

GM 574

Submitting for consideration and confirmation to the
Procurement Policy Board, Gubernatorial Nominee,
HOWARD GARVAL, for a term to expire 6-30-2013.

91-1841 Fort Weaver Road
Ewa Beach, Hawaii 96706
Phone: 808.681.3500
Fax 808.681.5280
Email cfs@cfs-hawaii.org
www.childandfamilyservice.org



BOARD OF DIRECTORS

Kathy Inouye
CHAIR

Robert Fujitoka
PAST CHAIR

Richard Wacker
FIRST VICE CHAIR

Michele Saito
SECOND VICE CHAIR

Stanley Hong
SECRETARY

Christine Camp
TREASURER

Howard S. Garval
PRESIDENT & CEO

Stephanie Ackerman

Carol Ai May

John L. Arizumi

Justine Balauro

Kyle Chock

George Ehara

Micki Evislin

Russell Figueiroa

John Geppert

David Haverly

Dwight Kealoha

Anton Krucky

Frances Lui-Kwan

Lori Lum

Julie Mandanas

Alika Mau

Steve Metter

Tony Mizuno

Terri Ann Motosue

Maurice Myers

Gina Pohllabel

Michele Saito

Joanie Shibuya

Jonathan Steiner

Earl Stoner

Rann Watumull

Colleen Wong

Mark Yamakawa

ACCREDITATION

Council on Accreditation

AFFILIATIONS

Alliance for Children

And Families

International Forum for

Child Welfare

Hawaii Island

United Way

Maui United Way

Kauai United Way



Aloha United Way

Dear Senator Will Espero, Chair and Senator Michelle Kidani, Vice-Chair Private, nonprofit since 1899
Senate Committee on Public Safety, Government Operations and Military Affairs Committee Mem-
bers

February 2, 2012

RE: GM 574-My nomination by Governor Neil Abercrombie to the State Procurement Policy Board
My name is Howard S. Garval. I am the President and Chief Executive Officer of Child & Family
Service (CFS), Hawaii's oldest human services organization founded in 1899. I have served in this
capacity since April 2006 and have responsibility for running the organization that is statewide and
touches the lives of over 40,000 of Hawaii's residents each year and directly serves 15,000. Our mis-
sion is: **strengthening families and fostering the healthy development of children.**

I serve on the following boards/advisory boards:

Hawaii Board Membership

PHOCUSED- Current Board Chair

Oahu Workforce Investment Board-Board member

Hawaii Family Support Institute Advisory Board-Current Board Chair

Hawaii Community Reinvestment Corporation-Board member

National Board Membership

Executive Leadership Institute Alumni Connections Board-Board Chair-2008-2011, Board Mem-
ber currently

I have my Master's in Social Work from the University of Michigan, School of Social Work (1975)
and have been a social worker for over 35 years now. I began my social work career providing direct
services and clinical social work so I understand what it means to provide direct services. I then
moved into middle management and then top leadership positions. I have worked for three great and
large nonprofit social service organizations: Family Service Boston-1975-1988, The Village for Fami-
lies & Children in Hartford, Connecticut-1988-2006, and Child & Family Service in Ewa Beach, Ha-
waii-2006-Present. I have been a CEO since 2002 at the Village until I came to Hawaii to assume my
current position as President and Chief Executive Officer at Child & Family Service.

Especially in my last two organizations many of our programs and services were funded through state,
Federal, and county contracts or grants. Therefore, I am very familiar with the ways government pro-
cures and contracts with nonprofit and for profit human services organizations. My current organiza-
tion has multiple contracts with the state through procurement under 103F for the purchase of health
and human services. I have observed the procurement process over the time I have been here in Ha-
waii and also know how the State of Connecticut conducted procurement for health and human ser-
vices. Child & Family Service has successfully competed for RFPs and I am quite familiar with the
RFI and RFP process, required sections of proposals, scoring criteria, as well as the process for award
notification. I am also familiar with the protest and reconsideration procedures.

I recognize that Hawaii has a decentralized procurement model and that certain improvements in the
system made need to be made at an administrative level in state departments vs. actual changes in state
procurement laws or procedures, but I believe I have some ideas that would improve the system and
hope that serving on the Procurement Policy Board will afford me the opportunity to make some rec-
ommendations. Even if some of these recommendations may need to be directed elsewhere, I will at
least identify what could be positive procurement changes vs. what may need to be addressed else-
where in the system. I am also able to seek ideas from a variety of colleagues whose organizations
also provide health and human services and will be able to bring forth additional ideas that represent a
larger group of providers that contract with the state for services.

I also understand that for 103D contracts there are multiple concerns about the need for streamlining
the procurement process either at the state or county levels. I have several board members on both the
Child & Family Service Board of Directors and the CFS Real Property Board who will be able to iden-
tify their ideas for improving and making more efficient the procurement process for 103D contracts.
Those who have worked with me know that I am someone who is analytical and balanced in my ap-
proach to addressing problems and solutions. I respect others' ideas even if I don't agree with them,

Our Mission: Strengthening Families and Fostering the Healthy Development of Children

and I am energized constantly by looking for better ways to run CFS and deliver services to the people we serve. For all of the above in terms of my experience and skills and my wish to make a difference in improving the overall procurement system here in Hawaii, I humbly ask for your vote of confidence.

With warm Aloha,

Howard S. Garval, MSW, President & CEO, Child & Family Service

Procurement Policy Board

Questions from Senator Espero

February 21, 2012

By Nominee Howard S. Garval, President and CEO, Child & Family Service

HM 574

Senator Espero,

In addition to my responses to the questions below, I also refer you to my testimony in which I speak to the first three questions.

1) Why do you wish to be a member of the Procurement Policy Board?

After six years working in the nonprofit sector in Hawaii, I have developed an understanding of how the state procures for health and human services. I think I can bring ideas for improving the system having had the experience of another state procurement system for health and human services in Connecticut that I believe had some approaches that Hawaii should consider adopting.

2) Given your understanding of the role and responsibilities of a member of the Procurement Policy Board, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise, or knowledge that would aid in your decision-making ability as a member of the Procurement Policy Board.

I especially know how the procurement system works for health and human services as my organization, Child & Family Service, responds to many procurement RFIs and RFPs. I also have several board members who bid on construction contracts and could identify ways that the procurement system could be improved or enhanced.

3) What do you hope to accomplish during your term of service?

I hope to offer ideas that Hawaii could consider for ways to improve the procurement process and system. I believe it is always important to stay

open to alternative ways of doing business because this can lead to better ways of operating.

- 4) Can you foresee any possible conflicts of interests that could arise during your service on the Procurement Policy Board? How would you overcome any possible conflicts of interest?

I checked with the Ethics Commission to be sure that there would be no conflict of interest since my organization regularly bids on health and human services contracts. If the answer was that there was a conflict of interest, I would have asked for my nomination to be withdrawn. I was assured by the Ethics Commission that this would not be the case.

My organization could bid on a particular health and human services contract and could also protest a decision that is made. I believe in the work of the Procurement Policy Board I would just declare that such a situation was occurring and if needed, I would recuse myself from any decision or vote of the Board that might create the appearance of a conflict of interest or actually be a conflict. As I understand the work of the Procurement Policy Board, the Board does not get involved in protests on awards of contracts. It is there to set policy and may recommend administrative rule changes.

NEIL ABERCROMBIE
GOVERNOR



DEAN H. SEKI
ACTING COMPTROLLER
JAN S. GOUVEIA
DEPUTY COMPTROLLER

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
DEAN H. SEKI, ACTING COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE
ON
PUBLIC SAFETY, GOVERNMENT OPERATIONS, AND MILITARY AFFAIRS
ON
February 23, 2012

GOVERNOR'S MESSAGE 574

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE PROCUREMENT
POLICY BOARD, HOWARD GARVAL

Chair Espero and members of the Committee, thank you for the opportunity to testify on G.M. 574. The Department of Accounting and General Services supports Mr. Howard Garval's confirmation to the Board.

Section 103D-201, HRS, requires that the Board have two members with significant high level procurement experience in the field of health and human services. Mr. Garval is currently the President and Chief Executive Officer of the Child and Family Service. His responsibilities include overseeing all programs and support functions including the fiscal integrity of the organization. His appointment fulfills the statutory requirement for representation on the Board.

Thank you for the opportunity to testify on this matter.

To: The Honorable Senator Will Espero, Chair
The Honorable Senator Michelle Kidani, Vice Chair
Senate Committee on Public Safety, Government Operations
and Military Affairs Committee Members

From: Laura Robertson Smith, President/CEO
Goodwill Industries of Hawaii, Inc.

Date: February 17, 2012

Re: **Letter in Support of the Nomination of Howard Garval to the Procurement Policy Board (GM 574)**

Goodwill Industries of Hawaii, Inc. (Goodwill) submits this testimony in support of The Governor's nomination of Howard Garval to the Procurement Policy Board. Mr. Garval possesses exceptional professional, and contract experience that will enable him to be a successful board member.

Mr. Garval's distinguished background of over thirty five (35) years of service within the non-profit sector, including many years as the CEO of several large human services organizations in both Hawaii and Connecticut will bring to the board a perspective how decisions regarding procurement impact State Government as well as the organizations who ultimately serve as its contractors.

Mr. Garval has some excellent perspectives and key ideas about ways that the State may be able to implement various enhancements to the procurement code in order to achieve greater efficiency and reduced costs for government, while at the same time assisting contracted entities to focus their work on achieving the best possible outcomes in providing the contracted services.

Goodwill strongly urges you to confirm the appointment of Howard Garval to this board. Thank you for the opportunity to testify.

Sincerely,

Laura D. Smith

Laura D. Smith
President/CEO



Hale Kipa

615 Pi'ikoi Street, Suite 203 T 808 589-1829
Honolulu, Hawaii 96814-3139 F 808 589-2610
E info@halekipa.org

Executive Staff

Punky Pletan-Cross
Chief Executive Officer

Jaque Kelley-Uyeoka
*Deputy CEO of
Outreach Services*

Mari Vermeer
*Deputy CEO of
Placement Services*

Dori Tyau
*Director of Human
Resources*

Board of Directors

Luke W.T. Yeh
Chair

Heidi K. Wild
Vice Chair

Greg J. Sitar
Treasurer

Scott W.H. Seu
Secretary

Stacy Evensen
Past Chair

Paul Schraff
Past Chair

Brian Isobe
Past Chair

Heidi Cregor
Past Chair

Galen Haneda

Sherri-Ann Iha

Michael Magaoy

Rona M. Suzuki

Susan Y.M. Utsugi

Zadoc W. Brown, Jr.
Neighbor Island Board Liaison

Andy Levin
Neighbor Island Board Liaison

February 21, 2012

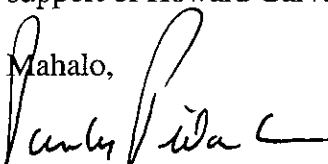
The Honorable Will Espero
The Honorable Michelle Kidani
Hawai'i State Capitol
415 South Beretania Street
Honolulu, HI 96813

Dear Senators:

I am writing to you as a colleague of Howard Garval, President & CEO of Child and Family Services, in support of his nomination by the Governor to the State Procurement Policy Board. I have had the pleasure of working with Howard from the time he came to Hawai'i and accepted the position as CEO of Child & Family Services. I am well aware of his extensive background and experience as both a social worker and clinician, and in administrative and leadership positions in a number of health and human service organizations.

Howard brings a fair and balanced perspective to the consideration of the complex issues that involve our field and his long experience with competitive procurement with a wide variety of funders as a provider makes him eminently qualified to provide input and perspective to the role for which he has been nominated. I feel very comfortable in stating that I believe Howard will effectively advocate for, and represent views that are consistent with the vast majority of the provider community. I submit as evidence of that, the fact that he is the Chair of the PHOCUSED Board, a group of providers who have come together to advocate for health and human service issues in the State of Hawai'i.

In the time he has been in Hawai'i, Howard has been a quick study and has learned well the social service, and health and human service delivery system at the state, federal and local level. He is fair, objective, diligent, hardworking, open to input, and willing to be influenced in his views and perspective. I can think of very few people who I would feel as comfortable with representing our sector and in assisting in working to develop an even better procurement system for the State of Hawai'i. I feel strongly that the Procurement Policy Board, the provider community, and the State of Hawai'i and its citizens will be well served by this appointment. I would encourage you to vote in support of Howard Garval's nomination.

Mahalo,

Punky Pletan-Cross
Chief Executive Officer





HAWAII FAMILY SUPPORT INSTITUTE

February 22, 2012

Executive Director

Gail F. Breakey

Senator Will Espero, Chair
Senator Michelle Kidani, Vice Chair
Government Operations & Military Affairs Committee
Hawaii State Capitol, Room 231
Honolulu, HI 96813

Advisory Board

Howard Garval, Chair
Katie Bennett
Gail F. Breakey
Linda Coble
Loretta Fuddy
Patti J. Lyons,
Jon K. Matsuoka
Elizabeth McFarlane
Dr. Victoria Schneider
Dr. Calvin C. J. Sia,
Emeritus

Re: Nomination of Howard Garval to the State Procurement Policy Board

Dear Senators Espero, Kidani and Members of the Committee

As director of a non-profit organization and with over 40 years of work in the human service field in Hawaii, I was delighted to hear that Howard Garval has been nominated to the State Procurement Policy Board. I have had the pleasure of working with Howard over the past six years. He is chair of my Advisory Board at the Myron B. Thompson School of Social Work, University of Hawaii. I have worked closely with him in legislative advocacy for prevention of child abuse and as a member of PHOCUSED.

Mr. Garval has extensive executive experience with several large organizations which contract with their states to provide services. He understands complexities of contracting at many levels. He has excellent interpersonal skills including the ability to listen well, to entertain ideas of others, a sense of humor and ability to establish good working relationships. He has gained the respect and trust of leaders in both the human services and business community since his arrival in Hawaii in 2006. He has recently engaged PHOCUSED groups in a Collective Impact initiative, to bringing human services into alignment with mutual goals, which will greatly benefit the state. It is this kind of leadership that exemplifies Howard's qualifications to be a member of the Procurement Board.

I strongly support Mr. Gravel's nomination to the Procurement Policy Board based upon his knowledge of the procurement process, his demonstrated experience and leadership skills, and his willingness to serve our community.

Sincerely,

Gail Breakey, R.N. MPH
Executive Director Hawaii Family Support Institute

the leader project

developing a Hawaiian source for leading

February 22, 2012

Senator Will Espero
Chairman Public Safety, Government Operations and Military Affairs Committee
Senatorial District 20
Hawai'i State Capitol, Room 231
Honolulu, Hawai'i 96813

RE: GM 574-Nomination of Howard Garval to the State Procurement Policy Board

Dear Senators,

I am writing to express my full support of Howard Garval to the State Procurement Policy Board. I have known Mr. Garval since 2002 when he became C.E.O. of Child Family Services in Hawai'i. At that time I was the C.E.O. of the YWCA of O'ahu and our two organizations partnered on several programs to support the economic development of women and families. Our paths continue to cross because of a deep, shared commitment to Hawai'i and our future generations.

Howard is fully invested in these islands. His ability to quickly connect with people and build lasting relationships is a clear indication of his respect for others. It is also what makes him such a great leader. He is a man of integrity and compassion that compels you to follow his lead! Howard also has an amazing capacity for strategic thinking and continuous learning. He sees into the future with the wisdom from the past and makes things happen in the here and now.

With his many years of experience working with government contracts, his positivity and belief in better ways of achieving outcomes, and his strength of character and collaborative nature, Howard will be an excellent Policy Board member!

Sincerely,



Cheryl Ka'uhane Lupenui
Founder and Principal of The Leader Project and Hawai'i State Board of Education Member



**LANAKILA
PACIFIC**

Building Independence for Challenged Lives

PRESIDENT & CEO
Marian E. Tsuji

**LANAKILA PACIFIC
BOARD OF DIRECTORS**

Chair
Lynn Zane
Vice Chair
Ken Hayashida
Secretary
Anthony E. Ng, Esq.
Treasurer
Derek Mizuno

Directors
Riki Amano (Ret. Judge)
Brenda Cartwright
Russell Chun
Stephen Downes
Susan Eichor
Ed Kageyama
Les Murashige
Samuel Tsunimoto
Masachi Tasaka
Bob Toyafuku

**LANAKILA PACIFIC
FOUNDATION
BOARD OF DIRECTORS**

Chair
Randy Perrais
Vice Chair
Peter Kay
Treasurer/Secretary
Rebecca Rude Ozaki, Ph.D.

Directors
Debra Kagawa Yogi
Jo Kamae Bycoe
Micah Kane
Avi Mannis
Arnold Martinez
Mark Platte
Simplicio Paragas
Henry L. Wong, Ph.D.
Mark Yamakawa
Todd Yamanaka
Sherrin Yin
JoAnn Yesenori
Lynn Zane

1809 Bachelor Street
Honolulu, Hawaii 96817
Phone: 808-731-0555
Fax: 808-533-7264
www.lanakilapacific.org

An Equal Opportunity Employer



The Honorable Will Espero, Chair
The Honorable Michelle N. Kidani, Vice Chair
Committee on Public Safety, Government Operations & Military Affairs
Hawaii State Senate

Thursday, February 23, 2012, 2:00pm
Conference Room 224
State Capitol

RE: GM 574 Howard Garval, State Procurement Policy Board

Dear Chair Espero, Vice Chair Kidani, and members of the Committee,

I am writing in support of Howard Garval's appointment to the State Procurement Policy Board.

Howard has been a colleague and friend for the last few years. As a fellow President/ CEO of a non-profit, we have shared many common challenges, among them the application of the state's procurement process for health and human services.

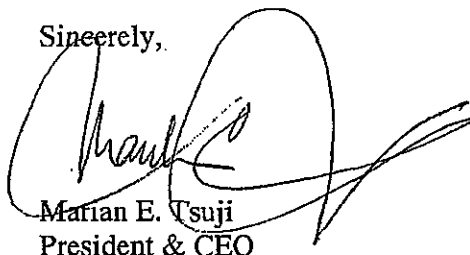
I have had the opportunity to work with Howard on a number of projects, and have found him to always be very thoughtful and level headed in approaching a challenge. He has an ability to look at all sides, weigh out the pros and cons, and, when needed, think out of the box to find a solution.

Howard will bring to the State Procurement Policy Board the perspective of a "user" of state procurement. His many years of experience as an administrator who has successfully secured many government grants will be insightful to the Board.

I strongly support his nomination.

Thank you for your consideration.

Sincerely,



Marian E. Tsuji
President & CEO

Dear Senator Will Espero, Chair, and Senator Michelle Kidani, Vice-Chair

Senate Committee on Public Safety, Government Operations and Military Affairs Committee Members

February 16, 2012

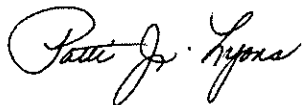
Re: GM-574 Nomination for Howard Garval to the State Procurement Policy Board

My name is Patti J. Lyons. I am the former President/CEO of Child and Family Service and currently the retired President/CEO of Consuelo Foundation providing services for the prevention of abuse and neglect in the Philippines and Hawaii.

I have known Howard Garval since he first came to Hawaii and accepted the position of Chief Executive Officer for Child and Family Service early in 2006. He had the highest of recommendations from the national and international organizations who knew him, including the Alliance for Children and Families. Howard has become fully acculturated in Hawaii, and has contributed significantly to the communities throughout the State.

I am writing to highly recommend his nomination to the State Procurement Policy Board. Thank you for your consideration.

Sincerely,

A handwritten signature in cursive script that reads "Patti J. Lyons". The signature is written in black ink and is positioned below the word "Sincerely,".

Patti J. Lyons



PARTNERS IN DEVELOPMENT
FOUNDATION

February 17, 2012

The Honorable Senator Will Espero
Chairman - The Senate Committee on Public Safety, Government Operations & Military Affairs
(PGM)
Hawai'i State Capitol, Room 231
Honolulu, HI 96813

RE: Mr. Howard Garval's Nomination to the State Procurement Policy Board

Aloha Senator Espero:

As President of Partners In Development Foundation, a non-profit organization with a staff of 250 that serves thousands in our community, I am encouraged by the nomination of Mr. Howard Garval to the State Procurement Policy Board by Governor Neil Abercrombie.

Howard's tenure as President and Chief Executive Officer of Child and Family Services has demonstrated both his connection to the community at large, and his commitment to serve those most at-risk in our State.

I have had the pleasure of serving with him on the Board of PHOCUSED (Protecting Hawai'i's 'Ohana, Children, Under-Served, Elderly, and Disabled), and have watched him as the Chair demonstrate the passion which he truly feels for the needy. It was this collaborative that initiated a collective impact project known as "Hui Kupa'a" that was endorsed by Governor Abercrombie to address six areas of focus for the state of Hawai'i - youth at risk, early childhood, working poor, unemployed, homelessness, and kupuna (elderly) using the Six-Sigma Model.

Additionally, Howard's advocacy and passion to help the underserved has garnered a great amount of support from the business community for the social service programs for which he is responsible. His fundraising skills have allowed him to bring new facilities and services to areas where none existed before. This was demonstrated in his successful \$7 million capital campaign to build a domestic abuse shelter and a transitional housing program.

Given his experience in the field of health and human services, a position on the Procurement Policy Board would bring value to the decisions made by said authority. I fully endorse his nomination and recommend that he be confirmed by your committee as a whole.

Na'u Me Ka Ha'aha'a,

Jan E. Hanohano Dill
President

Serving Hawai'i's Families, Living Hawaiian Values

2040 Bachelot Street | Honolulu, Hawai'i 96817 | P 808.595.2752 | F 808.595.4932 | www.pidfoundation.org



... HELPING HAWAII LIVE LIFE WELL

1124 FORT STREET MALL, SUITE 205. HONOLULU, HI 96813
ACCESSIBLE ENTRANCE: 67 SOUTH PAUHI OFF BETHEL PH. 808.521.1846
F: 808.533.6995 E: INFO@MENTALHEALTH-HI.ORG W: WWW.MENTALHEALTH-HI.ORG

February 20, 2012

Dear Senator Will Espero, Chair and Senator Michelle Kidani, Vice-Chair
Senate Committee on Public Safety, Government Operations and Military Affairs
Committee Members

RE: GM 574- nomination of Howard Garval by Governor Neil Abercrombie to the
State Procurement Policy Board

My name is Marya Grambs, and I am writing on behalf of Mental Health America
of Hawai'i to recommend Howard Garval as a member of the State Procurement
Policy Board. As a fellow member of the Board of Directors of PHOCUSED, I have
worked with Howard for the past four years; during these four years he has been
on the Executive Committee of PHOCUSED.

As a fellow Board member and now Board Chair, Howard has demonstrated
creative and innovative leadership, has always operated in a diplomatic manner
to achieve maximum consensus and results, and facilitates meetings that are very
productive. He is able to listen to everyone's point of view, find the common
elements, and craft excellent results. He is respectful to everyone involved. He
brings energy and creativity to the Board and to the organization as a whole.

It is also clear that, as CEO of Child and Family Service, he is passionately
dedicated to deliver services that support families and that promote the health
and development of children. Some of the vast number of Child and Family
Service programs include domestic violence shelters, preschool education, a
range of services for the elderly, emergency mental health services, sexual assault
and teen pregnancy prevention programs, etc.

Because of the multitude of programs that he oversees which have a range of
government contracts, he has extensive experience with the procurement
process and related issues, and as such would be a valuable addition to the State
Procurement Policy Board

With warm Aloha,

Marya Grambs, Executive Director

Board of Directors

MARY PAT WATERHOUSE,
PRESIDENT
JOHN ZABRISKIE, TREASURER
KATHERINE WATANABE BENNETT,
J.D., M.S.W., SECRETARY
CHAD KOYANAGI, M.D., VICE-
PRESIDENT, PROGRAM
HON. SANDRA SIMMS, VICE-
PRESIDENT, DEVELOPMENT
M. PUALANI KAMAUNU BASBAS,
VICE-PRESIDENT, MAUI
JEAN ADAIR-LELAND, PH.D.
KATHLEEN DELAHANTY
CHUCK FREEDMAN
KEN HIPP
LINDA KRIEGER, J.D.
STEVEN NAGATA
BETH Naholowa'a MURPH
DEANE NEUBAUER, PH.D.
LINDA TAKAI, M.ED.
SCOTT WALL, HAWAII CERTIFIED
PEER SPECIALIST

Staff

MARYA GRAMBS, EXECUTIVE
DIRECTOR
COLLEEN WALLACE, MAUI BRANCH
DIRECTOR
ANTONIA ALVAREZ, M.S.W,
YOUTH SUICIDE & BULLYING
PREVENTION DIRECTOR
BRAD DECAIRES, OFFICE
MANAGER

MARK H. YAMAKAWA

1602B Alewa Drive
Honolulu, Hawaii 96817

February 17, 2012

Senator Will Espero
Chair, Senate Committee on Public Safety, Government Operations and Military Affairs
Hawaii State Capitol, Room 222
Honolulu, Hawaii 96813


RE: GM574 – Howard S. Garval

Dear Senator Espero:

I am writing in support of Howard S. Garval who has been nominated to the State Procurement Policy Board. I have known Howard in his capacity as President and CEO of Child & Family Service and he has always demonstrated fair, objective, and balanced thinking. His appointment to the State Procurement Policy Board will bring a unique and valuable perspective that would benefit the Board's discussions and deliberations. In my position as Executive Vice President /Chief Operating Officer of The Queen's Health Systems/The Queen's Medical Center and as a Board member of Child & Family Service, I have confidence in Mr. Garval's analytical thought process, experience with the procurement system, and broad community perspective to always be in the best interest of our community.

I sincerely appreciate the significance of your selection of individuals who will best serve the needs of our community and the commitment from those who give back to our community. I strongly support Howard Garval's appointment and ask for your favorable consideration.

Yours truly,



Mark H. Yamakawa

Dear Senator Will Espero, Chair and Senator Michelle Kidani, Vice-Chair

Senate Committee on Public Safety, Government Operations and Military Affairs Committee Members

February 20, 2012

RE: GM 574-Nomination of Howard Garval by Governor Neil Abercrombie to the State Procurement Policy Board

My name is JoAnn Farnsworth. I have worked in the nonprofit sector in Hawaii for the past twenty five years, both as an executive director of agencies on Hawaii Island and currently as a consultant here in Honolulu. I have extensive experience with the procurement system and understand both its strengths and short comings. I believe that Howard Garval would serve the State well as a member of the Board. I have known Howard in his capacity as the President and Chief Executive Officer of Child & Family Service (CFS) since April 2006.

Key to my support is Howard's demonstrated commitment to the improvement of the nonprofit sector as a whole and not just to the one he leads. He provides leadership on the following Boards here in Hawaii;

- PHOCUSED- Current Board Chair
- Oahu Workforce Investment Board-Board member
- Hawaii Family Support Institute Advisory Board-Current Board Chair
- Hawaii Community Reinvestment Corporation-Board member

More importantly he, along with a handful of others nonprofit leaders, has gained the support of the Governor to implement the Strive Collective Impact initiative here in Hawaii. The Strive Model is based on using performance data that can be benchmarked to track our progress on key indicators we would like our service beneficiaries gain, holding the sector responsible for results.

Heading one of the largest organizations in the state funded through the procurement system has given Howard deep knowledge of that system making him familiar with the RFI and RFP process, required sections of proposals, scoring criteria, as well as the process for award notification. He is also familiar with the protest and reconsideration procedures.

Last and certainly not least, Howard is respected by members of the nonprofit sector and a person of high integrity and intelligence.

Sincerely,

JoAnn Farnsworth

J. Farnsworth Consulting
specializing in non profit management
808-895-6097
jfarnsworth@hawaii.rr.com



FAMILY PROGRAMS HAWAII

February 17, 2012

Senator Will Espero
Chairman Public Safety, Government Operations & Military Affairs Committee
Senatorial District 20
Hawaii State Capitol, Room 231
Honolulu, Hawaii 96813

Senator Michelle Kidani
Vice Chair Public Safety, Government Operations & Military Affairs Committee
Senatorial District 17
Hawaii State Capitol, Room 228
Honolulu, Hawaii 96813

Senators,

I am writing to you in support of confirmation of Howard Garval to the State Procurement Policy Board as nominated by Governor Abercrombie. I have known Howard for most of the 6 years he has been in Hawaii. Our agency, Family Programs Hawai'i, collaborates with Mr. Garval on a number of committees and/or programs. Mr. Garval has a strong understanding of state procurement through his experience as President & CEO of Child and Family Service, one of Hawaii's largest human service non profits. He also has experience in working with procurement policies in the state of Connecticut.

Mr. Garval has taken leadership in such advocacy groups as PHOCUSED as a Board Member and is one of the founders of the current Collective Impact project working with the Governor and other state officials to find ways to improve social service through community partnerships.

Mr. Garval is a systems thinker and will be able to assist the State Procurement Policy Board in making effective, transparent and fair policies. I strongly support this appointment.

Sincerely,

Linda A. Santos, LSW, ACSW
President and CEO
Family Programs Hawai'i



Office of the President and Chief Executive Officer

February 22, 2012

Senator Will Espero, Chair
Committee on Public Safety, Government Operations, and Military Affairs
Hawaii State Capitol, Room 231
415 S. Beretania Street
Honolulu, HI 96813

RE: Letter of Support for Howard Garvel regarding the State Procurement Policy Board

Dear Senator Espero,

It is with please that write you in support of Howard S. Garval to serve on the State Procurement Policy Board. I have worked with Howard in his role as President & CEO for Child & Family Service as a Board of Director.

He is one of the top professionals in his field in the state. His performance at Child & Family Service has been exemplary. His dedication to his organization and its mission to serve the children and families in our state has made the difference to many; a difference which changes the lives of those people for the better, and therefore, making our state a better place.

I believe that you will find his educational and professional background will make him well suited to serve the board well.

I can recommend him without reservation.

Sincerely,

A handwritten signature in black ink that reads 'Anton C. Krucky'. The signature is written in a cursive style with a long horizontal line extending to the right.

Anton C. Krucky
President & CEO

91-1841 Fort Weaver Road
Ewa Beach, Hawaii 96706
Phone 808.681.3500
Fax 808.681.5280
Email cfs@cfs-hawaii.org
www.childandfamilyservice.org



BOARD OF DIRECTORS

Kathy Inouye
CHAIR

Richard Wacker
FIRST VICE CHAIR

Michele Saito
SECOND VICE CHAIR

Stanley Hong
SECRETARY

Christine Canip
TREASURER

Robert Fujioka
PAST CHAIR

Howard S. Garval
PRESIDENT & CEO

Stephanie Ackerman

Carol Ai May

John L. Arizumi

Justine Balauro

Kyle Chock

George Ehara

Micki Ewlin

Russell Figueiroa

John Geppert

David Haverly

General (Ret.) Dwight Kealoha

Anton Krucky

Frances P. Lui-Kwan

Lori Lum

Julie Mandanas

Alika M. Mau

Steve Metter

Tony Mizuno

Terri Motosue

Maurice Myers

Gina Pohlabel

Joanie Shibuya

Jonathan Steiner

Earl Stoner

Rann Watumull

Colleen Wong

Mark Yamakawa

PROGRAM RESOURCES

JoAnn Freed

Early Childhood Consultant

ACCREDITATIONS

Council on Accreditation

Better Business Bureau

AFFILIATIONS

Alliance for Children & Families

Kauai United Way

Maui United Way

Hawaii Island United Way

February 22, 2012

Senator Will Espero
Chairman Public Safety, Government Operations & Military Affairs Committee
Senatorial District 20
Hawaii State Capitol, Room 231
Honolulu, Hawaii 96813

RE: Howard Garval's Nomination to the State Procurement Policy Board

Honorable Will Espero:

I'm writing to support Howard Garval's nomination to the State Procurement Policy Board. I am the Executive Vice President and Chief Operating Officer at Child & Family Service and I have worked with Mr. Garval for the past six years. Howard has provided strong leadership to Child & Family Service during these difficult economic times.

Howard is committed to a positive future for Hawaii and is a respected leader in the community. He has participated in many coalitions, task forces and committees to further this vision. He understands the impact of procurement on Hawaii's non-profits and will provide valuable insight to the Policy Board.

I strongly support Mr. Garval's nomination to the State Procurement Policy Board based on his knowledge, his demonstrated leadership in the non-profit sector, and his willingness to serve our community.

Sincerely,



Patti Bates

Executive Vice President and Chief Operating Officer



Aloha United Way

Our Mission: Strengthening Families and Fostering the Healthy Development of Children

1266 Kamehameha Avenue #A-5
 Hilo, Hawaii 96720
 Phone 808.935.2188
 Fax 808.961.2073
 Email cls@cls-hawaii.org
www.childandfamilyservice.org

BOARD OF DIRECTORS

Kathy Inoué
 CHAIR

Richard Wacker
 FIRST VICE CHAIR

Michele Sans
 SECOND VICE CHAIR

Stanley Hong
 SECRETARY

Christine Camp
 TREASURER

Robert Fujitaka
 PAST CHAIR

Howard S. Garval
 PRESIDENT & CEO

Stephanie Ackerman

Carol Ai May

John L. Arizumi

Justine Baluro

Kole Chock

George Ehara

Micki Evelyn

Russell Figueroa

John Geppert

David Haverly

General (Ret.) Dwight Keoloha

Anton Krueky

Frances P. Lai-Kwan

Lori Lum

Julie Mandanas

Alika M. Mau

Steve Metter

Tony Mizuno

Terri Motosue

Maurice Myers

Gina Pohlhabel

Jeanie Shibuya

Jonathan Steiner

Earl Stoner

Ramona Watanuill

Colleen Wong

Mark Yamakawa

PROGRAM RESOURCES

JoAnn Fressl

Early Childhood Consultant

ACCREDITATIONS

Council on Accreditation

Better Business Bureau

AFFILIATIONS

Alliance for Children & Families

Aloha United Way

Maua United Way

Kaunoi United Way



**Hawaii Island
 United Way**



**Child & Family
 SERVICE**

Private, nonprofit since 1899

February 21, 2012

Senator Will Espero

Chairman Public Safety, Government Operations & Military Affairs Committee

Senatorial District 20

Hawaii State Capitol, Room 231

Honolulu, Hawaii 96813

RE: Howard Garval's Nomination to the State Procurement Policy Board

Honorable Will Espero:

As the Director of Hawaii Island Programs for Child and Family Service, I was excited to learn that Mr. Howard Garval has been nominated to the State Procurement Policy Board. It has been a pleasure to work with Mr. Garval as the CEO and President of Child and Family Service for many years. As the CEO and President of Child and Family Service, Mr. Garval has brought about many changes that have increased the productivity and quality of programs statewide and on the Big Island. Mr. Garval has built a strong link to the programs in Hilo and Kona and understands the needs of the Big Island.

Mr. Garval brings a broad experience not only as a CEO and President; Child and Family Service has benefitted from his long experience as a Social Worker, Administrator and CEO in Connecticut. Mr. Garval has been able to navigate the organization through many changes especially during the last years and has been instrumental in strengthening the collaboration with other social service organizations through PHOCUSED.

I strongly support Mr. Garval's nomination to the State Procurement Policy Board utilizing his many years of leadership, experience and his focus on serving the whole community of Hawaii.

Sincerely,

Heidemarie Koop, LCSW

Director of Hawaii Island Programs

91-1841 Fort Weaver Road
Ewa Beach, Hawaii 96706
Phone 808.681.3500
Fax 808.681.5280
Email cfs@cfs-hawaii.org
www.childandfamilyservice.org



BOARD OF DIRECTORS

Kathy Inouye
CHAIR

Richard Wacker
FIRST VICE CHAIR

Michele Saito
SECOND VICE CHAIR

Stanley Hong
SECRETARY

Christine Camp
TREASURER

Robert Fujioka
PAST CHAIR

Howard S. Garval
PRESIDENT & CEO

Stephanie Ackerman
Carol Ai May

John L. Arizumi
Justine Balauro

Kyle Choek
George Ehara

Micki Evislin
Russell Figuerola

John Geppert
David Haverly

General (Ret.) Dwight Kealoha
Anton Krucky

Frances P. Lui-Kwan
Lori Lum

Julie Mandanas
Alika M. Mau

Steve Metter
Tony Mizuno

Terri Motosue
Maurice Myers

Gina Pohllabel
Joanie Shibuya

Jonathan Steiner
Earl Stoner

Rann Watumull
Colleen Wong

Mark Yantakawa

PROGRAM RESOURCES

JoAnn Freed
Early Childhood Consultant

ACCREDITATIONS

Council on Accreditation
Better Business Bureau

AFFILIATIONS

Alliance for Children & Families
Kauai United Way
Maui United Way
Hawaii Island United Way



Aloha United Way

February 21, 2012

Senator Will Espero
Chairman Public Safety, Government Operations & Military Affairs Committee
Senatorial District 20
Hawaii State Capital, Room 231
Honolulu, Hawaii 96813

RE: Howard Garval's Nomination to the State Procurement Policy Board

Honorable Will Espero:

I'm writing in strong support of Mr. Howard Garval's nomination to the State Procurement Policy Board. I have known Mr. Garval for the past six years and have worked as a member of his leadership team at Child & Family Service during that time. He is a strong leader with great insight and vision. His vision for the future is strong and his passion to make positive change in systems and processes is always evident. In addition, his understanding of the impact of procurement on the non-profit community will be a great asset to his work on the Policy Board.

I strongly support Mr. Garval's nomination to the State Procurement Policy Board.

Sincerely,



Karen Tan, LCSW
Vice President of Programs

Our Mission: Strengthening Families and Fostering the Healthy Development of Children

February 21, 2012

Senator Will Espero, Chair
Senator Michelle N. Kidani, Vice Chair
Senate Committee on Public Safety, Government Operations and Military Affairs Committee Members

HEARING: February 23, 2012, 2:00 p.m., Conference Room 224, State Capitol

RE: GM 574-Nomination of HOWARD GARVAL by Governor Neil Abercrombie to the State Procurement Policy Board

Honorable Senators Espero and Kidani:

I would like to wholeheartedly offer my support for the nomination of Howard Garval, CEO of Child and Family Service, one of Hawaii's largest and oldest nonprofit organizations. Mr. Garval's extensive background in the nonprofit sector, both here and in other states, will lend considerable expertise to the State Procurement Policy Board.

At such a critical time in Hawaii's economic outlook, it is critical that our state government examine its policies that inhibit or promote financial growth. The nonprofit sector of Hawaii's business community is a substantial contributor to the economic engine of Hawaii. With over 5,000 nonprofit organizations in this state, for a combined total of 35,000 employees (at a minimum), the nonprofit organization input is critical to any successful examination and implementation by the State Procurement Policy Board.

Since Hawaii's nonprofits collaborate extensively with the state government, the fiscal functions of the state government exert an extraordinary influence on the successes of the nonprofits in this state. They are inextricably intertwined.

Mr. Garval's position as head of CFS affords him the insights to produce sound procurement policy. As an employee of CFS, I admire Mr. Garval's visionary leadership that is grounded in pragmatism and achievable results. Without a question, Mr. Garval's expertise and his tremendous powers of analysis to achieve desired outcomes will be a tremendous asset to both the State Procurement Policy Board and to the functioning of our state overall.

Thank you.

Sincerely,

Susan Yates

1605 Pensacola Street, #307, Honolulu, Hawaii, 96822

Submitted by:

Angie Doi, Director of Program Services

Child & Family Service

February 22, 2012

Dear Senator Will Espero, Chair and Senator Michelle Kidani, Vice-Chair

Senate Committee on Public Safety, Government Operations and Military Affairs Committee Members

RE: GM 574-nomination of Howard Garval by Governor Neil Abercrombie to the State Procurement Policy Board

I have had the opportunity to work with Howard for almost six years. As the President and CEO of Child & Family Services, he has demonstrated leadership, integrity, and true compassion in carrying forth our mission of "strengthen families and fostering the healthy development of children". I have experienced firsthand his true commitment to the agency and his genuine caring of the employees and the work that we do. He always speaks with conviction when he believes in doing what is the right thing to do. He promotes an optimistic attitude and supports change when he feels improvements can benefit everyone.

He is a strong advocate in the areas of the prevention of domestic violence and child abuse and neglect as well as the importance of obtaining a quality education and helping our youth succeed. Furthermore he is very involved in the community and is well respected by many.

I strongly support Mr. Garval's nomination to the State Procurement Board and feel the State would benefit to have him represent our State.

Respectfully yours,

Angie Doi

Director of Program Services

From: mailinglist@capitol.hawaii.gov
Sent: Friday, February 17, 2012 9:03 AM
To: PGM Testimony
Cc: tjohnson@cfs-hawaii.org
Subject: Testimony for GM574 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM574

Conference room: 224
Testifier position: Support
Testifier will be present: No
Submitted by: Terry Johnson
Organization: Individual
E-mail: tjohnson@cfs-hawaii.org
Submitted on: 2/17/2012

Comments:

Dear Senator Will Espero, Chair and Senator Michelle Kidani, Vice-Chair Senate Committee on Public Safety, Government Operations and Military Affairs Committee Members February 17, 2012
RE: GM 574- Howard Garval's nomination by Governor Neil Abercrombie to the State Procurement Policy Board As Director of Human Resources at Child & Family Service, I work closely with Howard Garval. I have lived in Hawaii for over 40 years, am a graduate of the University of Hawaii at Manoa, and a concerned citizen.

I know Mr. Garval to be a wise and deliberative man who asks salient questions and makes informed decisions. He is not one to go along to get along and he does not suffer fools lightly. He can be a tough boss. He is of the highest moral character and will not settle for less among his staff or associates.

I have no doubt that Howard will contribute his full skill set if confirmed to this position.

Sincerely,

Terry Johnson

Director of Human Resource
Child & Family Service

From: mailinglist@capitol.hawaii.gov
Sent: Monday, February 20, 2012 9:17 AM
To: PGM Testimony
Cc: steven.schutte@verizonwireless.com
Subject: Testimony for GM574 on 2/23/2012 2:00:00 PM

Testimony for PGM 2/23/2012 2:00:00 PM GM574

Conference room: 224
Testifier position: Support
Testifier will be present: Yes
Submitted by: Steven Schutte
Organization: Verizon Wireless
E-mail: steven.schutte@verizonwireless.com
Submitted on: 2/20/2012

Comments:

Leslie Mo'okini

Senator Will Espero
Chairman Public Safety, Government Operations & Military Affairs Committee
Senatorial District 20
Hawaii State Capitol, Room 231
Honolulu, Hawaii 96813

Senator Michelle Kidani
Senatorial District 17
Hawaii State Capitol, Room 228
Honolulu, Hawaii 96813

RE: GM 574-nomination of Howard Garval by Governor Neil Abercrombie to the State Procurement Policy Board

Dear Senators,

I am writing to on behalf of Mr. Howard Garval nomination to the State Procurement Policy Board. I have had the honor of working with Howard for over 6 years. In this length of time, I have had the chance to see Howard's deep commitment to Child and Family Services (CFS) mission of " Strengthening Families and Fostering the Healthy Development of Children ", how he not only says the words, he lives buy these words. In every critical decision that he has made for the agency, he applies the CFS mission statement and core values while developing a solution or answer.

I have seen Howard develop leaders in the CFS agency, as well as outside of it. Howard's courage to believe in the core values of CFS has allowed the agency to develop a new a mindset of helping the communities we serve in ways that can be measured and in ways that cannot be measured. Howards bottom line is always are we doing our best for our clients and the community, and if not, why not.

Howard lead the charge for the agency in regards to advocacy for not only current social impact issues but issues that are on the horizon whose impact to our communities will be felt in the years to come.

I appreciate Howard for his honesty. I respect Howard for his integrity. Both of which I have been a direct witness to over the past 6 years.

I strongly support Mr. Garval's nomination to the State Procurement Board and feel the State would benefit from his representation on the State Procurement Policy Board

Respectfully,
Leslie Mo'okini
Senior Director of Operations, Child and Family Service