GM 580

Submitting for consideration and confirmation to the Wireless Enhanced 911 Board, Gubernatorial Nominee, KIMAN WONG, for a term to expire 6-30-2015.

200 Akamainui Street Mililani, Hawaii 96789-3999 Tel: 808-625-2100 Fax: 808-625-5888



February 7, 2012

Honorable Will Espero Chair, Senate Public Safety, Government Operations and Military Affairs Committee Hawaii State Capitol, Room 231 Honolulu, Hawaii 96813 Honorable Michelle Kidani Vice Chair, Senate Public Safety, Government Operations and Military Affairs Committee Hawaii State Capitol Room 228 Honolulu, Hawaii 96813

RE: Support for GM 580 - Confirmation of nomination to the Wireless Enhanced 911 Board

Dear Chair Espero, Vice Chair Kidani and Members of the Committee:

I am respectfully requesting your support and confirmation to serve on the Wireless Enhanced 911 Board. I was honored to receive this nomination from Governor Neil Abercrombie based upon my experience working with Voice Over Internet Protocol technology.

I am the General Manager of both the Wireless and Digital Phone services for Oceanic Time Warner Cable, where part of my role is to keep abreast of the trends and to launch new advance services as a premier cable, digital phone and information service provider for state and county governments, businesses and residents in Hawaii.

With more than 30 years engineering and implementing many of the communication systems for government and private sectors and for individual households, I have seen first hand how technology has fundamentally innovated how we work and live.

Throughout my career, I have served on government, non-profit and professional boards and foundations. Most recently I served on a state task force that produced recommendations for the Hawaii Broadband Initiative, now a critical component to the state's economic development strategy. I am also active with the Infragard Honolulu Members Alliance, which developed a community network to share and address critical infrastructure crime concerns and help mentor school children.

My experience in these areas and prior service will help to meet the mission and purpose of the Wireless Enhanced 911 Board, mandated by the Federal Communications Commission to provide up-to-date 911 and E911 capability to facilitate the prompt deployment of a nationwide, seamless communications infrastructure for emergency services.

I am grateful for your consideration of my confirmation to the Wireless Enhanced 911 Board. Attached is my curriculum vita for your reference. Please contact me if you need further information.

Sincerely,

Kiman K.L. Wong

General Manager – Wireless General Manager – Digital Phone

Oceanic Time Warner Cable

cc: Honorable Rosalyn Baker Honorable Pohai Ryan Honorable Sam Slom 200 Akamainui Street Mtlilani, Hawaii 96789-3999 Tel: 808-625-2100 Fax: 808-625-5888



February 21, 2012

Honorable Will Espero Chair, Senate Public Safety, Government Operations and Military Affairs Committee Hawaii State Capitol, Room 231 Honolulu, Hawaii 96813 Honorable Michelle Kidani Vice Chair, Senate Public Safety, Government Operations and Military Affairs Committee Hawaii State Capitol Room 228 Honolulu, Hawaii 96813

RE: Answers to Questions for Confirmation of nomination to the (Wireless) Enhanced 911 Board – GM 580

Dear Chair Espero, Vice Chair Kidani and Members of the Committee:

Per Senator Espero's letter to me dated February 14, 2012, here are my answers to his questions.

It would be my honor to serve on the (Wireless) Enhanced 911 Board as Governor Neil Abercrombie nominee representing the Voice-Over-Internet-Protocol telephone service providers for the State of Hawaii. As a live long resident of Hawaii, I feel that it is my responsibility to assist in the advancement of the Enhanced 911 system in Hawaii. With my many year of experience, I would be able to positively impact the accomplishment of the goals of the (Wireless) Enhanced 911 Board.

I am the General Manager of both the Wireless and Digital Phone services for Oceanic Time Warner Cable, where part of my role is to keep abreast of the trends and to launch new advance services as a premier cable, digital phone and information service provider for state and county governments, businesses and residents in Hawaii.

With more than 30 years engineering and operational experience on many communication systems for government and private sectors and for individual households, I have seen firsthand how technology has fundamentally changed the way we work and live. I have worked for three major telecommunications carriers (Hawaiian Tel, tw telecom and Oceanic Time Warner Cable) in various engineering and management roles. I have extensive knowledge of the networks and systems that supply our current telephone wireline voice and data services for homes and businesses across the State.

Throughout my career, I have served on government, non-profit and professional boards and foundations. Most recently I served on a state task force that produced recommendations for the Hawaii Broadband Initiative, now a critical component to the state's economic development strategy. I am also active with the Infragard Honolulu Members Alliance, which developed a community network to share and address critical infrastructure crime concerns and help mentor school children.

My experience in these areas and prior service will help to meet the mission and purpose of the (Wireless) Enhanced 911 Board, mandated by the Federal Communications Commission to provide state of the art E911 capability to facilitate the prompt deployment of a nationwide, seamless communications infrastructure for emergency services. I would be able to provide great insight and guidance to the Board on the changes from a predominant voice based communication to a text and IP based communication systems.

Lastly, I do not feel there are any foreseeable conflicts that I would encounter as a member of the (Wireless) Enhanced 911 Board.

I am grateful for your consideration of my confirmation to the Wireless Enhanced 911 Board.

Sincerely,

Kiman K.L. Wong

General Manager - Wireless

General Manager - Digital Phone

Oceanic Time Warner Cable



DEAN H. SEKI ACTING COMPTROLLER JAN S. GOUVEIA DEPUTY COMPTROLLER

STATE OF HAWAI'I DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAI'I 96810-0119

TESTIMONY

OF

DEAN H. SEKI, ACTING COMPTROLLER DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES TO THE SENATE COMMITTEE

ON

PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS

February 23, 2012

GOVERNOR'S MESSAGE 580

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE WIRELESS ENHANCED 911 BOARD, KIMAN WONG

Chair Espero and members of the Committee, thank you for the opportunity to testify on G.M. 580. The Department of Accounting and General Services supports Mr. Kiman Wong's confirmation to the Board.

Section 138-2, HRS, requires that the Board have a member from a voice over internet protocol provider. Mr. Wong is currently the General Manager of Wireless (Road Runner Mobile), Oceanic Time Warner Cable. Oceanic Time Warner Cable is a voice over internet protocol provider. His appointment fulfills the statutory requirement for representation on the Board.

Thank you for the opportunity to testify on this matter.

TESTIMONY

OF

PAUL K. FERREIRA, CHAIR STATE OF HAWAI'I, ENHANCED 911 BOARD

TO THE

SENATE COMMITTEE

ON

PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS SENATOR WILL ESPERO, CHAIR SENATOR MICHELLE KIDANI, VICE CHAIR

ON

FEBRUARY 23, 2012 2:00 P.M.

STATE CAPITOL, CONFERENCE ROOM 224

IN SUPPORT OF GM 580 ENHANCED 911 BOARD GUBERNATORIAL NOMINEE KIMAN WONG

Dear Senator Espero and Members:

I am Paul Ferreira, the Deputy Police Chief for the Hawai'i Police Department; however, I am providing testimony as the Chair of the Enhanced 911 (E911) Board that is comprised of representatives from each of the Public Safety Answering Points (PSAPs), representatives of the communications service providers, and representatives from State agencies.

The Enhanced 911 Board (Board) strongly supports the appointment of Gubernatorial Nominee Mr. Kiman Wong, of Oceanic Time Warner, representing the Voice Over Internet Protocol (VOIP) providers, on the Enhanced 911 Board.

Mr. Wong of Oceanic Time Warner possesses the knowledge and skills that is necessary to become a valuable asset to the Enhanced 911 Board.

For the reasons above, we strongly urge this committee to approve the passage of GM 580, the confirmation of Mr. Kiman Wong.

Thank you for allowing me to testify on this matter.

Sincerely,

PAUL K. FERREIRA

CHAIR

ENHANCED 911 BOARD

DEPARTMENT OF INFORMATION TECHNOLOGY

CITY AND COUNTY OF HONOLULU

650 SOUTH KING STREET, 5TH FLOOR
HONOLULU, HAWAII 96813
Phone: (808) 768-7684 # Fax: (808) 768-7807 # Internet: www.honolulu.gov

PETER B. CARLISLE MAYOR



GORDON J. BRUCE

FOREST A. FRIZZELL DEPUTY DIRECTOR

TESTIMONY

of

GORDON J. BRUCE, DIRECTOR and CHIEF INFORMATION OFFICER

Department of Information Technology
City and County of Honolulu
before the

COMMITTEE ON PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS COMMITTEE

on

Thursday, February 23, 2012 2:00 p.m.

State Capitol, Conference Room 224
In consideration of

GOVERNOR'S MESSAGE NO. 580, SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE WIRELESS ENHANCED 911 BOARD, GUBERNATORIAL NOMINEE, KIMAN K. L. WONG, FOR A TERM TO EXPIRE JUNE 30, 2015.

Chair Espero, Vice Chair Kidani, and Members of the Committee:

My name is Gordon Bruce, and I am the Director for the Department of Information Technology and the Chief Information Officer for the City and County of Honolulu. Also, as a member of the Wireless Enhanced 911 Board member, I ask for your support for the confirmation of KIMAN K. L. WONG to the Wireless Enhanced 911 Board.

Mr. Wong currently serves as the General Manager – Wireless (Road Runner Mobile), at Oceanic Time Warner Cable. He is knowledgeable with the policies and operation of emergency calling services such as the wireline enhanced 911 system and the policies and operations of wireless E911 services. Mr. Wong has contributed to moving these initiatives forward and is actively pursuing ways to improve the communication technologies used for public safety.

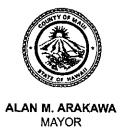
In light of his professionalism, commitment and extensive work experience related to E911 and telecommunications, I urge your favorable consideration of Mr. Wong as a member of the Wireless Enhanced 911 Board.

Thank you for the opportunity to provide testimony.

Respectfully submitted,

Gordon J. Bruce

Director and Chief Information Officer



OUR REFERENCE

YOUR REFERENCE

POLICE DEPARTMENT

COUNTY OF MAUI

55 MAHALANI STREET WAILUKU, HAWAII 96793 (808) 244-6400 FAX (808) 244-6411

February 22, 2012



GARY A. YABUTA CHIEF OF POLICE

CLAYTON N.Y.W. TOM DEPUTY CHIEF OF POLICE

The Honorable Will Espero, Chair And Members of the Committee on Public Safety, Government Operations, and Military Affairs The Senate Hawaii State Capitol Honolulu, HI 96813

Re: GM No. 580

Dear Chair Espero and Members of the Committee:

It is my honor and privilege to support the nomination of Mr. Kiman Wong to the Wireless Enhanced 911 Board. Mr. Wong's work experience and knowledge as the General Manager of the Wireless and Digital Phone of Oceanic Time Warner Cable will be a welcome addition to the Board. Mr. Wong's leadership and communication skills will truly advance the Board in the future.

Mr. Wong has truly demonstrated his willingness to move forward with the next generation E 9-1-1 system as an interim appointee, and I truly believe he will be an asset to the Board.

Should you have questions regarding my recommendation of Mr. Kiman Wong to the Wireless Enhanced 911 Board, please do not hesitate to call me at (808) 244-6305.

Thank you for the opportunity to testify.

Sincerely,

CLAYTON N.Y.W. TOM Deputy Chief of Police Jared I. Kuroiwa Senior iTV Programmer Oceanic Time Warner Cable 900 Fort Street Mall, Suite 1200 Honolulu, Hawaii 96813 (808) 383-2979

The Honorable Will Espero, Chair
The Honorable Michelle N. Kidani, Vice Chair
Senate Committee on Public Safety, Government Operations, and Military Affairs
Twenty-Sixth Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senators Espero and Kidani and Members of the Committee:

My name is Jared I. Kuroiwa, Senior iTV Programmer for Oceanic Time Warner Cable, and I **STRONGLY SUPORT** GM 580 to confirm the nomination of Kiman Wong for the Wireless Enhanced 911 Board with a term to expire June 30, 2015.

The Wireless Enhanced 911 Board's purpose is to provide Public Safety Answering Points (PSAPs) and wireless providers with the funding needed to acquire technology that will enable PSAPs receiving 911 calls from wireless phones to see the caller's identification and location.

I have know Kiman Wong on a professional level for many years and recently have the opportunity to work with him directly at Oceanic Time Warner Cable. Though we work for different divisions, it was readily apparent to me that Mr. Wong possessed a background in telecommunications that is unprecedented in Hawaii. Mr. Wong's experience with wireline services from GTE Hawaiian Telephone through leading Oceanic's entry into becoming a Competitive Access Provider (CAP)/Competitive Local Exchange Carrier (CLEC) for the State of Hawaii clearly shows his depth and breadth of knowledge in the field. Mr. Wong is clearly an industry leader and you would be hard pressed to find someone of equal caliber in the country let alone in the state.

As technology develops and Voice Over Internet Protocol (VOIP) services become more ubiquitous, it will be important to the State of Hawaii to have someone on the Wireless Enhanced 911 Board to assist in leading the integration of these new features. I can see Mr. Wong spearheading this integration for the betterment of Hawaii.

Thank you for your consideration, and for the opportunity to express my strong support for GM 580 to confirm Kiman Wong to the Wireless Enhanced 911 Board.

Sincerely,

Jared I. Kuroiwa Senior iTV Programmer Oceanic Time Warner Cable Jayne Nantkes 1804 Ala Moana, Apartment 4A Honolulu, HI 96815

February 21, 2012

Senator Will Espero
Chairman Public Sasfety, Government Operations
& Military Affairs Committee
Senatorial District 20
Hawaii State Capitol, Room 231
Honolulu, HI 96813

RE: Kiman Wong's nomination to the Enhanced 9-1-1 Board

Honorable Espero:

It is with great pleasure that I recommend Kiman Wong to the Enhanced 9-1-1 Board. I have known him for over 25 years, working with him in the telecommunications field.

Mr. Wong has always displayed a high degree of integrity and responsibility for those involved in Hawaii's 9-1-1 community. He has always been more than happy to provide his extensive engineering knowledge to help our community become safer.

He is also a most dependable team player and his good judgment ensures logical and a practical approach to the community's 9-1-1 endeavors.

Mr. Wong would be an asset to the State of Hawaii Enhanced 9-1-1 Board, and I am happy to give her my wholehearted endorsement.

Respectfully Submitted,

Jayne Nantkes

T - Mobile

February 21, 2012

The Honorable Will Espero, Chair
The Honorable Michelle N. Kidani, Vice Chair
Members of the Senate Committee on
Public Safety, Government Operations, and Military Affairs
State Capitol, Room 224
Honolulu, Hawaii 96813

Re:

Senate Committee on Public Safety, Government
Operations and Military Affairs Hearing on
February 23, 2012 re. GM 580
Gubernatorial Nominee Kiman Wong to the Wireless Enhanced 911 Board

Dear Chair Espero, Vice Chair Kidani and Members of the Senate Committee on Public Safety, Government Operations, and Military Affairs:

I am writing in support of gubernatorial nominee Kiman Wong to the Enhanced 911 Board. I have known Kiman Wong for three months and during the short period Mr. Wong demonstrated his willingness to serve the public and find solutions to difficult problems.

Mr. Wong's has a strong knowledge of the Voice Over IP technology and will be a key contributor to the Enhance 911 Board as we move towards the Next Generation 911. His technical knowledge and teamplayer attitude makes him a critical member of this board. I fully support his nomination and ask your affirmative support for his appointment.

Sincerely,

Roy Irei

General Manager T-Mobile USA

Cc:

Kiman Wong

mailinglist@capitol.hawaii.gov

Sent:

Tuesday, February 21, 2012 9:31 AM

To: Cc: PGM Testimony dchun@honolulu.gov

Subject:

Testimony for GM580 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM580

Conference room: 224

Testifier position: Support Testifier will be present: No

Submitted by: Diana Chun

Organization: City & Dounty of Honolulu EMS

E-mail: <u>dchun@honolulu.gov</u> Submitted on: 2/21/2012

Comments:

I believe that Kiman Wong will be a valuable asset to the enhanced 9-1-1 board and am in full support of his appointment.

Thank you, Diana P. Chun Communications Center Supervisor City & Diangle County of Honolulu EMS 3375 Koapaka St. H-450 Honolulu, Hi. 96719

mailinglist@capitol.hawaii.gov Monday, February 20, 2012 9:12 AM Sent:

PGM Testimony To:

steven.schutte@verizonwireless.com Cc:

Testimony for GM580 on 2/23/2012 2:00:00 PM Subject:

Testimony for PGM 2/23/2012 2:00:00 PM GM580

Conference room: 224

Testifier position: Support Testifier will be present: Yes Submitted by: Steven Schutte Organization: Verizon Wireless

E-mail: steven.schutte@verizonwireless.com

Submitted on: 2/20/2012

Comments:

mailinglist@capitol.hawaii.gov

Sent:

Wednesday, February 22, 2012 12:08 PM

To:

PGM Testimony

Cc:

peter@cybercominc.com

Subject:

Testimony for GM580 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM580

Conference room: 224

Testifier position: Support Testifier will be present: No

Submitted by: Peter Kay
Organization: Individual

E-mail: peter@cybercominc.com

Submitted on: 2/22/2012

Comments:

STRONGLY SUPPORT

Kiman Wong is a man of outstanding character that knows how that when he wears the hat of public service it is accompanied by an impartial concern for what is best for the general public.

That combined with this decades of telecommunications engineering knowledge will make him an invaluable asset to the Board.

I strongly support him.

Peter Kay

CEO, CyberCom, Inc.

Voice of " Your Computer Minute".

mailinglist@capitol.hawaii.gov

Sent:

Wednesday, February 22, 2012 1:19 PM

To:

PGM Testimony

Cc:

bmateo@nxtechsystems.com

Subject:

Testimony for GM580 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM580

Conference room: 224

Testifier position: Support Testifier will be present: No Submitted by: Benny Mateo Organization: Individual

E-mail: bmateo@nxtechsystems.com

Submitted on: 2/22/2012

Comments:

I strongly support Mr. Wong's nomination to the E911 Board -- based upon his familiarity and knowledge of the telecommunications industry in Hawaii.