

**TESTIMONY**

**GM708**

**HTH  
Confirmation Hearing  
03-14-2012**

**TESTIMONY  
OF  
PIIKEA KEYES-SAIKI  
TO THE  
SENATE COMMITTEE ON HEALTH  
MARCH 14, 2012**

**GM#708**

Submitting for consideration and confirmation to the Health Planning Council, Kauai Subarea, Gubernatorial Nominee, PIIKEA (MISSY) KEYES-SAIKI.

Chair Green and members of the Committee, thank you for the opportunity to provide my testimony.

I would like to thank Governor Neil Abercrombie for nominating me. I consider this an honor to be considered as a member of the Health Planning Council, Kauai Subarea.

I was born in Hilo, Hawaii, grew up in Kailua, Oahu, and have been a resident of Kauai for the past twenty-six years. Immediately after graduating from the University of Hawaii in 1986, I relocated to the island of Kauai. I began my career in health care on Kauai in 1988. I have spent the past twenty-four years in health care on the island, working with both of the island's hospital systems, Hawaii Health Systems Corporation – Kauai Region, and Hawaii Pacific Health – Kauai Medical Clinic. With twenty-four years of work experience in health care on Kauai, I am familiar with the issues and challenges associated with the delivery of health care services on the island. I've had a

diverse range of responsibilities including health care public relations and marketing, occupational health program management, and physician and clinical staff recruitment and retention. I have worked closely with both physicians and hospital leadership and my experience has afforded me unique insight. I believe this would allow me to make positive contributions to the Council.

My vision for the Health Planning Council, Kauai Subarea, is to identify priorities for health care services in our community, and continually make progress toward improving services on the island. I am committed to doing my best and serving the people of Kauai in this capacity.

In closing, I would like to thank the Committee for their fine work and for considering my nomination. I would be happy to answer any questions the Committee may have.

- (1) Why do you wish to be a member of the Health Planning Council, Kauai Subarea?

As a resident of Kauai for 26 years, I am excited about the possibility of being involved in the health planning process for our island to seek ways to better meet the island's health care needs.

- (2) How do you perceive the role and responsibilities of a member of the Health Planning Council, Kauai Subarea?

I perceive the role and responsibilities of a member as that of a concerned citizen who participates in seeking input in the planning process, identifies priorities for health care services on Kauai, and makes informed recommendations accordingly. Again, always seeking to best meet health care needs on Kauai.

- (3) Given your understanding of the role and responsibilities of a member of the Health Planning Council, Kauai Subarea, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise, or knowledge that would aid in your decision-making ability as a member of the Health Planning Council, Kauai Subarea.

With more twenty-four years of work experience in health care on Kauai, I am familiar with the issues and challenges associated with the delivery of health care services on the island. I've had a diverse range of responsibilities which would aid in my decision-making ability on the Council – my experience includes health care public relations and marketing, occupational health program management, and physician and clinical staff recruitment and retention. I have worked closely with physicians and leadership at both of the island's hospital systems (Hawaii Health Systems Corporation – Kauai Region, and Hawaii Pacific Health – Kauai Medical Clinic) and this experience has afforded me unique insight. I believe that my experience would allow me to make positive contributions to the Council.

- (4) What do you hope to accomplish during your term of service?

During my term of service I hope to identify priorities for health care services on Kauai and to continually make progress toward improving services on the island.

- (5) Name three qualities that best describe you and that would make you stand out. How would these qualities benefit the Health Planning Council, Kauai Subarea?

Integrity – Integrity helps to build optimal working relationships with others. This would benefit working relationships with other council members and in turn, the effectiveness of the Council.

Adaptability/Ability to manage multiple projects – These qualities would serve the council in managing multiple assignments and prioritizing effectively.

Team Player – Teamwork skills would allow me to work with other council members in a professional manner to achieve Council goals.

- (6) Name one previous experience that would make you stand out. How would this benefit the Health Planning Council, Kauai Subarea?

One previous experience that comes to mind has to do with my employment with Kauai Medical Clinic (KMC). Beginning in 1988 and for the next eleven years, I served as KMC's first Director of Public Relations. Without a staff, I had the responsibility of planning and coordinating all public relations and marketing efforts for a 65-physician multi-specialty group. Additionally, I managed their Occupational Health program, developed and presented staff customer service training, and oversaw their customer complaint process. I think this experience speaks to my adaptability and prioritization skills, and ability to manage multiple projects. These skills would be a benefit to the Council in managing multiple projects and setting priorities.

- (7) Can you foresee any possible conflicts of interests that could arise during your service on the Health Planning Council, Kauai Subarea? How would you overcome any possible conflicts of interest?

I can foresee possible conflicts of interests based on my employment with the Hawaii Health Systems Corporation – Kauai Region (HHSC). In that event, I would provide disclosure of my relationship with HHSC and recuse myself.

**Piikea (Missy) Keyes-Saiki**  
**Health Planning Council, Kauai Subarea Nominee**  
**GM#708**

NEIL ABERCROMBIE  
GOVERNOR OF HAWAII



LORETTA J. FUDDY, A.C.S.W., M.P.H.  
DIRECTOR OF HEALTH

STATE OF HAWAII  
DEPARTMENT OF HEALTH  
P.O. Box 3378  
HONOLULU, HAWAII 96801-3378

In reply, please refer to:  
File:

**Senate Committee on Health**

**GM 708, Gubernatorial Nominee to the Health Planning Council  
Kauai County Subarea**

**Testimony of Loretta J. Fuddy, A.C.S.W., M.P.H.  
Director of Health**

**Wednesday, March 14, 2012  
1:30 p.m.**

1 **Department's Position:** The Department of Health supports the nomination and confirmation  
2 of Piikea Keyes-Saiki to the Kauai County Subarea Health Planning Council (KCSAC).

3 **Fiscal Implications:** None

4 **Purpose and Justification:** The purpose is for the consideration and confirmation to the  
5 KCSAC, Gubernatorial Nominee, Piikea Keyes-Saiki. Ms. Keyes-Saiki currently serves as the  
6 Physician Employment Officer for the Hawaii Health Systems Corporation (HHSC), Kauai  
7 Region. Prior to this, she worked as the Regional Clinical Staff Officer and Physician  
8 Recruiter, for HHSC. Prior to joining HHSC, she was the Director of Recruitment and  
9 Occupational Health with the Kauai Medical Clinic. Ms. Keyes-Saiki has a Bachelor's Degree  
10 from the University of Hawaii and is a Certified Medical Staff Recruiter.

11 We ask for your support on the confirmation of Ms. Piikea Keyes-Saiki, enabling her to  
12 serve on the Kauai County Subarea Health Planning Council.



**KAUAI REGION**  
**WEST KAUAI MEDICAL CENTER**  
(DBA KAUAI VETERANS MEMORIAL HOSPITAL AND WAIMEA & PORT ALLEN CLINICS)  
**MAHELONA MEDICAL CENTER**  
(DBA SAMUEL MAHELONA MEMORIAL HOSPITAL)  
**WEST KAUAI CLINIC - KALAHEO**

*HAWAII HEALTH SYSTEMS CORPORATION*

*Jerry Walker, Regional CEO*

March 2, 2012

Senator Josh Green  
Chair, Committee on Health  
Hawaii State Capitol, Room 222  
415 S. Beretania Street  
Honolulu, HI 96813

Dear Senator Green,

It is with pleasure and confidence that I am able to write a letter of recommendation in support of Missy Keys-Saiki to serve as a member of the Kauai County Subarea Health Planning Council. I have worked with Mrs. Saiki for most of my career on the island of Kauai, roughly twenty-five years.

Mrs. Saiki is intelligent, efficient, responsible, thorough, entirely dependable, and is a pleasure to work with. I can say without hyperbole that she is one of the very few of the best. She writes well, speaks well, interacts well with others, and her experience has provided her a thorough understanding of the health issues of the Kauai Community.

As the HHSC Regional Medical Director for Kauai, I am in daily contact with her, and depend on her expertise and judgment. She has been a major asset to our organization.

Sincerely,

Gerald Tomory, MD, FCAP  
Kauai Region Medical Director  
Hawaii Health Systems Corporation  
4643 Waimea Canyon Drive  
Waimea, HI 96796

KVMH • P.O. BOX 337 • WAIMEA, HAWAII 96796 • PHONE: (808) 338-9431 • FAX: (808) 338-9420

WAIMEA & PORT ALLEN CLINICS, WEST KAUAI CLINIC - KALAHEO  
P.O. BOX 669 • WAIMEA, HAWAII 96796 • PHONE: (808) 338-8311 • FAX: (808) 338-0225

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MAHELONA • 4800 KAWAIIHAU RD. • KAPAA, HAWAII 96746 • PHONE: (808) 822-4961 • FAX: (808) 823-4100

*Claire Fernanda Dobie 181 Windsurfer Ct. Vallejo, CA 94591*

Senator Josh Green, Chair  
Senate Committee on Health

March 2, 2012

Dear Senator Green,

The purpose of this correspondence is to recommend Missy Keyes-Saiki for the position of Board Member on the State Health Planning and Development Agency—Kauai County Subarea Health Planning Council.

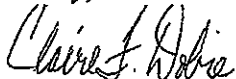
I worked with Ms. Keyes-Saiki from 1994 to 2000 when we both served as liaisons to the public for Wilcox Hospital and Kauai Medical Group, later known as Kauai Medical Clinic. With my fifteen years of public relations experience at the time, I considered her to be ideally suited for the tasks associated with her job at Kauai Medical Clinic. She consistently demonstrated natural skills and abilities conducive to the demands of the position. I could always count on her to be meticulously observant of the big picture no matter the project or program delegated to us.

Ms. Keyes-Saiki was a pleasure to work with. In addition to her enthusiastic and professional approach to any task, her solution-oriented personality was unequivocally suited to some of the major challenges we both faced in the midst of an ongoing merger between the hospital and the clinic. She is a consummate people-person, and knows how to put people at ease and bring out the best of each individual's qualities. She shows sensitivity and discretion in all that she does. She is trustworthy, responsible, thorough, accountable, and demonstrates the utmost integrity as well as a sense of humor. She is calm in the face of crisis and makes thoughtful decisions based on logic and fairness. I would thoroughly enjoy and benefit from working with her should such an opportunity arise again.

A worthy candidate for your consideration, Missy Keyes-Saiki is a valuable asset to any company or organization that is fortunate enough to acquire her skills, abilities and natural talents. I highly recommend her for the position of Board member of your organization.

If you wish to contact me for further discussion, I can be reached at 707 320-7923 or by e-mail at [clairefernanda@gmail.com](mailto:clairefernanda@gmail.com)

Sincerely,



Claire Fernanda Dobie  
President, Morris Communications



Michael G Perel  
PO Box 50925  
Eleele, HI 96705

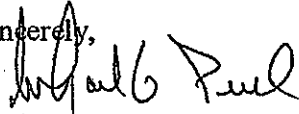
January 10, 2012

Senator Josh Green  
Chair, Committee on Health

Dear Senator Green,

I am writing in support of the appointment of Missy Keyes-Saiki to serve as a member of the Kauai County Subarea Health Planning Council. As the Regional Chief Financial Officer of the Kauai Region of HHSC I have worked with Ms Saiki for many years in her capacity as a physician recruiter and Human Resources professional. She possesses a very strong work ethic and brings many years of knowledge to the local health care arena. I strongly believe she will be an asset and positive contributor to the Council. Should you need to speak with me I can be reached at 808-651-4765.

Sincerely,



Michael G Perel  
Regional Chief Financial Officer  
Kauai Region – Hawaii Health Systems Corporation



MAHELONA MEDICAL CENTER  
(DBA SAMUEL MAHELONA MEMORIAL HOSPITAL)

HAWAII HEALTH SYSTEMS CORPORATION

Jerry Walker, Regional CEO

January 31, 2012

Senator Josh Green  
Chair, Committee on Health

RE: Missy Keyes- Saiki  
Letter of Support for Senate confirmation to Kauai County Subarea Health Planning Council

Dear Senator Green:

It is my pleasure to be writing a letter in support of Missy Keyes- Saiki to be appointed to serve as a member of the Kauai County Subarea Health Planning Council.

Missy is knowledgeable regarding health needs for the Kauai County. She is involved in Physician recruiting for Samuel Mahelona Memorial Hospital and Kauai Veterans Memorial Hospital.

I have found Missy to be hard working, ethical, fair and always willing to listen. Her commitment to quality shows in her high standards and she expects that of others.

Missy will be a great asset to the Kauai County Subarea Health Planning Council.

If you require any more information, please contact me.

Sincerely,

Myra B.W. Ornellas RN, NHA  
Administrator  
Samuel Mahelona Memorial Hospital  
Ph: 808.823.4111 Fax: 808.823.4100  
E-mail: MOrnellas@hhsc.org

Gateway Ministries  
*Loving God, Living Aloha*

March 2, 2012

Senator Josh Green, Chair  
Senate Health Committee

Dear Sir,

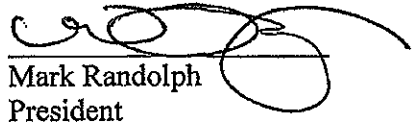
I am very pleased to write a letter of recommendation for Piikea (Missy) Keyes-Saiki . Missy, along with her family, have been a part of our congregation for a number of years and it has been with great pleasure that I have come to know and respect them.

Missy is one of those few people who rises to the top in almost any situation. She has provided excellent leadership and established ministries / programs which are having an enormous impact. She has shown the qualities of both a leader - establishing vision and inspiring others; as well as a qualified manager - facilitating the necessary organization to see projects come to pass.

I cannot give a higher recommendation than I would for Missy; her character, persistence, willingness to serve and overall kindness has been a joy and inspiration for all of us here at Gateway. If you have any need of further reference please do not hesitate to call.

Very Sincerely,

Mark Randolph  
*Gateway Ministries*

  
Mark Randolph  
President