# A BILL FOR AN ACT

RELATING TO THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. In March 2011, the State launched an initiative
- 2 to modernize and transform the State's technology
- 3 infrastructure, systems, processes, and procedures. The State
- 4 subsequently hired its first full-time chief information officer
- 5 in July 2011 to oversee the development and implementation of a
- 6 statewide information technology strategic plan. In September
- 7 2011, the first phase of the State's modernization initiative
- 8 was completed with the publishing of the "Baseline of
- 9 Information Management and Technology and Comprehensive View of
- 10 State Services" report. The findings and recommendations in
- 11 this report provide the basis for the strategic direction that
- 12 the State needs to take going forward. The development of the
- 13 statewide information technology strategic plan, which will
- 14 include a business transformation strategy, is currently
- 15 underway and is anticipated to be delivered by the chief
- 16 information officer in July 2012.
- 17 The report explained that the State's budget reductions
- 18 over the last decade and lack of centralized governance of HB2518 HD1 HMS 2012-1964



- 1 information technology and information resource management have
- 2 resulted in minimal integration of business processes among
- 3 departments, duplication of efforts and redundant processes, and
- 4 aging legacy systems. Further, the State's current level of
- 5 investment in information technology and information resource
- 6 management is inadequate compared to benchmark standards found
- 7 in other states and existing best practices.
- 8 It is recognized that technology alone cannot address the
- 9 State's needs; simply automating obsolete or stove-piped
- 10 processes will not lead to better outcomes. What is required is
- 11 a re-thinking of the existing business processes throughout
- 12 state government, in every department, in order to take full
- 13 advantage of the transformation capabilities modern technology
- 14 offers. It is the chief information officer's and business
- 15 transformation executive's intention to embark upon a
- 16 prioritized enterprise-wide re-evaluation of business processes
- 17 and their enabling technologies in order to advance Hawaii to a
- 18 more agile, responsive, and transparent future state.
- 19 The re-thinking of business processes and the
- 20 transformation of the State's information technology
- 21 infrastructure and framework will result in increased
- 22 efficiencies through greater collaboration and information



- 1 sharing, improved effectiveness through eliminating
- 2 redundancies, enhanced levels of information security, future
- 3 cost savings, and business processes that will more closely
- 4 align with the business needs of the State. Additionally, the
- 5 new information technology framework that will be documented in
- 6 the strategic plan will include an enterprise architecture for
- 7 the State and will serve as the basis for annual tactical
- 8 operation plans going forward.
- 9 The defined initiatives resulting from the strategic plan
- 10 cannot be funded until fiscal year 2013-2014, but there are
- 11 basic and critical foundational elements that must be
- 12 implemented in fiscal year 2012-2013 in order for the State to
- 13 realize the greatest benefits of the overall transformation
- 14 initiative.
- 15 The purpose of this Act is to appropriate moneys for the
- 16 business and technology transformation initiative to prepare the
- 17 State for the larger transformation activities that will be
- 18 defined in the forthcoming information technology strategic
- 19 plan.
- 20 SECTION 2. There is appropriated out of the general
- 21 revenues of the State of Hawaii, the sum of \$10,200,000 or so
- 22 much thereof as may be necessary for the fiscal year 2012-2013,



$f 1$ for the support of the information technology ${\sf tr}$
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- 2 initiative. The sum appropriated shall be used to:
- 3 (1) Develop and implement business process reengineering
- 4 and information technology transformation activities
- 5 that are required as foundational elements for a new
- 6 state information framework and to begin mitigating
- 7 the critical information technology challenges the
- 8 State currently faces;
- 9 (2) Develop and execute pilot projects that will increase
- 10 current information technology operational
- 11 capabilities; and
- 12 (3) Develop and implement a governance structure to ensure
- 13 alignment of resources to strategic objectives, reduce
- 14 and simplify complex procedures and processes, and
- 15 realize future cost savings in a new state information
- 16 technology framework.
- 17 All projects initiated, implemented, and funded pursuant to
- 18 this Act shall align with the information technology strategic
- 19 plan.
- 20 SECTION 3. The director of finance is authorized to issue
- 21 general obligation bonds in the sum of \$15,000,000 or so much
- 22 thereof as may be necessary for fiscal year 2012-2013 for the



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- 1 planning, designing, and requirements gathering necessary to
- 2 develop and implement an integrated financial and human resource
- 3 management system for the State of Hawaii.
- 4 SECTION 4. The appropriations made for capital improvement
- 5 projects authorized in this Act shall not lapse at the end of
- 6 the fiscal biennium for which the appropriation is made;
- 7 provided that all appropriations unencumbered as of June 30,
- 8 2013, shall lapse to the general fund as of that date.
- 9 SECTION 5. The sums appropriated by this Act shall be
- 10 expended by the office of information management and technology
- 11 within the department of accounting and general services for the
- 12 purposes of this Act.
- 13 SECTION 6. The office of information management and
- 14 technology shall submit a report to the legislature no later
- 15 than twenty days prior to the convening of the 2013 regular
- 16 session, on the status of the projects, governance structure,
- 17 modernization, and integrated financial and human resource
- 18 management system.
- 19 SECTION 7. This Act shall take effect on July 1, 2012.

### Report Title:

Appropriation; Information Technology Strategic Plan

## Description:

Appropriates funds for the business and technology transformation initiative in fiscal year 2012-2013 to prepare the State for the larger transformation activities that will be defined in the forthcoming information technology strategic plan. Requires reports to the Legislature no later than twenty days prior to the convening of the 2013 regular session. Effective July 1, 2012. (HB2518 HD1)

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