

TESTIMONY

GM707

**HTH
Confirmation Hearing
03-14-2012**

707

**TESTIMONY
OF
CHARLOTTE H CARVALHO
TO THE
SENATE HEALTH COMMITTEE
On March 14, 2012, at 1:30PM**

GM707

Submitting testimony for consideration and confirmation to the State Health Planning and Development Agency Kauai Subarea Health Planning Council, term to expire June 30, 2015.

Chair Josh Green and members of the committee, thank you for considering my appointment to the State Health Planning and Development Agency's Kauai Subarea Health Planning Council.

Thank you to Governor Neil Abercrombie for nominating me. It is an honor and privilege to serve Hawaii in this way.

Why serve? I love Hawaii and I want to give back to my community. For 30 years I worked in the health and aging fields as a social worker and case manager on Oahu and Kauai. It was my passion then and it is a passion now, although from a different perspective. As a consumer on the Kauai Subarea Council (KSAC) I want to be an advocate for the people and work toward improving our health care system.

Members of the KSAC perform tasks relating to: getting an accurate snapshot of our health systems; researching options for optimizing our system; giving opinions on relevant health service and facilities; and advising the state on certificate of need applications for Kauai.

I humbly present that I have administrative experiences that prepare me for the above duties. As a contractor to Kauai's Elderly Affairs division for 18 years I wrote grants, participated in area planning, reviewed programs, contracted with a range of subcontractors, submitted fiscal reports, and so on.

As a social worker I have spent many years as a listener and as a case manager I tried to make best use of limited resources to serve our Kauai population. Working as a medical social worker at hospitals and as a 25+ year consultant to St Francis Home Care Service I gained knowledge of hospital organization, medical terminology, the challenges of the health care industry and the necessity for collaboration on all levels.

My hope is that the Kauai SAC will persevere in addressing current issues such as: in-home care for elderly and disabled; appropriate levels of residential long

term care; accessibility to services that are available only on Oahu, such as radiation treatment; and the training, recruitment and retention of health care workers.

Qualities I possess that might benefit the Kauai SAC? I have a vested interest in the state of our health care system and I feel people will relate to me from that perspective. I was born and raised in Hawaii. Hopefully my grandkids will do the same.

I am a team player. I get that it's not about me.

One experience that has affected my life is Hurricane Iniki. The aftermath was a test of our community, encompassing the government, health care system, private industry, everyone. My agency became a purveyor of disaster relief services for the elderly. Instantly I understood the importance of priorities and priorities within priorities. We had to move quickly, but intentionally, knowing that decisions would have far reaching impact. I hope this sense of urgency and intentional decision-making will be useful to the Kauai SAC.

I believe I can be objective in making recommendations. While I feel I have no conflict of interest, if one should arise I shall make an honest effort to let that possible conflict be made public and recuse myself if necessary.

In closing, I thank you for your diligence and hard work and for taking this time to attend to my testimony. It would be my pleasure to serve.

CHARLOTTE H CARVALHO
4372 Pilimai St
Lihue HI 96766
February 23, 2012

Senator Josh Green, MD, Chair
Senate Health Committee
Hawaii State Capital, Rm 222
415 S Beretania St
Honolulu HI 96813

SUBJECT: GM707 Kauai County Subarea Health Planning Council

Dear Senator Green:

I am honored to have been nominated by Governor Neil Abercrombie to the State Health Planning and Development Agency's Kauai County Subarea Health Planning Council (KCSAC).

Born and raised in Hilo, I am a product of UH Manoa (BA, MSW). I have had the great privilege of serving frail elderly and the medically vulnerable for 30 years as a social worker and case manager.

I have a wide network of family and friends throughout the Islands and can sincerely say I care about the people of Hawaii and about our health care system.

If approved by the senate I would be very interested in serving on the KCSAC.

Sincerely Yours,



Charlotte H Carvalho, ACSW, LSW

NEIL ABERCROMBIE
GOVERNOR OF HAWAII



LORETTA J. FUDDY, A.C.S.W., M.P.H.
DIRECTOR OF HEALTH

STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

Senate Committee on Health

**GM 707, Gubernatorial Nominee to the Health Planning Council
Kauai County Subarea**

**Testimony of Loretta J. Fuddy, A.C.S.W., M.P.H.
Director of Health**

**Wednesday, March 14, 2012
1:30 p.m.**

1 **Department's Position:** The Department of Health supports the nomination and confirmation
2 of Charlotte Carvalho to the Kauai County Subarea Health Planning Council (KCSAC).

3 **Fiscal Implications:** None

4 **Purpose and Justification:** The purpose is for the consideration and confirmation to the
5 KCSAC, Gubernatorial Nominee, Charlotte Carvalho, ACSW, LSW. Ms. Carvalho has 30
6 years of experience serving as a social worker specializing in geriatric health care and case
7 management. She is in private practice offering social work services for the elderly and the
8 medically frail. Prior to this, she served as a medical social worker at the Rehabilitation
9 Hospital of the Pacific; medical social work consultant to St. Francis Home Care, Kauai; and
10 owned and operated Eldercare Kauai, which was contracted by the Kauai County Office of
11 Elderly Affairs to provide case management to frail elderly clients and coordinate in-home
12 services. Ms. Carvalho has a Bachelor's of Arts and a Masters of Social Work from the
13 University of Hawaii at Manoa.

14 We ask for your support on the confirmation of Ms. Carvalho, enabling her to serve on
15 the Kauai County Subarea Health Planning Council.

**GUBERNATORIAL NOMINEE TO THE HEALTH PLANNING COUNCIL, KAUAI
SUBAREA**

Department's Position: The Department of Health supports the nomination and confirmation of Charlotte Carvalho to the Kauai County Subarea Health Planning Council (KCSAC).

Fiscal Implications: None

Purpose and Justification: The purpose is for the consideration and confirmation to the KCSAC, Gubernatorial Nominee, Charlotte Carvalho, ACSW, LSW. Ms. Carvalho has 30 years of experience serving as a social worker specializing in geriatric health care and case management. She is in private practice offering social work services for the elderly and the medically frail. Prior to this, she served as a medical social worker at the Rehabilitation Hospital of the Pacific; medical social work consultant to St. Francis Home Care, Kauai; and owned and operated Eldercare Kauai, which was contracted by the Kauai County Office of Elderly Affairs to provide case management to frail elderly clients and coordinate in-home services. Ms. Carvalho has a Bachelor's of Arts and a Masters of Social Work from the University of Hawaii at Manoa.

We ask for your support on the confirmation of Ms. Carvalho, enabling her to serve on the KCSAC.



St. Francis

HOME CARE SERVICES - KAUAI
A Program of St. Francis Healthcare System of Hawaii

St. Francis Home Care Services-Kauai
4473 Pahe'e Street
Suite N
Lihue, Hawaii 96766
Telephone: (808) 245-6430 Fax: (808) 246-8620

February 27, 2012

Senator Josh Green, M.D., Chair
Senate Health Committee
Hawaii State Capitol, Rm. 222
415 S. Beretania St.
Honolulu, Hawaii 96813

SUBJ: GM707, HEARING DATE 03/14/2012 AT 1:30 PM, IN SUPPORT OF CHARLOTTE CARVALHO, NOMINEE FOR THE KAUAI COUNTY SUBAREA HEALTH PLANNING COUNCIL

Dear Senator Green:

Thank you for this opportunity to express my full support and recommendation for Mrs. Charlotte Carvalho, MSW, ACSW, to the Kauai County Subarea Health Planning Council. I have known Charlotte since 1999, when I began working for St. Francis Home Care Services. Charlotte, at that time, was the contracted Medical Social Worker who provided services to patients who were homebound and in need of medical resources and information. Charlotte collaborated with our multidisciplinary team members. She assisted the team, patient, and families so that the patient's needs were met in the home. Charlotte helped older adults and their families plan for their long term care needs and linked them with the available services and programs to enable them to remain in their homes for as long as possible.

Charlotte's knowledge of the resources in the community, especially with her experience working with health care providers, will be an asset to the Kauai County Subarea Health Planning Council. She brings with her a broad perspective of the health and long term care system and is aware of what is needed to strengthen that system and continuum of care for our community.

Thank you very much for your favorable consideration of Mrs. Charlotte Carvalho for the Kauai County Subarea Health Planning Council.

Sincerely,

Maile Ballesteros, RN, BSN
Home Care Manager

February 22, 2012

Senator Josh Green, M.D., Chair
Senate Health Committee
Hawaii State Capitol, Rm. 222
415 S. Beretania St.
Honolulu, Hawaii 96813

SUBJ: GM707, IN SUPPORT OF CHARLOTTE CARVALHO, NOMINEE FOR THE
KAUAI COUNTY SUBAREA HEALTH PLANNING COUNCIL

Dear Senator Green:

Thank you for this opportunity to express my full support and recommendation of Mrs. Charlotte Carvalho, MSW, ACSW, to the Kauai County Subarea Health Planning Council. I have known Charlotte for over 30 years, as a friend and colleague in the aging network. During my employment with the County of Kauai Agency on Elderly Affairs, Charlotte collaborated with our office as the owner and Case Manager of Eldercare Kauai. As Case Manager, Charlotte helped older adults and their families plan for their long term care needs and linked them with the available services and programs to enable them to remain in their homes for as long as possible.

Charlotte's knowledge of the resources in the community, especially with her experience working with health care providers, will be an asset to the Kauai County Subarea Health Planning Council. She brings a broad perspective of the health and long term care system and is aware of what is needed to strengthen that system and continuum of care for our community.

Thank you very much for your favorable consideration of Mrs. Charlotte Carvalho for the Kauai County Subarea Health Planning Council.

Sincerely,

(Mrs.) Naomi Sugihara

February 27, 2012

Senator Josh Green, M.D., Chair
Senate Health Committee
Hawaii State Capitol, Rm. 222
415 S. Beretania St.
Honolulu, Hawaii 96813

SUBJ: GM707, IN SUPPORT OF CHARLOTTE CARVALHO, NOMINEE FOR THE
KAUAI COUNTY SUBAREA HEALTH PLANNING COUNCIL

Dear Senator Green:

Thank you for this opportunity to express my full support and recommendation for Mrs. Charlotte Carvalho, MSW, ACSW, to the Kauai County Subarea Health Planning Council. I have known Charlotte since 1999, when I began working at St. Francis Home Care Services. Charlotte, at that time, was the contracted Medical Social Worker who provided services to patients who were homebound and in need of medical resources and information. Charlotte collaborated with our multidisciplinary team members. She assisted the team, patient, and families so that the patient's needs were met in the home. Charlotte helped older adults and their families plan for their long term care needs and linked them with the available services and programs to enable them to remain in their homes for as long as possible.

Charlotte's knowledge of the resources in the community, especially with her experience working with health care providers, will be an asset to the Kauai County Subarea Health Planning Council. She brings with her a broad perspective of the health and long term care system and is aware of what is needed to strengthen that system and continuum of care for our community.

Thank you very much for your favorable consideration of Mrs. Charlotte Carvalho for the Kauai County Subarea Health Planning Council.

Sincerely,

Maile Ballesteros, RN, BSN
Home Care Manager