



SHAN S. TSUTSUI
PRESIDENT

DONNA MERCADO KIM
VICE PRESIDENT

SAM SLOM
MINORITY LEADER

The Senate

STATE CAPITOL
HONOLULU, HAWAII 96813

March 27, 2012

FIRST DISTRICT
MALAMA SOLOMON

SECOND DISTRICT
GILBERT KAHELE

THIRD DISTRICT
JOSH GREEN, M.D.

FOURTH DISTRICT
SHAN S. TSUTSUI

FIFTH DISTRICT
ROSALYN H. BAKER

SIXTH DISTRICT
J. KALANI ENGLISH

SEVENTH DISTRICT
RONALD D. KOUCHI

EIGHTH DISTRICT
SAM SLOM

NINTH DISTRICT
LES IHARA, JR.

TENTH DISTRICT
BRIAN T. TANIGUCHI

ELEVENTH DISTRICT
CAROL FUKUNAGA

TWELFTH DISTRICT
BRICKWOOD GALUTERIA

THIRTEENTH DISTRICT
SUZANNE CHUN OAKLAND

FOURTEENTH DISTRICT
DONNA MERCADO KIM

FIFTEENTH DISTRICT
GLENN WAKAI

SIXTEENTH DISTRICT
DAVID Y. IGE

SEVENTEENTH DISTRICT
MICHELLE N. KIDANI

EIGHTEENTH DISTRICT
CLARENCE K. NISHIHARA

NINETEENTH DISTRICT
MIKE GABBARD

TWENTIETH DISTRICT
WILL ESPERO

TWENTY-FIRST DISTRICT
MAILE S.L. SHIMABUKURO

TWENTY-SECOND DISTRICT
DONOVAN M. DELA CRUZ

TWENTY-THIRD DISTRICT
CLAYTON HEE

TWENTY-FOURTH DISTRICT
JILL N. TOKUDA

TWENTY-FIFTH DISTRICT
POHAI RYAN

CHIEF CLERK
CAROL TANIGUCHI

Ms. Chu Lan Shubert-Kwock



Dear Ms. Shubert-Kwock:

Re: Nomination to the Board of Directors of the Small Business Regulatory Review Board GM 520

Congratulations on being nominated by Governor Neil Abercrombie to the Board of Directors of the Small Business Regulatory Review Board. To assist the Senate with its confirmation process, I would like to request that the following information be submitted to my office by **Thursday, April 5, 2012**:

- (1) A resume with a list of references
- (2) A written statement that addresses the following questions:
 - (a) Why do you wish to be a member of the Small Business Regulatory Review Board?
 - (b) How do you perceive the role and responsibilities of a member of the Small Business Regulatory Review Board?
 - (c) Given your experience in the role and responsibilities of a member of the Small Business Regulatory Review Board, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise, or knowledge that have aided in your decision-making ability as a member of the Small Business Regulatory Review Board.
 - (d) What do you hope to accomplish during your term of service?
 - (e) Name three qualities that best describe you and that would make you stand out. How would these qualities benefit the Small Business Regulatory Review Board?

- (f) Name one previous experience that would make you stand out. How would this benefit the Small Business Regulatory Review Board?
- (g) Can you foresee any possible conflicts of interests that could arise during your service on the Small Business Regulatory Review Board? How would you overcome any possible conflicts of interest?

Your prompt response in providing the above information will ensure that the Senate confirmation process can proceed in a timely manner. The committee is scheduling your confirmation hearing on Wednesday, April 11, 2012 at 1:15pm in Conference Room 016. Please contact Doris Lam or EDT Committee Clerk Ashley Advincula at 586-6890 if you have additional questions.

Sincerely,



Senator Carol Fukunaga, Chair
Senate Economic Development Committee

**CHINATOWN BUSINESS &
COMMUNITY ASSOCIATION**
1181 Wanaka Street, Honolulu,
Hawaii 96818 mail:
cbcahawaii@gmail.com or
clskwock@gmail.com

The CHINATOWN POLICE PLAQUE:

The plaque is 18 inches wide x 24 inches long. Black shining polished granite with white carved letterings. It will be mounted on the right hand side main doorway of our Chinatown police station as a permanent fixture to our Chinatown Police Station. The sculptor will install the plaque with the following names: Mayor Peter Carlisle, City Council members, Police Chief Louis Kealoha, Commander District 1, Sean Naito, Mayor Clayton Saito, Community leaders, Dr. Joseph Young, Diana Sum, Frank Law, Stanford Yuen & Chu Lan Shubert-Kwock. (we have room for two more) and 6 prominent historic Chinatown Societies. See approved mockup at end of page.

Who qualifies?

Individuals who have dedicated Chinatown Community volunteer work, history or strong ties to Chinatown are able to pledge as are societies with history and contribution to the Chinatown Community.

PLEDGES AMOUNT:

Individual pledges are \$2,000 per person and \$3,000 for societies. Money raised will assist our Chinatown Community projects and students from our public housing projects.

CHINATOWN POLICE SUBSTATION PLAQUE:

WE ARE HOPING: Lung Doo Benevolent Society! Ket On Society, United Chinese society, Chinese chamber of Hawaii or Lum Sai Ho Tong or other deserving Societies can join in the honor row of this important plaque. (we currently have room for 6). Their contributions and acknowledgement will be permanently showcased.

As time is running out, we hope these prominent societies can join us. We do apologize for the short time fuse. Community leaders please help CBCA reach its goals of 6 societies and 7 individuals because that's all the room we have on the plaque due to space constraints at the Police station wall.

Community Leaders will you please ask the Presidents n individuals of these groups? Anyone with a recommendation please let me know ASAP as the time to add names n unveil is barely one month away.

We hope to assist our Chinatown Police station & Chinatown Community with language access mobile electronic translators and honor our HPD n our Chinatown heritage.

Background: CHINATOWN POLICE SUBSTATION:

The Chinatown police station was opened 13 years ago and the plaque attached to the left wall on the Hotel Street side is no longer applicable as it stated in bronze and named the Chinatown Police Building the "Chinatown Services Center. We all know that it was misnamed all these years. Hence CBCA initiated the change to properly identify and rename the building with this new plaque to emphasize HPD presence and services to our Chinatown Community to combat crimes and promote safety and prosperity.

In July 2009 CBCA initiated n completed the Chinese Calligraphy and English letterings with the help of then Commander Major Clayton Saito, police Chief Boise Correa and then Mayor Hannemann and staff and later current police chief Louis Kealoha identifying our Chinatown police substation to show Community pride and ownership in our efforts to reduce crime by promoting cooperation and visibility. Both Chiefs Correa n Kealoha, City Hall, Mayor's office of Culture n Arts and our City Council also approved CBCA's gift of this Chinatown Police Station Plaque. Thanks to Major Clayton Saito & John Chang for walking this through. Also thanks to artist, Michael Sum of Colorstation for designing n installing these characters.

Why?

Our Chinatown Police substation is an important infrastructure to the stability and safety of our Chinatown Community and is very prominently located. Many tour groups and residents point with pride and interest to the bright red Chinese calligraphy on both sides of the police station windows. The new black granite plaque with white lettering will soon complete Phase two of our CBCA Chinatown Police substation project to emphasize dedication of City services to our Chinatown Community. It is also the only City government office in Chinatown greatly affecting the quality of lives of our citizens and visitors. The black granite plaque will bolster morale, cooperation and show support and partnership between our City and the Chinatown Community. It is an important landmark in the hearts and minds of our Community in Chinatown as well as highlight safety by this landmark to our visitors and residents.

John Chang - thanks for securing the Mayor's Time - we will confirm April 14, 2012 at 1 to 2 pm. Please confirm with the police dept as well. The ceremony will be brief, lion, Buddhist and Hawaiian blessings, plaque unveiling by Mayor Carlisle, Chief Kealoha, invited City Council members, Community leaders and sponsors. Press and tv media will be invited. Ice water and cookies will be served.

Hurry everyone! Let's make this dream a reality!!!

History:

CBCA & OUR CITY close partnerships:

CITY N CBCA PARTNERSHIPS UNDERWAY:

CBCA n City partnership projects are approved n underway at Kekaulike junction where a good luck DRAGON will be imbedded into the mid junction representing the heart of Chinatown to bring good luck and prosperity to our unique Chinatown. Mid Pauahi pedestrian crosswalk with handicapped curbing will be completed this year or early next year for our pedestrian safety especially our elderly who live in nearby housing. This is thanks to the cooperation of City dept of transportation services DTS director Wayne Yoshioka n staff, MD Doug Chin and Mayor's office of Economic Development Director, Ann Chung n staff.

Completed CITY N CBCA PARTNERSHIP: Chinatown 90 day Pilot Public Toilets

Begun 11/19/2011 and ended 2/26/2012 at a cost \$10,000. CBCA raised \$5,000 and City through Mayor's Office of Economic Development grant, \$5,000.

Many thanks to the City n Community, Trisha Morikawa, Marc Alexander, Pastor Bob Marchant, Michelle Comer, API Security, Kumu Haaheo, Ken Akinaka, as well as our Directors Beryl Jiang, Dr. Joe Young, Ernie Loo, Judi Rod, Stanford Yuen n Chu Lan.

2009 CHINATOWN FESTIVAL

AUGUST 2009, CBCA & CITY to restore confidence and safety to Chinatown after violence killing, stabbing and rats, etc. About 2000 attended. City's OED grant \$10,000. CBCA invested \$4,500 to bolster confidence in the Community and to bring back shoppers.

2009 CBCA/ DTS (Dept. of transportation services) CBCA REQUESTED and DTS completed 1. Large blue directional/promotional signs from Vineyard to Nimitz highway to direct location of Chinatown Police substation and Chinatown.

2. Kekaulike Mall illegal littering and bulk dumping signs, camera installation n additional trash bins were requested by CBCA in 2009. DTS n Parks completed requests by installation of these items which helped to keep our Major thoroughfare Kekaulike Mall clean and safe.

3. CBCA/HPD COMMUNITY POLICING JAY WALKING CAMPAIGN

2009, 2010, 2011 to highlight dangers of jaywalking and to promote

Traffic safety for drivers and pedestrians. HPD and CBCA MANNED 5 busy traffic junctions to educate the public with good media coverage. We covered three days on 2 Saturdays and one Wednesday with 30 HPD officers and 30 volunteers. We established good trust and relations with HPD. We distributed over 5,000 flyers per campaign. Citizens patrol also came out to help **as well as 6 See Dai Doo volunteers.**

4. CHINATOWN TRASH EDUCATION CAMPAIGN

: in 2010 we partnered with Dept. of Environmental Services to educate our businesses and residents about trash and penalties and sanitation to prevent reoccurrence of rats and bulk garbage dumping into our mall n sidewalks. We translated and distributed 3,000 trilingual educational flyers to the community. Thanks to Director Tim S. n David Shirashi and our own Director Angela Chang n Binh Nguyen Lam for translating these flyers into Chinese n Vietnamese. We also completed a survey and recommended to the City that trash bins would keep Our side walks cleaner to prevent cutting into plastic trash bags and cardboards. City can't use automation and will continue with manual pickup.

We recommended early evening trash pickups but City explained of labor problems. We also recommended City revised it's current customers base list to charge for services which majority of Chinatown businesses are not paying for trash pickup.

5. CBCA PARTNERED WITH COMMUNITY PROSECUTOR'S OFFICE:

In November 2010 with the help of the City's Community PROSECUTING Office - we translated 2,000 bilingual Chinese/English flyers about legal and a illegal food display at Kekaulike Mall marketplace and around Chinatown stores to help merchants understand the ordinance and minimize penalties. Thanks to Cecelia Chang and Tana Cabinera. Thanks to Director Mavis Huang for the translation.

6. Weed n Seed 2009 to 2012 CBCA continues to support WEED N SEED as a vital programs for the community. Thanks to Kahele Porter/ Gail.

7. 2011 HPD COMMUNITY

POLICING: CBCA sponsored and expanded PROJECT THINK BY INTRODUCING THE CHINATOWN PROGRAM for the youth. CBCA BELIEVES THROUGH COMMUNITY SUPPORT and inspiration our at risk youth will learn to become the people we all can be proud of. Thanks to HPD

Hoopii Victor Kimura and the Project Think Team.

8. PROJECT CLEAN : CBCA SUPPORTED AND PARTICIPATED IN PROJECT CLEAN WHERE WE

TEAMED WITH OTHERS TO CLEAN UP GRAFFITI, PAINT AND BAG TRASH. Thanks to Sarg Larry Santos his team.


9 .CBCA/ HPD COMMUNITY

POLICING/ LIFE 360: on going CHINATOWN MONTHLY PARK CLEANING WITH LIFE 360 n HPD. Thanks to HPD Larry Santos and his team, Warren LILO n Tami S. our team, Ernie Loo, Dolores Mollring, Dr. Joe Young, Judi Rod, Chu Lan n other volunteers like Ket On Society n others too many to name.

PROJECT THINK: (To help inspire neighborhood kids) July 2012:

CBCA will again host 50 individuals in the summer Project THink program for our public housing Students ages from 9 to 18 to inculcate host and diverse cultures and histories to our new immigrant kids by a month long intensive immersion program so these at risk students will learn about hope, respect and become productive citizens. Guest speakers from government, businesses & community will be invited to talk/ inspire, motivate & enlighten our students at our 4 planned luncheons. Part of the program involve Chinatown park cleaning and graffiti removal, museum tours, wet market tours, historic buildings, temples and society halls. Students who graduated from this program continue to park clean and they are proud to protect, preserve and protect our Chinatown as evident by our monthly CBCA CHINATOWN PARK CLEANING.

Mahalo!



Chu Lan Shubert-Kwock

President, CBCA

Donations/Memberships:

Individuals and Societies are invited to be members.

\$25 per year for Individuals

\$75 per year for Societies

Donations of any amount

Welcomed as friends and

Supporters of CBCA.

MAHALO!!!

§201M-5 Small business regulatory review board; powers. (a) There shall be established within the department of business, economic development, and tourism, for administrative purposes, a small business regulatory review board to review any proposed new or amended rule or to consider any request from small business owners for review of any rule adopted by a state agency and to make recommendations to the agency or the legislature regarding the need for a rule change or legislation. For requests regarding county ordinances, the board may make recommendations to the county council or the mayor for appropriate action.

(b) The board shall consist of eleven members, who shall be appointed by the governor pursuant to section 26-34. Nominations to fill vacancies shall be made from names submitted by the review board. The appointments shall reflect representation of a variety of businesses in the State; provided that no more than two members shall be representatives from the same type of business, and that there shall be at least two representatives from each county.

(c) All members of the board shall be either a current or former owner or officer of a business and shall not be an officer or employee of the federal, state, or county government. A majority of the board shall elect the chairperson. The chairperson shall serve a term of not more than one year, unless removed earlier by a two-thirds vote of all members to which the board is entitled.

(d) A majority of all the members to which the board is entitled shall constitute a quorum to do business, and the concurrence of a majority of all the members to which the board is entitled shall be necessary to make any action of the board valid.

(e) In addition to any other powers provided by this chapter, the board may:

- (1) Adopt any rules necessary to implement this chapter;
- (2) Organize and hold conferences on problems affecting small business; and
- (3) Do any and all things necessary to effectuate the purposes of this chapter.

(f) The board shall submit an annual report to the legislature twenty days prior to each regular session detailing any requests from small business owners for review of any rule adopted by a state agency, and any recommendations made by the board to an agency or the legislature regarding the need for a rule change or legislation. The report shall also contain a summary of the comments made by the board to agencies regarding its review of proposed new or amended rules. [L 1998, c 168, pt of §2, §5; am L 2002, c 202, §§3, 5; am L 2007, c 217, §4]

[Previous](#)

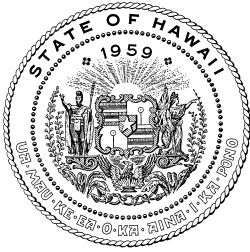
[Vol04_Ch0201-0257](#)

[Next](#)

GM 520

Ms. Chu Lan Shubert-Kwock
Small Business Regulatory Review Board

EDT



SMALL BUSINESS REGULATORY REVIEW BOARD

Department of Business, Economic Development & Tourism
No. 1 Capitol District Bldg., 250 South Hotel St. 5th Fl., Honolulu, Hawaii 96813
Mailing Address: P.O. Box 2359, Honolulu, Hawaii 96804

Tel 808 586-2594
Fax 808 586-2572

MEMORANDUM

Neil Abercrombie
Governor

Richard C. Lim
Director, DBEDT

Mary Alice Evans
Deputy Director, DBEDT

Members

Sharon L. Pang
Chairperson
Oahu

Charles Au
Vice Chairperson
Oahu

Richard Schnitzler
2nd Vice Chairperson
Hawaii

Bruce Bucky
Oahu


Peter Yukimura
Kauai

David S. De Luz, Jr.
Hawaii

Howard West.
Oahu

Chu Lan Shubert-Kwock
Oahu

TO: Chair Fukanuga, Vice Chair Wakai, and Members of the
Committee on Economic Development and Technology

FROM: Sharon L. Pang, Chairperson 
Small Business Regulatory Review Board

DATE: April 11, 2012

PLACE: State Capitol - Conference Room 016; 1:15 p.m.

SUBJECT: GM 520 – Submitting for Consideration and Confirmation to the
Small Business Regulatory Review Board, Gubernatorial
Nominee, Chu Lan Shubert-Kwock, for a term to expire 6-30-16

The Small Business Regulatory Review Board (SBRRB) supports the gubernatorial nomination of Ms. Chu Lan Shubert-Kwock to serve as a member of the SBRRB. Ms. Shubert-Kwock is currently serving as an interim member of this Board, having attended three board meetings, to date. Within that short period of time, it is apparent that Ms. Shubert-Kwock brings an enormous amount of energy, small business background and knowledge, and proven leadership ability evidenced by her business community experience.

Ms. Shubert-Kwock has been the owner and president of CLSK, Inc., d/b/a ABC Mortgage and of Chu Lan Properties for over 30 years. Her community service has included serving as president and a national board member of OCA (Organization of Chinese Americans). She is the founder and current president of the Chinatown Business & Community Association as well as president of the Association of People from South East Asia Nations.

The SBRRB is very confident that Ms. Shubert-Kwock will contribute to this Board's future strategic plans and its ongoing commitment to Hawaii's small business community.

Thank you for the opportunity to testify in strong support of Ms. Shubert-Kwock's nomination.



HOUSE OF REPRESENTATIVES

STATE OF HAWAII
STATE CAPITOL
HONOLULU, HAWAII 96813

March 5, 2012

The Honorable Carol Fukunaga
Chair, Committee on Economic Development
& Technology
State Capitol, Room 216
Honolulu, HI 96813

GM520: Testimony in Support of Chu Lan Shubert-Kwock

Dear Carol,

I am writing to express my support for Chu Lan Shubert Kwock for a position on the Small Business Regulatory Review Board. I have known Chu Lan for a number of years now and she is an excellent choice for the SBRRB. She has extensive small business experience both as an entrepreneur herself, but also on the regulatory side as a member of the Honolulu Liquor Commission.

She has worked tirelessly to improve the climate for small business in Chinatown. As you know, Chinatown has been on the upswing for several years now. This is due in no small part to Chu Lan's energy and sheer force of will. I long ago lost count of the neighborhood cleanup and resident safety projects Chu Lan has lead. But Chu Lan will also be able to address the more technical-side of her position on the SBRRB. Analyzing rules and regulations and determining their effects on small business will not daunt her.

I unreservedly endorse Chu Lan for this position. Mahalo for reading this testimony.

Karl Rhoads - Chair, Committee on Labor and Public Employment
Member of Committees on Education, Higher Education, Public Safety and Transportation
District 28: Palama, Chinatown, Downtown, Lower Makiki, Sheridan
State Capitol, Room 326 – Honolulu, Hawaii 96813
Phone: 586-6180 – Fax: 586-6189
E-Mail: reprhoads@capitol.hawaii.gov
Kwock Nomination 030512/Letters 2012

Guardian Escrow Services, Inc.

Guardian Escrow Bldg., 2nd Floor, 2347 So. Beretania Street, Honolulu, Hawaii 96826

Ph. No.: (808) 951-6991 / Fax: (808) 951-6995 / Email: fgoo@guardianescrow.com

website: <http://www.guardianescrow.com>

January 17, 2012

To Whom It May Concern:

I've known Chu Lan Kwock since the 80s while she was a realtor and later on as a mortgage broker. Ms. Kwock has always exhibited integrity in protecting her clients regardless of whether they are seller, buyer or mortgagor. There have been numerous times when Ms. Kwock would fight for her client's rights even though there was a possibility that the transaction would be cancelled. She has always shown the qualities of a true professional and has always maintained that the job was not done until the commission check was disbursed.

Ms. Kwock has held various positions in the community. In 2009 she founded the Chinatown Business & Community Association (CBCA), a non-profit grass roots community association to fight the rising crimes and drug dealings in Chinatown and to raise consciousness about issues affecting the lives of the people living and working in Chinatown. One of her most recent accomplishments was the opening of a public restroom at the River of Life Mission on Saturdays and Sundays. When told that the City had insufficient funds and resources to build a restroom in Chinatown, Ms. Kwock started a campaign to fund one. With contributions from the CBCA and the City, a pilot program to keep a restroom open on the weekends was begun in November 2011. The restroom is available to the public, tourists and the homeless.

Ms. Kwock's contributions to community service are on-going: Co-chairing the Organization of Chinese American's Hawaii Scholarship Golf Tournament to raise funds to send local high school students to Washington, D.C.; serving as a voter registration volunteer in Chinatown to help register new citizens to exercise their right to vote; participating in the Kalihi YMCA Golf Tournament to raise money for their after school programs and many, other organizations in which she is an active participant.

As a small business owner myself, I strongly believe that the SBRRB cannot miss out on the expertise and services of a volunteer professional like Chu Lan Kwock. I highly recommend that Ms. Kwock's appointment to the SBRRB be confirmed.

Sincerely,



Frances H. Goo (Mrs.)
President

Stanford Yuen

60 N. Beretania St, # 2901

Honolulu, HI 96817

Phone: (808) 864-2450

March 31, 2012

Senate Committee on Economic Development and Technology

State Capitol

415 South Beretania St.

Honolulu, HI 96813

Senator Carol Fukunaga, Chair

Senator Glenn Wakai, Vice Chair

Senator Rosalyn Baker

Senator Malama Solomon

Senator Slam Slom

Subj: Chu Lan Shubert Kwock - Small Business Regulatory Review Board Nomination

I strongly support Ms. Chu Lan Shubert Kwock to serve as a member of the Small Business Regulatory Review Board


I have known Ms. Shubert Kwock for over 20 years as a visionary leader and team player, who will be able to follow through and implement the board's plans for bettering the economic and small business climate locally.

In her many volunteer work, Ms. Shubert has developed and executed successful strategies to major initiatives that have provided results in the revitalization of depressed areas and businesses such as Chinatown, and assisted numerous small restaurants and retail merchants in their efforts to obtain loans or to comply with the complex City and State rules and regulations. Her founding and spearheading the Chinatown Business Community Association (CBCA) to improve the quality of life for residents, merchants, and visitors alike in the area are well documented in media, City and community records.

Under Ms. Shubert Kwock's leadership and as a small business owner herself, CBCA has successfully responded to the State's current economic issues, addressing areas in housing, homelessness, workforce development, crime, health, safety, and improved business environment. These areas will be all the more critical to small businesses, given the projected slowing of the State's economic growth rate. Ms. Shubert Kwock has committed to continue upgrading the small businesses internal capacity and on focusing on the needs of our economy.

It is imperative that Ms. Shubert Kwock be allowed to serve and make contributions as a member of the Small Business Regulatory Review Board, during a critical period in Hawaii's history. I ask for your support in this regard. Mahalo.

Sincerely,



Stanford Yuen

60 North Beretania St, Apt 2901

Honolulu, HI 96817

Ernest W. G. Loo
Lung Kong Physical Culture Club
P. O. Box 61418
Honolulu, HI 96839-1418
Phone: 808-262-4503
Fax: 808-261-5270
Email: ernieloo@hotmail.com
www.lungkongliondance.org

January 19, 2012

Senator Carol Fukunaga, Chair
Senator Glenn Wakai, Vice Chair
Senator Rosalyn Baker
Senator Malama Solomon
Senator Slam Slom

REF: Chu Lan Shubert Kwock – Small Business Regulatory Review Board nomination

To the Economic Development and Technology EDT Committee:

I am writing this letter in support of Ms. Chu Lan Shubert Kwock's nomination to the Small Business Regulatory Review Board.

I have known Chu Lan for over 15 years beginning with our first introduction through the Chinatown Merchants Association when we attempted to secure some dragon boats from our sister city, Kuohsiung, Republic of China. Our committee worked hard and visited Taiwan to finally get these three dragon boats which we are currently still using for our annual Dragon Boat Festival held at Ala Moana Beach Park during the summer months.

She is the secretary for Chung Wah Chung Kui Hui, which is responsible for the annual Bai San Ceremony (Chinese Memorial Month Celebration), Labor Day Banquet, and the Double Ten Parade with the cooperation of the Republic of China.

From then to the present days, I am in full support of whatever she does. I know she is heavily involved with Punahou High School and Iolani High School scholarship fund raisers. I know she belongs to or affiliated with quite a few community service minded organizations.

Two years ago, she established the Chinatown Business and Community Association with some help of some outstanding community leaders. As a very vocal member of the Chinese community, she has made lots of improvements to make Chinatown a much cleaner, safer, tourists friendly place to visit. As president of CBCA, she spearheaded the no jay-walking sign waving campaign, cleaning up Chinatown's graffiti, sponsored the Life 360 kids that monthly cleans four City Chinatown parks, helped with cleaning of Chinatown's rat and rubbish problems, redesigning the crosswalks to make it safer for pedestrians, lobbied for free public toilets for residents and tourists, and the list goes on and on.

I know Chu Lan would be an outstanding and hardworking member of this Small Business Regulatory Review Board if her nomination is approved.

Thank you very much for your vote of confidence.

Sincerely,

/s/ Ernest W. G. Loo
Lung Kong Physical Culture Club
Co- chairman



HERBERT CHOCK & ASSOCIATES, INC.

Fort Street Tower, Ste. 708 - 745 Fort St. - Honolulu, Hawaii 96813 - (808)526-9399 - Fax (808)533-0771

January 31, 2012

To Whom It May Concern:

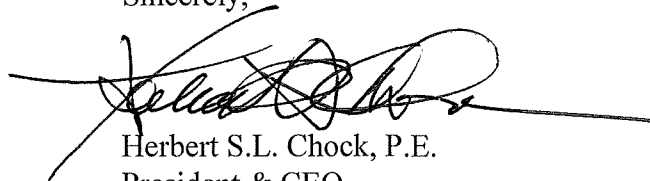
Re: Appointment of Chulan Schubert Kwock to The Small Business Regulatory Review Board (SBRRB).

Honorable Senator:

I have known Chulan Schubert Kwock for over 25 years and recommend her for the position of Board Member for the Small Business Regulatory Review Board without reservation. She is honest, courageous and a constant champion for the underdog. As long as I have known her she has worked as a tireless volunteer in the community. You will look long and hard to find a person of her character and quality.

She will serve to your credit if you choose to select her.

Sincerely,

A handwritten signature in black ink, appearing to read "Herbert S.L. Chock", is written over a horizontal line. The signature is stylized and cursive.

Herbert S.L. Chock, P.E.
President & CEO

Small Business Regulatory Review Board
Nomination For
Chu Lan Shubert-Kwock
To The
Senate Committee
For
Economic Development And Technology

Chair Carol Fukunaga and members of the Committee, I, Harris Nakamoto, request your full support, approval, and confirmation of Chu Lan Shubert-Kwock onto the Small Business Regulatory Review Board.

My business and professional relationship with Chu Lan goes back close to 40 years ago as she assisted me (a newlywed) as my real estate agent to purchase my first home; a one bedroom condominium in downtown Honolulu. Since then, I have observed her active involvement in the business community. Her strength is her tireless passion to help the human cause whether it is related to less fortunate locals, confused recent immigrants, disadvantaged students, or Chinatown business owners.

Chu Lan is a consensus builder, but at the same time, is an independent thinker. She is not afraid to share her thoughts, position, and personal reasons. She also brings a mature and stable mindset to clearly address critical issues related to this board.

Chu Lan is confident in her ability to lead a project from start to completion. Through your review process, you will learn from others that Chu Lan "CARES". She is always generous of her time to volunteer, listen to concerns, and actively participate to resolve issues.

Chu Lan's approval onto this board will significantly benefit the businesses and people of Hawaii. It gives me great pleasure and honor to standby Chu Lan for her nomination approval.

Sincerely,

Harris Nakamoto
President/Owner
Alice Nakamoto & Associates – Healthcare Consultants