards and has been a strong advocate for access to quality health care for everyone. She has also served on local community Boards and has been a strong advocate for access to quality health care for everyone. She has used her vacation time to attend numerous health care conferences and has spent hundreds of hours volunteering to improve health care services in this community.

Maria has consistently demonstrated her integrity and ability to stay focused on the vision of improving health care access while providing culturally appropriate services. I do not hesitate to recommend Ms. Pacheco for this position.

Aloha,



Irene J. Carpenter

Bachelor of Science in Psychology, Master's of Counselor Education, President
Carpenter Consulting providing management consultation to non-profit health care
providers