# GM 584

Submitting for consideration and confirmation to the Wireless Enhanced 911 Board, Gubernatorial Nominee, STEVEN SCHUTTE, for a term to expire 6-30-2014.

### Testimony of Steven K. Schutte to the Senate Committee on Public Safety, Government Operations, and Military Affairs

on February 21, 2012

G.M. 584

### Aloha Senator Espero,

I have the honor and am humbled to be nominated to serve on the Enhanced 911 Board by Governor Abercrombie. My desire to serve on this Board comes from the passion that I have to learn from others, share my experiences, and be a contributing partner to those in public service, especially public safety.

I believe I am qualified for this board because of my experience in the wireless industry which includes over 12 years in the retail, indirect, and business channels. I have been in my current position as a Government Account Executive for the last three years, directly supporting the State of Hawaii, Counties of Honolulu and Kauai, and nonprofit organizations across the state. During this time, I have had the privilege of working alongside public servants and members of community organizations statewide in making our island home a safe place to live.

During my term of service, I hope to ensure that funds from this board are allocated to our state and county PSAP's to ensure compliance with Next Generation 911 services. I will be sure to address any potential conflicts of interest immediately to maintain integrity during my term.

I understand that my role on this board is to work together with members of the public safety, DAGS, wireless carriers, and private agencies to ensure we appropriately allocate these funds. Partnership and communication among the Board, committees, and community will be the keys to this Board being able to serve its purpose.

Mahalo for your consideration, and I look forward to serving on the Enhanced 911 Board.

Steven K. Schutte Verizon Wireless <u>Steven.schutte@verizonwireless.com</u>, 808-927-7377



DEAN H. SEKI ACTING COMPTROLLER JAN S. GOUVEIA DEPUTY COMPTROLLER

## STATE OF HAWAI'I DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAI'I 96810-0119

TESTIMONY OF

DEAN H. SEKI, ACTING COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE

ON

PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS ON February 23, 2012

#### **GOVERNOR'S MESSAGE 584**

# SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE WIRELESS ENHANCED 911 BOARD, STEVEN SCHUTTE

Chair Espero and members of the Committee, thank you for the opportunity to testify on G.M. 584. The Department of Accounting and General Services supports Mr. Steven Schutte's confirmation to the Board.

Section 138-2, HRS, requires that the Board have three members from wireless providers.

Mr. Schutte is currently the Government Account Executive and Retail Sales Manager for

Verizon Wireless. His appointment fulfills the statutory requirement for representation on the

Board.

Thank you for the opportunity to testify on this matter.



DEAN H. SEKI INTERIM COMPTROLLER JAN S. GOUVEIA DEPUTY COMPTROLLER

# STATE OF HAWAI'I DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAI'I 96810-0119

February 1, 2012

Senator Will Espero, Chair And Members on Public Safety, Government Operations & Military Affairs Committee Senatorial District 20 Hawaii State Capitol, Room 231 Honolulu, Hawaii 96813

RE: Steven K. Schutte nomination to The Enhanced 9-1-1 Board, GM584

Honorable Espero,

I strongly support Mr. Steven Schutte nomination to the Enhanced 9-1-1 Board. Mr. Schutte has an exceptional background in community service, work experience and has been participating in the Enhanced 9-1-1 Board Technical Committee, Communications Committee, and Finance Committee. Additionally, Mr. Schutte has been attending the Enhanced 9-1-1 Board meetings over the last six months in order to prepare for becoming a board member.

Mr. Schutte's leadership and knowledge along with his willingness to serve the public will be a tremendous benefit towards advancing next generation 9-1-1 technology in the State of Hawaii. Mr. Schutte has built strong relationships within the public safety community and the telecommunications industry to earn colleagues respect. His background in the wireless industry, retail experience and management along with his account executive experience brings great value to the State of Hawaii's Enhanced 9-1-1 Board.

The Enhanced 9-1-1 Board and the State of Hawaii truly benefits from appointing Mr. Steven K. Schutte to the Enhanced 9-1-1 Board.

Respectfully Submitted,

Thera G. Bradshaw

Executive Director State of Hawaii Enhanced 9-1-1 Board

### TESTIMONY

OF

PAUL K. FERREIRA, CHAIR STATE OF HAWAI'I, ENHANCED 911 BOARD

TO THE

SENATE COMMITTEE

ON

PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS SENATOR WILL ESPERO, CHAIR SENATOR MICHELLE KIDANI, VICE CHAIR

ON

FEBRUARY 23, 2012 2:00 P.M.

STATE CAPITOL, CONFERENCE ROOM 224

IN SUPPORT OF

GM 584

ENHANCED 911 BOARD

GUBERNATORIAL NOMINEE STEVEN SCHUTTE

Dear Senator Espero and Members:

I am Paul Ferreira, the Deputy Police Chief for the Hawai'i Police Department; however, I am providing testimony as the Chair of the Enhanced 911 (E911) Board that is comprised of representatives from each of the Public Safety Answering Points (PSAPs), representatives of the communications service providers, and representatives from State agencies.

The Enhanced 911 Board (Board) strongly supports the appointment of Gubernatorial Nominee Mr. Steven Schutte, of Verizon Wireless, representing the Wireless Service Providers, on the Enhanced 911 Board.

Mr. Schutte of Verizon Wireless possesses the knowledge and skills that is necessary to become a valuable asset to the Enhanced 911 Board.

For the reasons above, we strongly urge this committee to approve the passage of GM 584, the confirmation of Steven Schutte.

Thank you for allowing me to testify on this matter.

Sincerely,

PAUL K. FERREIRA

CHAIR

**ENHANCED 911 BOARD** 

#### DEPARTMENT OF INFORMATION TECHNOLOGY

### CITY AND COUNTY OF HONOLULU

650 SOUTH KING STREET, 5TH FLOOR
HONOLULU, HAWAII 96813
Phone: (808) 768-7684 # Fax: (808) 768-7807 # Internet: www.honolulu.gov

PETER B. CARLISLE



GORDON J. BRUCE DIRECTOR & CIO

FOREST A. FRIZZELL DEPUTY DIRECTOR

### **TESTIMONY**

of

### GORDON J. BRUCE, DIRECTOR and CHIEF INFORMATION OFFICER

Department of Information Technology
City and County of Honolulu
before the

COMMITTEE ON PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS COMMITTEE

on

Thursday, February 23, 2012 2:00 p.m. State Capitol, Conference Room 224 In consideration of

GOVERNOR'S MESSAGE NO. 584, SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE WIRELESS ENHANCED 911 BOARD, GUBERNATORIAL NOMINEE, STEVEN SCHUTTE, FOR A TERM TO EXPIRE JUNE 30, 2014.

Chair Espero, Vice Chair Kidani, and Members of the Committee:

My name is Gordon Bruce, and I am the Director for the Department of Information Technology and the Chief Information Officer for the City and County of Honolulu. Also, as a member of the Wireless Enhanced 911 Board member, I ask for your support for the confirmation of STEVEN SCHUTTE to the Wireless Enhanced 911 Board.

Thank you for the opportunity to provide testimony.

Respectfully submitted,

Gordon J. Bruce

Director and Chief Information Officer

# DEPARTMENT OF EMERGENCY MANAGEMENT CITY AND COUNTY OF HONOLULU

650 South King Street Honolulu, Hawaii 96813 / (808) 723-8960

Peter B. Carlisle MAYOR



Melvin N. Kaku

February 22, 2012

The Honorable Will Espero, Chair and Members of the Committee on Public Safety, Government Operations, and Military Affairs Senate State Capitol, Room 207 Honolulu, Hawaii 96813

Dear Chair Espero:

Subject: Nomination of Mr. Steven K. Schutte to serve on the Enhanced 911 Board

I take great pleasure in offering my strongest support for Mr. Steven K. Schutte who is employed by Verizon Wireless as a Government Account Executive directly supporting the State of Hawaii, Counties of Honolulu and Kauai, and nonprofit organizations across the State. I have gotten to know Steven professionally over the past three plus years. I have had the pleasure of working with him on several Home Land Security projects, as a member of the Public Safety Operations Working Group, and in emergency events that affected our county and the State of Hawaii. Mr. Schutte is a team player, dedicated, a proficient communicator, and offers solutions to ensure public safety interoperable communication needs were met.

Mr. Schutte is a proponent for process and a team player who gets things done. I believe that Mr. Schutte if confirmed to the Enhanced 911 Board will help to ensure that funds from this board are properly allocated to the State and county PSAP's to ensure compliance with the Next Generation 911 services.

I urge your committee to confirm Mr. Schutte's membership to the Enhanced 911 Board.

Sincerely,

Melvin N. Kaku

Director

cc: Mayor's Office

Douglas S. Chin, Managing Director Capt. Paul Epstein, Honolulu Police Department

AC Jeffrey Farris, Honolulu Fire Department

Dr. James Ireland, Honolulu Emergency Services Department

Ted Daligdig, Kauai Civil Defense Manager

Mark Marshall, Kauai Civil Defense Administrator

Anna Foust, Maui Civil Defense Administrator

John Drummond, Hawaii Civil Defense Administrator

Lori Nishimura, Mayor's Office

### SHOPO



PRESIDENT Tenari R. Ma'afala

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SECRETARY Bryson M. Ponce

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HONOLULU CHAPTER CHAIR Stanley Aquino

HAWAI'I CHAPTER CHAIR Reed K. Mahuna

KAUA'I CHAPTER CHAIR Jesse Guirao

MAUI CHAPTER CHAIR Michael Bates

Main Office & Honolulu Chapter 1717 Hoe Street Honolulu, Hawañ 96819-3125 Ph: (808) 847-4676 "84 SHOPO" Fax: (808) 841-4818 Toll Free: (800) 590-4676

Hawai'i Chapter Office 688 Kino'ole Street, Room 220B Hilo, Hawaii 96720 Ph: (808) 934-8405 Fax: (808) 934-8210

Maui Chapter Office 1887 Wili Pa Loop, Suite #2 Wailuku, Hawari 96793 Ph: (808) 242-6129 Fax: (808) 242-9519

Kaua'l Chapter Office 4264 Rico Street, Lihue Lihue, Hawai'i 96766 P.O. Box 1708 Lihue, Hawai'i 96766 Ph: (808) 245-8911

#### TESTIMONY

HEARING BEFORE THE:

SENATE COMMITTEE ON PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY

AFFAIRS

The Honorable Senator Will Espero, Chair

**HEARING** 

DATE

THURSDAY, FEBRUARY 23, 2012, 2:00 P.M.

Conference Room 224

State Capitol, 415 South Beretania Street

RE

GM 584 consideration and confirmation to the Wireless

Enhanced 911 Board, Gubernatorial Nominee

STEVEN SCHUTTE, for a term to expire 6-30-2014

Dear Chairman Espero and Committee Members:

My name is Tenari Ma'afala and I am the President of the State of Hawaii Organization of Police Officers (SHOPO). SHOPO was founded in 1971 and is an independent, non-affiliated exclusive union for Hawaii's police officers.

SHOPO supports the gubernatorial nomination of STEVEN SCHUTTE to the Wireless Enhanced 911 Board. Mr. Schutte has provided the Union with excellent service relating to wireless technology's equipment and capabilities. Throughout the years, his experience and knowledge has guided SHOPO in making sound decisions for its wireless needs.

Steven Schutte will definitely be an asset on the 911 Board and we support his confirmation.

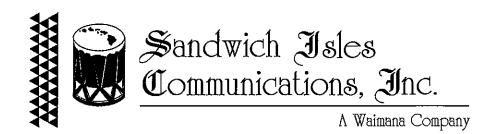
Thank you for the opportunity to testify.

Śincerely yours,

TENARI R. MA'AFALA

President

jmo



GM 584

Submitting for consideration and confirmation to the Wireless Enhanced 911 Board, Gubernatorial Nominee, STEVEN SCHUTTE, for a term to expire 6/30/2014

As the Chairman of the Telecommunication Utility Working Group, representing all such companies in the state of Hawaii, I concur that it is vital to have a strong Wireless Enhanced 911 Board to ensure that our local PSAP's have funding to upgrade their 911 systems to ensure a quick, timely and accurate response.

The members of our Utilities Group coordinate with each other, the counties and the state to ensure that service to its customers continues or is quickly restored during any emergency event. Mr. Steven Schutte is a member of the Group representing Verizon Wireless. He has demonstrated his commitment to working with all of the other members of the Group as we seek to find solutions that would enable us all to respond to emergency situations quickly and efficiently.

I believe that Steven will represent the telecommunications companies very ably as well as the entire state of Hawaii as a member of the Wireless Enhanced 911 Board.

Judi Ushio Chairman, Telecommunication Utility Working Group Director of Corporate Services Sandwich Isles Communications, Inc. 200 Akamainui Street Mililani, Hawaii 96789-3999 Tel: 808-625-2100 Fax: 808-625-5888



February 21, 2012

Honorable Will Espero Chair, Senate Public Safety, Government Operations and Military Affairs Committee Hawaii State Capitol, Room 231 Honolulu, Hawaii 96813 Honorable Michelle Kidani Vice Chair, Senate Public Safety, Government Operations and Military Affairs Committee Hawaii State Capitol Room 228 Honolulu, Hawaii 96813

RE: Support for GM 584 - Confirmation of nomination to the Wireless Enhanced 911 Board

Dear Chair Espero, Vice Chair Kidani and Members of the Committee:

It is my pleasure to strongly support Mr. Steven Schutte nomination to the (Wireless) Enhanced 9-1-1 Board. Mr. Schutte has assisted the Enhanced 9-1-1 Board in the past with valuable information and leadership skills from his wireless experiences. I believe his leadership and participation on the Board will help advance Hawaii to the next generation E-9-1-1 system for the state. I fully support Mr. Schutte's nomination.

Sincerely,

Kiman K.L. Wong

General Manager – Wireless General Manager – Digital Phone

Oceanic Time Warner Cable

# THE HONORABLE WILL ESPERO, CHAIR SENATE COMMITTEE ON WAYS AND MEANS

Twenty-Sixth State Legislature Regular Session of 2011 State of Hawai'i

February 23, 2012

RE: G.M. 584; For consideration and confirmation to the Wireless Enhanced 911 Board, Gubernatorial Nominee, STEVEN SCHUTTE, for a term to expire 6-30-2014.

Chair Espero, Vice-Chair Kidani and members of the Senate Committee on Public Safety, Government Operations, and Military Affairs, I would like to offer my support of Mr. Steven Schutte to be considered a member of the Wireless Enhanced 911 Board for a term to expire 6-30-2014. Mr. Schutte's experience at Verizon Wireless will be beneficial to the board. Moreover, he has good people skills that is an important asset for a leader to have. Thank you for this opportunity to present my support of Mr. Schutte.

Sincerely,

Jon Riki Karamatsu

mailinglist@capitol.hawaii.gov

Sent:

Monday, February 20, 2012 7:19 PM

To: Cc: PGM Testimony manakoa@gmail.com

Subject:

Testimony for GM584 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM584

Conference room: 224

Testifier position: Support Testifier will be present: No Submitted by: Jimmy Lagunero Organization: Individual E-mail: manakoa@gmail.com Submitted on: 2/20/2012

#### Comments:

Aloha,

My name is Jimmy Lagunero, I would like to provide individual testimony in support of Steven Schutte as a recommended candidate for an appointment to the Enhanced 911 Board.

Steven Schutte is an ideal candidate for this position due to his close working relationship with our local emergency responders. He is also aware of our needs and an advocate for additional funding which is essential for our local PSAP's to have the funding to upgrade our 911 systems to ensure a quick, timely, and accurate response.

I whole heartedly support Steven as a candidate being considered for the Wireless Enhanced 911 Board.

Respectfully, Jimmy Lagunero Honolulu Resident

mailinglist@capitol.hawaii.gov

Sent:

Tuesday, February 21, 2012 6:08 AM

To:

PGM Testimony

Cc:

Leuna874@hotmail.com

Subject:

Testimony for GM584 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM584

Conference room: 224

Testifier position: Support Testifier will be present: No

Submitted by: Alan Leung Organization: Individual E-mail: <u>leuna874@hotmail.com</u> Submitted on: 2/21/2012

Comments:

mailinglist@capitol.hawaii.gov

Sent:

Wednesday, February 22, 2012 2:42 PM

To: Cc: PGM Testimony pdukes@honolulu.gov

Subject:

Testimony for GM584 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM584

Conference room: 224

Testifier position: Support Testifier will be present: No Submitted by: Patricia J. Dukes

Organization: Individual E-mail: <a href="mailto:pdukes@honolulu.gov">pdukes@honolulu.gov</a> Submitted on: 2/22/2012

#### Comments:

I fully support Steven Schutte's appointment to the Enhanced 911 Board, which ensures our local PSAP's have funding to upgrade their 911 systems to ensure a quick, timely, and accurate response. Thank you.

mailinglist@capitol.hawaii.gov

Sent:

Tuesday, February 21, 2012 9:35 AM

To: Cc: PGM Testimony dchun@honolulu.gov

Subject:

Testimony for GM584 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM584

Conference room: 224

Testifier position: Support Testifier will be present: No

Submitted by: Diana Chun

Organization: City & County of Honolulu EMS

E-mail: dchun@honolulu.gov Submitted on: 2/21/2012

#### Comments:

I believe that Steven Schutte will be a valuable asset to the enhanced 9-1-1 board and am in full support of his appointment.

Thank you, Diana P. Chun Communications Center Supervisor City & Double County of Honolulu EMS 3375 Koapaka St. H-450 Honolulu, Hi. 96719 THE SENATE
THE TWENTY-SIXTH LEGISLATURE
REGULAR SESSION OF 2012

DATE: Thursday, February 23, 2012

TIME: 2:00 p.m.

PLACE: Conference Room 224

State Capitol

415 South Beretania Street

COMMITTEE ON PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS Senator Will Espero, Chair Senator Michelle N. Kidani, Vice Chair State Capitol 415 South Beretania Street Honolulu, Hawaii 96813

Re: Consideration and confirmation to the Wireless Enhanced 911 Board, Gubernatorial Nominee, STEVEN SCHUTTE, GM #584

I humbly submit my recommendation for consideration and confirmation to support GM #584 for STEVEN SCHUTTE's nomination for the Wireless Enhanced 911 Board.

I am a business associate and would like to assure you that Steven Schutte is an excellent choice for the Wireless Enhanced 911 Board. I have had the pleasure of knowing Steven Schutte in a professional capacity and Steven always presents and conducts himself in the utmost professional manner when dealing with customers within the Judiciary. He has excellent communication skills which have resulted in successful projects between VerizonWireless and the Judiciary. He is a tireless worker, has fine qualities of character and intelligence, and that rare ability to make wise decisions. I have all the confidence in Steven Schutte based on his unique background and work experience in the wireless communications field as well as his customer relations qualities.

Your favorable consideration of his nomination is greatly appreciated.

Sincerely,

Barry K. Chun

mailinglist@capitol.hawaii.gov

Sent:

Tuesday, February 21, 2012 10:08 AM

To: Cc: PGM Testimony PWL962@hotmail.com

Subject:

Testimony for GM584 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM584

Conference room: 224

Testifier position: Support
Testifier will be present: No
Submitted by: Patrick Lee
Organization: Individual
E-mail: PWL962@hotmail.com
Submitted on: 2/21/2012

#### Comments:

My name is Patrick Lee and I am employed with the Department of Public Safety, Sheriff division. I have worked with Steven on our communications package for our Sheriff Command Staff. Steven has always been supportive of our needs as a State Agency as well as a law enforcement entity. I ask for your support of Steven Schutte's appointment to the Enhanced 911 Board.